

DELIVERY PROGRAM

2022/23 – 2032/33





Acknowledgement^{*}

Wollondilly Shire Council acknowledges the traditional custodians of the land in Wollondilly, the Dharawal and Gundungurra peoples.

We acknowledge the living culture and spiritual connections to the land for the Dharawal and Gundungurra people and all Aboriginal Nation Groups that may have connections to the area; and that Wollondilly is remarkably placed as the intersection of many tribal lands.

We recognise the traditional Custodians who have occupied and cared for this Country over countless generations and celebrate their continuing contributions to the Shire.

We also acknowledge and remember the Dharawal and Gundungurra peoples who were killed in the Appin Massacre on 17 April 1816.

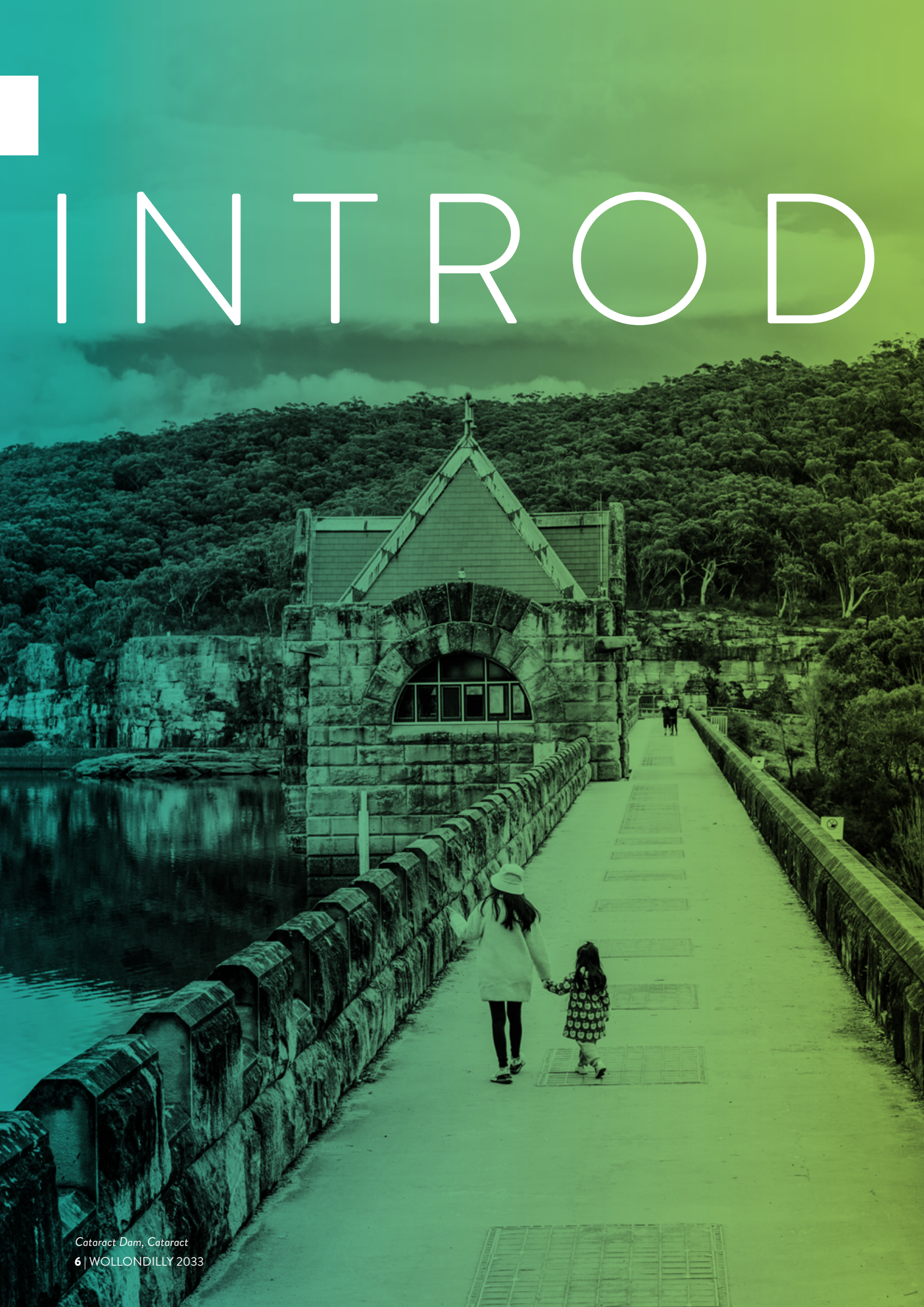
^{}We acknowledge our continuing collaboration with the Tharawal Local Aboriginal Land Council*



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INTROD

UCTION

WELCOME TO WOLLONDILLY SHIRE COUNCIL'S DELIVERY PROGRAM

This plan has been developed with input from over 900 community members and key partners to consider:

- Where are we now?
- Where do we want to be?
- How do we get there?
- How do we know we're there?

This plan embraces corporate strategic planning approaches and satisfies legislative requirements for all local governments in NSW to have a plan to shape the future.

This plan describes:

- A future vision for Wollondilly Shire
- The priorities and aspirations of the community
- The outcomes the community seek and how Council will make progress towards them
- How success will be measured and reported

Wollondilly Shire Council commissioned the services of Catalyse in the development of this Delivery Program. Catalyse provided the FUTYR framework that the layout of the Delivery Program is based on and the MARKYT Community Scorecard, which is the annual community survey.

MESSAGE FROM THE CEO

Council is committed to meeting the needs of our community as they are captured in the Community Strategic Plan (CSP) and is focussed on delivering high quality services and responsibly managing our assets into the future through our Delivery Program 2022/23 – 2026/27.

In recent years Council's operations have been significantly impacted by the COVID-19 pandemic and natural disasters, so we are working hard to provide the services our community relies upon and also support our local economy as we build a resilient Wollondilly.

We continue to strive to be a high performing organisation as we deliver these services and initiatives to make Wollondilly an even better place, together.

- Roads continue to be a major focus for Council, and in addition to our comprehensive rolling 10 year Capital Works Program, we will continue to advocate for funding support from the State Government to help us get our 870km road network to a standard that meets community expectations.
- We aim to manage growth in a sustainable way that protects what makes Wollondilly unique; including the character of our towns and villages, the amazing natural landscapes, and rural feel.
- We need to have essential infrastructure in place to meet the needs of our growing community. Council's position is that Wilton is the priority growth area, development at Appin is a long-term prospect, and prior to any development, the timely delivery of the essential State infrastructure is required. We will continue to advocate for roads, public transport, schools, and health and recreation facilities.
- Local job creation through economic investment and tourism is a central priority, with a focus on unlocking business investment potential through employment land rezoning, increased support for our local agriculture industry and more tourism promotion.
- We will continue to be here for the community as it recovers from the most recent natural disasters that have devastated many areas of the Shire, while planning ahead to make sure the community is prepared for any future disasters.

- A number of major projects are planned in response to the changing needs of our growing population. The Wollondilly Cultural Precinct will deliver a new cultural centre for the Shire, while the community can look forward to improved sporting facilities including the Tahmoor Sporting Complex.
- As an organisation, we are committed to improving our customer service, identifying priority projects in this Delivery Program to provide better outcomes for our customers.
- Good financial decision making is essential as we deliver and maintain a broad range of community services and facilities. With limited funds and lots of competing priorities, we are focused on ensuring the community gets good value for the rates they pay. We will advocate for grant opportunities from the State and Federal Governments, especially in the aftermath of natural disasters.

Ben Taylor
CEO



WOLLONDILLY SHIRE AT A GLANCE

Wollondilly is situated on the rapidly growing South Western fringe area of Sydney in Gundungurra, Dharawal and Darug country. The landscape is a beautiful patchwork of rural lands, scenic bushland and towns and villages. With both rural and urban aspects, Wollondilly marks the transition between the outer edges of Greater Sydney and regional NSW.

The Shire covers a land area of 2,560km², of which two-thirds is national parks and water catchment areas, including parts of the Greater Blue Mountains World Heritage Area. Our community has a strong connection with the natural environment with the Shire's bushland, rural land, gorges, waterways, ranges and plains contributing to visual and cultural connections in the landscape as well as providing important social, recreational and tourism opportunities. We have an important custodial role over the lands that supply drinking water to Greater Metropolitan Sydney as we are home to five dams, some of which are the largest in NSW; Warragamba Dam, Cataract Dam, Cordeaux Dam, Nepean Dam, Avon Dam.

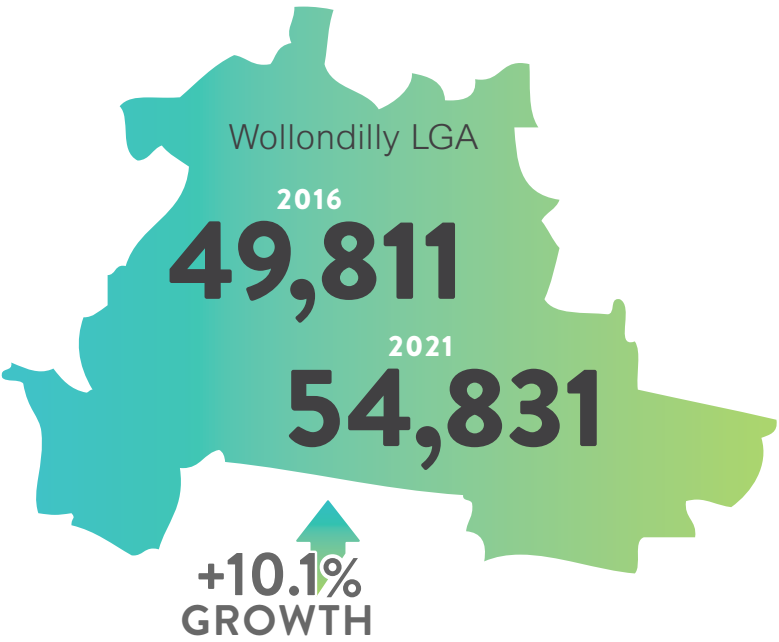
Wollondilly's timeless history interweaves the dreamtime legends of the Gundungurra, Darug and Dharawal people, the traditional owners of the land. Aboriginal heritage, history and culture are all inherently linked to country, and we acknowledge and respect this unique and everlasting connection.

Our rural landscape, towns and villages date back to the early European settlers who followed the first fleet's famous straying cattle to the "Cowpastures". This location (around the Menangle and Camden Park area) was the birthplace of modern agriculture in Australia and from that time onwards, agriculture has been integral to the development, character, economy and identity of the Shire and continues to be a productive, sustainable and integral part of who we are. Wollondilly's European history and heritage is reflected in the buildings and places of historical significance found throughout the Shire, including the Old Picton Post Office built in 1892, St Bede's Church, known as one of the finest Regency Gothic Churches, and the town of Yerranderie, a Silver Mine Village.

Residents and visitors value the country style living that the Wollondilly area provides, as well as the peacefulness, sense of community and natural environment. Council owned facilities such as the Wollondilly Library, Wollondilly Leisure Centre, Warragamba Pool and Children's Services deliver a broad range of services to our communities. Enhancements to these services as well as the introduction of new initiatives to support current and future population growth are planned as part of the Wollondilly Cultural Precinct, including a Performing Arts Centre, new Children's Services building and new library.

WOLLONDILLY SHIRE AT A GLANCE

POPULATION



MEDIAN HOUSE PRICE 2018



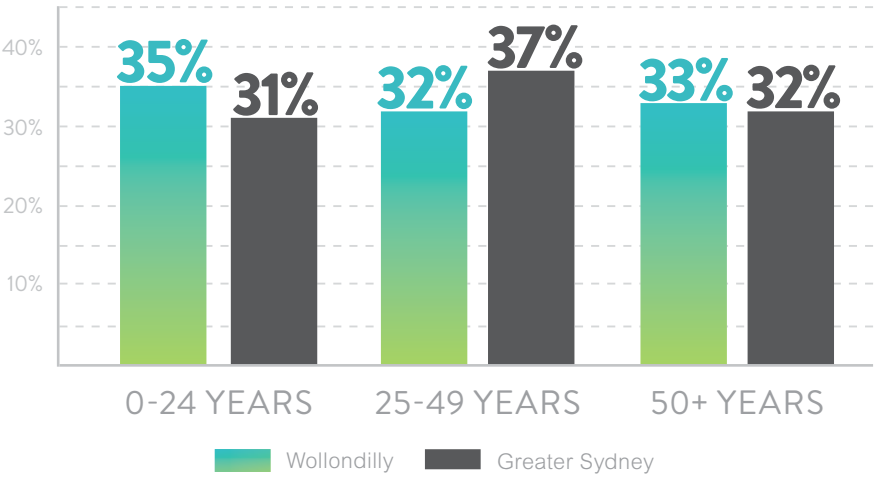
GROSS REGIONAL PRODUCT JUNE 2021



HIGHEST VALUE INDUSTRIES 2020/21



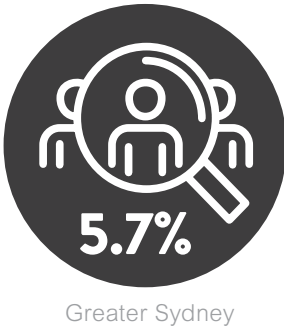
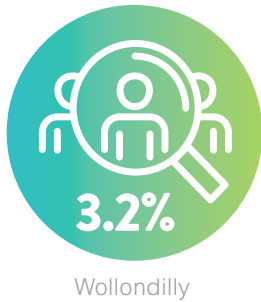
AGE PROFILE 2021



NUMBER OF BUSINESSES



UNEMPLOYMENT RATE



COUNCIL MANAGES



LIVEABILITY RATING BY THE COMMUNITY

*"a good place
to live"*



Source: 2021 MARKYT® Community Scorecard

MANAGING GROWTH AND CHANGE

Wollondilly 2040 is our Local Strategic Planning Statement (LSPS). It outlines a vision for land use planning over the next 20 years and applies to all of Wollondilly Shire. The LSPS supports the implementation of the CSP by identifying key planning priorities and actions that focus on protecting and retaining the many elements that make Wollondilly extraordinary. It is also about embracing the future and creating environments that help to make people feel happier and healthier.

It also sets out how change will be managed into the future as our Shire is growing and changing. With growth already occurring in Wilton, and expected additional future growth in Appin, Wollondilly’s population is estimated to double to approximately 100,000 or possibly triple to 150,000 in the next 20 years. (Note that the NSW Government’s Greater Macarthur Growth Area plans for the Appin area are contrary to Council’s position on growth). The pace of growth is expected to accelerate significantly over the next few years, with substantial population increases likely within 10 years.

Managing growth and change will have a ripple effect, providing both opportunities and challenges for our community, our environment and our economy.

Key concerns include the protection of our precious natural environment including the green corridor that runs through Appin to Wilton and down to Avon Dam and Bargo, which has an important role to

play in housing one of the last healthy koala populations in NSW. The need to ensure our beautiful surrounding landscape is protected is a vital consideration when new towns, places and developments are being planned.

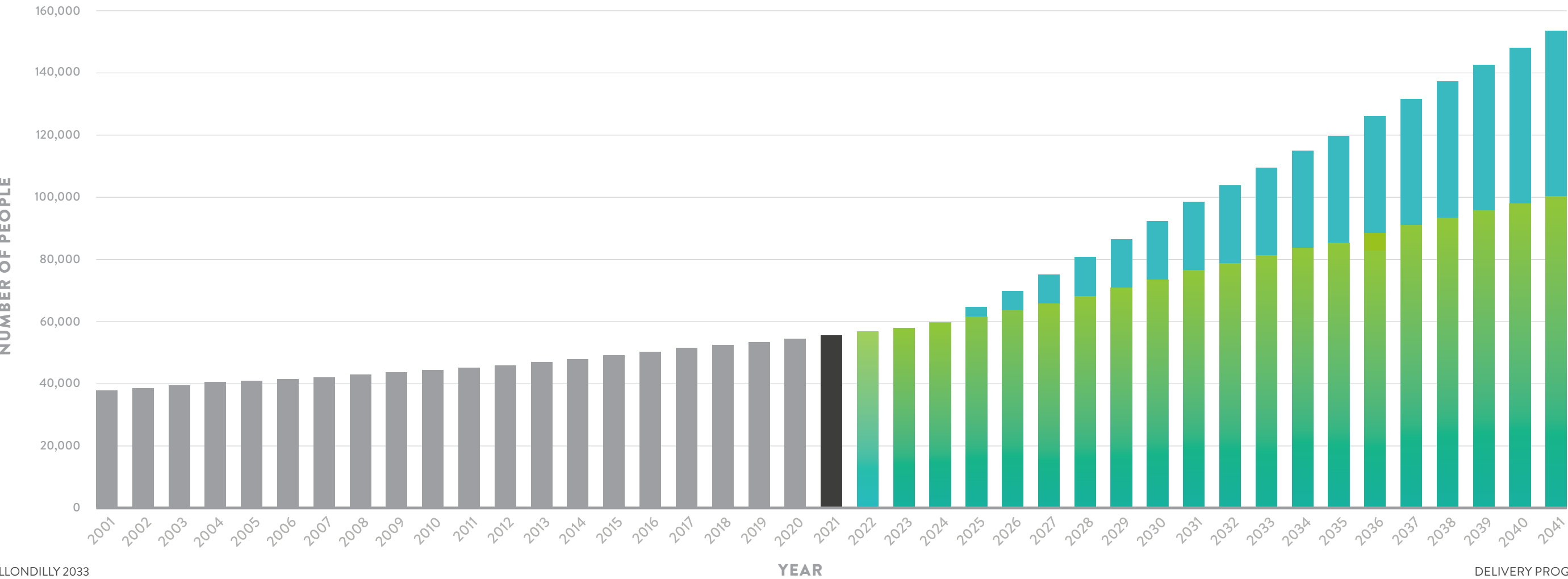
To date, the planned rate of growth has not been clear and has not been matched with upgrades to vital infrastructure. One of the top priorities for our community is improving the quality of the road network within Wollondilly. With significant distances to traverse, a dispersed settlement pattern and many workers needing to leave the Shire for employment, the community is heavily reliant on the road network. Therefore, roads need to be maintained and adequately planned for. Additionally, public transport options in the Shire are limited and do not meet the current demands of the population. With the planned growth to come in Wilton, the deficit in transport options will become even more pronounced unless addressed by public transport solutions.

Our communities need healthy built environments and liveable places with better access to health care services and programs. Much of our community is required to leave the Shire for health and education services as there are limited options available. Currently there are no hospitals in the Shire and only one public secondary school. With the population forecast to potentially triple in the next 20 years, planning for important community services is required now.

Council’s full policy on managing growth and change is captured in Council’s Local Strategic Planning Statement “Wollondilly 2040”.

WOLLONDILLY HISTORIC & PROJECTED POPULATION 2001 - 2041

HISTORIC GROWTH TREND 2021 SHIRE WIDE INCLUDING WILTON GREATER MACARTHUR (APPIN)

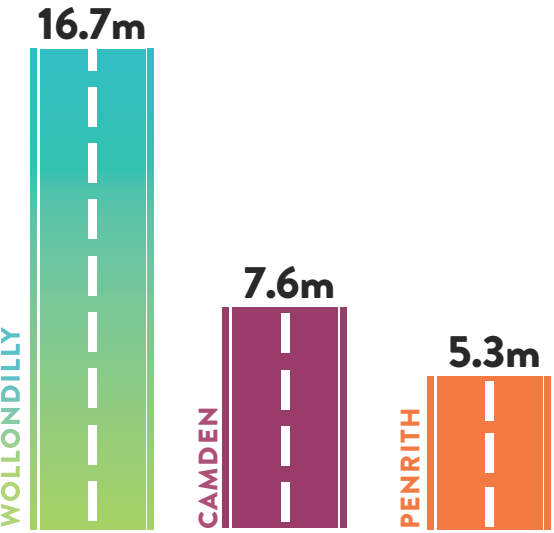
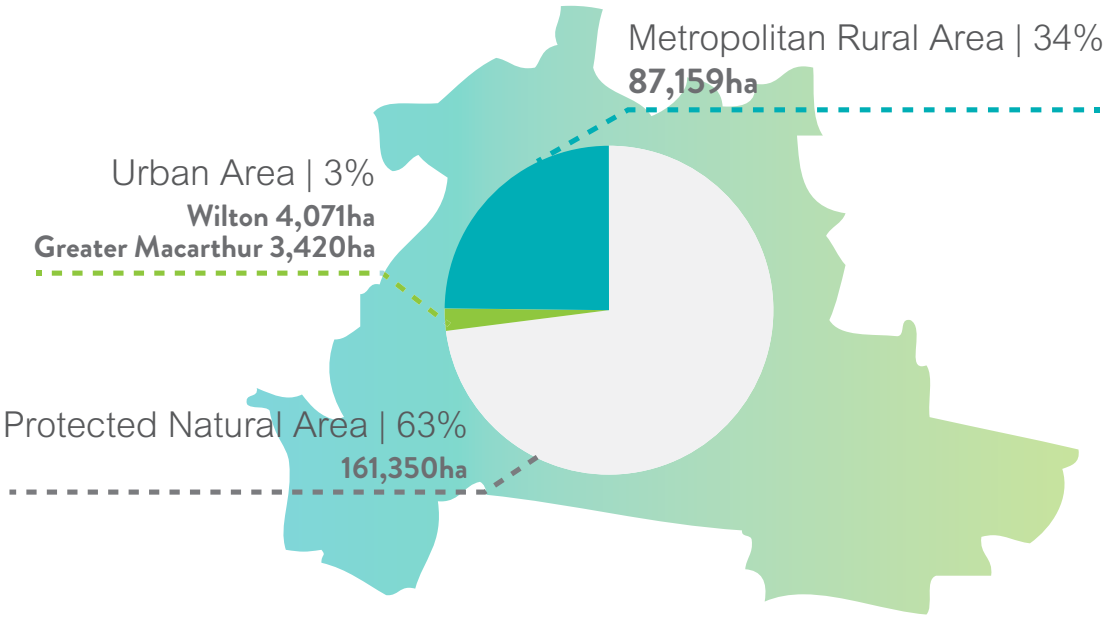


BECAUSE OF OUR LOCATION WE HAVE A UNIQUE SET OF CHALLENGES:

- Management of growth and development pressures;
- Agricultural land being lost to urban development and land fragmentation;
- Conflicts between rural and urban land uses;
- Limited infrastructure and services;
- Limited employment opportunities.

The right infrastructure at the right time to support our current communities and future growth is a key aspiration of our Community Strategic Plan. We want prosperous towns and villages that achieve a balance between growth and maintaining our rural character and community spirit.

Our community asks for a sound approach to planning and a commitment to the necessary community facilities and infrastructure to support future growth.



**Metres of Road
per rate payer**

WOLLONDILLY HAS
54,000+
RESIDENTS & GROWING



AND



14 MEDICAL
PRACTICES



PRIORITIES

PRIORITIES SHIFT OVER TIME IN RESPONSE TO WHAT'S HAPPENING LOCALLY AND GLOBALLY.

To provide quality of life outcomes, Wollondilly Shire Council must adapt to changes in the political, environmental, social, technological, economic and legal landscape. We must also respond to changing community expectations.

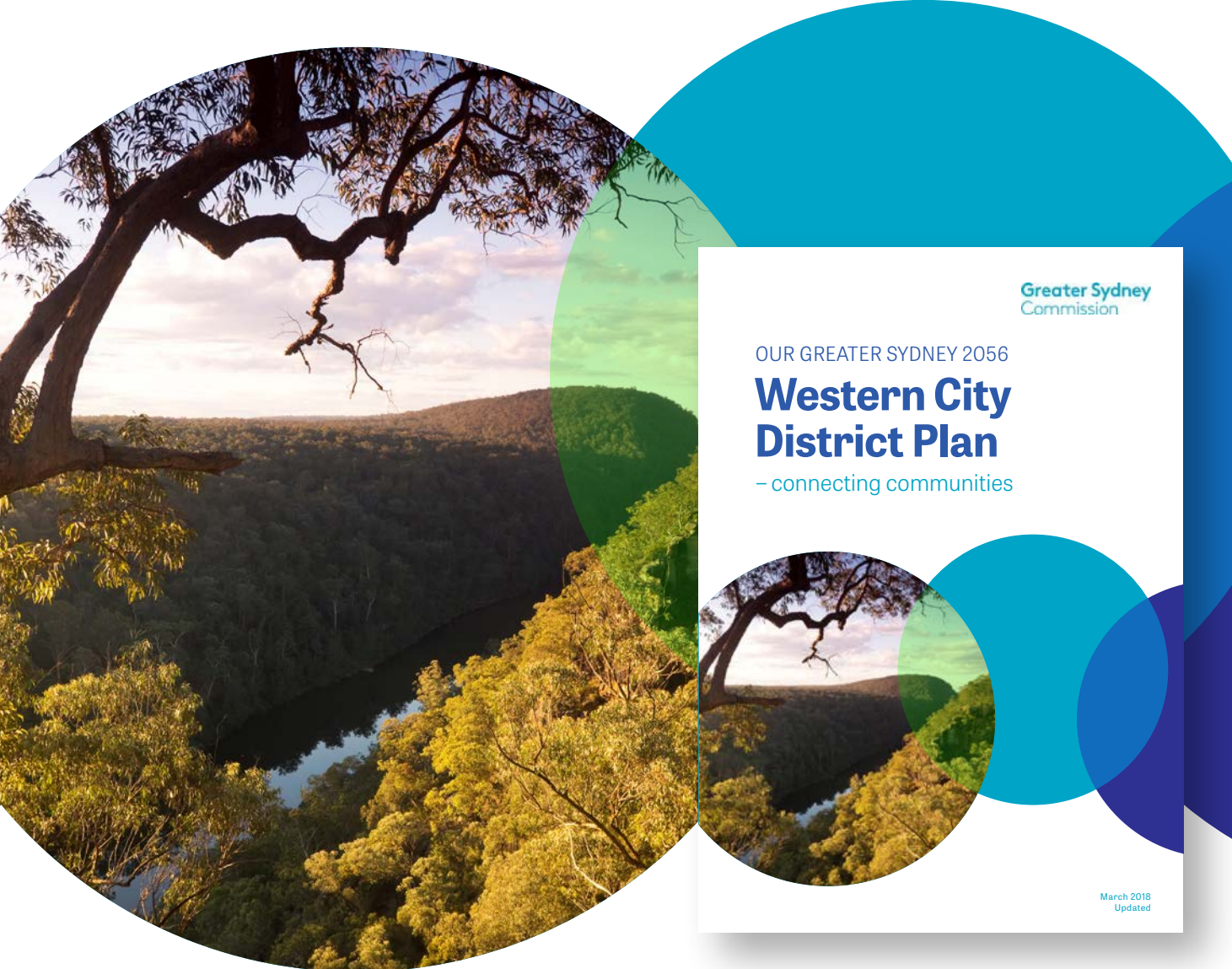
LINKING LOCAL WITH GLOBAL PRIORITIES

Our Shire is influenced by and contributes to global trends. The United Nations' Sustainable Development Goals (SDGs) provide a global roadmap to increase prosperity, end social injustice and poverty, and improve health and wellbeing, all while protecting the environment for current and future generations. 17 goals were agreed by all UN member states, including Australia. Wollondilly Shire Council aims to positively contribute to the achievement of these goals within our local context. Learn more about the SDGs at sdgs.un.org/goals



STATE PRIORITIES

Wollondilly is part of the Western Parkland City, with infrastructure and other plans for our Shire outlined in the NSW Government’s Western City District Plan, available at www.greater.sydney/western-city-district-plan/introduction



LOCAL PRIORITIES

Wollondilly 2040 is Council’s Local Strategic Planning Statement which supports the implementation of the Community Strategic Plan and the Western City District Plan. The Local Strategic Planning Statement can be viewed at: www.wollondilly.nsw.gov.au/wollondilly2040



The priorities and projects outlined in this Delivery Plan align with and support the key themes and directions of the Western City District Plan:

PEOPLE	ENVIRONMENT	PLACE & LANDSCAPE	ECONOMY & PERFORMANCE
<ul style="list-style-type: none">• Celebrating diversity and putting people at the heart of planning• Designing places for people	<ul style="list-style-type: none">• Valuing green spaces and landscape• Using resources wisely• Adapting to a changing world	<ul style="list-style-type: none">• Infrastructure supporting new developments• Working together to grow a Greater Sydney• Giving people housing choices• Developing a more accessible & walkable city	<ul style="list-style-type: none">• Working together to grow a Greater Sydney• Creating the conditions for a stronger economy

PEOPLE	ENVIRONMENT	PLACE & LANDSCAPE	ECONOMY & PERFORMANCE
<ul style="list-style-type: none">• Cultivating a creative and cultural destination connecting people with places• Embedding health and wellbeing considerations into land use planning for healthy places• Planning high quality well connected open spaces	<ul style="list-style-type: none">• Valuing the ecological health of Wollondilly’s waterways• Protecting biodiversity and koala habitat corridors• Delivering an urban tree canopy• Planning resource recovery options• Living with climate impacts and contributing to broader resilience	<ul style="list-style-type: none">• Aligning infrastructure provision with community needs• Establishing a framework for sustained managed growth• Creating vibrant, healthy & sustainable communities in the new town in Wilton• Providing housing options that meet local needs and match the local character of towns and villages• Enhancing vibrant & sustainable local towns & villages• Enhancing and protecting the diverse values of the Metropolitan Rural Area	<ul style="list-style-type: none">• Developing the visitor experience and economy by increasing access to natural areas and rural landscapes• Attracting investment and growing local jobs• Leveraging greater investment and business opportunities from the Western Sydney International (Nancy-Bird Walton Airport)• Embracing innovation to enhance liveable, connected and sustainable communities

COMMUNITY PRIORITIES

To understand local needs and priorities, Wollondilly Shire Council commissioned an independent community survey in 2021. In total, 918 community members completed a survey known as the MARKYT® Community Scorecard. The results showed that the community was mostly concerned with the responsible management of growth and development, with a focus on roads, traffic management, footpaths and cycle ways, telecommunications, and planning and building approvals.

HOW TO UNDERSTAND THIS DIAGRAM

Respondents were asked what areas they would like the Council to focus on improving and how they would rate each service area.

Service areas in the “Prioritise” box are considered high priorities and performance is perceived to be low.

Service areas in the “Optimise” box are considered high priorities and performance is rated high.

Service areas sitting in the “Kaizen” & “Review” box aren’t as high a priority for the community but there is opportunity for performance to be improved.





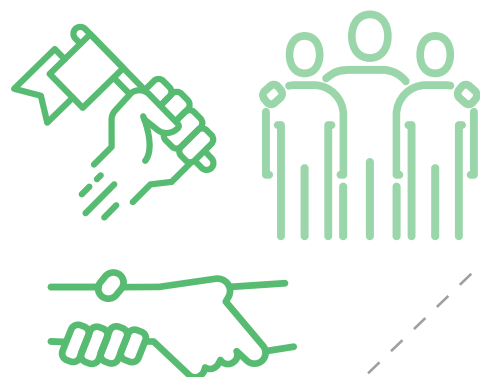
MAJOR INFRASTRUCTURE AND NEW COMMUNITY / SPORTING FACILITIES

As our community grows, the demands on playgrounds, sportsgrounds and other community facilities will increase. These fundamental parts of our everyday community life need to be maintained and new facilities introduced to match growth.

COMMUNITY RESILIENCE

In the past four years, our community has experienced an extended period of drought, the devastating 2019/20 Green Wattle Creek Bushfire, further damage to businesses and road infrastructure caused by the 2020, 2021 and 2022 storm events, and a prolonged period of uncertainty due to the Covid-19 pandemic.

A top priority for Council is to create a resilient and prepared community to ensure we can withstand future events and recover quickly. Managing the impacts of these disasters requires sustainable financial decisions to be made within a complex environment, with many competing priorities and limited resources.



CUSTOMER EXPERIENCE AND CARE FOR COMMUNITY

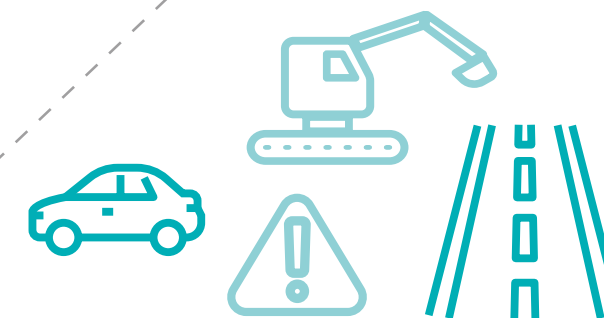


Our community want a positive customer experience when dealing with Council. The desire for ongoing improvements to service delivery, alongside planning for growth, means organisational capability and enhancement is a key aspiration for both the community and Council administration.



SOUND FINANCIAL MANAGEMENT

Our community wants to see good value for money when paying their rates. This includes meeting service delivery expectations, understanding the direction of Council and hearing from Council regularly.



ROADS, ROADS, ROADS

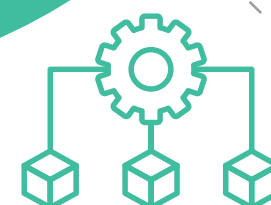
A top priority for our community is improvement of the road network, including increasing the quality of road maintenance and resurfacing to improve safety. We are seeking support from the State to accelerate road infrastructure such as the Picton Bypass, a critical piece of infrastructure that will ease current and predicted traffic congestion issues as well as provide safer evacuation routes for residents during times of natural disasters.

We are also calling for some of our major roads such as Remembrance Drive and Silverdale Road to be reclassified as State roads so that their maintenance can be managed and funded by the NSW Government.

PRESERVING AND ENHANCING THE CHARACTER OF THE SHIRE WHILE SUSTAINABLY MANAGING GROWTH AND DEVELOPMENT

Our community wants to look after and enhance what is so special about Wollondilly, and welcomes growth that is planned and designed with respect to the unique neighbourhoods, heritage and landscape of our Shire.

We want to enhance what makes Wollondilly great and welcome new neighbourhoods that complement our existing towns and villages.



VITAL INFRASTRUCTURE TO MEET THE NEEDS OF THE GROWING COMMUNITY

With forecast growth set to double, or potentially triple our current population, our community is concerned about poor planning at a State level leading to inadequate infrastructure and a lack of necessary services and facilities to support new developments. We need to ensure that the State Government plans for the Shire to deliver vital infrastructure including health, education, public transport, roads, community, recreation and telecommunications services.



LOCAL JOBS, TOURISM, AGRIBUSINESS

Our community would like to see Wollondilly grow into a thriving prosperous economy. The Shire has significant economic growth potential through agriculture, new industrial and commercial employment land opportunities, tourism growth, a growing services and retail sector, and agritourism opportunities. We want to ensure economic and job opportunities are realised as the Western Parkland City is planned and developed, including opportunities that will flow from the aerotropolis.



OUR VISION:

MAKING

Wollondilly

EVEN BETTER TOGETHER

By understanding the current context of Wollondilly and our community's priorities, we have a clear picture of where we are now and our aspirations for the future. Together with the community, we have developed a shared vision that captures where we want to be in 10 years' time.

ASPIR

ATIONS AND SERVICES

To achieve our vision, we have five key pillars with supporting aspirations. The aspirations describe what our community would like Wollondilly to be in the future. Under each pillar, Council has core services that deliver to community needs.



PEOPLE

A safe, inclusive and resilient community, with access to services that support good health and well being.

FACILITIES AND RECREATION

Provides and maintains a wide array of community recreation facilities and amenities for the enjoyment of the community. Including the maintenance and coordination of Council owned cemeteries.

COMMUNITY EVENTS

Supports our vision for a safe, inclusive and resilient community through leading and enabling a wide range of community events and creative initiatives.

ENVIRONMENTAL HEALTH

Performs inspections, compliance and enforcement under the powers of the Public Health Act and Food Act to protect the health of our community.

RANGER SERVICES

Educates our community and enforces local laws so that the community remains protected and safe.

COMPLIANCE

Provides a wide range of community focused initiatives in regards to illegal dumping, responsible animal management, pool safety programs and protection measures across the community.

COMMUNITY PROJECTS

Delivers inclusive and accessible support, programs and community spaces to build resilience and community strength in the community.

LIBRARY SERVICE

Our library service provides free access to resources and spaces to support community literacy, lifelong learning, education and social inclusion.

CHILD CARE SERVICE

Provides quality children and family services including child care to ensure a good future for our children and families



ENVIRONMENT

Our pristine and beautiful natural environment is protected, responsibly managed and enhanced as we grow and play our part for the future.

WASTE MANAGEMENT

To manage all activities associated with the delivery of efficient residential and commercial waste collection services across the Wollondilly LGA.

ENVIRONMENT SERVICES

Our Environment Service manages planning and regulation activities so that our natural environment remains healthy, valued and protected.

NATURAL DISASTER MANAGEMENT

Our emergency management service provide mitigation, preparedness, and execution of emergency responses to ensure a safe and resilient community.



ECONOMY

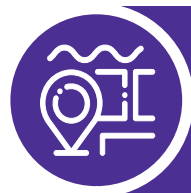
We are an emerging and dynamic Shire with a thriving and diverse economy. We seek to attract new viable business to support the region while also supporting our towns, villages and rural lifestyle

TOURISM AND BUSINESS SUPPORT

Supports and encourages the development of a diverse and vibrant local economy

ECONOMIC DEVELOPMENT

Our Economic Development service provides support to the agricultural industry, other local industries and businesses to create a sustainable economy, local employment opportunities & a year round visitor economy.



PLACE & LANDSCAPE

Wollondilly's unique towns and villages sitting within our beautiful natural landscape. We are shaping growth to ensure change respects what we have and where we want to be. Our communities have functional infrastructure and safe roads they need.

STRATEGIC PLANNING

Focuses on the provision of strategic and statutory land use planning to guide the future form of development in the Wollondilly Shire.

LOCAL CONTRIBUTIONS PLANNING

Coordinate and manages the Local Infrastructure Contributions Framework to support timely delivery of local infrastructure to support growth.

GROWTH PLANNING

To plan, assess, create and advocate for exemplar planning outcomes for Wollondilly Growth centres; Wilton, Greater Macarthur, Aerotropolis.

PROJECT DELIVERY

Project manage and coordinate the funding, design, construction and commissioning of major new community infrastructure, civil and building construction and special projects.

DEVELOPMENT SERVICES

Our development service guides planning decisions to help build well designed communities that meet regulatory requirements.

INFRASTRUCTURE OPERATIONS

Delivers and maintain safe road and civil infrastructure to the community.

ASSETS PLANNING AND MANAGEMENT

Ensure community assets are maintained to an agreed standard by undertaking condition inspections to identify and program required repair and renewal works.

TRANSPORT PLANNING

Strategic advice and planning to design, deliver and optimise all modes of transport – pedestrians, vehicles and transit.

DEVELOPMENT ENGINEERING

Defines, develops and manages project designs, including urban landscape, building and civil designs, and surveying and spatial data services

OPEN SPACE

Our Open Space service area manages our diverse range of open spaces to protect natural areas that people of all ages and abilities can enjoy.

TRAFFIC AND PARKING

Manages road network, including traffic management, transport, road safety, parking restrictions and liaison with State Government entities.



PERFORMANCE

The community recognises we are striving to be a leading local government. We listen and respond to community needs, delivering excellent customer experiences.

CUSTOMER SERVICE

Customer service and communication to provide information, transactions and advice to customers via the front counter and call centre.

COMMUNICATION AND ENGAGEMENT

Promote Council and encourage community engagement through communications materials, media liaison.

PEOPLE AND CULTURE

Enabling a high performing workforce and ensuring a safe workplace.

INTEGRITY, GOVERNANCE AND RISK

Enabling sound governance through transparency, accountability, risk management and compliance.

CORPORATE STRATEGY AND PERFORMANCE

Supporting sound decision making through the development of council strategy and performance reporting.

TECHNOLOGY AND DATA

The delivery of robust high quality information systems, application management and support services

INFORMATION MANAGEMENT

Manage Council's records and information including access, retrieval, storage and disposal

FINANCIAL SERVICES

Conduct the delivery of Council's financial services, rate payments, revenue collection, analysis, advice and statutory reporting to ensure appropriate cash flow and long term financial viability.

PROPERTY

The Service is responsible for the acquisition and disposal of property on behalf of the Council, along with general property transactions including easements, leases, road closures and tenancy management.

LEGAL

Responsible for legal advice and engagement with external legal counsel, insurance and risk management and service continuity

PROCUREMENT

Responsible for strategic procurement management, category management, contract management and administration, purchasing and catalogue management.

HOW TO READ THIS PLAN

OUTCOMES

Outcomes describe the desirable result or benefits to the community from delivering services, facilities, activities and projects.

OBJECTIVES

Objectives describe what Council will strive to attain to support achievement of the outcome.

OUR PLAN FOR THE FUTURE

Outcome 5 | Our community is prepared and resilient in the face of natural disasters and emergencies

KEY ● Funding confirmed ○ Unfunded ▸ Part funded © Grant dependant ▬ Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
5.1. Minimise risks and impacts from bushfires, storms, flooding and other natural disasters.	5.1.1. Embed resilience planning by finalising a guideline to inform planning proposals to implement the outcomes from the Hazard Analysis and Emergency Management Study	Hazard Analysis and Emergency Management Study Wollondilly 2040 (LSPS)	Sustainable Growth	●	▬	▬	▬	
	5.1.2. Establish a Mobile Recovery Hub Service which will provide mobile and agile recovery support services after disasters and which will also promote and support preparedness and resilience	Activate Wollondilly Long Term Recovery & Resilience Plan	Sustainable Growth	●	●	○	○	
	5.1.3. Distribute a Recovery Hub Toolkit and Training Manual	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	▬	▬	▬	
	5.1.4. Develop Community Asset Mapping and Community Profiles to support preparedness and resilience	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	▬	▬	▬	
	5.1.5. Initiate Communities of Interest Programs to assist in rebuilding social connectivity within impacted communities.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	●	●	
	5.1.6. Source and share historic mapping of floods and fires available to the community.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	▬	▬	▬	●	
	5.1.7. Partner with DPE and RFS to promote a shared understanding of bushfire risk for Wilton and the mitigation measures needed		Sustainable Growth	●	●	●	●	
	5.1.8. Complete the Shire wide Flood Study and develop implementation strategy including identification of priority study areas outcomes		Assets, Transport & Engineering	●	▬	▬	▬	
	5.1.9. Implement Stonequarry Creek (Picton) Floodplain Risk Management Plan through grant funded projects when funding available, with key priorities the review of the Stonequarry Creek Flood Warning System and undertaking a feasibility study to investigate appropriate site(s) and concept designs for a retarding basin on Stonequarry Creek, at a location upstream of Barkers Lodge Road	Stonequarry Creek (Picton) Floodplain Risk Management Plan	Assets, Transport & Engineering	●	©	©	©	
	5.1.10. Identify and publish storm water priority works list and address through the Capital Works Program.	Capital Works Program	Assets, Transport & Engineering	●	●	●	●	
	5.1.11. Develop concept drainage management plan for Yanderra	Capital Works Program	Assets, Transport & Engineering	●	▬	▬	▬	
	5.1.12. Implement the Wollondilly Dangerous Tree Removal Community Grants Program		Community Services	●	▬	▬	▬	
	5.1.13. Work with relevant agencies to ensure access to catchment areas from existing public road network (Sheehy's Creek Road and Bluegum Fire Trail)		Assets, Transport & Engineering	●	●	▬	▬	
	5.1.14. Advocate to the State and Federal Government to fund the repair of access to the Burratorang Valley and Lake Burratorang.		Assets, Transport & Engineering	●	●	▬	▬	

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TIMING

Timing shows when an action is planned to take place and if it is resourced or funding will be required.

ACTIONS

Actions describe specific projects Council will undertake with consideration for community needs and resourcing constraints.

LINKED STRATEGIES

Linked Strategies provide further information about how objectives and actions will be achieved.

RESPONSIBLE SECTION

This indicates the section that is responsible for the action.



PEOPLE

A safe, inclusive and resilient community, with access to services that support good health and wellbeing.

WHERE ARE WE NOW?

Wollondilly Council provides a wide range of services and programs to the community including the library, a mobile library service, the Dilly Wanderer and child care services. The community also enjoys the many events and festivals hosted by Council, helping to nurture connectivity in the community and celebrate our strong community spirit.

To address local needs, the community would like Council to improve community safety. With the closest police stations in neighbouring Local Government Areas, Council is being asked to advocate for better services to serve our growing area.

Community priorities also include more sport and recreation grounds and facilities. The love of sport runs deep across Wollondilly and a focus for Council is on maintenance, upgrades and renewals to sportsgrounds and facilities across the Shire.

Growth impacts mean an increase in demand for services and community facilities. It is important for Council to be proactive and plan for the social, health and wellbeing needs of the community, especially as the demographics of the Wollondilly Shire evolve.

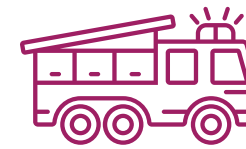
Planning for future needs has already commenced, including the commencement of the Wollondilly Cultural Precinct. This will bring a new library, child care centre and performing arts centre to the area. However, more funding will be required from the State Government and as a result Council will need to be advocating strongly for funding towards the necessary facilities to support our current and future communities.

WHAT WE WILL KEEP DOING

Council will continue to focus on the following areas, which will contribute to the achievement of the People aspiration and outcomes.

- Safety and crime prevention
- Animal management
- Health and community services
- Sport and recreation
- Library services
- Festivals, events, art and culture
- Local history and heritage
- Aboriginal culture and heritage
- Multiculturalism and racial harmony
- Youth services and facilities
- Family and children's services
- Seniors' services, facilities and care
- Disability access and inclusion
- Volunteer support and recognition

RECENT ACHIEVEMENTS



Award Winning Bushfire Memorial

Council's Telopea Park RFS Fire Truck Memorial Playground was awarded Best Regional/Rural Industry Contribution Award at the 2021 Parks & Leisure Australia Awards.



Events to Bring the Community Together

There is an event for every season, boosting the local economy by encouraging locals and visitors alike to explore the best that the Shire has to offer. One of the biggest events Council holds is Illuminate, a multi-day festival attracting thousands of visitors throughout the day and night.



COVID-19 Response

Council provided multiple rounds of COVID support for residents and the business community through the Community Grants Program and the Wollondilly Business Support Package.



Increasing Accessibility

Warragamba Inclusive Play Space | "Livvis Place".

A purposefully designed playground to ensure accessibility for all.

Council installed the pelican pool hoist and upgraded the aqua wheelchair to provide greater accessibility to the pool at Wollondilly Leisure Centre



More Highlights

For more highlights, please see the Shire's latest Annual Report available at wollondilly.nsw.gov.au

OUR PLAN FOR THE FUTURE

Outcome 1 | We are an engaged and active community

KEY ● Funding confirmed ○ Unfunded ▮ Part funded © Grant dependant - Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
1.1. Encourage participation in sport & recreation activities.	1.1.1. Prepare a Community Sport and Recreation Needs Strategy		Parks & Recreation	●	-	-	-	
	1.1.2. Complete stage 1 of the Tahmoor District Sport Complex project.	Capital Works Program	Property & Project Delivery	●	●	●	●	
	1.1.3. Invest in sporting and recreational facility upgrades across the Shire as detailed in Council's Capital Works program, funded primarily by grants and developer contributions	Capital Works Program	Property & Project Delivery	©	©	©	©	
	1.1.4. In collaboration with the Western Parkland Councils, investigate initial feasibility for an iconic walk that connects the 8 Western Parkland Councils and connects the key walking routes in Wollondilly.		Shire Futures Directorate	●	●	●	●	
	1.1.5. Investigate feasibility for the development of the Great River Walk along the Nepean River from Menangle to Wallacia		Shire Futures Directorate	○	○	○	○	
	1.1.6. Commence implementation of aspects of the Great River Walk		Shire Futures Directorate	-	○	○	○	
	1.1.7. Develop a master plan for Thirlmere Sportsground		Parks & Recreation	●	-	-	-	
1.2. Grow participation in arts, culture and community events.	1.2.1. Create a comprehensive events schedule by introducing new local events to foster a strong sense of community and encourage visitation to the Shire.		Community Services	●	©	©	©	
	1.2.2. Plan for and deliver Stage 3 of the Wollondilly Cultural Precinct - Village Green	Wollondilly Cultural Precinct Plan	Property & Project Delivery	●	●	●	●	
	1.2.3. Plan for and deliver Stage 4 of the Wollondilly Cultural Precinct - New Library and Community Arts Space	Wollondilly Cultural Precinct Plan	Property & Project Delivery	●	●	●	●	
	1.2.4. Investigate opportunities to enhance Council's library services in accordance with Council's Library Strategy (including a review of the mobile library service, increased opening hours, expanded facilities and expansion of the Library's offering of programs and activities for our community)	Wollondilly Library Strategy	Community Services	●	●	●	●	
	1.2.5. Implement enhancements to library services, in accordance with the Library Strategy.		Community Services	○	○	○	○	
	1.2.6. Design and launch a new Library website to improve customer usability and experience, encourage participation in programs and activities, and encourage and facilitate increased library patronage and membership	Wollondilly Library Strategy	Community Services	●	-	-	-	
	1.2.7. Complete construction of the Wollondilly Performing Arts Centre by mid 2024.	Wollondilly Cultural Precinct Plan	Property & Project Delivery	-	●	-	-	
	1.2.8. Develop and finalise the operational model for the Wollondilly Performing Arts Centre	Wollondilly Cultural Precinct Plan	Community Services	●	●	-	-	
	1.2.9. Commence operation of the Wollondilly Performing Arts Centre so as to deliver new arts and cultural opportunities for our community and encourage greater visitation to the Shire. Including a comprehensive calendar of attractive events	Wollondilly Cultural Precinct Plan	Community Services	-	○	○	○	

1.2. Grow participation in arts, culture and community events.	1.2.10. Prepare Shire wide Wollondilly Public Art Strategy to guide the procurement process for engaging with artists and for the funding and commissioning of public art.		Community Services	—	—	—	○	
	1.2.11. Develop a local approvals policy that will provide a simplified approval process and clear information on how the local community, organisations and businesses can hold temporary events on Council owned land.		Economic Development	●	—	—	—	
	1.2.12. Expand the activities within the Thirlmere Festival of Steam.	Wollondilly Destination Management Plan	Community Services	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
	1.2.13. Expand the activities within Illuminate Wollondilly Festival of Art and Light	Wollondilly Destination Management Plan	Community Services	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
	1.2.11. Develop processes to obtain long term sponsorship for flagship Wollondilly events, such as Illuminate and Thirlmere Festival of Steam, to create sustainable funding sources and reduce impact on Council budget		Community Services	●	●	●	●	

Outcome 2 | We are proud to be a diverse and inclusive community

KEY ● Funding confirmed ○ Unfunded ◐ Part funded Ⓞ Grant dependant — Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
2.1. Grow understanding and respect for cultural diversity, history and heritage.	2.1.1. Prepare a Reconciliation Action Plan, including increased formal collaboration with local land Councils and a broad range of local indigenous groups.		Community Services	●	●	—	—	
	2.1.2. Grow and promote the Library's collection of Aboriginal and European history. Promote opportunities with Community Groups to share local stories.	Wollondilly Library Strategy	Community Services	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
2.2. Listen and respond to community needs at all stages of life.	2.2.1. Recognising the evidence base required for Greater Macarthur (refer to 10.2.3), prepare a social health and wellbeing strategy for Greater Macarthur in the wider Shire context.		Sustainable Growth	—	—	○	○	
	2.2.2. The 'People' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more support services for the Wollondilly community.		Councillors	●	○	○	○	
2.3. Provide and promote services and programs that positively engage with and develop young people (12-25 years).	2.3.1. Deliver hospitality training and education programs for young people in the Wollondilly Region including Responsible Service of Alcohol training, Responsible Conduct of Gambling training, Barista, Customer Service.		Community Services	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
	2.3.2. Work with young people in the Shire to deliver youth based events and programs that address key issues for youth in the Shire, including YouthWeek events, mental health programs.		Community Services	●	●	●	—	
2.4. Provide and promote services to support seniors, people living with a disability and vulnerable groups.	2.4.1. Implement key actions in Council's Disability Inclusion Action Plan so as to: <ul style="list-style-type: none"> Promote positive attitudes and behaviours toward people with disability. Ensure our community is easier to live in and get around. Support access to meaningful employment opportunities for people with disability. Make sure the information we provide is accessible and easy to understand and that our services are inclusive. 	Disability Inclusion Action Plan	Community Services	◐	◐	◐	◐	
	2.4.2. Review, update, print and distribute a Seniors' Health and Services directory every year		Community Services	Ⓞ	Ⓞ	Ⓞ	Ⓞ	

Outcome 3 | Our community is a safe place to be

KEY ● Funding confirmed ○ Unfunded ◐ Part funded © Grant dependant – Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
3.1. Improve community safety and crime prevention infrastructure, programs and services.	3.1.1. Identify a list of priority bus shelters and update specifications to improve the overall safety, including lighting at bus shelters and deliver 1 new shelter and 1 replacement shelter per annum, subject to budget adoption.		Assets, Transport & Engineering	–	●	●	●	
	3.1.2. Ensure resources are available to implement and prioritise a parking roster to enable monitoring and enforcement of parking and traffic at high risk locations including school safety zones and pedestrian facilities.		Health & Regulatory Services	●	●	●	●	
	3.1.3. Liaise with NSW Police and key stakeholders to collaborate and identify opportunities to reduce Domestic Violence across Wollondilly		Community Services	●	●	●	●	
	3.1.4. Prepare and develop a public surveillance policy and apply for funding for projects to assist in managing community safety in council controlled lands as well as protection of our assets		Shire Futures Directorate	●	–	–	–	
	3.1.5. Identify opportunities to raise awareness of the Women's Safety charter at Council led events for example Women's International Day.		Community Services	●	●	●	●	
	3.1.6. Investigate funding opportunities and implement ongoing measures to improve safety for pedestrians in high traffic or unsafe areas		Assets, Transport & Engineering	©	©	©	©	
3.2. Encourage responsible animal management.	3.2.1. Ensure resources are available to prioritise complaint and investigation responses to dog attacks		Health & Regulatory Services	●	●	●	●	
	3.2.2. Prepare a companion animal management plan; i) to identify and consider additional off-leash dog exercise areas particularly in areas that do not have them ii) to promote responsible pet ownership across the Shire		Health & Regulatory Services	◐	◐	◐	◐	
	3.2.3. Prepare place-based approach for Wildlife Protection Area plans across the Shire to support the management of roaming companion animals, particularly cats		Health & Regulatory Services	–	◐	–	–	

Outcome 4 | We have access to services to support our health and well being

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
4.1. Improve access to quality health and community services.	4.1.1. Advocate for adequate health services across the Shire (current and future growth needs) including more GP's, mental health services and a new hospital in Wilton	Wilton Health and Wellbeing Strategy (2020)	Sustainable Growth	●	●	●	●	
	4.1.2. Participate and contribute to the Western Sydney Health Alliance, to: • Advocate for regional projects that benefit health services & outcomes for the Wollondilly community and Western Parkland Councils. • Improve health outcomes, and; • Support actions to address the health effects of climate change.		Shire Futures Directorate	●	●	●	●	





ENVIRONMENT

Our pristine and beautiful natural environment is protected, responsibly managed and enhanced as we grow and play our part for the future.

WHERE ARE WE NOW?

There have been a number of recent events that highlight the importance of planning for climate change impacts and resilience. Over the last two years alone Wollondilly has experienced significant impacts on local communities and infrastructure from drought, floods, and fires. Resilience is therefore a high priority.

Our community recognises that responsible development has a big role to play for the future of our Shire. Planning and caring for the environment is especially important given Wollondilly's unique and threatened biodiversity including core koala habitat, threatened species and ecological communities.'

It is important to continue to protect the environment, recognising that better sustainable outcomes can be achieved by ensuring the planning of new developments are designed appropriately and are responsibly managed to reduce impacts on the natural environment.

Wollondilly Shire contains much of Sydney's drinking water catchment, and is rich in natural heritage including unspoiled creeks and rivers. It is increasingly important to proactively manage and protect our waterways and water sources into the future. In order to do this, Council has adopted and is implementing guiding strategies and policies including the Integrated Water Management Strategy and Water Sensitive Urban Design Guidelines.

Waste services were rated highly by the community. Recognising the Shire is growing and evolving, the community is looking to Council to ensure waste services continue to meet expectations and increased demand.

WHAT WE WILL KEEP DOING

Council will continue to focus on the following areas, which will contribute to the achievement of the Environment aspirations and outcomes.

- Sustainable practices and climate resilience
- Conservation and environment management
- Waste collection services
- Natural disaster management

RECENT ACHIEVEMENTS



Waterwise

Council's Integrated Water Management Strategy won the Water Management Award at the 2021 Local Government NSW Excellence in the Environment Awards.



Emergency Disaster Management

Council provided support to the community during natural disasters such as bushfires and floods as well as in the recovery period.



Sustainability

Average of 19,000 plants given away each year and 25+ SustainaDilly Courses conducted to raise awareness and educate the community on sustainable gardening, waste reduction, composting, worm farming.



More Highlights

For more highlights, please see the Shire's latest Annual Report available at wollondilly.nsw.gov.au

OUR PLAN FOR THE FUTURE

Outcome 5 | Our community is prepared and resilient in the face of natural disasters and emergencies

KEY ● Funding confirmed ○ Unfunded ▮ Part funded © Grant dependant – Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
5.1. Minimise risks and impacts from bushfires, storms, flooding and other natural disasters.	5.1.1. Embed resilience planning by finalising a guideline to inform planning proposals to implement the outcomes from the Hazard Analysis and Emergency Management Study	Hazard Analysis and Emergency Management Study Wollondilly 2040 (LSPS)	Sustainable Growth	●	–	–	–	
	5.1.2. Establish a Mobile Recovery Hub Service which will provide mobile and agile recovery support services after disasters and which will also promote and support preparedness and resilience	Activate Wollondilly Long Term Recovery & Resilience Plan	Sustainable Growth	●	●	○	○	
	5.1.3. Distribute a Recovery Hub Toolkit and Training Manual	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	–	–	–	
	5.1.4. Develop Community Asset Mapping and Community Profiles to support preparedness and resilience	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	–	–	–	
	5.1.5. Initiate Communities of Interest Programs to assist in rebuilding social connectivity within impacted communities.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	●	●	
	5.1.6. Source and share historic mapping of floods and fires available to the community.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	–	–	–	●	
	5.1.7. Partner with DPE and RFS to promote a shared understanding of bushfire risk for Wilton and the mitigation measures needed		Sustainable Growth	●	●	●	●	
	5.1.8. Complete the Shire wide Flood Study and develop implementation strategy including identification of priority study areas outcomes		Assets, Transport & Engineering	●	–	–	–	
	5.1.9. Implement Stonequarry Creek (Picton) Floodplain Risk Management Plan through grant funded projects when funding available, with key priorities the review of the Stonequarry Creek Flood Warning System and undertaking a feasibility study to investigate appropriate site(s) and concept designs for a retarding basin on Stonequarry Creek, at a location upstream of Barkers Lodge Road	Stonequarry Creek (Picton) Floodplain Risk Management Plan	Assets, Transport & Engineering	●	©	©	©	
	5.1.10. Identify and publish storm water priority works list and address through the Capital Works Program.	Capital Works Program	Assets, Transport & Engineering	●	●	●	●	
	5.1.11. Develop concept drainage management plan for Yanderra	Capital Works Program	Assets, Transport & Engineering	●	–	–	–	
	5.1.12. Implement the Wollondilly Dangerous Tree Removal Community Grants Program		Community Services	●	–	–	–	
	5.1.13. Work with relevant agencies to ensure access to catchment areas from existing public road network (Sheehy's Creek Road and Bluegum Fire Trail)		Assets, Transport & Engineering	●	●	–	–	
	5.1.14. Advocate to the State and Federal Government to fund the repair of access to the Burragorang Valley and Lake Burragorang.		Assets, Transport & Engineering	●	●	–	–	

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
6.1. Sustainably manage, conserve and enhance our natural habitats and reserves.	6.1.1. Prepare an advocacy action plan for the protection and conservation of important cultural and heritage attributes in the Warragamba Dam locality in partnership with applicable stakeholders as part of Council's opposition to the raising of the Warragamba Dam Wall.		Waste & Environment Services	◐	–	–	–	
	6.1.2 Maintain and expand Council's Weed inspection service	Biosecurity Weed Management Strategy	Waste & Environment Services	●	●	○	○	
	6.1.3. Undertake eradication and control of high priority weeds	Biosecurity Weed Management Strategy	Waste & Environment Services	●	●	○	○	
	6.1.4. Integrate weed management outcomes into major roadworks projects, roadside vegetation mulching and hazard reduction programs	Biosecurity Weed Management Strategy	Waste & Environment Services	●	●	●	●	
	6.1.5. Finalise the Shire wide Koala Plan of Management and implement subject to funding availability	Koala Plan of Management	Waste & Environment Services	●	–	–	–	
	6.1.6. Implement the priority actions of the adopted Shire wide Koala Plan of Management; including: <ul style="list-style-type: none"> • Develop and implement a koala monitoring program • Implement appropriate regulatory tools and compliance measures for koala protection • Lobby NSW TfNSW to install koala exclusion fencing on roads with roadkill hotspots. • Collaborate with the community to seek opportunities to regenerate and restore existing koala corridors. 	Koala Plan of Management	Waste & Environment Services	–	○	○	○	
	6.1.7. Finalise the Biodiversity Strategy and implement priority actions subject to funding availability		Waste & Environment Services	●	○	○	○	
	6.1.8. Incorporate objectives and controls into Wollondilly's local planning framework to support key strategies, including, Integrated Water Management Strategy and the emerging Comprehensive Koala Plan of Management, Biodiversity Strategy and Sustainability Strategy.	Wollondilly 2040 (LSPS)	Sustainable Growth	◐	◐	◐	◐	
	6.1.9. Develop a proposal or business case for the provision of a koala hospital that would identify the benefits and seek to identify delivery options		Waste & Environment Services	●	–	–	–	
	6.1.10. The 'Environment' Councillor led Strategic reference Group/ Committee to identify opportunities for Councillors to support advocacy efforts that seek to protect and conserve and enhance Wollondilly's key native biodiversity and tree canopy.		Councillors	●	○	○	○	

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
7.1. We adapt to climate change and reduce our impact	7.1.1. Scope and develop a sustainability framework that guides Wollondilly towards increasing its climate change resilience, including: <ul style="list-style-type: none"> • Developing a net zero emissions strategy • Investing in solar power for Council facilities 		Waste & Environment Services	●	○	○	○	
	7.1.2. Investigate opportunities for charging stations for electric vehicles to go into new Council facilities, including the new Government Services Building to support the change to lower emission vehicles in Wollondilly		Waste & Environment Services	–	●	●	–	
7.2. Develop a sustainable, low waste, circular economy.	7.2.1. Review and enhance Councils domestic waste collection service to ensure value for money including the scope of on-call bulky goods collection	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste & Environment Services	●	●	●	–	
	7.2.2. Undertake a new regional domestic waste processing and disposal service by completing the Project 24 joint procurement process which will result in new contracts, including food organics collection and processing to reduce waste to landfill	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste & Environment Services	●	●	●	–	
	7.2.3. Deliver Site Rehabilitation Plan for Bargo Waste Management Centre and investigate viability of a waste transfer station to ensure residents have long term access to disposal of bulky waste	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste & Environment Services	●	●	●	●	
	7.2.4. Construct and operate a Community Recycling Centre to provide year-round safe disposal options for household chemicals	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste & Environment Services	–	●	●	–	
	7.2.5. Review Council's procurement process and services to ensure sustainable decision making and promote circular economy opportunities.		Finance	–	–	●	–	
7.3. Conserve and manage water resources.	7.3.1. Finalise the Water Sensitive Urban Design guidelines recommended in the Integrated Water Management Strategy and update the Development Control Plan & standard engineering plans accordingly	Integrated Water Management Strategy	Waste & Environment Services	●	●	–	–	
	7.3.2. Partner with Sydney Water on how to best utilise excess treated effluent water to improve environmental and amenity outcomes, agricultural productivity and increase capacity for additional sewer connections		Waste & Environment Services	●	●	●	●	
	7.3.3. Work within Council and with local developers to develop and implement urban design that delivers multiple benefits (including flood mitigation storm water detention, biodiversity retention (including tree canopy) and addressing of urban heat implications) and also result in no adverse effect to downstream waterways.	Integrated Water Management Strategy	Waste & Environment Services	●	●	●	●	
	7.3.4. Undertake community awareness and education on stormwater management	Integrated Water Management Strategy	Waste & Environment Services	●	●	●	●	





PLACE & LANDSCAPE

Wollondilly's unique towns and villages sitting within our beautiful natural landscape. We are shaping growth to ensure change respects what we have and where we want to be. Our communities have the functional infrastructure and safe roads they need.

WHERE ARE WE NOW?

Our community wants a better road network to meet current and future needs. Existing roads need higher levels of maintenance. There is a strong desire for more to be done to repair local roads, including fixing potholes.

Support is also needed to repair and upgrade regional and State significant roads including advocating to the State Government to reclassify roads that now carry high traffic levels mostly as a result of increased growth. These roads include: Menangle Road, Wilton Road, Macarthur Drive, Remembrance Driveway, Finns Road, Silverdale Road, Montpelier Drive, Bakers Lodge Road, Avon Dam Road, Werombi Road, Burragorang Road, Woodbridge Road and Blaxland Crossing Bridge.

New roads are also needed to support growth across the Shire with the community already experiencing difficulty getting around the Shire. Support from the State is also needed to fund the Picton Bypass.

Our community is supportive of growth and new development, but only if it is supported by necessary infrastructure and respects Wollondilly's heritage and character, including being responsive to the surrounding landscape.

WHAT WE WILL KEEP DOING

Council will continue to focus on the following areas, which will contribute to the achievement of the Place & Landscape aspiration and outcomes.

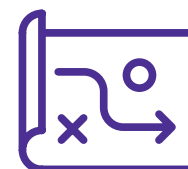
- Responsible growth and development
- Area's character and identity
- Planning and building approvals
- Telecommunications and internet
- Housing options that meet local needs
- Enhance local towns and villages
- Community buildings, halls and toilets
- Cemeteries
- Playgrounds, parks and reserves
- Streetscapes, trees and verges
- Footpaths, trails and cycle ways
- Public transport
- Local roads
- Traffic
- Parking
- Lighting of streets and public places

RECENT ACHIEVEMENTS



Investment in Roads

Year on year record spend on infrastructure to improve the road network has seen Council deliver major projects all across the Shire including upgrades to Silverdale Road, Finns Road and Remembrance Driveway.



Future Planning

"Wollondilly 2040" Local Strategic Planning Statement published in March 2020, setting the land use vision for the Shire for 20 years based on the aspirations of the community.



Adoption of the Picton Place Plan

The Picton Place Plan will provide the blueprint for Council's vision for Picton as a cultural, community, heritage and government centre for Wollondilly Shire. Picton is at an important cross road with its role rapidly evolving as the Shire grows.



Restoration of the Shire Hall

Stage 1 of the Wollondilly Cultural Precinct Project reached a milestone with the completion of the Shire Hall restoration. This multi-year plan will see upgrades and new facilities provided for the community.



Road Renewal Tracker

The community can now see live online updates on which roadworks are underway and are scheduled for the next five years through the Road Renewal Tracker.



More Highlights

For more highlights, please see the Shire's latest Annual Report available at wollondilly.nsw.gov.au

OUR PLAN FOR THE FUTURE

Outcome 8 | Our transport systems are safe, accessible, affordable and sustainable

KEY ● Funding confirmed ○ Unfunded ► Part funded © Grant dependant – Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
8.1. Deliver an efficient, safe & comfortable road network to meet community expectations on road condition	8.1.1. Implement an updated road renewal program based on community feedback, including capital works and enhanced maintenance works.	Capital Works Program	Infrastructure Operations	●	●	●	●	
	8.1.2. Develop and implement the rolling 10 year Capital Works Program and publish online	Capital Works Program	Assets, Transport & Engineering	●	●	●	●	
	8.1.3 Maintain and update Capital Works Program to ensure its delivering infrastructure that is safe, current and fit for purpose.	Capital Works Program	Assets, Transport & Engineering	●	●	●	●	
	8.1.4 Rolling review of asset management plans including transport, buildings and open space	Asset Management Strategy	Assets, Transport & Engineering	●	●	●	●	
	8.1.5. Continue advocacy to gain support from the State Government to reclassify the following to State Roads and ensure ongoing maintenance of: Menangle Road, Remembrance Driveway and Silverdale Road.		Assets, Transport & Engineering	●	●	●	●	
	8.1.6. Advocate for upgrades to major intersections including the Picton Road & Hume Highway intersection		Assets, Transport & Engineering	●	●	●	●	
	8.1.7. Review roadside vegetation management program, increase available resources and expand capacity/ capability to deliver positive outcomes and improved frequency of services. Improvements will be integrated into core service delivery in years 2, 3 and 4.		Parks and Recreation	●	–	–	–	
	8.1.8. Implement recommended priority actions from the Picton Town Centre Transport Plan 2026, including upgrades to Menangle St and Prince St intersection, Argyle St and Prince St intersection and Argyle St and Lumsdaine St.	Picton Town Centre Transport Plan 2026	Assets, Transport & Engineering	►	►	○	○	
8.2. Encourage more people to walk, ride or use other active transport.	8.2.1. Complete the Picton to Tahmoor shared cycleway linking Tahmoor to Picton High school		Assets, Transport & Engineering	●	–	–	–	
	8.2.2. Design and implement new footpath network connections to public transport and recreational areas, facilities and sports grounds for our villages. To be included in emerging Active Transport Strategy		Assets, Transport & Engineering	●	●	●	●	
8.3. Improve shared and public transport services.	8.3.1. Advocate for public transport services for Wilton including rapid bus and electrified rail		Assets, Transport & Engineering	●	●	●	●	
	8.3.2. Advocate for improved public transport services for towns and villages, for example bus and rail.		Assets, Transport & Engineeringg	●	●	●	●	
	8.3.3. Promote the transport needs of the community to private ride share companies and encourage them to investigate operations in Wollondilly.		Community Services	●	●	●	●	
	8.3.4. Advocate to Transport for NSW for better and safer parking facilities for commuters as well as support park & ride, carpooling, kiss & ride etc i.e. better parking at the Wilton Interchange.		Assets, Transport & Engineering	●	●	●	●	

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
9.1. Create vibrant and welcoming towns and villages with a strong sense of place and local identity	9.1.1. Undertake a comprehensive review of the Development Control Plan.	Wollondilly Centres Strategy Local Housing Strategy	Sustainable Growth	○	●	●	●	
	9.1.2. Prepare a staged delivery program for 'Place plans' to be prepared for towns and villages, prioritising villages in high growth areas.	Wollondilly Centres Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	●	–	–	–	
	9.1.3. Develop place plans according to prioritisation in the staged delivery program.	Wollondilly Centres Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	–	○	○	○	
9.2. Picton is Wollondilly's Community, Culture and Civic Centre	9.2.1. Implement Picton Place Plan, subject to funding	Picton Place Plan	Sustainable Growth	▤	○	○	○	
	9.2.2. Plan for and deliver Stage 2 of the Wollondilly Cultural Precinct - Government Services building - to maintain Picton as Wollondilly's Cultural and Civic Centre	Wollondilly Cultural Precinct Plan	Property & Project Delivery	●	●	●	●	
	9.2.3. Finalise business case and implement Council depot relocation plan to improve operational performance and enhance Picton's streetscape.	Picton Place Plan	Property & Project Delivery	●	–	–	–	
9.3. Manage places with special landscape, rural and scenic value.	9.3.1. Identify heritage items across the Shire to include on Wollondilly's heritage register.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	●	
	9.3.2. Prepare a heritage strategy to provide direction for achieving heritage outcome.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	○	○	
	9.3.3. Amend Wollondilly's Local Planning Framework in accordance with heritage studies.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	–	–	
9.4. Provide and maintain community buildings and facilities.	9.4.1. Implement an online system for booking public facilities allowing customer to book and pay for councils facilities at a time and place that suits.		Customer, Information and Technology Services	●	–	–	–	
	9.4.2. Review the fee structure for public facilities to improve customer experience, efficiency and maximise patronage.		Parks and Recreation	●	–	–	–	
	9.4.3. Develop a plan for the future use of Condell Park Homestead.		Manager Parks and Recreation	–	○	–	–	
	9.4.4. Plan for the renewal of the community halls at Thirlmere, the Oaks and Oakdale.		Parks and Recreation	©	©	©	©	
9.5. Provide quality maintained parks and public open spaces.	9.5.1. Develop a preferred plant species list to be used for the delivery of planting and landscape improvement programs in Council's parks and open space.		Parks and Recreation	●	–	–	–	
	9.5.2. Installation of new water play facility at Barralier Park, The Oaks.	Water Play Feasibility Study	Parks and Recreation	●	–	–	–	
	9.5.3. Plan and design new water play facility at Thirlmere.	Water Play Feasibility Study	Parks and Recreation	●	–	–	–	
	9.5.4. Review and improve the provision of maintenance services within Council cemeteries.		Parks and Recreation	●	●	●	●	
9.6. Manage streetscapes.	9.6.1. Plan, increase and review annual Wollondilly Shire Council Street and Park Tree Planting Program.		Parks and Recreation	▤	▤	▤	▤	
	9.6.2. Develop the framework and approach for a Tree Asset Register, incorporating a Significant Tree Register.		Waste & Environment Services	●	○	–	–	

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
10.1. Manage urban growth effectively in and around Wilton	10.1.1. Advocate for the delivery of infrastructure to support planned growth across the Shire including growth areas such as Wilton.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	●	
	10.1.2. Introduce a Neighbourhood Planning Policy to guide the preparation of future neighbourhood Plans in Wilton.		Sustainable Growth	●	–	–	–	
	10.1.3. Collaborate with landowners and the state government in the preparation of neighbourhood plans for Wilton to promote growth, good design and good planning outcomes for the centre.		Sustainable Growth	●	●	●	●	
	10.1.4. Ensure the contributions framework continues to support timely delivery of infrastructure in Wilton.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	●	
	10.1.5. Undertake structure planning to facilitate to rezoning of the remaining areas of South Wilton ensuring the provision of appropriate infrastructure	Wilton Health and Wellbeing Strategy	Sustainable Growth	●	●	●	●	
	10.1.6. Implement and maintain the public tracking and reporting of Wollondilly's developer contributions and VPA's	Wollondilly 2040 (LSPS)	Sustainable Growth	○	○	○	○	
10.2. Evidence based planning and fully funded infrastructure informs any future growth in Greater Macarthur.	10.2.1. Continue to advocate strongly that development in Greater Macarthur (Appin) is premature without a fully funded infrastructure plan supported by a detailed funding strategy and staging and sequencing plan, and should not be considered until at least 2036 noting the priority for Wollondilly is the Wilton Growth Area.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	●	
	10.2.2. Recognising 10.2.1, continue to collaborate closely with the Department of Planning and relevant State agencies including Transport for NSW and Sydney Water to ensure that staging and sequencing plans for essential infrastructure are in place to meet future demand particularly in the Wilton Growth Area, and that all impacts on the natural environment and indigenous and European cultural heritage are properly and respectfully managed.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	●	
	10.2.3. Confirm the evidence base needed to effectively plan for and deliver Greater Macarthur, drawing on key lessons learnt from Wilton. Seek support from the State and Federal Government for funding.	Interim Plan for Greater Macarthur 2040	Sustainable Growth	▸	▸	▸	▸	
10.3. Plan for adequate utilities and infrastructure to support economic and population growth.	10.3.1. Prepare and implement an advocacy strategy to set out how Council will use a variety of methods and techniques to pursue Wollondilly's advocacy priorities. This may include programmed activities, such as making submissions, direct lobbying, face to face meetings, media activities & public campaigns. Key priorities include public transport, roads and health.	Wollondilly 2040 (LSPS)	Engagement and Performance	●	●	●	●	
	10.3.2. Implement initiatives and actions from the Western Sydney City Deal and Western Parkland Councils Delivery Program to address priority issues in the Western Parkland Region.		Shire Futures Directorate	●	●	●	●	
	10.3.3. The 'Place & Landscape' Councillor led Strategic reference Group/ Committee to identify opportunities for Councillors to support advocacy efforts that seek to gain commitment from the State Government regarding the development of infrastructure to support economic & population growth.		Councillors	●	○	○	○	

Outcome 11 | We have access to adequate, safe and affordable housing

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
11.1. Facilitate access to diverse housing options.	11.1.1. Advocate to state agencies and delivery partners to help meet demand for diverse housing needs consistent with Wollondilly 2040	Wollondilly 2040 (LSPS)	Sustainable Growth	–	●	●	●	
	11.1.2. Ensure the local planning framework continues to support diversity in housing choice, by: <ul style="list-style-type: none"> • Reviewing DCP standards for accessible housing standards • Advocating for an increase in emergency housing for DV victims in the Shire • Look for more opportunities to attract respite accommodation to the Shire 	Wollondilly 2040 (LSPS) Local Housing Strategy	Sustainable Growth	–	●	●	●	





ECONOMY

We are an emerging and dynamic Shire with a thriving and diverse economy. We seek to attract new viable business to support the region while also supporting our towns, villages and rural lifestyle.

WHERE ARE WE NOW?

Wollondilly is experiencing significant change. The Shire is (and will remain) one of the fastest growing local government areas in New South Wales, with forecasts of reaching 100,000 or even 150,000 people by 2041. In order to become a thriving and diverse economy, more local jobs are required.

Currently there are limited employment opportunities in the Shire with over 70% of working residents having to travel outside of the Shire for work.

Limited telecommunications and internet services have an impact on the ability of residents to work effectively. This has also impacted education for students, in particular while working from home during Covid – a major disadvantage that must be addressed.

The Shire has significant economic growth potential through agriculture, new industrial and commercial employment land opportunities, tourism growth, a growing services and retail sector, and agritourism opportunities. We want to ensure economic and job opportunities are realised as the Western Parkland City is planned and developed, including opportunities that will flow from the aerotropolis.

WHAT WE WILL KEEP DOING

Council will continue to focus on the following areas, which will contribute to the achievement of the Economy aspiration and outcomes.

- Economic development
- Support the development of agricultural industries including agritourism
- Tourism attractions and marketing
- Access to goods and services
- Education and training opportunities

RECENT ACHIEVEMENTS



Concierge Supporting Business Investment

Council has launched a new service to support business investment in the Shire, supporting business investment and job creation. A great example is the recent approval of the \$20m Silverdale Shopping Centre.



Fast Development Application Determination

Wollondilly provides one of the fastest development application services in NSW. Our net median determination time in 2021 was approximately 28 days and we have seen a 57% increase in applications since 2019.



Plans for Growing Jobs

Adopted a new Employment Lands Strategy and Economic Development Strategy to drive local jobs growth.



“Love the Dilly”

Council launched a successful shop local campaign to encourage locals and visitors to “Love the Dilly” and explore what the Shire has to offer.



Smart Working Hub

The old Picton Post Office is being transformed into a remote working hub for the Shire, aiming to provide an accessible co-working space for the community.



More Highlights

For more highlights, please see the Shire’s latest Annual Report available at wollondilly.nsw.gov.au

OUR PLAN FOR THE FUTURE

Outcome 12 | We have a prosperous, diverse and resilient economy with work opportunities for everyone.

KEY ● Funding confirmed ○ Unfunded ▮ Part funded © Grant dependant – Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
12.1. Attract and retain diverse industries and businesses to grow the economy and local jobs	12.1.1. Implement recommendations in the Employment Lands Strategy to unlock short-term employment land supply in priority localities by: <ul style="list-style-type: none"> Carrying out technical studies on key precincts in Picton, Bargo & Silverdale Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land Carry out a rezoning process and planning proposal to rezone appropriate land. 	Employment Lands Strategy	Sustainable Growth	●	○	○	○	
	12.1.2. Explore the future rezoning of Wilton & Maldon East Employment areas by: <ul style="list-style-type: none"> Advocate for cofounding of project with State Government Preparing a project plan Carrying out technical studies Prepare a structure plan Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land 	Employment Lands Strategy	Sustainable Growth	▮	○	○	○	
	12.1.3. Finalise and implement the operating model of the Picton Co-working space in the Old Post Office building	Economic Development Strategy	Engagement & Performance	●	▮	▮	▮	
	12.1.4. Prepare a Shire wide retail strategy to identify commercial needs. This will require retail modelling to be undertaken across the Shire		Sustainable Growth	○	▮	▮	▮	
	12.1.5. Support economic development opportunities that will simplify the planning process and provide a customised service to businesses through: <ul style="list-style-type: none"> Continued operation of Council's concierge service Improved information on Council's website to assist customers in understanding the planning process Seek funding opportunities for and deliver a new web-based service to assist business identify land within the Shire to support their operations Continued collaboration with Western Parkland City Authority's Investment Attraction Office to improve customer experience and facilitate the retention and attraction of jobs to the Shire. 	Employment Lands Strategy Wollondilly Destination Management Plan	Economic Development	●	●	●	●	
	12.1.6. The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities to advocate to attract and retain diverse industries and businesses to grow the economy and local jobs.		Councillors	●	○	○	○	
	12.1.7. Connect local businesses to State and Commonwealth support programs by engaging with local businesses and identify any appropriate business support programs they may qualify for and make the necessary introductions to State or Commonwealth Governments.	Economic Development Strategy	Engagement & Performance	●	●	●	●	
	12.1.8. Support local business associations and chambers of commerce by connecting them with or delivering appropriate business support programs (such as building a digital presence, better use of technology, etc.)	Economic Development Strategy	Engagement & Performance	●	●	●	●	
	12.1.9. Undertake stakeholder engagement, marketing and promotions to maintain a strong program regarding the promotion and support of tourism	Economic Development Strategy Destination Management Plan	Engagement & Performance	●	●	●	●	
	12.1.10. Advocate for Government services to locate in key centres, including Wilton and Picton		Sustainable Growth	●	●	●	●	

12.2. Improved digital access and improved services	12.2.1. Advocate for better telecommunication and internet services more specifically: • 2 new phone towers at most needed blackspots • Partnership with NBN Co on identified commercial projects to improve connectivity and seek grant funding to support implementation • Seek opportunities to roll out free WiFi across the Shire		Customer, Information and Technology Service	●	●	●	●	
	12.2.2. Advocate to improve mobile network coverage blackspots across the Shire specifically through a joint application with Telstra to the Peri Urban Mobile Program		Customer, Information and Technology Service	●	●	●	●	
	12.2.3. Participate in the Western Parkland Digital City Implementation Steering Committee and promote local issues and needs that improve outcomes for Wollondilly residents.		Customer, Information and Technology Service	●	●	●	●	
12.3. Support agricultural growth and development.	12.3.1. As an interim measure, implement short term action from Wollondilly Rural Lands Strategy including: • Review Wollondilly LEP 2011 to encourage greater horticultural production • Review Wollondilly LEP 2011 to provide a clearer framework for dwelling entitlements • Review the Development Control Plan for rural dwellings, rural industries and other rural enterprises	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	▤	▤	▤	▤	
	12.3.2. Investigate affordable farming recommendations within the Rural Lands Strategy.	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	–	○	○	○	
	12.3.3. Investigate the Yerranderie recommendations within the Rural Lands Strategy.	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	–	●	●	●	
	12.3.4. Promote awareness of the Rural Lands Strategy and Council's commitment to supporting the continuing development of the agriculture industry through an ongoing communication approach	Rural Lands Strategy Economic Development Strategy	Engagement & Performance	●	●	●	●	
	12.3.5. Undertake a viability study to inform the implementation of Rural Land Strategy	Rural Lands Strategy	Sustainable Growth	–	–	○	○	
	12.3.6. Continue to advocate for economic development opportunities to encourage and promote existing and emerging primary production uses including leveraging opportunities associated with the aerotropolis.	Wollondilly 2040 (LSPS) Rural Lands Strategy	Sustainable Growth	●	●	●	●	
	12.3.7. Work with the Western Sydney Planning Partnership (WSPP) to advocate for Wollondilly's agricultural needs through collaboration on the development of a regional Rural Lands Strategy.		Sustainable Growth	●	●	●	●	
	12.3.8. Support agriculture by developing a right to farm framework, including: • Guidelines that mediate complaints or a complaints register, • Develop a media strategy, • Advocate for Department of Primary Industries to review types and sizes of buffer zones.		Sustainable Growth	–	●	●	–	
	12.3.9. Advocate for a tradeable credit scheme or other incentives to be incorporated into the NSW Planning system as a means of incentivising agricultural production on rural lands and minimising the land lost to urban encroachment	Wollondilly 2040 (LSPS)	Sustainable Growth	–	–	●	●	
	12.3.10. Advocate to the Federal Government for funding to support agricultural initiatives for example seasonal workers and a visa scheme.		Sustainable Growth	●	●	●	●	

12.4. Create a vibrant and welcoming tourism destination.	12.4.1. Collaborate with NSW Government and relevant LGA's on the development and implementation of the Western Parklands Destination Management Plan, including identifying and prioritising opportunities for Wollondilly		Engagement & Performance	●	●	●	●	
	12.4.2. Investigate and implement opportunities to make areas across the Shire RV friendly to encourage increased visitation subject to funding.		Economic Development	◐	◐	◐	◐	
	12.4.3. Prepare Tourism Asset Plans to enhance a selection of the Shire's recognised existing assets to support the visitor economy e.g. The Viaduct, Razorback Lookout and the Mushroom Tunnel.		Engagement & Performance	◐	◐	◐	◐	
	12.4.4. Increase visitation to Wollondilly through; • A strategically focussed Love the Dilly and Visit Wollondilly campaign utilising a mix of digital and traditional marketing activity • Updating the local planning framework to open up and enable the visitor economy to become a foundation for social, cultural and economic life.		Engagement & Performance	●	○	○	○	
	12.4.5. Enhance our tourism signage by seeking opportunities to utilise current technology e.g. Mounted QR codes to share information about our Shire to residents and visitors and drive visitors to <i>visitwollondilly.com.au</i>		Engagement & Performance	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
	12.4.6. Partner with the NSW Rail Museum to identify opportunities to support tourism & visitation opportunities associated with the Loop Line Project. For example this could include support infrastructure such as car parking, lighting, pathways, events and markets.		Engagement & Performance	●	●	●	●	
	12.4.7. Advocate and seek funding for a feasibility study for stage 1 of the Great Burragorang Valley Walk from Warragamba to Thirlmere Lakes via Werombi, Oakdale and Couridjah	Destination Management Plan	Engagement & Performance	●	●	●	●	
	12.4.8. Review the Development Control Plan to support opportunities for tourism in rural areas.	Wollondilly Visitor Economy Study Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	▬	▬	

Outcome 13 | We have access to quality education and lifelong learning opportunities

KEY ● Funding confirmed ○ Unfunded ◐ Part funded Ⓞ Grant dependant ▬ Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
13.1. Facilitate access to quality education, training and development opportunities	13.1.1. Complete construction of the Children's Services Building.	Wollondilly Cultural Precinct Plan	Property & Project Delivery	●	▬	▬	▬	
	13.1.2. Commence operation of a pre-school service		Community Services	●	●	●	●	
	13.1.3. Relocate year round care service to the Children's Services Building	Wollondilly Cultural Precinct Plan	Property & Project Delivery	●	▬	▬	▬	
	13.1.4. Advocate for fast-tracked delivery of K-12 public school in Wilton		Sustainable Growth	●	●	●	●	
	13.1.5. The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more education facilities across Wollondilly.		Councillors	●	○	○	○	
	13.1.6. Promote education opportunities and training facilities at Wilton, including: • Seek an agreement or MOU with developers/builders to encourage employment of local apprentices. • Advocate for location of satellite tertiary educational services at Wilton • Implement controls to ensure that education facilities are co-located with Council controlled sporting facilities in growth areas		Sustainable Growth	●	●	●	●	
	13.1.7. Develop an organisational strategy to investigate the expansion our trainee, apprentice and cadet program including ways to enable staff to be broad banded across different disciplines	Workforce Management Strategy	People and Culture	▬	▬	○	▬	



the Dilly
Live, Visit and Love Local

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PERFORMANCE

Our community recognises we are striving to be a leading local government. We listen and respond to community needs, delivering excellent customer experiences.

WHERE ARE WE NOW?

Wollondilly Shire Council is in a period of transition as it responds and adapts to the growing population. The challenge currently facing the organisation is how to deliver high quality customer services while balancing the pressures growth places on an organisation.

Our community is looking to Council to provide strong, united leadership, a clearly articulated vision for the future and the opportunity to engage and participate in the decision making process. They want Council to be accessible and to feel heard and understood.

Our community is also seeking good value from the rates they pay. It is important for Council to demonstrate responsible financial management that will deliver services in line with community expectations. It is also important for the organisation to demonstrate long term financial sustainability; a demonstrated plan to deliver to the needs of the growing Shire and not at the expense of community infrastructure.

WHAT WE WILL KEEP DOING

Council will continue to focus on the following areas, which will contribute to the achievement of the Performance aspiration and outcomes.

- Councillors' overall performance
- Advocacy and lobbying
- Consultation
- Communication
- Embracing innovation and technology
- Customer service

RECENT ACHIEVEMENTS



Improving Customer Service through Innovation

Council embraced online efficiencies in various ways including the launch of a customer portal, an automated online duty planning system and updates to Council's DA tracker system to enable online lodgement of submissions.



Engaged Staff

Efforts to improve organisational culture have been successful with an increase in staff engagement from being in the bottom 50% of benchmark councils to being in the top 10%. More engaged staff leads to higher performance and higher quality service for the community



Better Communication

Council has updated its communication strategies to better engage. Since launching a monthly e-newsletter in 2020, Council has over 1,205 email subscribers. Council also reaches over 1,300 people through the YourSay Wollondilly community engagement platform. Council's Facebook page has recently reached 18,000 followers.



Planning and Delivering Higher Performance

Developed a Business Enhancement Plan to strategically drive higher performance. Council has also introduced an updated Organisational Framework to address key focus areas including operational service deliver, future planning and organisational performance



More Highlights

For more highlights, please see the Shire's latest Annual Report available at wollondilly.nsw.gov.au

OUR PLAN FOR THE FUTURE

Outcome 14 | We are a collaborative community - Everyone is working towards a shared vision.

KEY ● Funding confirmed ○ Unfunded ▤ Part funded © Grant dependant – Not programmed for this year

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
14.1. Provide strong, open and accountable leadership.	14.1.1. Provide training to build capacity of Councillors to excel in their roles		Governance, Integrity & Ethics	●	●	●	●	
	14.1.2. Develop and undertake a promotion program which focusses on increasing community awareness of our vision and identity for Wollondilly in order to foster a better collaborative understanding between Council and the community		Engagement & Performance	●	●	●	●	
	14.1.3. Create and publish a growth forecasting dashboard showing how and where the Shire is growing		Customer, Information and Technology Service	●	●	●	●	
14.2. Raise community awareness and involvement in local decisions and activities through improved communication and consultation.	14.2.1. Review and update Council's community engagement strategy to ensure it outlines Council's commitment to consultation and overarching approach to deliver best practice engagement opportunities for the community. The strategy will include the different methods that Council will use for different purposes to reach and engage with stakeholders and how and when to target each stakeholder group.	Communications and Engagement Strategy	Engagement & Performance	●	▤	▤	▤	
	14.2.2. Review, prepare and implement a communications plan to increase community awareness of key issues including growth and development, roads and compliance with regular reporting on progress and effectiveness. Reach up to 75% of households through Council owned communication channels.	Communications and Engagement Strategy	Engagement & Performance	●	●	●	●	
	14.2.3. Instigate community feedback survey on key projects and consultation processes at completion to identify areas of improvement.		Engagement & Performance	●	●	●	●	
	14.2.4. Continue to promote Council's communications channels and databases to increase capacity, effectiveness and engagement, including developing a strategy to increase Council's email database to over 50% of residents in the Shire.		Engagement & Performance	●	●	●	●	
	14.2.5. Participate in the implementation and ongoing provision of the Open data sharing platform with the eight Western Parkland Councils.		Customer, Information and Technology Service	●	●	●	●	
	14.2.6. Undertake an independent annual community survey to identify community priorities and improve alignment with community needs and expectations and service delivery.		Engagement & Performance	●	●	●	●	
	14.2.7. Scope options to consider and hold community forums in locations across the Shire, in addition to Picton		Governance, Integrity & Ethics	●	▤	▤	▤	
	14.2.8. Implement a program of Community Forums held in locations around the Shire.		Governance, Integrity & Ethics	○	○	○	○	

OBJECTIVES	PRIORITY PROJECTS & ACTIONS	LINKED STRATEGIES	RESPONSIBLE SECTION	22-23	23-24	24-25	25-26	FUTURE
15.1. Provide a sustainably high performing organisation to achieve the vision of 'an even better Wollondilly together'	15.1.1. Implement the Wollondilly Council Business Enhancement Plan including priority projects		Engagement & Performance	●	●	●	●	
	15.1.2. Implement the key elements and actions of the Workforce Management Strategy (refer to the Workforce Management Strategy for more detail): Strategy 1: We lead at all levels to enable a culture of collaboration and high performance Strategy 2: We are flexible, agile and adaptable, embracing change & growth Strategy 3: We are strategic in how we attract and retain the best people	Workforce Management Plan	People and Culture	●	○	○	○	
	15.1.3. Scope, develop and implement a risk management framework which continues to manage Council's risk while ensuring business continuity, agility and resilience.		Governance, Integrity & Ethics	●	●	●	●	
	15.1.4. Prepare a staged and costed delivery program within year 1 to review all key service areas. Program will roll out in year 2 with the first service area review implementation commencing prior to June 2024.		Engagement & Performance	●	○	○	○	
	15.1.5 Review Councils operational facilities and their capacity to service the community. Prepare Project Plans for facilities requiring upgrades for example, the animal shelter, community nursery, waste transfer station.		Property & Project Delivery	●	●	▬	▬	
15.2. Strong & sustainable financial management and value for money for all residents	15.2.1. Provide an evaluation framework and communication tools to demonstrate value for money from rates.		Finance	●	▬	▬	▬	
	15.2.2. Review the Long Term Financial Plan on an annual basis	Long Term Financial Plan	Finance	●	●	●	●	
	15.2.3. Review the procurement process and identify opportunities for improvements to ensure value for money outcomes.		Finance	●	●	●	●	
	15.2.4. Review Council's grant management and application processes and recommend improved ways to ensure efficiency and effectiveness in obtaining and administering grants that align with our strategic priorities.		Engagement & Performance	●	▬	▬	▬	
	15.2.5. Report quarterly on grants applied for and the progress of grants awarded		Engagement & Performance	●	●	●	●	
	15.2.6. Commence review of Wollondilly 2040 Local Strategic Planning Statement following updates to the regional and district plan.		Sustainable Growth	▬	○	○	○	
15.3. Embrace innovation to improve business efficiencies and drive performance.	15.3.1. Deliver resource and implement a Data, Information and Information Technology Strategy to enhance customer service & internal processes. Including ongoing recurring funding for critical projects that improve service delivery. • Implementation of digitisation and automation of Council services including: - Online bookings for facilities - All Council services accept payments online allowing customer more convenient way to pay for services. - All forms available online allowing customer to apply for council service at a time and place the suites • Digitisation of the planning approval process (encompassing development assessments and other planning approval processes) to significantly improve assessment time frames, productivity and customer service. • Systemisation and digitisation of marketing and communication • Continued improvement of cyber security and system resilience protecting the community's private data and council's ability to provide services. • Improvements to quality and accessibility of Council's corporate data including the scope for reporting tools for strategic measures.		Customer, Information and Technology Service	●	●	●	●	

15.3. Embrace innovation to improve business efficiencies and drive performance.	15.3.2. Investigate and implement an Omnichannel contact centre improving customer service across phone, web-chat, email, and SMS etc, subject to funding		Customer, Information and Technology Service	○	○	○	○	
	15.3.3. Systemisation and digitisation of marketing and communication leading to a more informed and engaged community		Customer, Information and Technology Service	Ⓞ	Ⓞ	Ⓞ	Ⓞ	
15.4. Deliver great Customer service and outstanding customer experiences	15.4.1. Implement the Customer Experience Framework to enhance service delivery for our customers, which includes mapping of customer touch points, measure effectiveness of communications and a focus on building an omni-channel experience for customer interactions with Council.	Customer Experience Framework	Customer, Information and Technology Service	○	○	○	○	
	15.4.2. Provide a minor review of the Community Strategic Plan		Engagement & Performance	—	—	●	—	
	15.4.3. Provide an annual review of the Delivery Program and prepare an Operational Plan		Engagement & Performance	●	●	●	●	
15.5. Effectively manage the Shire's assets.	15.5.1. Implement the improvement actions in the Asset Management Strategy	Asset Management Strategy	Assets, Transport and Engineering	●	●	●	●	
	15.5.2. Prepare a Property Strategy to strategically manage Council's property and deliver improved performance and outcomes for the community	Property Strategy	Property & Project Delivery	●	●	—	—	
15.6. Attract, develop and retain a competent, engaged and diverse workforce.	15.6.1. Continue to enhance flexible working and activity based working opportunities while ensuring continuity of service provision and high levels of customer service		People and Culture	●	●	●	●	
	15.6.2. Partner with schools, TAFEs, universities and other companies and Councils to expand Council's Apprenticeship/Traineeship and Student Program		People and Culture	●	●	●	●	
	15.6.3. Advocate and partner with the Office of Local Government to lift the profile of and raise awareness of local government as an employer of choice		People and Culture	●	●	●	●	



A photograph of two men in high-visibility vests and safety gear, one with a beard and sunglasses, reviewing a set of plans outdoors. The image is overlaid with a teal and green color gradient.

RESOURCING THE PLAN & COUNCIL'S ROLE

STRONG COMMITMENT TO VALUE

Shire services, facilities and key actions and projects are funded through a limited range of Council revenue stream options including rates, fees and charges and cash reserves. Alternative sources include grants from State and Federal Government. Long term financial planning and annual budgeting is undertaken to responsibly manage expenditure as part of the Integrated Planning and Reporting requirements under the Local Government Act 1993. Council is committed to delivering best quality service to the community and will continue to focus on core businesses which align to the priorities of the community.

RESOURCING STRATEGY

The Wollondilly Shire Council Resourcing Strategy supports the Community Strategic Plan 2023-2033, the Delivery Program 2022-2026, and the annual Operational Plans, detailing the resources needed to implement the priority projects and actions in addition to core business functions.

The Resourcing Strategy consists of three components:

Long Term Financial Plan shows the way Council proposes to manage its financial commitments and maintain financial sustainability. This plan focuses on Council's long term financial goal of financial sustainability and delivering quality services to the Community. This plan addresses areas that impact the Council's ability to fund its services and capital works, whilst living within its means and ensuring financial sustainability.

Asset Management Framework provides the information needed to plan for future management of assets and identifies ways to fund the repair and upkeep of current assets. This strategy is a reflection of Council's intention that our community's infrastructure network and services are maintained in partnership with other levels of Government and stakeholders to meet the needs of local residents.

Workforce Management Strategy ensures that we have the right resources, programs and strategies to overcome the identified workforce challenges now and into the future. This includes managing growth and resourcing provision, local government reform and continuous improvement, an ageing workforce and the need for investment in skills, attraction and retention and opportunities for leadership capability. Together, these strategies will support the achievement of the strategic projects identified in Council's Delivery Program.

FINANCIAL SUMMARY

The following financial statement is a high level summarised statement that aggregates the estimates of both operating and non-operating revenues and expenditure for the term of this plan. It provides a single consolidated view of all of the key aspects incorporated in the Long Term Financial Plan which is in the process of being finalised by Councils Finance team.

INCOME STATEMENT		2022/23 Budget	2023/24 Budget	2024/25 Budget	2023/24 Budget
OPERATING REVENUES					
Rates & Annual Charges	52,824,729	-	-	-	-
User Charges & Fees	10,154,455	-	-	-	-
Interest & Investment Revenue	1,263,400	-	-	-	-
Operating Grants & Contributions	9,546,169	-	-	-	-
Other Operating Revenues	1,307,010	-	-	-	-
Total Operating Revenues	75,095,763	-	-	-	-
OPERATING EXPENSES					
Employee Costs	30,718,293	-	-	-	-
Borrowing Costs	411,340	-	-	-	-
Materials & Contracts	21,982,814	-	-	-	-
Legal Costs	869,298	-	-	-	-
Consultants	1,098,827	-	-	-	-
Depreciation	16,604,005	-	-	-	-
Other Expenses	6,789,598	-	-	-	-
Total Operating Expenses	78,474,174	-	-	-	-
Net Surplus/(Deficit) before Capital Amounts	(3,378,412)	-	-	-	-
Capital Grants & Contributions	11,402,900	-	-	-	-
Net Surplus/(Deficit)	8,024,488	-	-	-	-

FUNDING STATEMENT					
Add Back					
Non-Cash Operating Items	16,604,005	-	-	-	-
Loan Borrowings	3,364,486	-	-	-	-
Funds Available	27,992,979	-	-	-	-
Capital Additions	(34,418,731)	-	-	-	-
Loan Principal Repayments	(1,673,471)	-	-	-	-
Movements in Reserve Funds (Net)					
Externally Restricted Reserves	11,158,534	-	-	-	-
Internally Restricted Reserves	(3,007,136)	-	-	-	-
Budget Result: Surplus / (Deficit)	52,175				

CAPITAL PROGRAM

Capital expenditure has been budgeted to implement priority projects over the next five years. The capital program is reviewed annually to adjust for market conditions and changing priorities.

	CAPITAL WORKS PROGRAM					
	2022/23	2023/24	2024/25	2025/26	2026/27	5 year totals
TRANSPORT						
Major Roads & Bridge Works						
Road Renewal Program	10,848,852	10,981,761	11,133,686	11,384,661	11,671,778	56,020,738
Road Upgrade Program	7,473,659	3,192,871	1,000,000	1,000,000	1,000,000	13,666,530
Kerb and Gutter (new)	-	50,000	50,000	50,000	50,000	200,000
Kerb and Gutter (renew)	245,000	330,000	350,000	350,000	350,000	1,625,000
Footpaths & Cycleways Program (new)	2,412,792	250,000	250,000	250,000	250,000	3,412,792
Footpaths & Cycleways Program (renew)	146,000	250,000	250,000	300,000	300,000	1,246,000
Public Transport Facilities Program (new)	20,000	148,000	148,000	150,000	150,000	616,000
Public Transport Facilities Program (renew)	20,000	20,000	20,000	20,000	20,000	100,000
Bridge Program	100,000	20,000	20,000	20,000	20,000	180,000
Traffic Facilities (new)	-	50,000	50,000	50,000	50,000	200,000
Traffic Facilities (renew)	100,000	120,000	120,000	120,000	120,000	580,000
OPEN SPACE						
Open Space Projects (new)	1,680,800	1,070,000	-	-	-	2,750,800
Open Space Projects (renew)	6,856,000	848,640	200,000	400,000	400,000	8,704,640
BUILDINGS						
Building Program (new)	1,155,000	2,900,000	803,000	-	-	
Building Program (renew)	877,000	700,000	700,000	500,000	500,000	3,277,000
PRECINCT						
Precinct	11,909,722	15,973,370	7,900,000	18,400,000	1,220,222	55,403,314
PLANT AND FEET						
Plant Fleet Purchases	615,000	500,000	500,000	200,000	200,000	2,015,000
Car Fleet Purchases	170,000	100,000	100,000	100,000	100,000	570,000
STORMWATER DRAINAGE						
Stormwater Improvement Program	237,000	246,000	256,000	265,000	276,000	1,280,000
OPERATIONAL FACILITIES						
Waste Facilities	950,000	250,000	250,000	250,000	250,000	1,950,000
Minor Facility Upgrades	10,000	10,000	10,000	10,000	10,000	50,000
TOTAL	45,826,825	38,010,643	24,110,686	33,819,661	16,938,000	158,705,814

STRATEGY + MASTERPLAN IMPLEMENTATION SUMMARY

STRATEGY	STATUS AS AT JUNE 2022	RESPONSIBLE SECTION	APPROACH TO IMPLEMENTATION	YEAR
PEOPLE				
Library Strategy 2020-2026	Adopted	Community Services	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
Disability Inclusion and Access Plan	Adopted	Community Services	Key actions to be included in the Delivery Program 2022/23-2026/27 when updated at the end of year 1. Operational Plan to pick up on key elements in the meanwhile.	2022/23
Wilton Health and Wellbeing Strategy (2020)	Adopted	Sustainable Growth	Key actions are included in the Delivery Program 2022/23-2026/27.	2022/23
ENVIRONMENT				
Hazard Analysis and Emergency Management Study	Draft	Sustainable Growth	Needs finalising including a costed implementation plan	2022/23
Activate Wollondilly 2021 Long Term Recovery and Resilience Plan	Adopted	Community Services	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
Stonequarry Creek (Picton) Floodplain Risk Management Plan	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
Biodiversity Strategy	Draft	Assets, Transport & Engineering	Needs finalising including a costed implementation plan	2022/23
Biosecurity (Weed Management) Strategy 2020-2025	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
Koala Plan of Management	Draft	Assets, Transport & Engineering	Needs finalising including a costed implementation plan	2022/23
Waste Management and Resource Recovery Strategy 2020-25	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27	2023/24
Integrated Water Management Strategy	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27	
PLACE & LANDSCAPE				
Wollondilly 2040 (Local Strategic Planning Statement)	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Rural Lands Strategy	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Local Housing Strategy	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Employment Lands Strategy	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Centres Strategy	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Urban Tree Canopy Plan & Landscape Strategy	Adopted	Sustainable Growth	Implementation plan to be prepared as part of the LEP Review Program	2022/23
Picton Place Plan	Adopted	Sustainable Growth	Develop a costed implementation plan	2022/23

STRATEGY + MASTERPLAN IMPLEMENTATION SUMMARY

STRATEGY	STATUS AS AT JUNE 2022	RESPONSIBLE	APPROACH TO IMPLEMENTATION	YEAR
PLACE & LANDSCAPE (CONT)				
Asset Management Strategy	Due for completion June 2022	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27.	2022/23
Capital Works Program	Due for completion June 2022	Assets, Transport & Engineering	Key actions are included in the Capital Works Table in the Delivery Program 2022/23-2026/27.	2022/23
Picton Town Centre Transport Plan 2026	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27.	2022/23
Picton Parking Strategy	Draft	Assets, Transport & Engineering	Needs finalising including a costed implementation plan	2022/23
Active Transport Strategy	Draft	Assets, Transport & Engineering	Needs finalising including a costed implementation plan	2023/24
Signage Strategy	Draft	Assets, Transport & Engineering	Needs finalising including a costed implementation plan	2022/23
ECONOMY				
Economic Development Strategy	Adopted	Sustainable Growth	Key actions are included in the Delivery Program 2022/23-2026/27.	2022/23
Commercial Centres Strategy for Wilton	Draft	Sustainable Growth	Needs finalising including a costed implementation plan	2022/23
Data, Information and Information Technology Strategy	Draft	Customer, Information and Technology Service	Needs finalising including a costed implementation plan	2022/23
Smart Shire Strategy	Adopted	Customer, Information and Technology Service	Needs to be reviewed including a costed implementation plan	2024/25-2025/26
Destination Management Plan	Adopted	Engagement & Performance	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
PERFORMANCE				
Business Enhancement Plan	Adopted	Engagement & Performance	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23
Workforce Management Strategy	Due for completion June 2022	Engagement & Performance	Key actions are included in the Delivery Program 2022/23-2026/27	2022/23

MASTERPLANS

MASTERPLAN	STATUS AS AT JUNE 2022	RESPONSIBLE SECTION	APPROACH TO IMPLEMENTATION
Wollondilly Cultural Precinct Master Plan	Adopted	Property & Project Delivery	Being implemented and will be delivered beyond the Delivery Program period
Picton Botanic Gardens and Parklands	Draft	Parks & Recreation	Finalising 2022. Works scheduled in the CWP
Wilton Recreation Reserve	Adopted	Parks & Recreation	Playground replacement 22/23. Works in CWP
Telopea Park	Adopted	Parks & Recreation	Current stage of works being implemented in 2022/23. In the CWP
Douglas Park Sportsground	Adopted	Parks & Recreation	Ready for implementation subject to funding
Dudley Chesham Sportsground	Adopted	Parks & Recreation	Ready for implementation subject to funding
Appin Park	Adopted	Parks & Recreation	Works scheduled in the CWP, subject to funding
Tahmoor Sporting Complex	Adopted	Parks & Recreation	Works in CWP
Redbank Reserve	Adopted	Parks & Recreation	Ready for implementation subject to funding
Old Menangle School Site	Adopted	Parks & Recreation	Stage 2 is funded for 2022/23
Picton Town Centre Transport Plan	Adopted	Assets, Transport & Engineering	Key actions are included in the Delivery Program 2022/23-2026/27
Warragamba Open Space Master Plan	Draft	Parks & Recreation	Needs finalising including a costed implementation plan
Pot Holes Reserve/Bargo River Gorge Master Plan	Draft	Parks & Recreation	Finalising 2022
Thirlmere Sportsground Master Plan	Not commenced	Parks & Recreation	Pending funding

NOTE: Over the last few years there have been many strategies prepared with recommended implementation plans that include over 600 actions.

The key priority actions from adopted strategies have been included in the delivery program

Where strategies and master plans are yet been finalised, the above table captures the current status.

Each year, Council undertakes a review of the delivery program and prepares an operational plan.




This table and the relevant parts will provide an update to ensure ongoing implementation occurs of the key actions and strategies and master plan






STRATEGIC MEASURES TO MONITOR PROGRESS

Each year progress against the following key Strategic Measures, along with the results of the annual community survey, will be reported on in the Annual Report.

For more detail on these measures, current levels and targets please see our Delivery Plan 2022/23 – 2026/27.

CSP PILLAR	STRATEGIC MEASURE	SOURCE	CURRENT	TARGET
 PEOPLE	Attendance at our two key events (Illuminate and The Festival of Steam)	Council	Baseline TBD	10% annual increase
	Number of library members	Council	18,619	5% annual increase
	Total annual library visits (physical visits to main library plus mobile libraries)	Council	22,493	5% annual increase
	Year round care attendance/enrolment rate	Council	37%	5% annual increase
	Pre-school attendance/enrolment rate	Council	Baseline TBD	TBD
	Family Day Care Educators in operation	Council	13	Trending increase
	Community Satisfaction with Safety and Crime Prevention	Council (via annual customer survey)	48%	Trending increase
	Crimes rates in the Shire	NSW Bureau Of Crime Statistics annual Report (BOCSAR)	Generally "Stable" across most crime categories	Maintain or improve
	School zones patrolled per month during school term	Council	12	16
	Proportion of food shops achieving 4 and 5 star "Scores on Doors" certificates	Council	65%	70%
	Swimming Pool compliance inspections completed in accordance with Council schedule	Council	Baseline TBD	Trending increase
	Proportion of commercial premises inspections completed for health regulation purposes	Council	70%	80%
	Community satisfaction with animal management.	Council (via annual customer survey)	52%	Trending Increase
 ENVIRONMENT	Monitoring of Wildlife Protection Areas for straying cats	Council	Quarterly	Monthly
	No net loss of koala habitat	Council	Baseline TBD	Maintain
	Number of plants annually given away to the community	Council	Baseline TBD	5% annual increase
	Proportion of weed management outcomes delivered by property owner (% of agreed management outcomes delivered annually)	Council	Baseline TBD	50%
	% of domestic waste diverted from landfill	Council	37.3%	38%
	C02 emissions and/or energy cost in Council's operations	Council	Baseline TBD	TBD
	Increased understanding of Council's Water Sensitive Urban Design expectations amongst the community and developers	Council	Baseline TBD	TBD
 PLACE & LANDSCAPE	Road Pavement Condition Index (PCI) improvement	Council	2.17	Trending improvement
	Proportion of annual scheduled road renewal works completed on time	Council	95%	Maintain above 90%
	The amount of new cycle-ways and footpaths being provided (excluding new development areas)	Council	117 Kilometres	Trending increase
	% of workforce travelling to work via public transport (bus and train)	iD Economy	1%	Trending increase
	Parks, open space and reserves mown and serviced in accordance with adopted service standards	Council	Baseline TBD	80% of sites

CSP PILLAR	STRATEGIC MEASURE	SOURCE	CURRENT	TARGET
 PLACE & LANDSCAPE	Community satisfaction regarding the Shire's character and identity	Council (via annual customer survey)	51%	Maintain or increase
	Increase in net number of trees in Council's areas of control (private tree removal approvals and Council's tree removals offset by new planting)	Council	Baseline TBD	TBD
	Increased housing diversity / housing typology (proportion of housing stock that is medium density)	iD Profile	5.2%	Trending increase
	Housing growth on track in relation to Council's housing strategy targets	Council	Baseline TBD	TBD
	Key infrastructure elements delivered in the Wilton Growth Area in accordance with Contributions Plans	Council	Baseline TBD	TBD
 ECONOMY	The Shire's jobs to workforce ratio	iD Economy	0.49	Trending increase
	Total area of land designated as an employment zone	Council	405 Ha	Trending increase
	Annual number of businesses provided with planning pathway support/advice	Council	Baseline TBD	TBD
	Number of Business Wollondilly subscribers	Council	1,141	5% annual increase
	Total number of businesses categorised as Agriculture (note this includes forestry and fishing)	iD Economy	304	Maintain or increase
	Annual number of day trip visitors to Wollondilly	Tourism Research Australia	471,000	5% annual increase
	Annual number of visitor nights in Wollondilly (1 room occupied for 1 night = 1)	Tourism Research Australia	214,000	5% annual increase
	Number of people following our Visit Wollondilly social platforms (Facebook and Instagram)	Council	4,000	5% annual increase
	Number of average monthly visitors to Council's main tourism Website Visit Wollondilly	Council	4,633	5% annual increase
 PERFORMANCE	Number of people following Council's main Facebook page	Council	18,400	5% annual increase
	Number of average monthly visitors to Council's main Website	Council	33,000	5% annual increase
	Proportion of the community reached by our various communication channels	Council	Baseline TBD	75%
	Number of e-news subscribers	Council	1,590	5% annual increase
	Number of Your Say Wollondilly registrations	Council	1,430	5% annual increase
	Unrestricted Current Ratio	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	>1.5
	Debt Service Cover Ratio	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	>2.0
	Rates and Annual Charges Outstanding	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	<5.0%
	Buildings and Infrastructure Renewals Ratio	Council (Audited Financials)	143%	>= 100%
	Infrastructure Backlog Ratio	Council (Audited Financials)	7.85%	< 2%
	Contact Centre calls answered within 20 seconds	Council	80%	Maintain or increase
	Customer Service Satisfaction	Council (via annual customer survey)	47%	Trending increase
	Service Quality Complaints	Council	Baseline TBD	TBD
	Community satisfaction with Council's Leadership	Council (via annual customer survey)	37%	Trending increase
	Net median time for determination of development applications	Council	33 days	Maintain below 40 days
	Proportion of annual adopted/budgeted Capital Works Program successfully delivered	Council	Over 90%	Maintain or increase
	Level of employee "engagement"	Council (via staff survey)	70%	Maintain or increase



Wollondilly
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