

Recovery Support Services

If you have been affected by bushfires, Recovery Support Services will help you in your recovery journey by providing personalised, long-term support.

Recovery Support Services will link you to your own personalised recovery support worker, who can help you navigate and access services and disaster assistance packages.

Recovery support workers will walk alongside you, providing you with help to address the complex challenges and issues that emerge throughout your recovery journey. Recovery Support Services will also build your connections with local community resources and can link you to programs and services.

JUNE 2020

These services provide:

- A dedicated support worker
- Assistance to access financial grants, services and loans
- Practical, personal and emotional support
- Recovery updates and information
- Links to other services and programs in your community



Who can use these services?

Anyone who has been directly impacted by the bushfires

- Residents with damaged or destroyed homes
- Residents experiencing additional impacts from the bushfires (i.e. social, emotional and financial)
- Business owners
- Primary producers and rural landholders



How can I access the services?

- You can phone or email your local Recovery Support Service directly. Details of Recovery Support Services are provided on the next page
- Other services and agencies can help to link you to the Recovery Support Service in your area
- No formal referral is required



Service locations

See the following page for a list of providers and locations



Free services

There is no cost for these services

Service providers

Recovery Support Service	LGAs covered	Main contact
North Coast and Tablelands Region		
Department of Primary Industries Recovery Support Service	Tenterfield Richmond Valley Clarence Valley Armidale Glen Innes Severn	Rural Recovery Team 0437 497 555 northern.recovery@dpi.nsw.gov.au
Mid North Coast Region		
Department of Primary Industries Recovery Support Service	MidCoast Kempsey Nambucca Valley Walcha	Rural Recovery Team 0437 918 734 midcoast.recovery@dpi.nsw.gov.au
Southern Inland NSW Region		
Department of Primary Industries Recovery Support Service	Snowy Valleys Greater Hume Cootamundra-Gundagai Wagga Wagga	Rural Recovery Team 0409 326 779 southinland.recovery@dpi.nsw.gov.au
Monaro Family Support Recovery Support Service (Monaro Family Support Service)	Snowy Monaro	6452 3450 recovery@mfss.org.au
Southern NSW Region		
Department of Primary Industries Recovery Support Service	Bega Valley Shoalhaven Queanbeyan-Palerang Eurobodalla Wingecarribee	Rural Recovery Team 0428 777 453 southern.recovery@dpi.nsw.gov.au
Bega Valley Recovery Support Service (Bega Valley Shire Council)	Bega Valley	6499 2345 recovery@begavalley.nsw.gov.au
Eurobodalla Shire Council Recovery Support Service	Eurobodalla	4474 7434 recovery@esc.nsw.gov.au
Shoalhaven Recovery Support Service (Barnardos Australia)	Shoalhaven	1800 663 863 shoalhavenrecovery@barnardos.org.au
Community Links Recovery Support Service (Community Links Wollondilly Inc)	Wingecarribee	4683 2776 intake@communitylinks.org.au
Greater Sydney Region		
Department of Primary Industries Recovery Support Service	Lithgow Hawkesbury	Rural Recovery Team 0437 918 734 midcoast.recovery@dpi.nsw.gov.au
Step by Step Recovery Support Service (Gateway Family Services)	Hawkesbury Blue Mountains Lithgow Mid-Western	0417 298 832 stepbystep@gatewayfamilyservices.org.au
Community Links Recovery Support Service (Community Links Wollondilly Inc)	Wollondilly	4683 2776 intake@communitylinks.org.au