



Delivery Program

Six Month Progress Report

January - June 2023

The six-monthly progress report provides a summary of Council's progress for the period 1 January 2023 to 30 June 2023 against the priority projects and actions committed to in the 2022/23 – 2025/26 Delivery Program, programmed for 2022/23. Report Reference 14005#13

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INTRODUCTION

This report monitors implementation of Council's Delivery Program during the January to June 2023 reporting period as well as progress towards our shared long-term vision for *'making Wollondilly even better together'* as outlined in the Community Strategic Plan.

HIGHLIGHTS BY COMMUNITY PRIORITY AREA

Highlights and achievements during the January 2023 to June 2023 reporting period, in line with the eight priority areas that were defined in developing the CSP and Council's Delivery Program, have been:

1. Roads, Roads, Roads

- \$9.5M of road repair funding was received from the State Government's Regional and Local Roads Repair Program to help address flood damage across Wollondilly's road network.
- The 2022/23 Transport Capital Works Program, Council's biggest program to date, was successfully delivered. In fact, 150% of the original budgeted program was delivered as significant additional funds, including several large storm related grants, were allocated to roads and transport assets.
- The 2023/24 budget was adopted in June 2023, with over \$30 million for roads, including an additional pothole crew and an internal traffic control crew.



2. Preserving and enhancing the character of the Shire while sustainably managing growth and development

- Council welcomed the NSW Government announcement that plans for the raising of the Warragamba Dam Wall will not proceed.
- Council became a signatory to the NSW Public Space Charter, demonstrating commitment to best practices in creating and managing new, better and more active public spaces in Wollondilly.



3. Vital infrastructure to meet the needs of the growing community

- During the 2023 State elections the NSW Labor Government announced \$155M of funding (state and federal) allocated to the Leppington and Glenfield business case – which includes the Bradfield to Macarthur extension of the Airport Metro line, which was welcomed by Council.
- Work continued on the Wollondilly Cultural Precinct with:
 - Demolition of the Picton Rural Fire Service, Masonic Hall and Children's Services Cottage buildings
 - The commencement of construction of the Wollondilly Performing Arts Centre
 - The new Children's Service Building construction completed, and
 - Wollondilly Library renovations completed.



4. Local jobs, tourism, agribusiness

- At the March 2023 Council meeting additional sites were adopted in an addendum to the Employment Land Strategy. Opening up additional sites will provide options for a diverse range of businesses and will potentially create attractive employment opportunities for residents.
- WorkLife was contracted to operate a new coworking space in the restored Picton Post Office building.
- The new Visitor Guide was launched, highlighting all the places to see and things to do in Wollondilly.
- Council's largest tourism campaign, *Love the Dilly* was wrapped up in June 2023. Key statistics from August 2022 to June 2023:
 - 234,296 total website users
 - 318,436 campaign video views
 - 18,595,979 people reached through social media.



5. Community resilience

- Council's Mobile Recovery and Resilience Van was established and is currently undertaking community awareness activities across key locations within Wollondilly, focusing on preparedness and resilience awareness for the local community. The van is grant funded by the NSW Government Bushfire Community Recovery and Resilience Fund.
- The Community Recovery Hub Toolkit was finalised and distributed to key stakeholders and interested parties with training sessions scheduled for early 2023/24.



6. Major infrastructure and new community/sporting facilities

- Upgrades of the Birrahlee Park, Yanderra playground were completed and an official opening held in March 2023.
- An all abilities playground at Dudley Chesham Sportsground, The Oaks was completed in June 2023.
- The Tahmoor sportsground building and surrounding landscaping and carparking was completed. The works were funded by Council, together with Federal and NSW Government, through the following grant programs:
 - Western Sydney City Deal
 - Greater Cities Sports Facility Fund
 - Local Roads and Community Infrastructure
 - Resources for Regions Round 8



7. Customer experience and care for community

- Council endorsed a Sustainability Policy at the March 2023 Council meeting. The Policy provides the blueprint for successful incorporation of sustainability into all element of Council business including decision making, processes and operations; as well as providing support to the local community, businesses and other stakeholder in transitioning to more sustainable practices
- The annual community survey was undertaken in June 2023 by independent research organisation. The results will provide feedback on areas such as service delivery and communication.
- The following awards and recognition were received during the reporting period:
 - NSW Local Government Excellence Awards
 - Highly Commended: Customer Experience for Wollondilly Library. The nomination highlighted how the library improved accessibility to its service despite disruptions, delivering additional opening hours within existing budget an providing targeted outreach programs.
 - Finalist: Partnerships and Collaboration for Paint the Town delivered together with Southern Tablelands Arts.
 - Finalist: Special Project Initiative Population Under 150,000 for Staff Intranet Redevelopment.
 - Top Tourism Town Awards
 - Judges Commendation Award for Picton and Surrounds nomination showcasing Wollondilly Shire.
 - National Growth Areas Alliance (NGAA) Awards
 - Commendation: Research and Practice for development of a Social and Health Impact Assessment Framework.
 - 2023 Sports Foyer NSW Community Sports Award
 - Finalist: Local Council of the Year for the Tahmoor District Sporting Complex Masterplan.



8. Sound financial management

- A new fairer rate structure was adopted in May 2023, following community consultation.
- The 2023/24 Draft Operational Plan was publicly exhibited in May 2023 for community feedback and adopted at the June 2023 Council meeting.
- Savings generated through a strategy to minimise disposal cost for spoil material generated from roadworks was considered in a report to the April 2023 Council Meeting. The strategy to reduce, recycle and dispose has generated savings of over \$31 million dollars over the past three years, when compared to commercial landfill disposal.



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DELIVERY PROGRAM PROGRESS REPORT

This six-monthly progress report provides a status update on actions and projects committed to in the Delivery Program, as well as providing a summary of highlights and achievements from the reporting period, January to June 2023.

The 2022/23-2025/26 Delivery Program was formulated in response to our Community Strategic Plan (CSP), *Wollondilly 2033*, which articulates the community's long-term vision for the Shire under the Integrated Planning and Reporting Framework (as detailed below in Figure 1).



Figure 1 – Integrated Planning and Reporting Framework

The progress report is structured around the five themes of our CSP and Delivery Program, each of which have specific outcomes and objectives as detailed throughout.

1. People
2. Environment
3. Place and Landscape
4. Economy
5. Performance

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PEOPLE

A safe, inclusive and resilient community, with access to services that support good health and wellbeing.

HIGHLIGHTS

- A number of significant events were held during the period, including:
 - Australia Day celebrations were held in the Picton Botanic Gardens and included a citizenship ceremony, Australia Day Awards, Mayoral Children's Fishing Competition, rides, markets stalls and entertainment.
 - The Festival of Steam, Thirlmere was held in March 2023. This year's event included the new 6.5km Huff N' Puff road race, which saw participants race a heritage steam train from Buxton to Thirlmere.
 - The Summerfest events series concluded in January 2023, with the last event held in Tahmoor. These events included rides, outdoor movie screening, entertainment and market stalls. The 200th anniversary of Tahmoor was also celebrated. The Summerfest events were funded by the NSW Government Resources for Regions grant program.
- Council's community bus model was reviewed, which enabled the existing 21-seater vehicle to be decommissioned and donated to local organisation, following and expression of interest process.
- Wollondilly Seniors Festival was held during February and early March 2023, with a large program of events and activities delivered and supported together with local community groups.
- Council's Child Safe Policy and Action plan were publicly exhibited and adopted.
- Council supported the Rotary Club of Picton to deliver the U Turn the Wheel program at Picton High School and Wollondilly Anglican College.
- The Youth Week program of events was held in April 2023 which included the culmination of the Youth Stories project which was delivered through a partnership between Council and River Road Creative Academy. The initiative was grant funded by the Office for Regional Youth, Children and Young People Wellbeing Recovery.
- The opening of Children's Services Building was celebrated in April 2023 together with the opening of the renovated top floor of the Wollondilly Library. In May 2023 services commenced operation in the new Children's Services building, including the new Pre-School service.
- Council was successful in obtaining a grant that will enable 15 young local women to undertake training that will help them gain employment through the NSW Engaging Young Women in Non-Traditional Trades Program
- As part of Reconciliation Week in May 2023 Council held the Together Arts Exhibition.
- Warragamba and Wollondilly Leisure Centre, Picton outdoor pools were both repainted.
- Wollondilly Library delivered 200 programs to 3,998 people during the reporting period and also introduced Sensory Storytime at the Library.
- The Mayor's Charity Night was held in June, raising \$11,000 for the Camden/Wollondilly Domestic Violence Committee, specifically supporting a project to reduce domestic violence within the Wollondilly Shire
- Designs for the Government Services Building, Library and Village Green in the Cultural Precinct were publicly exhibited and endorsed by Council in June 2023.

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ACTION PROGRESS

The tables below show the progress of projects and actions in the 2022/23-2025/26 Delivery Program in the People pillar, as at June 2023.

The following key defines the icons in the status column:

✓ Complete ▶▶ Progressing/On Track || Delayed/Off Track ⊖ Not programmed in 2022/23

Objective 1.1: Encourage participation in sport and recreation activities

Code	Action	Update	Status	Funding	Responsibility
1.1.1	Prepare a Community Sport and Recreation Needs Strategy	<p>The strategy was delayed due a backlog of projects involving the Unit and unplanned delays on some capital works which took priority, including Dudley Chesham Reserve multi-purpose building, Old Menangle School, Picton Sportsground pavilion extension and the Barrallier Park water play facility, together with staff resourcing impacts. Strategy preparation will be aided by current grant funded projects now being further progressed.</p> <p>The strategy is programmed and funded to be developed during 2023/24.</p>		Funded	Parks and Recreation
1.1.2	Complete Stage 1 of the Tahmoor District Sport Complex project.	<p>Complete</p> <p>Stage 1 of upgrades at Tahmoor District Sports Complex was complete in May 2023.</p>	✓	Funded	Project Delivery

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Code	Action	Update	Status	Funding	Responsibility
1.1.3	Invest in sporting and recreational facility upgrades across the Shire as detailed in Council's Capital Works program, funded primarily by grants and developer contributions	Investment in sporting and recreation facilities continues as demonstrated by: - Building and infrastructure improvement works at Dudley Chesham Reserve, The Oaks, Tahmoor Sportsground, Victoria Park and Picton Sportsground - Sportsfield renovation works being delivered at Douglas Park, Appin, Willis Park, Oakdale and Hannaford Oval, Wilton - New all abilities playground at Dudley Chesham Reserve, The Oaks. - New netball courts at Gordon Lewis Oval, Appin. - Water play facility at Barrallier Park, The Oaks. - New playspace and amenities upgrade at Picton Botanical Gardens.	▶▶	Grant dependent	Parks and Recreation
1.1.4	In collaboration with the Western Parkland Councils, investigate initial options and feasibility for an iconic walk that connects the 8 Western Parkland Councils and connects the key walking routes in Wollondilly.	This project was not progressed by The Parks Councils under the competitive round for WestInvest, and therefore there was no funding to undertake the investigation. Ongoing discussion and collaboration required to determine the project scope.		Funded	Shire Futures
1.1.5	Investigate feasibility for the development of the Great River Walk along the Nepean River from Menangle to Wallacia	This project was not progressed by The Parks Councils under the competitive round for WestInvest, and therefore there was no funding to undertake the investigation. Ongoing discussion and collaboration required to determine the project scope.		Not funded	Shire Futures
1.1.6	Commence implementation of aspects of the Great River Walk	Not programmed for 2022/23.	⊖	Not programmed for this year	Shire Futures
1.1.7	Develop a master plan for Thirlmere Sportsground	A consultant was engaged in May 2023. The master plan for Thirlmere Sportsground will be completed in conjunction with a master plan for Thirlmere Memorial Park.	▶▶	Funded	Parks and Recreation

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Objective 1.2: Encourage participation in sport and recreation activities

Code	Action	Update	Status	Funding	Responsibility
1.2.1	Create a comprehensive events schedule by introducing new local events to foster a strong sense of community and encourage visitation to the Shire.	Council delivers a range of community, corporate and civic events across the Wollondilly Region. Currently the events calendar incorporates 22 events including 2 flagship festivals: Illuminate and Thirlmere Festival of Steam. Council also supports, partners and attends local community groups and NFP organisation's events such as Festival of Fun, DamFest and Appin Wheels. The Events team work closely with the Tourism section of council to increase visitation and economic benefit through the delivery of new and existing event opportunities.	▶▶	Funded	Community Services
1.2.2	Plan for and deliver stage 3 of the Wollondilly Cultural Precinct - Village Green	Concept design plans have been completed and Council will continue to pursue funding opportunities and commence construction when logistically possible i.e after the Government Services Building is complete.	▶▶	Funded	Project Delivery
1.2.3	Plan for and deliver stage 4 of the Wollondilly Cultural Precinct - New Library and Community Arts Space	Council resolved on Concept Plans for the new Library at its meeting of June 2023. A DA can now be submitted and Council will pursue funding opportunities to construct.	▶▶	Funded	Project Delivery
1.2.4	Investigate opportunities to enhance Council's library services in accordance with Council's Library Strategy (including a review of the mobile library service, increased opening hours, expanded facilities and expansion of the Library's offering of programs and activities for our community)	Complete. Following a customer service survey the increase of opening hours was scoped and expanded to current capacity, and expanded facilities and programs offered. A Community Outreach EOI is open on the library website for continual community engagement. Plans are underway to modify opening hours to cater for local students undertaking their HSC.	✓	Funded	Community Services

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Code	Action	Update	Status	Funding	Responsibility
1.2.5	Implement enhancements to library services, in accordance with the Library Strategy.	Enhancements undertaken during the reporting period include a change in scheduled of the Mobile Library Service, the addition and launch of the Community Lounge and new community meeting room, assistive technology installed and staff training undertaken, increasing diversity in the collection.	▶▶	Not funded	Community Services
1.2.6	Design and launch a new Library website to improve customer usability and experience, encourage participation in programs and activities, and encourage and facilitate increased library patronage and membership	Complete December 2022. <i>Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</i> New library website launched in December 2022. library.wollondilly.nsw.gov.au	✓	Funded	Community Services
1.2.7	Complete construction of the Wollondilly Performing Arts Centre by mid-2024.	Not programmed for 2022/23, and project has commenced. Project scheduled for completion in July 2024 and progressing well.	▶▶	Not programmed for this year	Project Delivery
1.2.8	Develop and finalise the operational model for the Wollondilly Performing Arts Centre	Recruitment was successfully undertaken for a position to lead the research and feasibility studies to determine the best operational models for the Performing Arts Centre. (Our Transitional Performing Arts Centre Manager commenced on 25 September)	▶▶	Funded	Community Services
1.2.9	Prepare for and commence operation of the Wollondilly Performing Arts Centre so as to deliver new arts and cultural opportunities for our community and encourage greater visitation to the Shire. Including a comprehensive calendar of attractive events	Not programmed for 2022/23.	⊖	Not programmed for this year	Community Services
1.2.10	Prepare Shire wide Wollondilly Public Art Strategy to guide the procurement process for engaging with artists and for the funding and commissioning of public art.	Not programmed for 2022/23.	⊖	Not programmed for this year	Community Services

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Code	Action	Update	Status	Funding	Responsibility
1.2.11	Develop a local approvals policy that will provide a simplified approval process and clear information on how the local community, organisations and businesses can hold temporary events on Council owned land.	A draft Local Approvals Policy – Events, was reported to Council in May 2023 and placed on public exhibition. Outcomes of the engagement will be considered and included in the report to Council for adoption, expected in early 2023/24.	▶▶	Funded	Business and Investment
1.2.12	Expand the activities within the Thirlmere Festival of Steam.	<p>The 2023 Festival of Steam was expanded with the addition of the Huff N' Puff running event, a 6.5km running race from Buxton Station to Thirlmere Station, that now forms part of the annual festival.</p> <p>Also, a dedicated 90-minute carnival sensory friendly session was held on the Saturday morning for people living with disability, as well as a sensory friendly tent during the main festival activities on the Sunday. These initiatives are linked to implementation of Council's Disability Inclusion Action Plan (DIAP) 2022-2026.</p>	▶▶	Grant dependent	Community Services
1.2.13	Expand the activities within Illuminate Wollondilly Festival of Art and Light.	Expansion activities will be incorporated into Illuminate 2023, to be held in September. A new and revitalised sensory space for people living with disability will be provided and the introduction of a dedicated carnival sensory friendly session is also planned. An expanded sponsor thank you event as well as additional days for the carnival are being arranged.	▶▶	Grant dependent	Community Services
1.2.14	Develop processes to obtain long term sponsorship for flagship Wollondilly events, such as Illuminate and Thirlmere Festival of Steam, to create sustainable funding sources and reduce impact on Council budget	Long term sponsorship opportunities are being incorporated into the sponsorship prospectus for Council's flagship festivals to reduce the impact on budgets. A three-year Premier Event Partner was secured for Illuminate for the period 2023 - 2025. Further opportunities will be made available for The Festival of Steam and new events, including Bloom.	▶▶	Funded	Community Services

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Objective 2.1: Encourage participation in sport and recreation activities

Code	Action	Update	Status	Funding	Responsibility
2.1.1	Prepare and implement a Reconciliation Action Plan, including increased formal collaboration with local land Councils and a broad range of local indigenous groups	A draft document was initially developed as a Reflect Reconciliation Action Plan (RAP), but it is currently undergoing updates to become an Innovate RAP, aligning with Council's stage in the reconciliation journey. The Innovate RAP is planned to span two years and will outline specific actions to realise Council's vision for reconciliation. Once the baseline draft of the Innovate RAP has been finalised, our Indigenous community will be actively engaged in extensive consultations. This process aims to ensure that the RAP is effective and inclusive.	▶▶	Funded	Community Services
2.1.2	Grow and promote the Library's collection of Aboriginal and European history. Promote opportunities with Community Groups to share local stories.	Ongoing actions for growth and promotion of the Aboriginal and European history include: <ul style="list-style-type: none"> - Memorandum of Understanding with The Oaks Historical Society signed. - Joint project to develop Reminiscence Kits in progress. - Library pop-up to be held at Tharawal Local Aboriginal Land Council in July 2023, promoting Collection and Library service. - Increasing collection of titles written by Aboriginal people. - Locally written title Wollondilly Scenes by James Whitfield added to the Collection. 	▶▶	Grant dependent	Community Services

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Objective 2.2: Listen and respond to community needs at all stages of life

Code	Action	Update	Status	Funding	Responsibility
2.2.1	Recognising the evidence base required for Greater Macarthur (refer to 10.2.3), prepare a social health and wellbeing strategy for Greater Macarthur in the wider Shire context.	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth
2.2.2	The 'People' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more support services for the Wollondilly community.	People Strategic Reference Group (SRG) continues to be active considering actions and recommendations from Advisory Groups.	▶▶	Funded	Community Services

Objective 2.3: Provide and promote services and programs that positively engage with and develop young people (12-25 years)

Code	Action	Update	Status	Funding	Responsibility
2.3.1	Deliver hospitality training and education programs for young people in the Wollondilly Region including Responsible Service of Alcohol training, Responsible Conduct of Gambling training, Barista, Customer Service.	<p>Complete December 2022. Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</p> <p>Youth training in Responsible Service of Alcohol, Responsible Conduct of Gambling, Customer Service, Barista Training and First Aid have been successfully completed. Future training is dependent on funding opportunities.</p>	✓	Grant dependent	Community Services
2.3.2	Work with young people in the Shire to deliver youth based events and programs that address key issues for youth in the Shire, including YouthWeek events, mental health programs.	<p>Complete December 2022. Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</p> <p>Youth Programs including Youth Week have been successfully delivered. Openings of new facilities have incorporated youth events including skate clinics, paint and sip and colour run. Additionally, two weeks of intensive support was provided to young people following the Buxton tragedy.</p>	✓	Funded	Community Services

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Objective 2.4: Provide and promote services to support seniors, people living with a disability and vulnerable groups

Code	Action	Update	Status	Funding	Responsibility
2.4.1	<p>Implement key actions in Council's Disability Inclusion Action Plan</p> <p>Implement key actions in Council's Disability Inclusion Action Plan so as to:</p> <ul style="list-style-type: none"> - Promote positive attitudes and behaviours toward people with disability. - Ensure our community is easier to live in and get around. - Support access to meaningful employment opportunities for people with disability. - Make sure the information we provide is accessible and easy to understand and that our services are inclusive. 	<p>Council is committed to making Wollondilly an inclusive place to live, work and visit, ensuring we provide equal opportunity for people living with disability to meaningfully participate in community life. Our Disability Inclusion Action Plan 2022-2026 (DIAP) is shaped by real-life experiences of people living with disability and sets out what we will do to support inclusion of all people in our community. In the inaugural year of implementation of the DIAP, key highlights have included:</p> <ul style="list-style-type: none"> - The introduction Sensory Spaces and Quiet Hours at its events, enhancing accessibility for everyone. - Proactive audits of accessible parking spaces have been conducted and prioritisation of works to ensure compliance will be complete in the 2023/24 financial year. - The Inclusive Play Space at Dudley Chesham, The Oaks, was successfully completed, providing an inclusive recreational area for children with disabilities and their families. - Wollondilly Library Services has introduced an adaptive technology space that features two Windows PCs with electronically adjustable-height desks, large-sized keyboards, trackball mice and ZoomText Fusion. ZoomText Fusion is a comprehensive magnification and screen-reading software that enlarges, enhances, and can audibly read aloud content displayed on the screen. 	»	Part funded	Community Services

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Code	Action	Update	Status	Funding	Responsibility
2.4.2	Review, update, print and distribute a Seniors health and services directory every year	The bi-annual Senior's Healthy Lifestyle Guide initiative, aimed at supporting seniors, is currently under review. The Community Services Team launch the revised version during Senior's Festival 2024, allowing us to reach an even larger number of seniors in our community. The decision to produce the guide every two years, rather than annually, is due to the substantial development and printing costs involved. This strategic approach ensures responsible resource allocation while maintaining the guide's impact and relevance.	»»	Grant dependent	Community Services

Objective 3.1: Improve community safety and Crime prevention infrastructure, programs and service

Code	Action	Update	Status	Funding	Responsibility
3.1.1	Identify a list of priority bus shelters and update specifications to improve the overall safety, including lighting at bus shelters	Not programmed for 2022/23, and project has commenced. Condition data obtained and draft priority list developed that informed the 2023/24 Capital Works Program.	»»	Not programmed for this year	Assets, Transport and Engineering
3.1.2	Ensure resources are available to implement and prioritise parking roster to enable monitoring and enforcement of parking and traffic at high risk locations including school safety zones and pedestrian facilities.	Enforcement Officers (Rangers) operate on a parking roster system, with school safety zones and high-risk locations prioritised. Patrols of these areas are undertaken a number of occasions per week.	»»	Funded	Health and Regulatory Services
3.1.3	Liaise with NSW Police and key stakeholders to collaborate and identify opportunities to reduce Domestic Violence across Wollondilly	Council attends the monthly Camden Wollondilly Domestic Violence Committee Meeting and actively participates in awareness raising and educative projects. The "Our Club Says No2 DV" Project was delivered to the Oaks Tigers Sporting Club which has been an initiative following receipt of funds through the 2023 Mayor's Charity Event. Council actively participates in the planning, facilitation and delivery of the annual DV Breakfast.	»»	Funded	Community Services

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Code	Action	Update	Status	Funding	Responsibility
3.1.4	Prepare and develop a public surveillance policy and apply for funding for projects to assist in managing community safety in council controlled lands as well as protection of our assets	<p>CCTV cameras are being installed at identified, agreed sites as per Council resolution 334/2022 for item 12.1 of the 13 December 2022 Council Meeting. Cameras are expected to be live towards the end of July 2023 for both sites, after which there will be a six-month trial period for the purposes of collecting data. The data will be used to determine whether Council is committed to supporting a CCTV network.</p> <p>The subsequent development of a CCTV Policy if there is a resolution to develop a CCTV scheme, won't occur until Q2 2023/24.</p>	II	Funded	Governance, Integrity and Ethics
3.1.5	Identify opportunities to raise awareness of the Women's Safety charter at Council led events for example Women's International Day.	Women's Safety Charter continues to be a key consideration and integrated into council led events where practicable.	»»	Funded	Community Services
3.1.6	Investigate funding opportunities and implement ongoing measures to improve safety for pedestrians in high traffic or unsafe areas	<p>Three successful grant applications for Active Transport Funding have been received to improve pedestrian safety by providing vital footpath links on Brundah Road, Thirlmere, Taylors Road, Silverdale and Menangle Street, Picton. Brundah Road has been totally delivered and Taylors Road Silverdale is currently being delivered. Brundah Road footpath is scheduled for 2023/24.</p> <p>Work is also underway on an Active Transport application for a new footpath on Prince Street, Picton to improve pedestrian connectivity and safety on the approach to Victoria Bridge. Opportunities for additional ways to improve pedestrian safety will continue to be pursued.</p>	»»	Grant dependent	Infrastructure Operations

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Objective 3.2: Encourage responsible animal management

Code	Action	Update	Status	Funding	Responsibility
3.2.1	Ensure resources are available to prioritise complaint and investigation responses to dog attacks	Dog attacks and all associated actions regarding investigating these attacks are given high priority at all times.	▶▶	Funded	Health and Regulatory Services
3.2.2	Prepare a companion animal management plan; 1) to identify and recommend additional off-leash dog exercise areas particularly in areas that do not have them 2) to promote responsible pet ownership across the Shire	<p>Preliminary work has commenced on the preparation of a Companion Animal Management Plan. It is envisaged that the Draft Plan will be available for consideration by Council by December 2023.</p> <p>1) Initial consideration has been given to additional off-leash dog exercise areas. In early 2023 Redbank Park Masterplan, Picton was announced as successful in obtaining competitive round WestInvest funding, to deliver works including an off-leash dog area.</p> <p>2) The 2023 <i>Dilly Doggy Day Out</i> will be held in August 2023 to promote responsible pet ownership.</p> <p>A monthly audit is undertaken to identify companion animals that have been microchipped and are overdue for registration. Council is responsive to complaints regarding dog attacks and straying dogs. Animal Management and Ranger staff prioritise these matters and liaise with owners of these companion animals when dealing with these matters. Community members adopting dogs are provided with resources and instructions on responsible pet ownership.</p>	▶▶	Part funded	Health and Regulatory Services

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Code	Action	Update	Status	Funding	Responsibility
3.2.3	Prepare place-based approach for Wildlife Protection Area plans across the Shire to support the management of roaming companion animals, particularly cats	Not programmed for 2022/23, and project has commenced Review of Wildlife Protection Area Policy is underway which will review possible additional Wildlife Protection Areas. Monitoring of two existing Wildlife Protection Areas - Lyn Gordon and Scotchey Creek Reserves is on-going, as staffing levels permits.	▶▶	Not programmed for this year	Health and Regulatory Services

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Objective 4.1 Improve access to quality health and community services

Code	Action	Update	Status	Funding	Responsibility
4.1.1	Advocate for adequate health services across the Shire (current and future growth needs) including more GP's, mental health services and a new hospital in Wilton	<p>Advocacy for health services is an ongoing function of Council. Letters have been sent to State Members, and the Minister and Shadow Minister for Health regarding a hospital or health care centre in Wilton.</p> <p>Council has raised the early planning for health infrastructure and issues surrounding the lack of funding for health facilities in multiple letters regarding infrastructure.</p> <p>Council has had meetings with the Department of Planning in which infrastructure delivery for the Growth Areas are discussed, including health infrastructure.</p> <p>Council staff have been involved in the following:</p> <ul style="list-style-type: none"> • Publication of the Wollondilly Wellbeing Report, which communicates Wollondilly's health needs and the action we are taking to meet them. • Advocating for health-promoting infrastructure and provisions within planning proposals and major development applications via the Social and Health Impact Assessment process. • Implementing the actions of the Wilton Health and Wellbeing Strategy via direct advocacy. • Beginning preparations for the development of a health and wellbeing strategy for Greater Macarthur (to be delivered early 2024). • Liaising with representatives of South Western Sydney Local Health District and South Western Sydney Primary Health Network via participation in the Western Sydney Health Alliance working groups. 	▶▶	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
4.1.1 cont.		<ul style="list-style-type: none"> Involvement in (and pursuing Wollondilly's interests through) the drafting of several Western Sydney Health Alliance documents: <ul style="list-style-type: none"> Access to Health Services Impact Statement Social Determinants of Health Framework Increasing Resilience to the Health Impacts of a Changing Climate – A Local Government Resource for The Parks Councils Land Use Planning for Equitable Health Outcomes Integrating health and wellbeing indicators into built environment practice within the Western Parkland City Undertaking lived experience research with Wilton residents to find out what health-promoting services and infrastructure people want/need in the Growth Area. 			
4.1.2	Participate and contribute to the Western Sydney Health Alliance, to: <ul style="list-style-type: none"> - Advocate for regional projects that benefit health services and outcomes for the Wollondilly community and Western Parkland Council's. - Improve health outcomes, and; - Support actions to address the health effects of climate change. 	<p>Council continues to participate in the Western Sydney Health Alliance, with key achievements including:</p> <ul style="list-style-type: none"> Increasing Resilience to the Health Impacts of Changing Climate Guidance document developed for The Parks Councils. Agreement of the Top 10 WSHA issues from the strategic planning workshop in 2022, with three Issues Papers developed and three more under preparation. Health in Land Use Planning digital online resources developed, including case studies. <p>Advocacy for health services is an ongoing function of Council. We have sent letters to State Members, and the Minister and Shadow Minister for Health regarding a hospital or health care centre in Wilton.</p>	»	Funded	Shire Futures

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Code	Action	Update	Status	Funding	Responsibility
4.1.2 cont.		<p>Council staff have been involved in the following:</p> <ul style="list-style-type: none"> • Publication of the <u>Wollondilly Wellbeing Report</u>, which communicates Wollondilly's health needs and the action we are taking to meet them. • Advocating for health-promoting infrastructure and provisions within planning proposals and major development applications via the Social and Health Impact Assessment process. • Implementing the actions of the Wilton Health and Wellbeing Strategy via direct advocacy. • Beginning preparations for the development of a health and wellbeing strategy for Greater Macarthur (to be delivered early 2024). • Liaising with representatives of South Western Sydney Local Health District and South Western Sydney Primary Health Network via participation in the Western Sydney Health Alliance working groups. • Involvement in (and pursuing Wollondilly's interests through) the drafting of several Western Sydney Health Alliance documents: <ul style="list-style-type: none"> ○ <u>Access to Health Services Impact Statement</u> ○ <u>Social Determinants of Health Framework</u> ○ <u>Increasing Resilience to the Health Impacts of a Changing Climate – A Local Government Resource for The Parks Councils</u> ○ <u>Land Use Planning for Equitable Health Outcomes</u> ○ <u>Integrating health and wellbeing indicators into built environment practice within the Western Parkland City</u> <p>It is noted that Wollondilly Shire Council received Commendation from the National Growth Areas Alliance (NGAA) for its Social and Health Impact Assessment Policy, framework and outcomes.</p>			

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ENVIRONMENT

Our pristine and beautiful natural environment is protected, responsibly managed and enhanced as we grow and play our part for the future.

HIGHLIGHTS

- A number of Bushcare Community Days and a were held at Stonequarry Creek, Picton as well as corporate bush regeneration volunteers from Mirvac who undertook work in partnership with the Foundation for National Parks and Wildlife.
- Clean Up Australia Day event was held at Potholes Reserve, Bargo River in March 2023.
- A wildlife food bank was created at Tahmoor Park, with 1000 local native trees, shrubs and ground covers planted in partnership with WIRES and local wildlife carers in April 2023. Community Tree Planting days were also held at Bargo River Reserve, Tahmoor and Dudley Chesham Oval, The Oaks.
- The Robin Davies Wollondilly Community Nursery held a Wildlife First Aid course and an open day in March 2023. A number of community workshops were also held.
- 856 cars visited the Household Chemical Cleanout event in March 2023, making it the highest attended Wollondilly event.
- The new Picton RFS Building was officially opened in March 2023.
- 1.28 tonnes of textiles were donated at the Textile Recycling Drop Off Event, held in June 2023.
- Council's Waste to Art program and exhibition was held in June 2023.

The tables below show the progress of projects and actions in the 2022/23-2025/26 Delivery Program in the Environment pillar, as at June 2023.

The following key defines the icons in the status column:

✓ Complete

▶▶ Progressing/On Track

|| Delayed/Off Track

⊖ Not programmed in 2022/23

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ACTION PROGRESS

Objective 5.1: Minimise risks and impacts from bushfires, storms, flooding and other natural disasters

Code	Action	Update	Status	Funding	Responsibility
5.1.1	Embed resilience planning by finalising a guideline to inform planning proposals to implement the outcomes from the Hazard Analysis and Emergency Management Study	<p>Consultants Molino Stewart Pty Ltd and GLN Planning were engaged by Council in 2021 to produce a shire-wide Wollondilly Hazards Analysis and Emergency Management Study.</p> <p>This is a high-level and broad-scale assessment that identifies relevant hazards and key hazard-related concerns for the Shire.</p> <p>Stage 1 - Background Investigation and Analysis Findings Report (Draft date November 2021) Stage 2 - Planning Recommendations and Draft Action Plan (Draft date November 2021) Stage 3 - Hazard Mitigation Assessment Report (Draft date November 2022) Stage 4 - Planning Framework / Guideline (this work is underway by Council, and a draft is expected by December 2023)</p> <p>On 22 August 2022, the Australian Government extended the timeframe for the grant funding until June 2023. The study was sent to Agencies in December 2022 seeking comment on the findings and recommendations. The grant funding would allow for Council to address any changes. Only one submission was received to June 2023.</p>	II	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
5.1.2	Establish a Mobile Recovery Hub Service which will provide mobile and agile recovery support services after disasters and which will also promote and support preparedness and resilience	<p>Complete.</p> <p>The establishment of the Resilient Wollondilly Van, a Mobile Recovery Hub, signifies a major milestone in our dedication to community resilience within Wollondilly. The Mobile Recovery Hub is currently involved in a range of community awareness initiatives strategically positioned across our region. Through a range of educational workshops, interactive sessions, and informative materials, our objective is to empower our community members with the knowledge and tools needed to effectively address diverse challenges, be they natural disasters or unforeseen emergencies. Our efforts in promoting preparedness and resilience aim to build a stronger and more cohesive community, capable of not only enduring but also rebounding from unexpected events.</p>	✓	Funded	Community Services
5.1.3	Distribute a Recovery Hub Toolkit and Training Manual	The Community Recovery Hub Toolkit has been finalised and distribution to key stakeholders and interested parties to commence from July 2023. Two training sessions have been scheduled for July 2023 (Recovery Fundamentals) and October 2023 (Establishing a Community Recovery Hub) with Anne Leadbeater targeting volunteers, sector workers and staff. The toolkit has been nominated for a Resilient Australia Award.	»»	Funded	Community Services
5.1.4	Develop Community Asset Mapping and Community Profiles to support preparedness and resilience	Community engagement has been undertaken and the data collected is being collated for publishing. This project is on track for completion by December 2023	»»	Funded	Community Services

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Code	Action	Update	Status	Funding	Responsibility
5.1.5	Initiate Communities of Interest Programs to assist in rebuilding social connectivity within impacted communities.	<p>Council engaged with local Landcare groups to deliver a communities of interest environmental program. A total of seven events were held including; Buxton Youth Day, National Tree Day with Appin Scouts, Wildlife education presentation at National Tree Day with WSC at Picton, Wildlife education presentations at Creating Canopies planting days at Camden Park and Nangarin Estate, Bushfire Season Prep Day - Bargo, Dilly Doggy Day Out stall and scent dog demonstration – Picton and Water quality/Streamwatch training day - Buxton.</p> <p>A total of 506 residents attended the events.</p>	»	Funded	Community Services
5.1.6	Source and share historic mapping of floods and fires available to the community.	Not programmed for 2022/23.	⊖	Not programmed for this year	Community Services
5.1.7	Partner with DPE and RFS to promote a shared understanding of bushfire risk for Wilton and the mitigation measures needed	<p>This is an ongoing project considering bushfire and evacuation in Wilton, which is being led by DPE in collaboration with Council.</p> <p>Council staff have participated in the State led process including providing input from the draft recommendations of the Draft Hazards and Emergency Services Study, as well as participating in working groups on bushfire and resilience.</p>	»	Funded	Sustainable Growth
5.1.8	Complete the Shire wide Flood Study and develop implementation strategy including identification of priority study areas outcomes	The Shire Wide Flood Study has been completed and a final report will be presented to Council in early 2023/24. Precinct studies are ongoing, with funding received for six precincts.	»	Funded	Assets, Transport and Engineering

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Code	Action	Update	Status	Funding	Responsibility
5.1.9	Implement Stonequarry Creek (Picton) Floodplain Risk Management Plan through grant funded projects when funding available, with key priorities the review of the Stonequarry Creek Flood Warning System and undertaking a feasibility study to investigate appropriate site(s) and concept designs for a retarding basin on Stonequarry Creek, at a location upstream of Barkers Lodge Road.	Grant funding has been secured for progressing live camera feed monitoring the creek and feasibility study. Suitably qualified resources will be engaged to progress works in 2023/24.	»»	Funded	Assets, Transport and Engineering
5.1.10	Identify and publish storm water priority works list and address through the capital works program.	Priority works identified and adopted in Capital Works Program. This will require ongoing review as part of the Capital Works process.	»»	Funded	Assets, Transport and Engineering
5.1.11	Investigate options to manage storm water in Yanderra	Capture of baseline data has been completed as part of the Shire Wide Flood Study.	»»	Funded	Assets, Transport and Engineering
5.1.12	Implement the Wollondilly Dangerous Tree Removal Community Grants Program	This project is nearing completion with 50 grants recommended for funding. A further 22 applicants are on a waiting list for potential/ future funding should it become available.	»»	Funded	Community Services
5.1.13	Work with relevant agencies to ensure access to catchment areas from existing public road network (Sheehy's Creek Road and Bluegum Fire Trail)	Ongoing. significant funding received to carry our repair work. Ongoing issues around upgrade of fire trails to meet agreed levels of services including working group with representatives from Rural Fire Service, WaterNSW and National Parks and Wildlife Service.	»»	Funded	Assets, Transport and Engineering
5.1.14	Advocate to the State and Federal Government to fund the repair of access to the Burratorang Valley and Lake Burratorang.	Significant funding has been secured for repairs following various natural disasters to Sheehys Creek Road. These repairs are programmed for design in 2023/24.	»»	Funded	Assets, Transport and Engineering

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Objective 6.1: We are an engaged and active community

Code	Action	Update	Status	Funding	Responsibility
6.1.1	Prepare an advocacy action plan for the protection and conservation of important cultural and heritage attributes in the Warragamba Dam locality in partnership with applicable stakeholders as part of Council's opposition to the raising of the Warragamba Dam Wall.	<p>Complete.</p> <p>Council is pleased to report that the Government announced it will not be proceeding with raising the dam wall, taking into consideration the cost and environmental and heritage concerns.</p>	✓	Part funded	Waste and Environmental Services
6.1.2	Maintain and expand Council's Weed inspection service	<p>Council has continued to deliver the actions outlined in the Weed Action Program. Annual reporting against this grant-funded program indicated that Council has met its annual weed control and monitoring obligations, but there is a requirement for ongoing education.</p> <p>Additional to this, Council has responded to customer requests and participates in broader networking activities. During the reporting period, unfortunately Council's Biosecurity Officer role was vacant while recruitment was underway. Primary focus activities for this period was aquatic weeds with follow up inspections and control undertaken at private properties in Werombi, Bingara Golf Course and council lands in Camden Park as well as several new stormwater basins around Tahmoor.</p>	»»	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
6.1.3	Undertake eradication and control of high priority weeds	<p>DA referrals have included Weed Management Plan and Vegetation Management Plan conditions where applicable to ensure ongoing management of priority weeds is undertaken following development. Bespoke consent conditions have now been developed focusing on preventing the introduction of aquatic weeds into stormwater assets during construction and maintenance following an emerging pattern of new weed incursions (<i>Ludwigia peruviana</i>). The conditions require decontamination of plant used in stormwater asset construction with a requirement for evidence to be provided and regular ongoing maintenance and inspection for aquatic weeds, again with a requirement for evidence being provided in the form of regular reporting.</p> <p>Council were successful in a grant application of \$53,000 under the 'Early Needs Weed Management' program for aquatic weeds. This project will be delivered in the 2023/24 financial year and will provide a valuable source of funding to contain outbreaks of aquatic weeds caused by recent flooding and supports similar grant program activities by Camden Council.</p>	»	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
6.1.4	Integrate weed management outcomes into major roadworks projects, roadside vegetation mulching and hazard reduction programs	The environment team have liaised with relevant sections of Council and external stakeholders to deliver weed management outcomes in major road works wherever possible. Results to date indicate that follow up treatment after initial weed control has provided better long-term outcomes and cost savings in the medium to long term. Examples include Silverdale Road, where extensive vegetation mulching has been followed up with spraying of weed regrowth. A similar program is in place for Werombi Road however road conditions are more challenging. Werri Berri Road West is another example where this is being applied, following extensive vegetation mulching. Weed control works of lantana in the land adjoining Warragamba Tip have occurred, to support a major hazard reduction burn that is in the late planning stages. Depending on timing and weather conditions the lantana treatment may be undertaken before the burn so the dead weed material is burnt, or after the burn as the lantana starts to regrow.	»	Funded	Waste and Environmental Services
6.1.5	Finalise the Shire wide Koala Plan of Management and implement subject to funding availability	<p>Council has prepared a draft Koala Plan of Management and is now awaiting the release of the NSW State Government Guidelines to support the implementation of the Koala SEPP 2021. Once released, Council will be able to review and finalise its Koala Plan of Management.</p> <p>Council have continued to advocate to the State Government calling for the release of the Guidelines and met with staff from the DPE Planning and Koala Strategy teams to seek updates on the release of the Guidelines.</p>		Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
6.1.6	Implement the priority actions of the adopted Shire wide Koala Plan of Management; including: - Develop and implement a koala monitoring program - Implement appropriate regulatory tools and compliance measures for koala protection - Lobby NSW TfNSW to install koala exclusion fencing on roads with roadkill hotspots. - Collaborate with the community to seek opportunities to regenerate and restore existing koala corridors.	Not programmed for 2022/23.	⊖	Not programmed for this year	Waste and Environmental Services
6.1.7	Finalise the Biodiversity Strategy and implement priority actions, subject to funding availability	<p>Council was unable to progress the Biodiversity Strategy during the reporting period due to competing priorities, but will endeavor to progress stakeholder consultation over the next period.</p> <p>Council staff did provide an extensive submission to the review of the Biodiversity Conservation Act 2016 and findings of the review are considered to be in line with issues raised by Council staff. It is expected stakeholder consultation will consider these findings and help guide Councils future Strategy direction.</p>	⏸	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
6.1.8	Incorporate objectives and controls into Wollondilly's local planning framework to support key strategies, including, for example, the emerging Koala Plan of Management, Integrated Water Management Strategy and the emerging Sustainability Strategy	<p>An audit and review of Council's adopted strategies is underway to identify where the local planning framework can be updated.</p> <p>This project can commence once the key strategies have been finalised. However, it is likely that further technical work will be required to identify potential mechanisms and planning controls.</p> <p>Staff also collaborated with the NSW Government and Risland to support the inclusion of the South East Wilton Koala Plan of Management into the first Neighbourhood Plan for South East Wilton calling up relevant objectives and controls in Wilton Development Control Plan.</p>	II	Part funded	Sustainable Growth
6.1.9	Develop a proposal or business case for the provision of a koala hospital that would identify the benefits and seek to identify delivery options	Council has continued to investigate options for a Koala Hospital and during the reporting period has met with a number of koala care facility operators from across the State to better understand the requirements. A briefing paper is being prepared for Council consideration on potential delivery options and key considerations with Wollondilly.	II	Funded	Waste and Environmental Services
6.1.10	The 'Environment' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts that seek to protect and conserve our natural habitats and reserves.	The Environment Strategic Reference Group continues to meet and discuss environmental issues and opportunities within the Wollondilly area to support and protect our natural habitats and reserves.	»»	Funded	Waste and Environmental Services

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Objective 7.1: We adapt to climate change and reduce our impact

Code	Action	Update	Status		Responsibility
7.1.1	Scope and develop a sustainability framework that guides Wollondilly towards increasing its climate change resilience, including: - Developing a net zero emissions strategy - Investing in solar power for Council facilities	The Sustainability Policy was adopted by Council in March 2023 with a Sustainability Strategy and Net Zero Emissions Strategy now being prepared.	▶▶	Funded	Waste and Environmental Services
7.1.2	Investigate opportunities for charging stations for electric vehicles to go into new Council facilities, including the new Government Services Building to support the change to lower emission vehicles in Wollondilly	Not programmed for 2022/23.	⊖	Not programmed for this year	Waste and Environmental Services

Objective 7.2: Develop a sustainable, low waste, circular economy

Code	Action	Update	Status	Funding	Responsibility
7.2.1	Review and enhance Councils domestic waste collection service to ensure value for money including the scope of on-call bulky goods collection	Council is working with its collection contractor to develop options for the transition to an on call bulky goods collection service. Negotiations are underway in relation to the most sustainable and cost-effective method suitable for the Shire and the potential timing of the transition.	▶▶	Funded	Waste and Environmental Services
7.2.2	Undertake a new regional domestic waste processing and disposal service by completing the Project 24 joint procurement process which will result in new contracts, including food organics collection and processing to reduce waste to landfill	Negotiations with tenderers are continuing. It is anticipated a report on the outcome will go to Council before December 2023.	▶▶	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
7.2.3	Deliver Site Rehabilitation Plan for Bargo Waste Management Centre and investigate viability of a waste transfer station to ensure residents have long term access to disposal of bulky waste	Following a review of previous reports on the status of the Bargo Waste Management Centre, a specialist environmental consultant has been engaged to develop a closure and rehabilitation plan. Once a closure plan has been developed a strategy for its implementation will be prepared for consideration by Council. This strategy will include residents ongoing access to waste disposal services within the Shire.	▶▶	Funded	Waste and Environmental Services
7.2.4	Construct and operate a Community Recycling Centre to provide year-round safe disposal options for household chemicals	Not programmed for 2022/23.	⊖	Not programmed for this year	Waste and Environmental Services
7.2.5	Review Council's procurement process and services to ensure sustainable decision making and promote circular economy opportunities.	Not programmed for 2022/23.	⊖	Not programmed for this year	Finance

Objective 7.3: Conserve and manage water resources

Code	Action	Update	Status	Funding	Responsibility
7.3.1	Finalise the Water Sensitive Urban Design guidelines recommended in the Integrated Water Management Strategy and update the Development Control Plan and standard engineering plans accordingly	Complete. Council's Water Sensitive Urban Design (WSUD) Guidelines have been finalised and adopted by Council. Council's Engineering Design Specifications have been updated to incorporate the Council's WSUD Guidelines and are also referenced within Council's Development Control Plan.	✓	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
7.3.2	Partner with Sydney Water on how to best utilise excess treated effluent water to improve environmental and amenity outcomes, agricultural productivity and increase capacity for additional sewer connections	<p>Council continues to collaborate with Sydney Water to explore opportunities for waste water reuse options with a number of project proposals currently being developed by Sydney Water. These projects aim to expand the capacity of local treatment plants while providing beneficial outcomes for our public spaces. The project proposals include:</p> <ul style="list-style-type: none"> • Macroalgae trials • Identification and review of Council owned sports fields and facilities that could use recycled water • Stormwater harvesting/WSUD opportunities • Redbank Creek erosion rectification/bank stabilisation • Incorporating purple pipe in future developments • Community education in relation to reuse of recycled water 	▶▶	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
7.3.3	Work within Council and with local developers to develop and implement urban design that delivers multiple benefits (including flood mitigation storm water detention, biodiversity retention (including tree canopy) and addressing of urban heat implications) and also result in no adverse effect to downstream waterways.	<p>Council is continuing to meet regularly with developers to discuss the need for better urban design outcomes. Council's Environment staff continue to provide comment on large development applications to ensure better environmental outcomes.</p> <p>Examples include large scale developments in Appin, North Wilton and South-East Wilton, as well as smaller scale developments such as childcare centres and residential dwellings.</p> <p>The team is also working closely with Strategic Planning to provide input on Planning Proposals for future stages of the developments referred to above.</p> <p>Conversations have been focused around integrating the blue and green grid in broadscale urban planning. This is guided by advocating for water sensitive urban design elements in stormwater management, complementing landscaped areas and retained trees. The team have also been advocating for considerations of urban heat in development planning. All of these matters are not standalone items, but rather complement each other, therefore by advocating for one the others automatically benefit.</p> <p>Council have secured funding through the partnership with WaterNSW to develop standard engineering street designs to facilitate water sensitive urban design. These designs will be incorporated into Engineering Design specifications for developers to refer to at the DA planning stage.</p>	▶▶	Funded	Waste and Environmental Services

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Code	Action	Update	Status	Funding	Responsibility
7.3.4	Undertake community awareness and education on stormwater management	Council partnered with WaterNSW to deliver community education on stormwater management within the Sydney Drinking Water Catchment Lands. Through this partnership, Council also hosted targeted workshops for Council staff, developers and other external stakeholders, on the implementation of Council's Integrated Water Management Policy, Strategy and Water Sensitive Urban Design Guidelines.	▶▶	Funded	Waste and Environmental Services

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PLACE AND LANDSCAPE

Wollondilly's unique towns and villages sitting within our beautiful natural landscape. We are shaping growth to ensure change respects what we have and where we want to be. Our communities have the functional infrastructure and safe roads they need.

HIGHLIGHTS

- Feedback was sought on the first Neighbourhood Plan for South East Wilton Precinct, also known as Wilton Greens.
- WestInvest funding for Competitive Community Grants announced. Three council projects worth \$10M to be funded:
 - Waterboard oval, Warragamba.
 - Pathway and kerb and gutter construction at Chandos Street, Yanderra.
 - Implementation of the Redback Reserve, Picton Masterplan.
- Pathway completed at Telopea Park, Buxton. Grant funded by the NSW Government Places to Roam Regional Trials Program.

The tables below show the progress of projects and actions in the 2022/23-2025/26 Delivery Program in the Place and Landscape pillar, as at June 2023.

The following key defines the icons in the status column:

✓ Complete ▶▶ Progressing/On Track || Delayed/Off Track ⊖ Not programmed in 2022/23

ACTION PROGRESS

Objective 8.1: Deliver an efficient, safe and comfortable road network to meet community expectations on road conditions

Code	Action	Update	Status	Funding	Responsibility
8.1.1	Implement an updated road renewal program based on community feedback, including capital works and enhanced maintenance works.	The 2022/23 road renewal program was updated and adopted by Council. The 2022/23 Transport Capital Works Program – the biggest program to date, was successfully delivered. 150% of the original budgeted program was delivered, as during the financial year significant additional funds, including several large storm related grants were allocated to roads and transport assets.	▶▶	Funded	Infrastructure Operations

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Code	Action	Update	Status	Funding	Responsibility
8.1.2	Develop and implement the rolling 10 year Capital Works Program and publish online	A new five-year Transport Capital Works Program was developed and adopted commencing 2023/24, considering all new condition data following successive storm and flood events from 2020 leading to massive shire wide impacts. Project plans to be developed to progress a 10-year program that will consider 1-year, 4-year and 10-year timelines in line with IPR framework with the view this can be developed in 2024/25.	»»	Funded	Assets, Transport and Engineering
8.1.3	Maintain and update Capital Works Program to ensure its delivering infrastructure that is safe, current and fit for purpose.	A new five-year Transport Capital Works Program was developed and adopted commencing 2023/24, considering all new condition data following successive storm and flood events from 2020 leading to massive shire wide impacts. project plan to be developed to progress a 10-year program that will consider 1-year, 4-year and 10-year timelines in line with IPR framework.	»»	Funded	Assets, Transport and Engineering
8.1.4	Rolling review of asset management plans including transport, buildings and open space	This is ongoing as per Council's Asset Management Strategy improvement program. The rolling review includes the Transport Asset Management Plan, which will be progressed in 2023/24.	»»	Funded	Assets, Transport and Engineering

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Code	Action	Update	Status	Funding	Responsibility
8.1.5	Continue advocacy to gain support from the State Government to reclassify the following to State Roads and ensure ongoing maintenance of: Menangle Road, Remembrance Driveway and Silverdale Road.	<p>Council renewed its call for the State Government to reclassify major connecting roads in the Wollondilly Shire, including the entirety of Silverdale Road, Remembrance Driveway and Menangle Road.</p> <p>Reclassification of these regional roads would make the NSW Government responsible for funding their maintenance and repairs, so Council could focus its limited funds on our local roads which had been impacted during 2022 from severe storms and flooding.</p> <p>Council's campaign included preparing pre-populated advocacy letters for community members to send, promotion on Council's website, social media, through Council emails, e-News, public facing TV monitors, newspaper and radio advertisements, media releases and a Mayoral Minute. In the lead up to the NSW State election, the focus shifted more to in-person meetings with Ministers and Shadow Ministers and local candidates to seek commitments on this key local issue.</p>	»»	Funded	Assets, Transport and Engineering
8.1.6	Advocate for upgrades to major intersections including the Picton Rd and Hume Highway intersection	<p>Council continues to advocate for upgrades to Appin and Picton Road with increasing pressure from background traffic growth plus specific development of Wilton. This has seen success with TfNSW carrying out improved traffic modelling of the Greater MacArthur region plus finalising proposals for the Picton Road/Hume Freeway interchange. Council have reviewed and provided in-principle support to the 'diverging diamond' interchange proposal and continues its advocacy that works commence ASAP.</p>	»»	Funded	Assets, Transport and Engineering

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Code	Action	Update	Status	Funding	Responsibility
8.1.7	Review roadside vegetation management program, increase available resources and expand capacity/ capability to deliver positive outcomes and improved frequency of services. Improvements will be integrated into core service delivery in years 2, 3 and 4.	Complete. A new Vegetation Management Team has been formed with increased numbers of Council staff and delivery of vegetation management services across the shire. A new vegetation management program is being developed to improve service delivery.	✓	Funded	Parks and Recreation
8.1.8	Implement recommended priority actions from the Picton Town Centre Transport Plan 2026, including upgrades to Menangle St and Prince St intersection, Argyle St and Prince St intersection and Argyle St and Lumsdaine St.	Remodeling was carried out in 2022/23 with new traffic count data, with the model validated by TfNSW. There has been significant momentum by the NSW State Government, including formal stakeholder input by Council, to be considered in future scheduling. Results of the remodeling process are to be completed in early 2023/24 for consideration by Council	»	Part funded	Assets, Transport and Engineering

Objective 8.2: Encourage more people to walk, ride or use other active transport

Code	Action	Update	Status	Funding	Responsibility
8.2.1	Complete the Picton to Tahmoor shared cycleway linking Tahmoor to Picton High school	There has been a significant disruption with stakeholder issues being resolved. On track for works to recommence in 2023/24.	II	Funded	Assets, Transport and Engineering
8.2.2	Design and implement new footpath network connections to public transport and recreational areas, facilities and sports grounds for our villages. To be included in Active Transport Strategy	Adopted capital works footpath program completed including new footpaths at Brundah Road, Thirlmere and Taylors Road, Silverdale. Preparation works carried out for significant works in 2023/24 including completion of the Picton to Tahmoor shared pathway and Silverdale Road, Silverdale.	»	Funded	Assets, Transport and Engineering

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Objective 8.3: Improve shared and public transport services

Code	Action	Update	Status	Funding	Responsibility
8.3.1	Advocate for public transport services for Wilton including rapid bus and electrified rail	<p>Ongoing discussions with TfNSW with the key needs for Wollondilly advocated for:</p> <ul style="list-style-type: none"> • Major Public Transport. Connecting the Macarthur and Illawarra regions and the Airport/Bradfield. Providing passengers, employees and products to Bradfield and the Airport and access to economic opportunities and the exceptional natural beauty for tourism and lifestyle of Wollondilly and the Illawarra. • Progressing as an immediate priority Stage 2 of the North South rail connection from Bradfield to Campbelltown/Macarthur • Implementing Rapid Bus (B-Line style Bus Rapid Transit) connecting Wilton (via Appin) with Macarthur/Campbelltown within 1-3 years as an interim solution until rail is delivered • Implementing future electrification of southern rail line to Picton/Wilton in the medium term, 5-15 years. 	▶▶	Funded	Assets, Transport and Engineering
8.3.2	Advocate for improved public transport services for towns and villages, for example bus and rail.	Advocacy ongoing. Particular advancement made with bus route planning for Wilton, with guidance given to TfNSW around development forecasts and 'heat mapping'	▶▶	Funded	Assets, Transport and Engineering
8.3.3	Promote the transport needs of the community to private ride share companies and encourage them to investigate operations in Wollondilly.	Council has lobbied local Taxi and Uber (Ride Share Services) for increased service provision across the Wollondilly LGA and there are now some limited taxi and uber services. The region also now has shuttle, mini bus and accessible vehicle services to complement the limited bus and rail public transport options. In response to the review of Council's Community Bus service, Council established a Community Group Transport Subsidy Program to facilitate social connections and passive recreation for local NFP groups. Council will continue to advocate for and explore solutions to improve transport options for its community.	▶▶	Funded	Community Services

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Code	Action	Update	Status	Funding	Responsibility
8.3.4	Advocate to Transport for NSW for better and safer parking facilities for commuters as well as support park and ride, carpooling, kiss and ride etc. i.e. better parking at the Wilton Interchange.	Council is primarily responsible for parking matters however, Council continues to advocate for improved facilities as part of the planning for Wilton and the State road corridors as well as significant advocacy for public transport such as Implementing Rapid Bus (B-Line style Bus Rapid Transit) connecting Wilton (via Appin) with Macarthur/Campbelltown within 1-3 years as an interim solution until rail is delivered. Such a service would need appropriate access (such as commuter parking).	▶▶	Funded	Assets, Transport and Engineering

Objective 9.1: Create vibrant and welcoming towns and villages with a strong sense of place and local identity

Code	Action	Update	Status	Funding	Responsibility
9.1.1	Undertake a comprehensive review of the Development Control Plan.	Work is underway to inform the upcoming review based on best practice.	II	Unfunded	Sustainable Growth
9.1.2	Prepare a staged delivery program for 'Place plans' to be prepared for towns and villages, prioritising villages in high growth areas.	Preparation of a delivery program is underway but has been delayed with other priorities taking precedent.	II	Funded	Sustainable Growth
9.1.3	Develop place plans according to prioritisation in the staged delivery program.	Not programmed 2022/23.	⊖	Not programmed for this year	Sustainable Growth

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Objective 9.2: Picton is Wollondilly's Community, Culture and Civic Centre

Code	Action	Update	Status		Responsibility
9.2.1	Implement Picton Place Plan, subject to funding	A feasibility study has been prepared to consider the impacts of the recommended changes to planning controls and to better understand potential projects. However, ongoing implementation is dependent on funding.	▶▶	Part funded	Sustainable Growth
9.2.2	Plan for and deliver Stage 2 of the Wollondilly Cultural Precinct - Government Services building - to maintain Picton as Wollondilly's cultural and civic centre	The concept design plans for the Government Services Building were adopted by Council at its meeting of June 2023. Following this, a Development Application is to be lodged and a procurement process commenced.	▶▶	Funded	Project Delivery
9.2.3	Finalise business case and implement Council depot relocation plan to improve operational performance and enhance Picton's streetscape	Council resolved to commence the relocation plan for the Works Depot at its meeting of May 2023. The relocation plan will continue to progress in the coming years including new site investigations, site acquisition, design, financial and project plan, construction and commissioning.		Funded	Property and Commercial

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Objective 9.3: Manage places with special landscape, rural and scenic value

Code	Action	Update	Status	Funding	Responsibility
9.3.1	Identify heritage items across the Shire to include on Wollondilly's heritage register.	<p>Council commenced a Shire Wide Heritage Study in 2021, to be carried out in two stages.</p> <p>Stage 1 (2021) reviewed heritage in Appin, Menangle, Thirlmere and Warragamba, Stage 2 (carried out 2021 -2023) review the remaining parts of the Shire.</p> <p>In total, the study has found approximately:</p> <ul style="list-style-type: none"> - 57 new items - Two new conservations areas - 53 amendments to existing items - Five items to be removed - 13 recommendations for State listing - One recommended for National Listing - Two new landscape conservation areas <p>The draft findings are to be reported to Council and community consultation expected to occur before December 2023.</p>	▶▶	Funded	Sustainable Growth
9.3.2	Prepare a heritage strategy to provide direction for achieving heritage outcomes.	This project has been put on hold to prioritise heritage related planning projects related to the protection of assets in and around Menangle.		Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
9.3.3.	Amend Wollondilly's Local Planning Framework in accordance with heritage studies.	<p>The Shire Wide Heritage Study is now complete and provides the necessary evidence to inform updates to the local planning framework.</p> <p>In total, the study has identified the following updates to the <i>Wollondilly Local Environmental Plan 2011</i>. Approximately;</p> <ul style="list-style-type: none"> • 55 new heritage items, • Two new heritage conservation areas, • Two new landscape conservation areas • 53 updates to existing items • Five heritage items for removal from the list <p>In addition, the study has recommended 13 sites for consideration on the State Heritage Register, and one item for consideration on Australia's National Heritage List.</p> <p>A planning proposal has been prepared to inform the updates to the local environmental plan ready for early engagement with landowners and other stakeholders later this year.</p>	▶▶	Funded	Sustainable Growth

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Objective 9.4: Provide and maintain community buildings and facilities

Code	Action	Update	Status	Funding	Responsibility
9.4.1	Implement an online system for booking public facilities allowing customer to book and pay for councils facilities at a time and place that suites.	<p>Phase 1 Complete December 2022. <i>Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</i></p> <p>The first phase of this project is complete. It has been well received by our customers and staff.</p> <p>Phase 2 is underway and there are a number of enhancements in train. There are some major improvements that can be made and these require a major rationalisation of the halls and sporting field fees and changes.</p>	✓	Funded	Customer, Information and Technology Services
9.4.2	Review fee structure for public facilities to improve customer experience, efficiency and maximise patronage.	<p>Phase 1 Complete.</p> <p>The first phase of this project is complete. A revised fees and charges structure for 2023/24 was adopted by Council in June 2023</p> <p>Phase 2 is underway. There are some major improvements that can be made and these require a major rationalisation of the halls and sporting field fees and changes..</p>	✓	Funded	Parks and Recreation
9.4.3	Develop a plan for the future use of Condell Park Homestead.	Not programmed for 2022/23.	⊖	Not programmed for this year.	Parks and Recreation
9.4.4	Plan for the renewal of the community halls at Thirlmere, The Oaks and Oakdale.	Delivery of this program will not commence until the 2024/25 financial year as the works are being funded as part of the NSW Government WestInvest initiative.	▶▶	Grant dependent	Parks and Recreation

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Objective 9.5: Provide quality maintained parks and public open spaces

Code	Action	Update	Status	Funding	Responsibility
9.5.1	Develop a preferred plant species list to be used for the delivery of planting and landscape improvement programs in Council's parks and open space.	<p>Complete.</p> <p>A preferred plant species list has been developed and is being used across the shire, especially for tree planting programs. The plant species used in garden beds and landscaped areas continue to change/evolve due to the availability of plant stock and the need to pick suitable species that can successfully establish and grow in certain site conditions.</p>	✓	Funded	Parks and Recreation
9.5.2	Installation of new water play facility at Barralier Park, The Oaks.	<p>Extended community engagement and project review due to building cost escalation, Covid 19 impacts and rising material costs has delayed the project.</p> <p>As of June 2023, the procurement phase had commenced. Council has since determined the tender and the project will be delivered in 2023/24.</p>	II	Funded	Parks and Recreation
9.5.3	Plan and design new water play facility at Thirlmere.	This project is being progressed as part of the master planning for Thirlmere Memorial Park and Thirlmere Sportsground.	II	Funded	Parks and Recreation
9.5.4	Review and improve the provision of maintenance services within Council cemeteries.	With the commencement of a new open space mowing contract and new maintenance regimes are now in place for the delivery of services to ensure cemeteries are well presented. Council's Cemetery Operations Officer continues to look at changes to our business practices to improve service delivery. Maintenance and business practices/ regimes within our cemeteries continue to be reviewed due to many variables/ external influences and changing practices.	▶▶	Funded	Parks and Recreation

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Objective 9.6: Manage streetscapes

Code	Action	Update	Status	Funding	Responsibility
9.6.1	Plan, increase and review annual Wollondilly Shire Council Street and Park Tree Planting Program.	Program reviewed and delivered for 2022/23 financial year. There is no budget allocation for 2023/24 and Council was also unsuccessful in obtaining another round of grant funding from the NSW Government 'Greening our Cities' program. Staff will continue to look for funds to build on our tree planting program across the Shire.	▶▶	Part funded	Parks and Recreation
9.6.2	Develop the framework and approach for a Tree Asset Register, incorporating a Significant Tree Register.	A final draft of the Significant Tree Register has been completed with field inspections and data collection currently underway. A report is being prepared for council to consider to adopt the Significant Tree Register.	▶▶	Funded	Waste and Environmental Services

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Objective 10.1: Manage urban growth effectively in and around Wilton

Code	Action	Update	Status	Funding	Responsibility
10.1.1	Advocate for the delivery of infrastructure to support planned growth across the Shire including growth areas such as Wilton, including in partnership with Western Parkland Councils.	<p>Council has had multiple meetings with the Department of Planning in which Council staff promoted infrastructure for Wilton. These forums have allowed Council to advocate for infrastructure regarding sewers, schools, water, buses, roads and trains.</p> <p>Council has been advocating for and engaged with the State Government for a Staging and Sequencing Plan to ensure delivery and commitment of infrastructure in Wilton. This has been the subject of both meetings and correspondence.</p> <p>In addition, there have been various meetings with other state agencies including Transport for NSW, Sydney Water and the Department of Education in which roads, sewer, schools, rapid bus network and electrified trains were advocated for.</p> <p>Council have sent multiple letters to the Premier, State Ministers and State and Federal Members regarding infrastructure. The specifics of these letters include:</p> <ul style="list-style-type: none"> • Rezoning of land in Appin and the need for there to be a staging and sequencing plan for infrastructure to support and align with housing. • The funding and planning of infrastructure projects. • Feedback to DPE to ensure Council resolution for employment land along Moreton Park Road were adequately highlighted. This resulted in direct updates to the Greater Macarthur Structure. • Rapid bus service in Wilton <p>Council is represented on the NSW Government's Western Parkland City Urban Development Program Pilot with Campbelltown and Camden Council, and has advocated for recognition of the necessary infrastructure required to support the delivery of housing.</p> <p>Wollondilly staff are active in a number of Western Sydney Planning Partnership cross region working groups to contribute to projects on affordable housing, the Metropolitan Rural Area and District Plan review that aim to assist local councils to efficiently address common regional issues.</p>	▶▶	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
10.1.2	Introduce a Neighbourhood Planning Policy to guide the preparation of future neighbourhood Plans in Wilton.	Complete. Council adopted the Neighbourhood Plan Policy on 27 June 2023.	✓	Funded	Sustainable Growth
10.1.3	Collaborate with landowners and the state government in the preparation of neighbourhood plans for Wilton to promote growth, good design and good planning outcomes for the centre.	North Wilton Neighbourhood Plan 1 - South East Wilton, has been finalised. Council has finalised a Neighbourhood Plan Policy to set a clear framework.	▶▶	Funded	Sustainable Growth
10.1.4	Ensure the local contributions framework continues to support timely delivery of infrastructure in Wilton.	At the time of reporting 64% of Bingara Gorge and associated infrastructure has been provided and 7% of Wilton South East delivered. The first stage of the signalised intersection of Picton and Pembroke Roads was also completed.	▶▶	Funded	Finance
10.1.5	Undertake the structure planning to facilitate to the rezoning of the remaining areas of South Wilton ensuring the provision of appropriate infrastructure	Internal material has been progressed including mapping and strategic alignment for three development cells identified in South Wilton. This document has been completed in house and will be referred to State agencies before going to public exhibition, noting endorsement of Council is still required. The internal work will be refined with agency input however further technical studies are unfunded.	▶▶	Funded	Manager Sustainable Growth
10.1.6	Implement and maintain the public tracking and reporting of Wollondilly's developer contributions and VPA's	Strong progress has been made within the reporting period on a new reporting tool designed, developed and tested utilising existing resources. Reporting on development contributions and VPAs will be included in the 2022/23 Financial Statements and Annual Report.	▶▶	Unfunded	Finance

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Objective 10.2: Evidence based planning and fully funded infrastructure informs any future growth in Greater Macarthur

Code	Action	Update	Status	Funding	Responsibility
10.2.1	Continue to advocate strongly that development in Greater Macarthur (Appin) is premature without a fully funded infrastructure plan supported by a detailed funding strategy and staging and sequencing plan, and should not be considered until at least 2036 noting the priority for Wollondilly is the Wilton Growth Area.	<p>Council continues to advocate strongly on this position, and put forward at each meeting with DPE.</p> <p>DPE ran a Technical Assurance Panel (TAP) pilot program for the West Appin in 2022. Council was invited and agreed to participate to make sure the voice of Council and the community was central, setting the right planning framework and securing a commitment for investment in critical infrastructure.</p> <p>Unfortunately, despite Councils strong advocacy, the Appin TAP concluded and the NSW proceeded to rezone part of the Appin precinct. Positive outcomes secured through the TAP included the State Heritage Inventory listing for the Appin Massacre site, and Connecting with Country Framework.</p> <p>Council made strong submissions to:</p> <ul style="list-style-type: none"> - Appin Park Precinct Planning Proposal (December 2022) - North Appin Scoping Proposal (February 2023) - pre-lodgment advice for Brooks Point Rd (July 2022) - Staff submission to TAP assurance letter (September 2022) 	»	Funded	Sustainable Growth
10.2.2	Recognising 10.2.1, continue to collaborate closely with the Department of Planning and relevant State agencies including Transport for NSW and Sydney Water to ensure that staging and sequencing plans for essential infrastructure are in place to meet future demand particularly in the Wilton Growth Area, and that all impacts on the natural environment and indigenous and European cultural heritage are properly and respectfully managed.	This matter is ongoing and has been raised as part of the Greater Macarthur TAP and submissions on the Appin Part Precinct Planning Proposal, North Appin Planning Proposal, and in the Greater Macarthur Steering Committee chaired by the Department of Planning.	»	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
10.2.3	Confirm the evidence base needed to effectively plan for and deliver Greater Macarthur, drawing on key lessons learnt from Wilton. Seek support from the State and Federal Government for funding	<p>Council has commissioned Cred Consulting to undertake a Wilton Community Needs Assessment, which will directly influence outcomes required for Greater Macarthur.</p> <p>Council continues to advocate strongly for the infrastructure needs to support Greater Macarthur including a fully funded staging and infrastructure plan.</p>	»	Part funded	Sustainable Growth

Objective 10.3: Plan for adequate utilities and infrastructure to support economic and population growth

Code	Action	Update	Status	Funding	Responsibility
10.3.1	Prepare and implement an advocacy strategy to set out how Council will use a variety of methods and techniques to pursue Wollondilly's advocacy priorities. This may include programmed activities, such as making submissions, direct lobbying, face to face meetings, media activities and public campaigns. Key priorities include public transport, roads and health.	An approved advocacy strategy template has been created which can be used for future advocacy campaigns, including the Picton Bypass and infrastructure needs for Wilton Growth Area. The template was successfully used for the advocacy strategy for the Appin Growth Area, "Appin What's the Rush?" and included an internal working "strategy" document as well as a public facing graphically designed "discussion paper" document. A range of methods and techniques are included in the strategy such as making submissions, direct lobbying, face to face meetings, media activities and public campaigns. This range of methods and techniques will be carried into future advocacy campaigns for the organisation.	»	Funded	Engagement and Performance
10.3.2	Implement initiatives and actions from the Western Sydney City Deal and Western Parkland Councils Delivery Program to address priority issues in the Western Parkland Region.	Initiatives and actions from the Western Sydney City Deal and Western Parkland Councils Delivery Program continue to be actioned through The Parks Mayoral, General Manager and Lead Officers platforms. This has included a range of targeted meeting and workshops to advocate for ongoing commitment to the City Deal from the incoming State and Federal Government.	»	Funded	Shire Futures

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Code	Action	Update	Status	Funding	Responsibility
10.3.3	The 'Place and Landscape' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts that seek to fund enabling infrastructure to support economic and population growth	Ongoing item with meetings occurring on schedule.	»	Funded	Sustainable Growth

Objective 11.1: Facilitate access to diverse housing options

Code	Action	Update	Status	Funding	Responsibility
11.1.1	Advocate to state agencies and delivery partners to help meet demand for diverse housing needs consistent with Wollondilly 2040	Not programmed for 2022/23.	⊖	Not programmed for this year.	Sustainable Growth
11.1.2	Ensure the local planning framework continues to support diversity in housing choice, by <ul style="list-style-type: none"> - Reviewing DCP standards for accessible housing standards - Advocating for an increase in emergency housing for DV victims in the Shire - Look for more opportunities to attract respite accommodation to the Shire 	Not programmed for 2022/23.	⊖	Not programmed for this year.	Sustainable Growth

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ECONOMY

We are an emerging and dynamic Shire with a thriving and diverse economy. We seek to attract new viable business to support the region while also supporting our towns, villages and rural lifestyle.

HIGHLIGHTS

- Continue to support, connect and promote local business and tourism through Business Wollondilly and Visit Wollondilly.
- Commenced Light Up Picton project. The project to install fairy lights in the London Plane trees at the southern end of Argyle Street, Picton is grant funded by the Federal Government Building Better Regions Fund.

The tables below show the progress of projects and actions in the 2022/23-2025/26 Delivery Program in the Economy pillar, as at June 2023.

The following key defines the icons in the status column:

- ✓ Complete
 ▶▶ Progressing/On Track
 || Delayed/Off Track
 ⊖ Not programmed in 2022/23

ACTION PROGRESS

Objective 12.1: We are an engaged and active community

Code	Action	Update	Status	Funding	Responsibility
12.1.1	Implement recommendations in the Employment Lands Strategy to unlock short-term employment land supply in priority localities by: <ul style="list-style-type: none"> - Carrying out technical studies on key precincts in Picton, Bargo and Silverdale - Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land - Carry out a rezoning process and planning proposal to rezone appropriate land. 	Technical studies have been commissioned for the three sites as per sub point 1. The remainder of the subpoints will be subject to further funding availability.		Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
12.1.2	Explore the future rezoning of Maldon East Employment area by: - Advocate for cofunding of project with State Government - Preparing a project plan - Carrying out technical studies - Prepare a structure plan - Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land	Not programmed for 2022/23, and project has commenced Grant funding has been obtained (to be awarded early 2023) from Regional NSW to prepare the project plan and business case only. This will include requirements for technical studies to support future structure planning work. Further funding will be required at later stages. This business case work is expected to support future grant bids. Regional NSW is the lead agency with a consultant expected to be secured mid-year.	▶▶	Not programmed for this year	Sustainable Growth
12.1.3	Finalise and implement the operating model of the Picton Co-working space in the Old Post office building	Complete. Building works are complete, the Occupation Certificate has been issued and WorkLife is now successfully operating the coworking space.	✓	Funded	Engagement and Performance
12.1.4	Prepare a Shire wide retail strategy to identify commercial needs. This will require retail modelling to be undertaken across the Shire	This Project remains unfunded. Council officers are scoping the requirements for a Shire Wide Retail Strategy. As preparation of the Strategy is dependent upon funding, this initial planning and scoping work will inform what funding is required to complete this body of work.		Unfunded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
12.1.5	<p>Support economic development opportunities that will simplify the planning process and provide a customised service to businesses through:</p> <ul style="list-style-type: none"> - Continued operation of Council's concierge service - Improved information on Council's website to assist customers in understanding the planning process - Seek funding opportunities for and deliver a new web-based service to assist business identify land within the Shire to support their operations - Continued collaboration with Western Parkland City Authority's Investment Attraction Office to improve customer experience and facilitate the retention and attraction of jobs to the Shire. 	<p>Project to revise and refocus planning content commenced. Expected delivery December 2023.</p> <p>Council staff have received leads from Western Parkland City Authority in relation to businesses looking at expanding into the south west of Sydney. These leads have not yet resulted in any new businesses setting up operations, however there are some positive signs.</p>	▶▶	Funded	Business and Investment
12.1.6	<p>The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities to advocate to attract and retain diverse industries and businesses to grow the economy and local jobs.</p>	<p>There have been two meetings of the Economy SRG, 28 July 2022, and 20 October 2022. Unfortunately, the first meeting of 2023 has been rescheduled twice, unable to reach a quorum under the terms of reference.</p> <p>The Tourism, Agricultural and Rural Lands Advisory Groups report to the SRG.</p> <p>Key Discussion points have included RV Friendly Town, changes being made to Councils LEP for visitor economy, updates from TfNSW and preparation of the economic synopsis for the reference group.</p>	▶▶	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
12.1.7	Connect local businesses to State and Commonwealth support programs by engaging with local businesses and identify any appropriate business support programs they may qualify for and make the necessary introductions to State or Commonwealth Governments	<p>Over the last 12 months we have engaged with new and existing local businesses including those in the Tourism sector and connected them to offer the following support;</p> <ul style="list-style-type: none"> • Business Connect: dedicated and personalised program that provides trusted independent business advice and events to help start, run, adapt or grow a small business. Business Connect assisted approximately 225 Wollondilly business customers during the 22/23 FY. • Service NSW Concierge: free, personalised support to small business owners. • Entrepreneur program: provides eligible businesses with a dedicated facilitator to develop a roadmap to achieve a new business vision. • Planning support and advice: provide introductions and referrals to Councils concierge service provided by the Executive Planner - Business Investment. • Tourism support and connections: provide opportunities including specialised workshops, marketing opportunities and insights from State Tourism body, Destination NSW. • A total of 55 targeted Business Wollondilly eDMs were distributed providing the latest information and services available to the business community. Each eDM reached more than 1,000 local businesses. • A total of 180 Business Wollondilly Facebook posts were featured promoting services, workshops and support available to more than 576 followers. 	▶▶	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
12.1.8	Support local business associations and chambers of commerce by working with local business associations and chambers to deliver appropriate business support programs (such as building a digital presence, better use of technology, etc.)	<p>During the reporting local business associations and Chambers of Commerce were supported by:</p> <ul style="list-style-type: none"> • Attending and promoting opportunities for local businesses at Picton Chamber, Wollondilly Tourism Association Inc. and Wollondilly Women in Business meetings and events. • Sharing relevant grant opportunities directly with chambers and associations to share with members and local businesses. • Regularly promoting webinar and workshop opportunities with a digital / technology focus through our eDM and Facebook. • Council staff also attended 17 workshops, events and meetings supporting and sharing business information to local business associations and Chambers of Commerce. 	▶▶	Funded	Engagement and Performance
12.1.9	Undertake stakeholder engagement, marketing and promotions to maintain a strong program regarding the economy and promotion and support for tourism	<p>During the reporting period significant stakeholder engagement, marketing and promotions have been undertaken:</p> <ul style="list-style-type: none"> • Stakeholder engagement for Love the Dilly Campaign undertaken via local business surveys and consultation with Councils Tourism Advisory Group. • Visit Wollondilly Guide feedback surveys undertaken with advertisers, businesses and community members to inform 2023 publication. • Event feedback gathered from key stakeholders (attendees, local businesses, suppliers, stallholders) via online and in person surveys at major Council led events like Thirlmere Festival of Steam. • Attended and sponsored Wollondilly Tourism Association Inc., Tourism After 5 events • Relationships developed with Destination NSW key contacts • Supported local publication Destination Wollondilly 	▶▶	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
12.1.10	Advocate for Government services to locate in key centres, including Wilton and Picton	<p>Council is progressing the masterplanning project for Wilton, with a draft due by December 2023. Through that process, spatial layout and opportunities will be considered.</p> <p>In addition, Council is continually advocating for the location of relevant government services within Wilton and Appin, and recently wrote to the Police Local Area Command Centres providing an update on expected population forecasts.</p>	▶▶	Funded	Sustainable Growth

Objective 12.2: Improved digital access and improved services

Code	Action	Update	Status	Funding	Responsibility
12.2.1	<p>Advocate for better telecommunication and internet services more specifically:</p> <ul style="list-style-type: none"> - Two new phone towers at most needed blackspots - Partnership with NBN Co on identified commercial projects to improve connectivity and seek grant funding to support implementation - Seek opportunities to roll out free WiFi across the Shire 	NBN have been receptive to improvements within the new developments and continue to make efforts for other areas. The availability of Starlink with this service now being provided via Telstra has offered a new high level of Broadband services that have been welcomed by residents in more remote areas of the Shire.	▶▶	Funded	Shire Futures
12.2.2	Advocate to improve mobile network coverage blackspots across the Shire specifically through a joint application with Telstra to the Peri Urban Mobile Program	Advocacy continues although there have been no opportunities to	▶▶	Funded	Shire Futures
12.2.3	Participate in the Western Parkland Digital City Implementation Steering Committee and promote local issues and needs that improve outcomes for Wollondilly residents.	Council continues to participate in these initiatives.	▶▶	Funded	Shire Futures

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Objective 12.3: Support agricultural growth and development

Code	Action	Update	Status	Funding	Responsibility
12.3.1	As an interim measure, investigate and implement short term actions from Wollondilly Rural Lands Strategy including: - Review Wollondilly LEP 2011 to encourage greater horticultural production. - Review Wollondilly LEP 2011 to provide a clearer framework for dwelling entitlements - Review the Development Control Plan for rural dwellings, rural industries and other rural enterprises	<p>This project is partially funded using existing resources. A review of dwelling entitlements across the Shire is currently underway.</p> <p>In addition, Council officers are working with the Agricultural and Rural Advisory Group to review the permissibility of horticulture across the Shire. Alongside this work, the proposed rural amendments to the Wollondilly DCP are being considered.</p> <p>A new team leader focused on employment and rural industry has been approved by Council and will commence in 2023/24. This new position will allow more focus on this action.</p>	▶▶	Part funding	Sustainable Growth
12.3.2	Investigate affordable farming recommendations within the Rural Lands Strategy.	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth
12.3.3	Investigate the Yerranderie recommendations within the Rural Lands Strategy.	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth
12.3.4	Promote awareness of the Rural Lands Strategy and Council's commitment to supporting the continuing development of the agriculture industry through an ongoing communication approach	The Rural Lands Strategy and agriculture industry are supported through our communications channels. A Public Relations team representative has attended the Agriculture and Rural Industries Advisory Group meeting and now receives the minutes and agenda for these meetings in order to stay across the relevant topics. We have prepared and implemented a communications plan to increase community awareness of rural issues in Wollondilly and to support farming and rural issues. Processes are now in place for this communications support to be ongoing.	▶▶	Funded	Engagement and Performance
12.3.5	Undertake a viability study to inform the implementation of Rural Land Strategy	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
12.3.6	Continue to advocate for economic development opportunities to encourage and promote existing and emerging primary production uses including leveraging opportunities associated with the aerotropolis.	<p>Council continues to support and advocate for agribusiness and agritourism opportunities. Council has provided feedback on and adopted the NSW Government agritourism planning changes.</p> <p>Council has written to the NSW Minister for Planning and Public Spaces and the Member for Wollondilly raising concerns with increased red tape to undertake agricultural activities in proximity to the airport and calling for amendments to the strategic planning framework to remove barriers where agricultural activities can be undertaken in a controlled environment.</p>	▶▶	Funded	Sustainable Growth
12.3.7	Work with the Western Sydney Planning Partnership (WSPP) to advocate for Wollondilly's agricultural needs through collaboration on the development of a regional Rural Lands Strategy.	The Western Sydney Planning Partnership have initiated a project to develop a strategy for the Metropolitan Rural Area as part of their review of the Region Plan and District (City) Plans in collaboration with Council and staff input. The Director Shire Futures has participated in the process.	▶▶	Funded	Sustainable Growth
12.3.8	Support agriculture by developing a right to farm framework, including: - Guidelines that mediate complaints or a complaints register, - Develop a media strategy, - Advocate for Department of Primary Industries to review types and sizes of buffer zones.	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth
12.3.9	Advocate for a tradeable credit scheme or other incentives to be incorporated into the NSW Planning system as a means of incentivising agricultural production on rural lands and minimising the land lost to urban encroachment	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
12.3.10	Advocate to the Federal Government for funding to support agricultural initiatives for example seasonal workers and a visa scheme.	<p>Council continues to advocate as opportunities arise to promote more agricultural productivity.</p> <p>Council has written to the Federal Minister for Agriculture, Fisheries and Forestry, Senator the Hon. Murray Watt, seeking support for funding and other initiatives to facilitate a stronger future for agriculture in Wollondilly. The submission advocated for involvement in similar pilots or programs which facilitate the placement of seasonal workers on agricultural lands.</p>	▶▶	Funded	Sustainable Growth

Objective 12.4: Create a vibrant and welcoming tourism destination

Code	Action	Update	Status	Funding	Responsibility
12.4.1	Collaborate with NSW Government and relevant LGA's on the development and implementation of the Western Parklands Destination Management Plan, including identifying and prioritising opportunities for Wollondilly	Council staff and Councillors participated in collaborative opportunities that have been conducted by Destination NSW during 2022/23 to inform the drafting of the Western Parkland City Destination Management Plan (DMP). These opportunities have been used to communicate the key destination management issues for Wollondilly relating to the tourism and the visitor economy. The Draft DMP is yet to be released for comments.	▶▶	Funded	Engagement and Performance
12.4.2	Investigate and implement opportunities to make areas across the Shire RV friendly to encourage increased visitation, subject to funding	A preferred site was selected based on proximity to an existing town and the existing use of the land. Council are currently addressing permissibility issues with the site in response to potential flooding issues. Council officers are currently working with a hydrology expert to ensure that the use is permissible and can be carried out without undue risk. There has been a delay in obtaining this important advice from the hydrology expert.		Part funded	Business and Investment

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Code	Action	Update	Status	Funding	Responsibility
12.4.3	Prepare Tourism Asset Plans to enhance a selection of the Shire's recognised existing assets to support the visitor economy e.g. The Viaduct, Razorback Lookout and the Mushroom Tunnel.	A Draft Tourism Asset Plan has now been prepared for the Picton Viaduct and will be shared for input with the Tourism Advisory Group and Senior Leadership Team in the early 2023/24.	▶▶	Part funded	Engagement and Performance
12.4.4	Increase visitation to Wollondilly through; - A strategically focused Love the Dilly and Visit Wollondilly campaign utilising a mix of digital and traditional marketing activity - Updating the local planning framework to open up and enable the visitor economy to become a foundation for social, cultural and economic life.	Complete. The Love the Dilly campaign continued over the reporting year and has attracted tourism visitation, grown awareness of Wollondilly as a destination and its tourism assets and helped support the local economy. The campaign utilised a mix of digital and traditional marketing activity strategically targeted at audiences interested in our unique themes including history, produce, shopping and nature. Council has had two changes to the planning controls that support the visitor economy come into effect in the last 12 months. These changes provide exemptions for certain, low impact tourism related development and provide an approval pathway for larger proposals like tourist accommodation and function centres. Council has already received development applications that seek to utilise these new controls.	✓	Funded	Engagement and Performance
12.4.5	Enhance our tourism signage by seeking opportunities to utilise current technology e.g. Mounted QR codes to share information about our Shire to residents and visitors and drive visitors to visitwollondilly.com.au	A Draft Small-Scale Signage Report has now been prepared to consider the much needed replacement of historical signage at specific locations in Picton. The report will now be shared for input with the Tourism Advisory Group and Senior Leadership Team in early 2023/24.	▶▶	Grant dependent	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
12.4.6	Partner with the NSW Rail Museum to identify opportunities to support tourism and visitation opportunities associated with the Loop Line Project. For example, this could include support infrastructure such as car parking, lighting, pathways, events and markets.	Collaboration continues with Transport Heritage NSW (THNSW) on the development and delivery of the Loop Line Project. Council have met several times with THNSW to determine how we can support and assist the project. The project has been delayed as a result of additional assessment work required and is now expected to be completed in 2024.	II	Funded	Engagement and Performance
12.4.7	Advocate and seek funding for a feasibility study for stage 1 of the Great Burragorang Valley Walk from Warragamba to Thirlmere Lakes via Werombi, Oakdale and Couridjah. Consultation to occur with relevant groups including with the Gundungurra people	Opportunities for advocacy action were limited over the 2022/23. A meeting was held with the previous Minister for Environment and Heritage to generate awareness and support. This was followed up with a formal letter to the Minister requesting assistance for a feasibility study (funding and coordination). No firm commitments arose from this advocacy. Wollondilly Council has also written to National Parks and Wildlife Services advising that the Draft Plan of Management for Blue Mountains National Park doesn't adequately consider the potential for new walks and associated infrastructure, and that this is a missed opportunity given the tourism/visitation potential of the new Western Sydney Airport.	II	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
12.4.8	Review the Development Control Plan to support opportunities for tourism in rural areas.	<p>Council are investigating planning provisions for inclusion in the development control plan to support new tourism development.</p> <p>In the last period staff have:</p> <ul style="list-style-type: none"> • Provided advice on tourism related pre-lodgement or development application proposals. • Reviewed the NSW Governments draft Agritourism Model DCP provisions • Reviewed current approach by local Councils around NSW • Reviewed background information including the Wollondilly Visitor Economy Study, Stage 1A and 2 Planning Proposals and related NSW Government advice and stakeholder submissions, Strategic Bush Fire Study, Destination Weddings and Business Conferencing Strategic Review Report, Land and Environment Court principles, • Commenced early engagement with internal staff <p>This work has been delayed by the extended time taken by the NSW Government to finalise Councils visitor economy related planning proposals (Stage 1A and Stage 2).</p>	▶▶	Funded	Sustainable Growth

Objective 13.1: Facilitate access to quality education, training and development opportunities

Code	Action	Update	Status	Funding	Responsibility
13.1.1	Complete construction of the Children's Services Building.	<p>Complete.</p> <p>The Children's Services Building construction was completed in April 2023.</p>	✓	Funded	Project Delivery

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Code	Action	Update	Status	Funding	Responsibility
13.1.2	Commence operation of a pre-school service	<p>Complete.</p> <p>The Wollondilly Children's Services building is fully operational with the Pre-School operating at approximately 85% capacity. The Pre-School families have settled into the service well and are provided with quality education, learning opportunities and school readiness programs.</p>	✓	Funded	Community Services
13.1.3	Relocate year-round care service to the Children's Services Building.	<p>Complete.</p> <p>All Year-Round Care was relocated to the new Children's Services Building in May 2023, with very positive feedback received from families who access the service.</p>	✓	Funded	Project Delivery
13.1.4	Advocate for fast-tracked delivery of K-12 public school in Wilton	<p>Council has been engaging with development industry and the Department of Education to plan for schools in the Wilton area.</p> <p>Discussions with Council and the developer is ongoing with regards to a school in the Wilton Town Centre precinct.</p> <p>Council has written to State Members of Parliament, Minister and Shadow Minister of Education, and the Minister and Shadow Minister of Infrastructure about the early delivery of an additional school in Wilton.</p> <p>In addition, Council staff have met with the NSW Department of Education and discussed the growth in Wilton and the requirements to service this growth.</p> <p>Council has had multiple meetings with the Department of Planning in which infrastructure delivery for the growth areas are discussed, including schools.</p> <p>The Department of Education along with Council are a key stakeholder of the Wilton Staging and Sequencing Plan in which Council has been advocating for to confirm commitment of critical infrastructure in Wilton.</p>	▶▶	Funded	Sustainable Growth

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Code	Action	Update	Status	Funding	Responsibility
13.1.5	The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more education facilities across Wollondilly.	Ongoing item with meetings occurring on schedule, opportunities explored as appropriate.	▶▶	Funded	Sustainable Growth
13.1.6.	Promote education opportunities and training facilities at Wilton, including: - Seek an agreement or MOU with developers/builders to encourage employment of local apprentices. - Advocate for location of satellite tertiary educational services at Wilton - Implement controls to ensure that education facilities are co-located with Council controlled sporting facilities in growth areas	<p>Advocacy for education facilities is ongoing in Wilton and across Wollondilly. Council has had meetings with both the Department of Education regarding the early delivery of education facilities and Department of Planning about infrastructure in Wilton.</p> <p>Council has written to State Members of Parliament, Minister and Shadow Minister of Education, and the Minister and Shadow Minister of Infrastructure to highlight the need for more schools in Wollondilly, specifically in the Growth Areas.</p> <p>The Department of Education along with Council are a key stakeholder of the Wilton Staging and Sequencing Plan in which Council has been advocating for to confirm commitment of critical infrastructure.</p> <p>North Wilton implemented changes to co-locate sporting facilities and education. Co-location is being considered in the Wilton Town Centre master planning project.</p> <p>These types of changes will continue to occur as the opportunities present.</p>	▶▶	Funded	Sustainable Growth
13.1.7.	Develop an organisational strategy to expand our trainee, apprentice and cadet program including ways to enable staff to be broad banded across different disciplines.	Not programmed for 2022/23.	⊖	Not programmed for this year	People and Wellbeing

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PERFORMANCE

Our community recognises we are striving to be a leading local government. We listen and respond to community needs, delivering excellent customer experiences.

HIGHLIGHTS

- Council sought feedback on an amended Code of Meeting Practice through public exhibition.
- 46 members of the Wollondilly community became Australian citizens at Citizenship Ceremonies held during the reporting period.
- Council adopted a Sustainability Policy at the March 2023 Council meeting, following public exhibition for community feedback in late 2022. The Policy provides a blueprint for the incorporation of sustainability into all elements of Council's future business, including its decision making, processes and operations.
- High staff engagement and a positive organisational culture results were reported to Council in March 2023, following an independent employee engagement survey carried out in November 2022. The results show a culture of increasing trust, job satisfaction and advocacy within the organisation.

The tables below show the progress of projects and actions in the 2022/23-2025/26 Delivery Program in the Performance pillar, as at June 2023.

The following key defines the icons in the status column:

- ✓ Complete
- ▶ Progressing/On Track
- || Delayed/Off Track
- ⊖ Not programmed in 2022/23

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ACTION PROGRESS

Objective 14.1: We are an engaged and active community

Code	Action	Update	Status	Funding	Responsibility
14.1.1	Provide training to build capacity of Councillors to excel in their roles	<p>Refresher induction training on Councillor Roles and Responsibilities was provided in late 2022.</p> <p>During the reporting period several Councillors attended the following training opportunities:</p> <ul style="list-style-type: none"> - Chairing and Effective Meetings for Councillors - Media Training <p>A number of Councillors have also accepted the opportunity to attend the Australian Institute of Company Directors course during 2023.</p>	▶▶	Funded	Governance, Integrity and Ethics
14.1.2	Develop and undertake a promotion program which focusses on increasing community awareness of our vision and identity for Wollondilly in order to foster a better collaborative understanding between Council and the community	<p>Council has made significant progress in refining and expanding our brand by incorporating new sub-brands and further developing our Brand Guide. Our brand guide serves as a framework that represents both Council and the community's vision and identity for Wollondilly. By aligning all our sub-brands with our corporate brand, we have successfully consolidated our brand presence, leading to a stronger brand reputation for Council. Some of the sub-brands developed over the past 12 months include Children's Services, Wollondilly Library, Your Say Wollondilly and Wollondilly Performing Arts Centre.</p> <p>Additionally, Council is currently in the final stages of crafting a signage strategy approach for the Shire's entry signage. This strategy plays a vital role in promoting a collaborative understanding of Wollondilly's vision and identity between Council and the community. The signage will serve as a visual representation of our shared values, fostering a sense of unity and cohesion.</p>	▶▶	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
14.1.3	Create and publish a growth dashboard showing how and where the Shire is growing	Preliminary work has commenced to improve current processes to enable effective tracking for the dashboard. Work completed to date includes process mapping the current process against the NSW Government's updated <i>Local Environmental Plan Making Guideline</i> . Including how it might integrate with Authority so that information can be extracted and mapped in future.	II	Funded	Stephen

Objective 14.2: Raise community awareness and involvement in local decision and activities through improved communications and consultation

Code	Action	Update	Status	Funding	Responsibility
14.2.1	Review and update Council's community engagement strategy to ensure it outlines Council's commitment to consultation and overarching approach to deliver best practice engagement opportunities for the community. The strategy will include the different methods that Council will use for different purposes to reach and engage with stakeholders and how and when to target each stakeholder group.	<p>Complete December 2022.</p> <p><i>Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</i></p> <p>Council adopted a new Community Engagement strategy in accordance with Office of Local Government guidelines in November 2022.</p>	✓	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
14.2.2	Review, prepare and implement a communications plan to increase community awareness of key issues including growth and development, roads and compliance with regular reporting on progress and effectiveness. Seek to reach up to 75% of households through Council owned communication channels.	Council's communication teams meet regularly with the Strategic Planning, Development Services, Health and Regulatory Services and Operational Infrastructure/Roads teams in Working Groups to strategise on key issues and develop clear messaging to share with the community. As a result, up to date content is being shared on all these areas through media releases, Council's monthly e-news, the quarterly Community Newsletter, the Council website and Your Say page as well as our social media channels. Council's Facebook page currently has 20,300 followers, which represents about 37% of our current total population, with much of our content being shared on community pages. The Community News is delivered to every home address in the Shire each quarter, so it is already available to well over 75% of households.	▶▶	Funded	Engagement and Performance
14.2.3	Investigate community feedback survey on key projects and consultation processes at completion to identify areas of improvement.	Community consultation on Council's Community Engagement Strategy provided valuable feedback and suggestions for improvement, which is being undertaken and implemented via the Community Engagement Action Plan. We are exploring community feedback surveys as part of the Evaluation Framework (identified in the Action Plan) for reviewing key projects, engagement activities and processes. This framework encompasses feedback from participants (externally) and the relevant Council team (internally), as well as metrics and measures of relevant outputs and responses, all of which helps provide a well-rounded evaluation that can identify and track our strengths and areas for improvement. The framework is under development with a view to implementation shortly.	▶▶	Funded	Engagement and Performance

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Code	Action	Update	Status	Funding	Responsibility
14.2.4	Continue to promote Council's communications channels and databases to increase capacity, effectiveness and engagement, including developing a strategy to increase Council's email database to over 50% of residents in the Shire.	Council continues to encourage residents to subscribe to our range of email databases by promotions through various channels including community newsletters, rates notices and social media. We currently have 1,791 Wollondilly e-news subscribers and 2,053 Your Say Wollondilly subscribers. The capacity to harness our CRM system as a platform which builds a useable email database requires further investigation.	▶▶	Funded	Engagement and Performance
14.2.5	Participate in the implementation and ongoing provision of the Open data sharing platform with the eight Western parkland Councils.	Complete. Data and details on the platform can be found at: https://data.wollondilly.nsw.gov.au/pages/home/	✓	Funded	Shire Futures
14.2.6	Undertake an independent annual community survey to identify community priorities and improve alignment with community needs and expectations and service delivery.	A customer satisfaction survey was undertaken in June 2023. Results will be reviewed, considered and communicated in the first quarter of 2023/24.	▶▶	Funded	Engagement and Performance
14.2.7	Scope options to consider and hold community forums in locations across the Shire, in addition to Picton.	Complete December 2022. <i>Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</i> Remote community forums are now being conducted at various locations across the shire.	✓	Funded	Governance, Integrity and Ethics
14.2.8	Implement a program of Community Forums held in locations around the Shire.	Complete December 2022. <i>Reported to the 21 February 2023 Council Meeting. Resolution 10/2023.</i> Remote community forums are now being conducted at various locations across the shire.	✓	Unfunded	Governance, Integrity and Ethics

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Objective 15.1: Provide a sustainably high performing organization to achieve the vision of 'an even better Wollondilly together'

Code	Action	Update	Status	Funding	Responsibility
15.1.1	Implement the Wollondilly Council Business Enhancement Plan including priority projects	<p>A range of priority projects in the Business Enhancement Plan (BEP) have been completed or commenced during the reporting period. Notable achievements to date include:</p> <ul style="list-style-type: none"> - Implementation of the new Organisational Framework. - Completion of the Internal Communications Action Plan, an improved Resource/Budget preparation process now in action. - Grants Officer position has commenced <p>The BEP has also been reviewed to ensure its actions are meaningful and up to date. Implementation of the BEP will be an ongoing strategic priority over the coming years.</p>	»	Funded	Engagement and Performance
15.1.2	<p>Implementation of the key elements and actions of the Workforce Management Strategy (refer to the Workforce Management Strategy for more detail):</p> <p>Strategy 1: We lead at all levels to enable a culture of collaboration and high performance</p> <p>Strategy 2: We are flexible, agile and adaptable, embracing change and growth</p> <p>Strategy 3: We are strategic in how we attract and retain the best people</p>	<p>Strategy 1: Leadership Development has been a focus with the continuation of the Diploma of Leadership and Management and Council's participated in the Australasian Management Challenge. As a result of the Employee Engagement survey, Teams focused on ways to increase collaboration across Council. Initial scoping has also commenced on the implementation of the Capability Framework.</p> <p>Strategy 2: A review of Council's Performance Management System (MyPlan) has been completed and enhancements implemented. In addition, a full review of Council's Corporate Core Values has been undertaken, resulting in the revised values of Accountability, Agility, Service Delivery, Integrity and Collaboration being adopted.</p> <p>Strategy 3: Increased exposure of Council opportunities through social media continues and the development of an Employee Value Proposition (EVP) will be the focus of the upcoming year.</p>	»	Funded	People and Wellbeing

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Code	Action	Update	Status	Funding	Responsibility
15.1.3	Scope, develop and implement a risk management framework which manages Council's risk while ensuring business continuity, agility and resilience.	A draft Policy, Risk Appetite Statement, Strategic and Operational Risk Registers are finalised. Next steps are to report to Audit, Risk and Improvement Committee and Council. Enterprise Risk Management attestation will be ready for the 2022/23 annual report. This project is expected to completed in quarter 1 of 2023/24.	»	Funded	Governance, Integrity and Ethics
15.1.4	Prepare a staged and costed delivery program within year 1 to review all key service areas. Program will roll out in year 2 with the first service area review implementation commencing prior to June 2024.	A dedicated Business Improvement Officer role has been created and this position was filled in November 2022. A Continuous Improvement Framework has now been prepared. The Framework provides a strategic approach to the how, what, and why of service delivery and is an important first step in establishing our approach to, and roll-out of a service review program. An "all service" review has commenced and is capturing key baseline data about all of Council's services. A pilot of the service review program will commence in 2023/24.	»	Funded	Engagement and Performance
15.1.5	Review Council's operational facilities and their capacity to service the community. Prepare Project Plans for facilities requiring upgrades for example, the animal shelter, community nursery, waste transfer station.	This project has not yet commenced.		Funded	Property and Commercial

Objective 15.2: Strong and sustainable financial management and value for money for all residents

Code	Action	Update	Status	Funding	Responsibility
15.2.1	Provide an evaluation framework and communication tools to demonstrate value for money from rates.	Complete December 2022. Reported to the 21 February 2023 Council Meeting. Resolution 10/2023. Information was prepared and included as a pamphlet with the issue of the 2022/23 Rates Notices.	✓	Funded	Finance

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Code	Action	Update	Status	Funding	Responsibility
15.2.2	Review the Long-Term Financial Plan on an annual basis	The Long-Term Financial Plan has been updated as part of the 2023/24 budget process and Council was briefed on 6 June 2023.	▶▶	Funded	Finance
15.2.3	Review the procurement process and identify opportunities for improvements to ensure value for money outcomes.	Recruitment of the Procurement Team Leader has been delayed and should be finalised by 31 August 2023. Following this appointment an improvement work plan will be prepared and implemented. The procurement function will also be the subject of an internal audit in quarter 1 of 2023/24.		Funded	Finance
15.2.4	Review Council's grant management and application processes and recommend improved ways to ensure efficiency and effectiveness in obtaining and administering grants that align with our strategic priorities.	Council's Grants Officer oversees and coordinates actions relating to grants management. A new Grants Management Framework has been developed and is being implemented to ensure efficiency and effectiveness in obtaining and administering grants that align with our strategic priorities.	▶▶	Funded	Engagement and Performance
15.2.5	Report quarterly on grants applied for and the progress of grants awarded	Significant progress has been made developing a grants register, which provides a single point of truth for all grants considered and applied for. Reporting formats are being considered with a view to incorporating a grant status report into the quarterly budget review statement, commencing with September 2023.	▶▶	Funded	Engagement and Performance
15.2.6	Commence review of Wollondilly 2040 Local Strategic Planning Statement following updates to the regional and district plan.	Not programmed for 2022/23.	⊖	Not programmed for this year	Sustainable Growth

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Objective 15.3: Embrace innovation to improve business efficiencies and drive performance

Code	Action	Update	Status	Funding	Responsibility
15.3.1	<p>Deliver resource and implement a Data, Information and Information Technology Strategy to enhance customer service and internal processes. Including ongoing recurring funding for critical projects that improve service delivery. Funded Projects:</p> <ul style="list-style-type: none"> - Implementation of digitisation and automation of Council services including: <ul style="list-style-type: none"> * Online bookings for facilities * All Council services accept payments online allowing customer more convenient way to pay for services. * All forms available online allowing customer to apply for council service at a time and place the suites - Digitisation of the planning approval process (encompassing development assessments and other planning approval processes) to significantly improve assessment time frames, productivity and customer service. - Continued improvement of cyber security and system resilience protecting the community's private data and council's ability to provide services. - Improvements to quality and accessibility of Council's corporate data including the scope for reporting tools for strategic measures. 	<p>Online booking services are now available to customers. A customer portal has been established to allow online payments, along with reporting of issues, requests for service and complaints. Online booking for duty planner is now available with building inspections to follow by end of August. Planning Certificates have now been digitised. Service level dashboards have been produced with further refinement over the next 12 months. Cyber security maturity has improved placing Wollondilly among the top councils in NSW with further improvements ongoing.</p>	»	Funded	Customer, Information Technology Services

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Code	Action	Update	Status	Funding	Responsibility
15.3.2	Investigate and implement an Omnichannel contact centre improving customer service across phone, web-chat, email, and SMS etc, subject to funding	An Expression of Interest activity was conducted with five respondents. The return on investment was not considered high enough to continue at this point in time and will be reported to Council for consideration in coming months. This is a matter which will continue to be explored.	▶▶	Unfunded	Customer, Information Technology Services
15.3.3	Systemisation and digitisation of marketing and communication leading to a more informed and engaged community	Council's Customer Request Management system is being progressively rolled out and applied to key customer/transactional processes across Council. The capacity to apply customer data to new targeted communications and engagement processes (i.e. to use it as a Customer Relationship Management system) is yet to be explored and would require funding.		Grant dependent	Customer, Information Technology Services

Objective 15.4: Deliver great customer service and outstanding customer experiences

Code	Action	Update	Status	Funding	Responsibility
15.4.1	Implement the Customer Experience Framework to enhance service delivery for our customers, which includes mapping of customer touch points, measure effectiveness of communications and a focus on building an omni-channel experience for customer interactions with Council.	<p>An Omnichannel EOI was conducted as per 15.3.2. The implementation of the Customer Experience Framework has been developed and presented to Council, along with a new Customer Charter. All business units have completed a Customer Service Improvement Plan and all staff recorded a stretch goal or development plan goal on improving customer service. A new reporting dashboard has been implemented to measure and display Service Level performance against agreed Customer focused goals.</p> <p>Larger scale projects including an update of the Customer Portal, improvements to the Development Application Tracker and decrease in Development Application Assessment times are underway.</p>	▶▶	Unfunded	Customer, Information Technology Services

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Code	Action	Update	Status	Funding	Responsibility
15.4.2	Provide a minor review of the Community Strategic Plan	No programmed for 2022/23.	⊖	Not programmed for this year	Engagement and Performance
15.4.3	Provide an annual review of the Delivery Program and prepare an Operational Plan	At the June 2023 Council meeting, Council adopted a revised Delivery Program and Operational Plan for the 2023/24 year onwards	▶▶	Funded	Engagement and Performance

Objective 15.5: Effectively manage the Shire's assets

Code	Action	Update	Status	Funding	Responsibility
15.5.1	Implement the improvement actions in the Asset Management Strategy	Asset Management Strategy revised and adopted, building revaluations were completed in line with audit cycle, condition data was renewed for roads.	▶▶	Funded	Assets, Transport and Engineering
15.5.2	Prepare a Property Strategy to strategically manage Council's property and deliver improved performance and outcomes for the community	The Property Strategy has been commenced, with the outcomes of consultant's input in development of the Property Strategy being delivered through; review of major property policies; review of the Land Register; Business Cases for Works Depot site and Antill Golf Course.		Funded	Property and Commercial

Objective 15.6: Attract, develop and retain a competent engaged and diverse workforce

Code	Action	Update	Status	Funding	Responsibility
15.6.1	Continue to enhance flexible working and activity based working opportunities while ensuring continuity of service provision and high levels of customer service	Council's reviewed Hybrid Working Practices have been implemented and opportunities continue to be provided to allow staff to work flexibly while providing high levels of customer service.	▶▶	Funded	People and Wellbeing

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Code	Action	Update	Status	Funding	Responsibility
15.6.2	Partner with schools, TAFEs, universities and other companies and Councils to expand Council's Apprenticeship/Traineeship and Student Program	Council continues to provide a trainee and apprentice program within existing budget. Expansion opportunities will be investigated.	»»	Funded	People and Wellbeing
15.6.3	Advocate and partner with the Office of Local Government to lift the profile of and raise awareness of local government as an employer of choice	Council continues to implement strategies to lift the profile of Wollondilly Shire as an attractive employer of choice. Council will continue to connect with OLG to determine if there are any planned programs or initiatives that Council could partner with on an ongoing basis.	»»	Funded	People and Wellbeing