



Resilience  
NSW

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A photograph showing a community cleanup effort after flooding. In the foreground, a man in a white t-shirt and blue shorts is using a high-pressure hose to clean a paved area. A woman in a grey shirt and black pants is standing nearby, also working. In the background, a small wooden building with a gabled roof is partially submerged in water. A black lamppost with two lanterns stands on the right. The water is murky brown, and the sky is clear blue. The overall scene conveys a sense of community effort and recovery.

# Recovery, Resilience and the Power of Community



# The role of Resilience NSW

- Leading disaster management and recovery.
- Create resilient communities across the state.
- Play assurance role to government about the resilience of those communities.
- Help communities of NSW better prepare for and recover from disaster.





# 2019/20 Bushfires

- In New South Wales, we lost 5.5 million hectares, the largest area burnt in recorded history.
- Nearly 2,500 homes were destroyed. Approximately 15,000 homes were saved in the direct area of fire impact.
- Billions of dollars of damage to primary production and regional businesses.









# COVID-19 Pandemic



Working in partnership with councils and organisations, we provided:

- More than 47,000 hampers to people in isolation, with no other means of support
- 6 million face masks
- Over 135, 000 sanitiser bottles
- Approx. 108, 000 wipes
- 4, 600 liquid disinfectant bottles



# Flooding disasters – 2021 and 2022

## March 2021

- Over 10,000 houses damaged
- 16,200 tonnes of waste cleared
- 1,196 homes uninhabitable
- 9,700 visits to Recovery Centres

## February-April 2022

- 60 Local Government Areas disaster declared
- 21,000 building impact assessments, approximately 11,000 damaged
- More than 4,000 homes completely uninhabitable
- 98,000 tonnes of waste cleared
- 33,000 visits to Recovery Centres







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# Recovery and building resilience: What have we learned?



## This year's recovery so far

- Cleared almost 100,000 tonnes of waste across state.
- Customer Care Line and opened a one-stop-shop support service for floods.
- More than \$3 billion in funding announced for 2022 flood recovery.
- Establishment of the Northern Rivers Reconstruction Corporation will further quicken and streamline the planning, rebuilding and reconstruction of essential services, infrastructure and housing.









# Emotional recovery and resilience





# Building resilience while disaster risk increases

Recovery should be tailored for the needs of each community. We must empower volunteers, not for profits, community groups and organisations.

## Examples of locally-led recovery

- **Bushfires:** We funded 22 Community Recovery Officers to embed in local councils and help support local recovery, and build community wellbeing and resilience following the bushfires – extended for another year.
- **COVID-19:** We have shared \$300,000 across 34 local and community organisations who delivered a total of 72,000 care relief hampers during COVID-19 lockdowns.
- **Flooding 2022:** With more than \$3 billion funding announced, more than \$550 million is designed specifically for individuals.



# What we're working towards

- People feel confident and are prepared
- People are empowered to manage disaster risk and supported to recover.
- Clear, consistent information on risks and warnings, what to do and how to get help.
- Communities are enabled to manage delivery with the right support in a local context.
- Critical infrastructure and industry collaborate to minimise risk of disruption and quickly resume social and economic activity.
- The State Government acts in a joined-up way to build resilience, flex to crises and minimise risk to NSW outcomes.











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Thank you.  
Questions?



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