



# Australian Government

---

## National Recovery and Resilience Agency

The National Recovery and Resilience Agency supports families and communities across Australia on their disaster recovery journey in the aftermath of events such as floods, bushfires, cyclones, drought, and other hardships like the COVID-19 pandemic.

We aim to bring confidence to individuals and communities that the Australian Government is there to help your recovery during tough times.

Our team is also driving efforts to reduce the impact of future disasters. We can never flood, cyclone, drought or fire proof the nation, but we can be better prepared.

Our **'boots on the ground'** in your local community

Our network of Recovery Support Officers (RSOs) help recovery and resilience in communities affected by disaster or drought. They understand from their own experiences what people face as they recover and rebuild.

RSOs work together with all levels of government, industry, charities, and other organisations. They can:

- give you advice on disaster recovery support
- help connect you with the right support for your situation
- help you fill out forms and navigate the application process
- represent the National Recovery and Resilience Agency at community forums and events, either individually or as a member of a small team.

RSOs are already in your local communities, having worked for the former National Drought and North Queensland Flood Response or National Bushfire Recovery Agency.

If you live in an area affected by disaster or drought and have questions or concerns, let your local RSO know. They are based in these areas, but can assist across any disaster-affected area.

**Kim Hill**

Ph: 0437 551 381

E: kim.hill@recovery.gov.au

Wollondilly | Wingecarribee



[www.recovery.gov.au](http://www.recovery.gov.au)