

Letter of Appreciation – Tracking down information on old DA file – 14 May 2009

*I was hoping you would be able to pass the following on to the General Manager, Mayor and whoever else may be appropriate.*

*I contacted Council today with regard to trying to locate some information about an old DA that had been lodged by the Colliery in years past. Wendy took the call and has made every effort to assist me in tracking down and getting me copies of the information that I required. She was helpful, efficient, friendly and a pleasure to deal with. Nothing was too difficult for her. I would like to commend her to management.*

*The type of excellent service and great attitude Wendy displayed is too rare these days. I hope she can be recognized internally for the great service she provided today.*

*Cheers.*