

### Create WOLLONDILLY

DELIVERY PROGRAM 2017/18 - 2020/21 OPERATIONAL PLAN 2019/20



# Create WOLLONDILLY

#### **Council's Corporate Planning Document Suite**

Under the Integrated Planning and Reporting framework, Council have developed the 4 Year Delivery Program including the 2019/20 Operational Plan. The Delivery Program is Council's response to the community's aspiration outlined in the Community Strategic Plan, Create Wollondilly2033.

The Delivery Program and 2019/20 Operational Plan frames the aspirations in themes and strategies and Council have developed practical actions that support the realisation of the community vision.

Council's Corporate Planning Document suite include:

- Community Strategic Plan, Create Wollondilly 2033
- Resourcing Strategy
- Delivery Program 2017/18 2020/21 including the 2019/20 Operational Plan
- Progress Updates, Annual Report and the End of Term Report

All Council's corporate planning documents can be found at

www.wollondilly2033.com.au



Mayor's Introduction	06
Create Wollondilly	09
SECTION 1 - Your Councillors	
Your Councillors	12
Your Ward	14
What to Expect From Your Councillors	16
SECTION 2 - Your Council	
All About Wollondilly and it's Peri-urban Setting	20
Our Challenges and Opportunities	22
Organisational Structure	24
Social Justice Principles	27
Corporate Values	29
SECTION 3 - Integrated Planning & Report	
Integrated Planning and Reporting Framewoek	
Linking Our Corporate Documents	35
Create Wollondilly -Focuses on 5 Themes	36
The Resourcing Strategy	
Monitor and Reporting	40
Measuring Progress	
Delivery Program and Operational Plan	
Council's Contribution to Create Wollondilly	
Alignment to NSW State Planning	
Delivery Program 2017/18 - 2020/21	
Strategic Projects	
Advocacy Opportunities	
Fit for the Future	
What Council Delivers to the Community	
Sustainable and Balanced GROWTH	
Management and Provisions of INFRASTRUCTURE	
Caring For The ENVIRONMENT	
Looking After The COMMUNITY	
Efficient and Effective COUNCIL	114
SECTION 4	
Financials 2017/18 - 2020/21	136
SECTION 5	
Fees and Charges 2019/20	152
SECTION 6	
Works Program 2017/18 - 2020/21	194





### MAYOR'S INTRODUCTION

Council is pleased to present the **2019/20 Operational Plan**. The plan shows Council's key services, projects, initiatives and actions under the five themes outlined in our long term Community Strategic Plan (CSP)

#### Liveability Projects

Wollondilly Council has received funding for a number of projects to promote healthy living and improve quality of life for our community under the Western Parkland City Liveability Program. As a result of this funding, Council will be starting work on a district skate facility at Appin and outdoor fitness equipment in eight locations across the Shire. We will continue planning and consultation for a community, cultural and civic precinct in Picton as well as planning for the regional sporting complex at Tahmoor.

#### **Managing Growth**

The Wollondilly Shire continues to face unprecedented growth, which brings with it many challenges. Council is committed to balancing the need for affordable housing and economic development with the protection of the area's unique natural beauty.

The State Government's plan for Greater Macarthur would see a further 18,000 homes in West Appin over the coming years, translating to around 54,000 additional people in the Wollondilly area, in addition to the expected 45,000 population for Wilton. Council's position on this proposal is that it is premature and insufficiently planned and funded with respect to environmental protections, utilities, private & public transport and community infrastructure & services.

Proposed development contributions, as outlined in the proposed Greater Macarthur Special Infrastructure Contribution (SIC levy) have been deemed inadequate by Council, with significant additional capital expenditure required to provide infrastructure in the form of utilities, education and health facilities, emergency service and public transport. We are aiming for healthy, vibrant and sustainable communities and will continue to advocate for infrastructure before housing.

#### Infrastructure

Council has committed to a large volume and a wide range of works and services that seek to meet the community's needs and priorities over the next operational period. We have completed a review of the five year priority programs for all of our transport related assets. The Priority Works Program for 2019-20 can be viewed on Council's website, with an interactive map available so that residents can see the work that is programmed for their local area.

#### **Tourism & Economic Development**

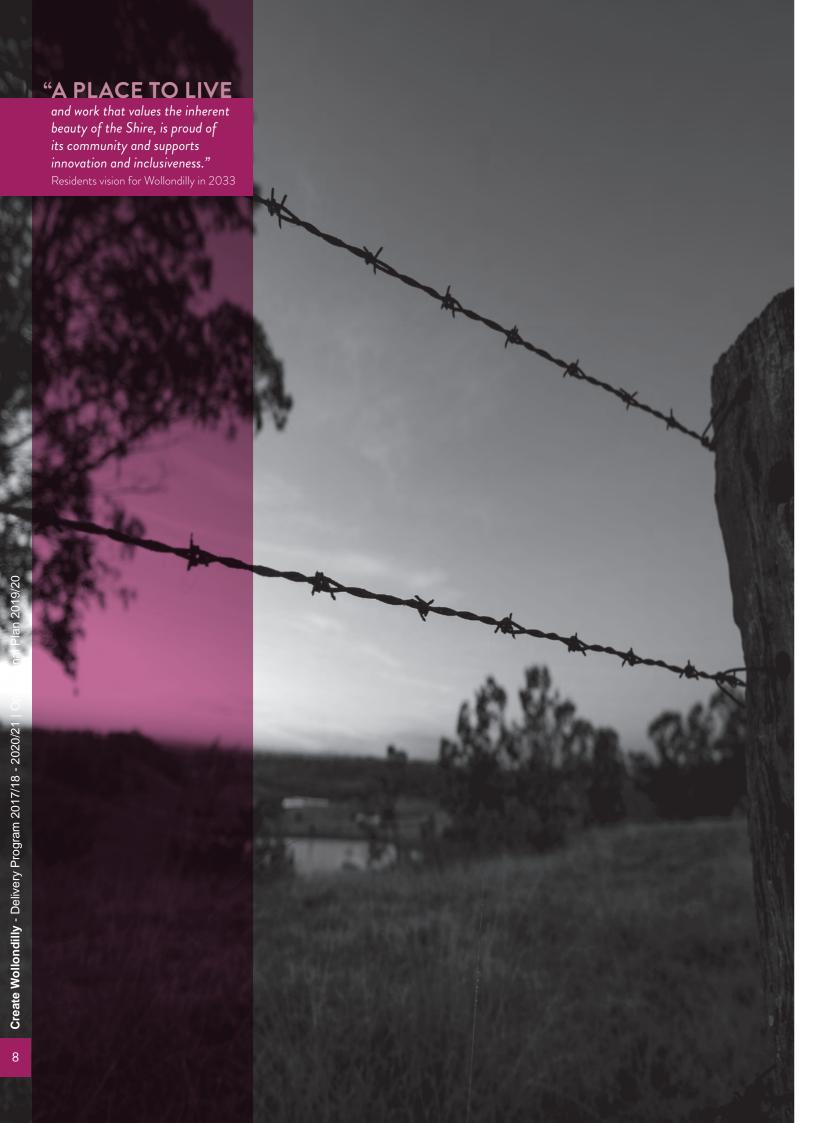
There is opportunity and a community desire to strengthen and support tourism in the Shire. Wollondilly's amazing environmental and cultural assets, its agricultural landscapes, and its proximity to Sydney provide great potential to harness and encourage opportunities for agri-tourism, eco-tourism, adventure tourism, bushwalking, cycling, day visitation,

and tourism associated with events and festivals. The recently adopted Wollondilly Destination Management Plan will guide sustainable growth and give direction to tourism activities.

#### **A Responsive Council**

As an organisation, our workforce's ability to rise to the challenges and cope with a continually changing environment is crucial to success. We will continue to examine our operational efficiency, delivery of customer services and the provision of organisational training. Having a resilient, safe and supported workforce is critical to ensuring that we are achieving the outcomes the community expects.

6



# Create WOLLONDILLY

For many years the Shire has identified **Rural Living** as its vision. We know that these words can mean different things to different people. The previous Community Strategic Plan (CSP) involved a community engagement process to explore the meaning of Rural Living, a definition comprising six key characteristics was developed:

#### 1. Rural setting and character

The rural setting is obvious with farmland and natural areas located between separate towns and villages and residents experience and value this setting irrespective of where and how they live.

#### 2. Viable agriculture

Agriculture and associated industries are encouraged and supported and continue to be a productive, sustainable and integral part of our economy, our community and our landscape.

#### 3. Community lifestyle

Our community values its sense of community spirit which is fostered through a strong identity with village life, a sense of belonging, and commitment to community participation and co-operation.

#### 4. Diverse environment

The Shire's diverse environmental assets, including its waterways and catchments, natural areas, biodiversity and agricultural lands are valued and protected because of their environmental significance.

#### 5. Heritage

The Shire's wealth of aboriginal and non-aboriginal heritage is valued and protected because of its cultural significance and its contribution to our sense of place and belonging.

#### 6. Towns and villages

Development is carefully managed to maintain the separation of our towns and villages and their unique identities and strives to enhance their role as focal points which provide opportunities — housing, jobs, shopping, business, leisure, civic and cultural events, community facilities, education, and social interaction.

By understanding these characteristics of Rural Living we are better able to appreciate that it's not just about development issues, but about the broader aspects of life in a rural area - towns and villages, community spirit, working agriculture, and a deep sense of place.

So Rural Living does not imply a "no-growth" position. Nor does it say "no" to change and progress. In fact to achieve the community's aspiration for better services, a growing economy, more jobs, more schools, health services, better infrastructure and transport choices, we need to have both.

The theme of the revised CSP Create Wollondilly is all about how we need to maintain the value of Rural Living while at the same time creating new opportunities for growth and change.

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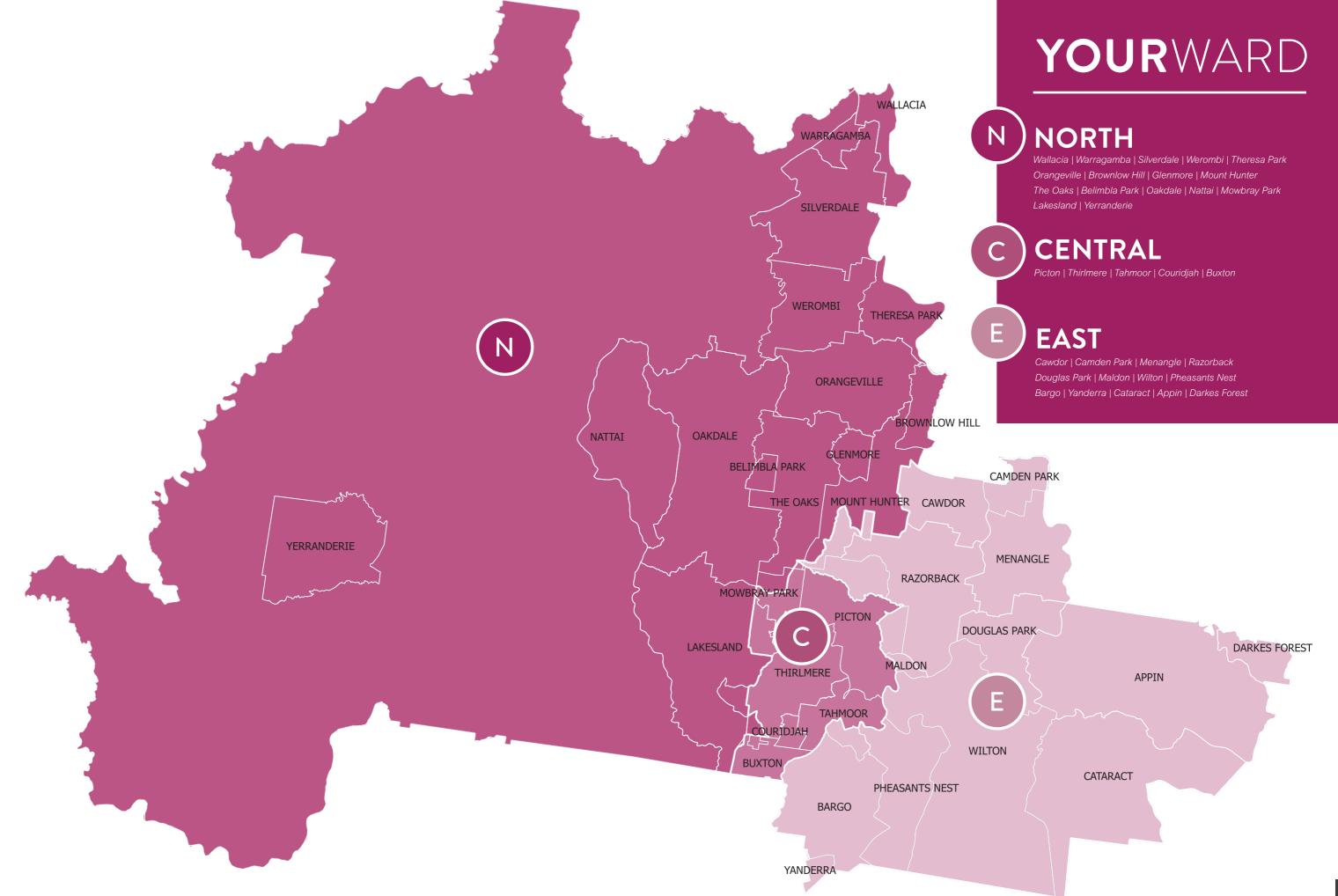
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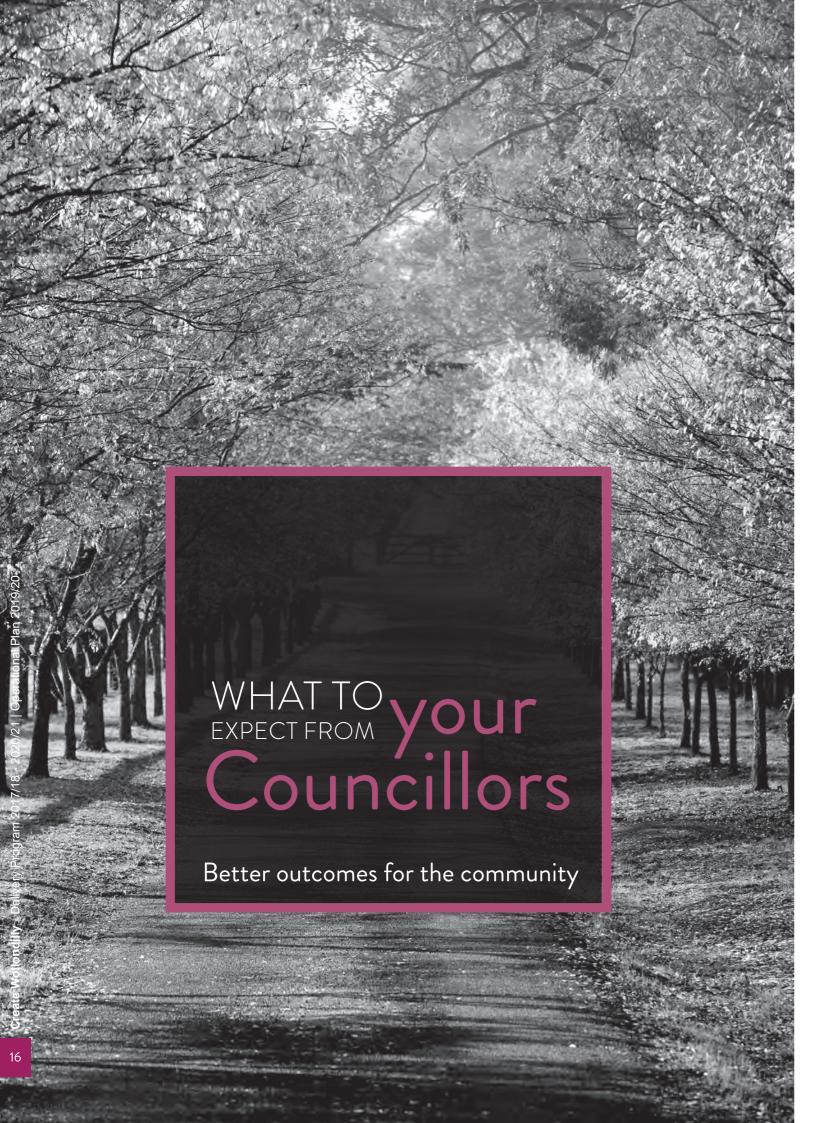
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#### **Leadership** - Being an effective leader of the local community by:

- Setting the vision and direction for the community with limited involvement in the day-to-day operations of council.
- Implementing an advocacy role by working as a team with other councillors to make decisions that benefit the whole community.
- Balancing short and long term community needs and interests.
- Fostering and maintaining positive internal and external relationships.

#### **Open decision-making** - Ensure effective participation in council business by:

- Making informed decisions through good preparation and involvement.
- Following Council's Code of Meeting Practice and/or legislation in meetings.
- Relying on the information and assistance provided by the General Manager and Council staff can provide to councillors to assist in informed decision-making.

### **Conduct** - Behave in a way that enhances and maintains the credibility of council and local government as a whole by:

- Being lawful, honest, transparent and respectful in line with Council's Code of Conduct.
- Exercising care and diligence in carrying out Councillor functions.
- Ensuring relationships with the General Manager and Council staff are based on trust and mutual respect, following clear and agreed protocols about staff contact.

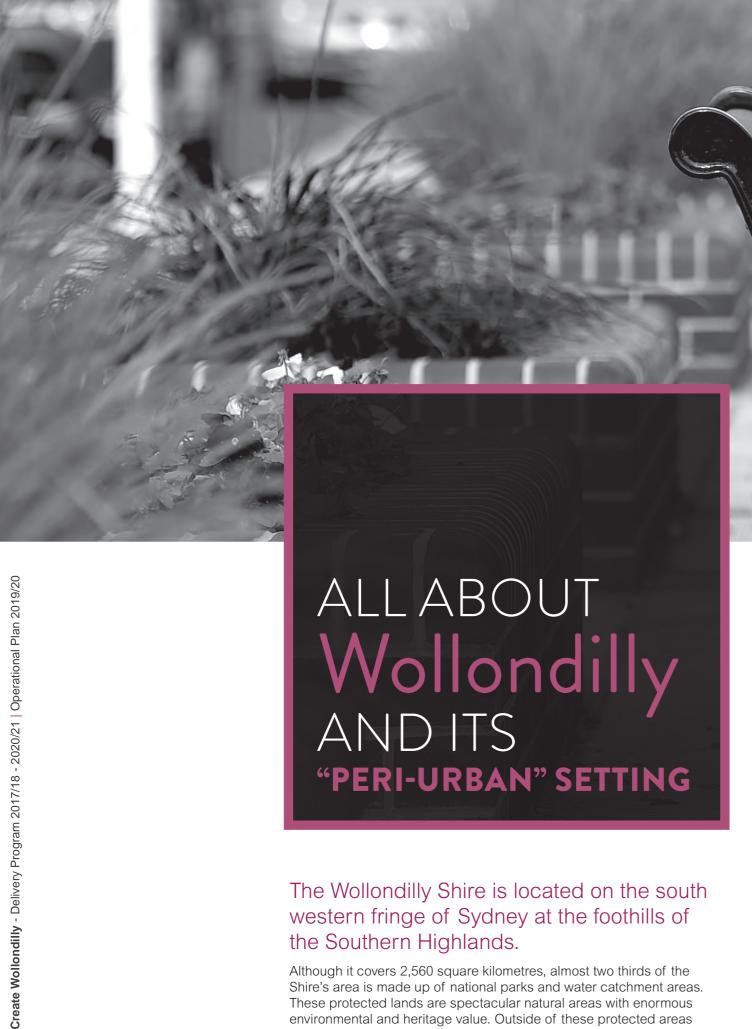
#### **Accountability** - Be accountable to the community by:

- Engaging and consulting with the community.
- Responsibly managing Council's money and assets to meet current and future needs.
- Considering the long term consequences of decisions.

#### **Learning** - Take responsibility for ongoing learning and professional development by:

- · Regularly assessing learning needs.
- Actively seeking opportunities to acquire further knowledge and skills.
- Contributing knowledge and skills to the development of local government as a whole.

YOUR COUNCIL



The Wollondilly Shire is located on the south western fringe of Sydney at the foothills of the Southern Highlands.

Although it covers 2,560 square kilometres, almost two thirds of the Shire's area is made up of national parks and water catchment areas. These protected lands are spectacular natural areas with enormous environmental and heritage value. Outside of these protected areas the Shire is a patchwork of agriculture, rural landscapes, bushland and separate towns and villages.

The Shire is rich in Aboriginal history and the backdrop of gorges, ranges and plains is interwoven with the dreamtime legends of the first Australians.

Wollondilly's rural landscape, towns and villages date back to the early European settlers who followed the first fleet's famous straying cattle to the "Cowpastures". This location (around the Menangle and Camden Park area) was the birthplace of modern agriculture in Australia and from that time onwards agriculture has been integral to the development, character, economy and identity of the Shire.

Today the Shire continues to be proudly "rural". The community values this identity and character and the unique lifestyle opportunities of being in a rural setting within close proximity of Sydney. This context, where we are on the periphery (or edge) of the city, is referred to as being "peri-urban".

Peri-urban lands typically comprise a mix of urban and rural residential areas with productive agricultural lands, biodiversity areas and diverse topographies.

#### Because of their location they face a unique set of challenges:

- · Management of growth and development pressures.
- · Agricultural land being lost to urban development and land fragmentation.
- · Conflicts being rural and urban land uses.
- · Limited infrastructure and services.
- · Limited employment opportunities.

Peri-urban areas such as Wollondilly have enormous environmental, economic and social value and are critical to the future resilience and functioning of Sydney as a whole, so they need to be carefully managed and protected. Wollondilly Council, along with 12 other Councils on the periphery of Sydney, is part of the Sydney Peri-Urban Network of Councils (SPUN) which works to stimulate discussion and strategic approaches to the management of Sydney's peri-urban fringe.

# OUR CHALLENGES AND OPPORTUNITIES

Wollondilly's residents are very proud of the Shire and value its rural lifestyle, local village identity, community spirit and friendly atmosphere. However, there is a 'trade-off' to some extent. To enjoy the great rural lifestyle opportunities of Wollondilly, the community can face challenges that arise from the Shire's relatively low population, its location on the fringe of a city, and its dispersed and varied towns and villages.

#### Life Opportunities

Our Shire has limitations regarding employment opportunities, schools, human services, cultural and recreational opportunities, shopping, leisure and more. People often need to leave the Shire to access these kinds of opportunities. This issue is compounded by limited access to public transport and a high reliance on having to travel significant distances.

One of our biggest long term challenges is therefore to ensure that these life opportunities become available and accessible to all, either within our Shire or at least regionally.

#### Managing Growth

With more housing growth planned for the next 20 years and beyond, we need to ensure that our existing towns and villages, as well as our new residential areas, are developed in accordance with best-practice approaches to urban development to deliver high quality environmental, economic and social outcomes for now and the future. Our challenge will be to maximise opportunities for healthy, safe, accessible, affordable and connected communities with access to local jobs.

While managed growth is encouraged, it needs to be balanced and should not be at the cost of the natural environment, heritage, our valued rural character or agricultural land. Achieving this balance will require well planned development and infrastructure while considering our unique towns, villages and rural setting.

As our population grows the interaction between the community and our natural environment needs careful management to minimise risks to the environment, human health, safety and property. Bushfire hazard reduction, waste water and catchment management, waste management, illegal clearing, dumping and littering, regulating development and land use, control of weeds and pest animals are all critical matters for the Shire.

#### Road Network

As the Shire grows our asset management responsibilities will increase as there will be more infrastructure to look after. As an example, our future growth will require the capacity of the road network to improve to cater for increasing vehicle volumes.

Council is responsible for many community assets including roads, buildings, parks and reserves, cemeteries and waste facilities. Council is required to review its assets, long term finances and workforce arrangements under the Integrated Planning and Reporting framework, which details what the community sees as being important.

A major asset review in 2010 found a substantial and ongoing shortfall in the funding required to maintain our assets in a satisfactory condition. If not addressed, the overall condition of Council's assets would have continued to deteriorate, posing a risk that key assets will no longer be able to provide safe and appropriate services to the community.

Following an extensive community engagement program during the second half of 2014, Wollondilly Shire Council submitted an application for a Special Rate Variation (SRV) of 10.8% pa over four years to fund asset maintenance. The Independent Pricing and Regulatory Tribunal (IPART) approved this application.

The challenge is that all of the extra funds are not immediately available. Renewing our assets to meet the needs and expectations of the community will therefore occur over an extended period of time. The projected asset backlog is estimated to be addressed over a ten year period, assuming no external factors affect Council's ability to do so, such as a significant natural disaster.

#### Communication

We need to continue to embrace all forms of digital communication. Using innovative technology and media is essential to delivering services which are responsive to our community. Council does however need to be mindful that although these digital approaches can increase inclusion and involvement for many, they need to be balanced with more traditional media so that other sections of our community are not excluded.

Key to achieving a connected and collaborative community will be striking a balance between increased legislative requirements, increasing participation by the community and achieving objectives in appropriate timeframes. Council and the community will need to work together to determine the most appropriate and efficient way to "have the conversation" so that we are inclusive and equitable, transparent and responsive, yet remain operationally effective and sustainable in the long term.

#### Continuous Improvement

Our workforce's ability to rise to the challenges and cope with a continually changing environment is crucial to success. We will need to examine our operational efficiency, delivery of customer services and the provision of organisational training. Having a resilient, safe and supported workforce is critical to ensuring that we are achieving the outcomes the community expects. We will achieve this vision through the development and implementation of an innovative Workforce Management Plan. This Plan will enable our workforce to effectively respond to the needs of a growing community.

#### Tourism Opportunities

There is opportunity and a community desire to strengthen and support tourism in the Shire. Wollondilly's enormous environmental and cultural assets, its agricultural landscapes, and its proximity to Sydney provide great potential to harness and encourage opportunities for agri-tourism, eco-tourism, adventure tourism, bushwalking, cycling, day visitation, and tourism associated with events and festivals.

#### Working Together

Our challenges, opportunities and aspirations are a mix of valuing what we currently have, but also wanting to create more. Our long term strategy therefore needs to be about keeping the great opportunities we've already got while at the same time maximising (creating) new opportunities that can arise from future change and growth. Council, government and non-government agencies, the private sector and the community all need to work as partners to achieve these goals and Create Wollondilly together. For further information on the community's aspirations please refer to the Create Wollondilly – Community Strategic Plan 2033.

# Organisational **STRUCTURE**

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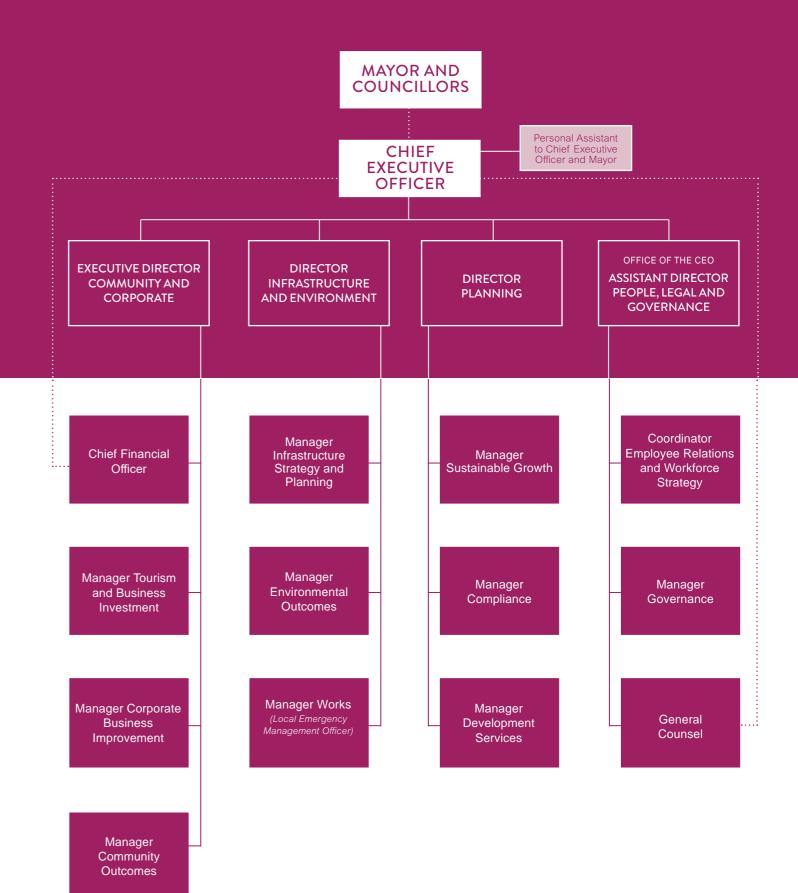
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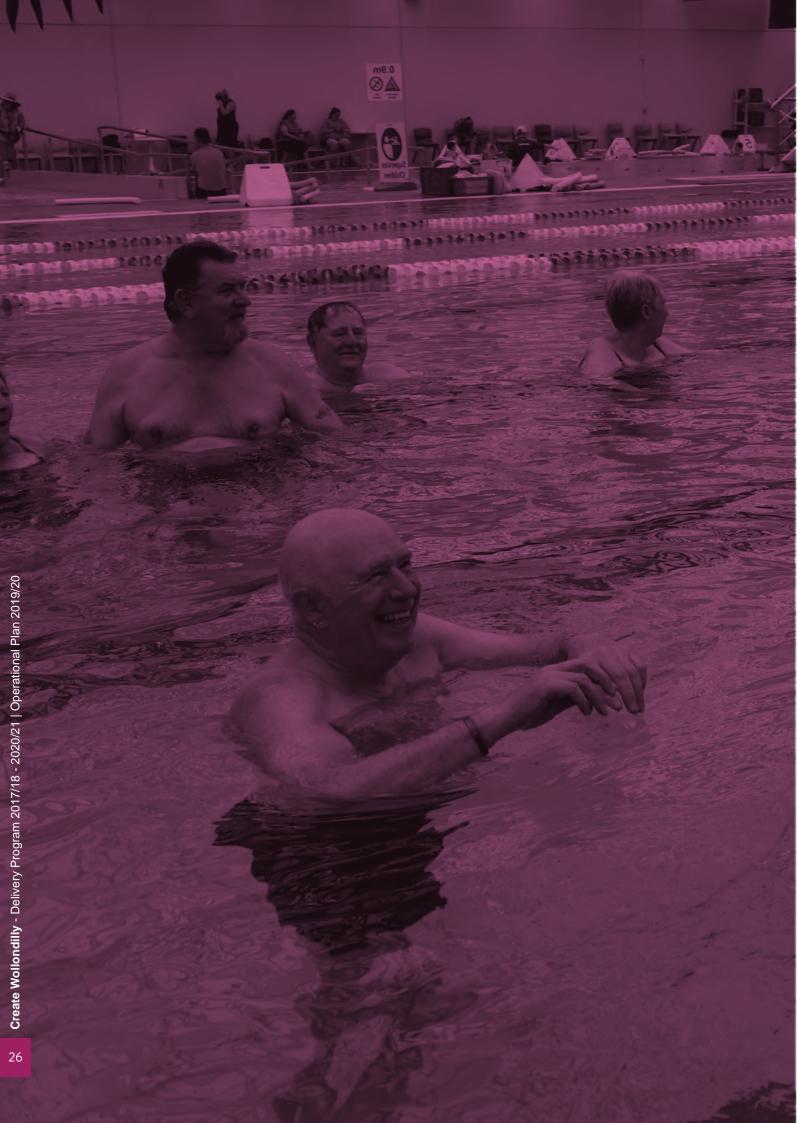
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### SOCIAL JUSTICE PRINCIPLES

Council will build the following principles into all facets of our organisation and everything we do:

#### **Equity**

We will strive for the fair distribution of resources with a particular emphasis on protecting those people who are considered vulnerable.

#### Access

We will provide all people with opportunities to use relevant services and facilities regardless of their circumstances.

#### Participation

We will encourage and provide opportunities for people to take part in decision making processes that impact on their quality of life.

#### Rights

People should not be discriminated against and everyone is entitled to honesty, information and involvement.



# CORPORATE **VALUES**

In November 2016 Council commenced the process of reviewing our existing Corporate Values; the existing values were designed and implemented by the Leadership team in 2006.

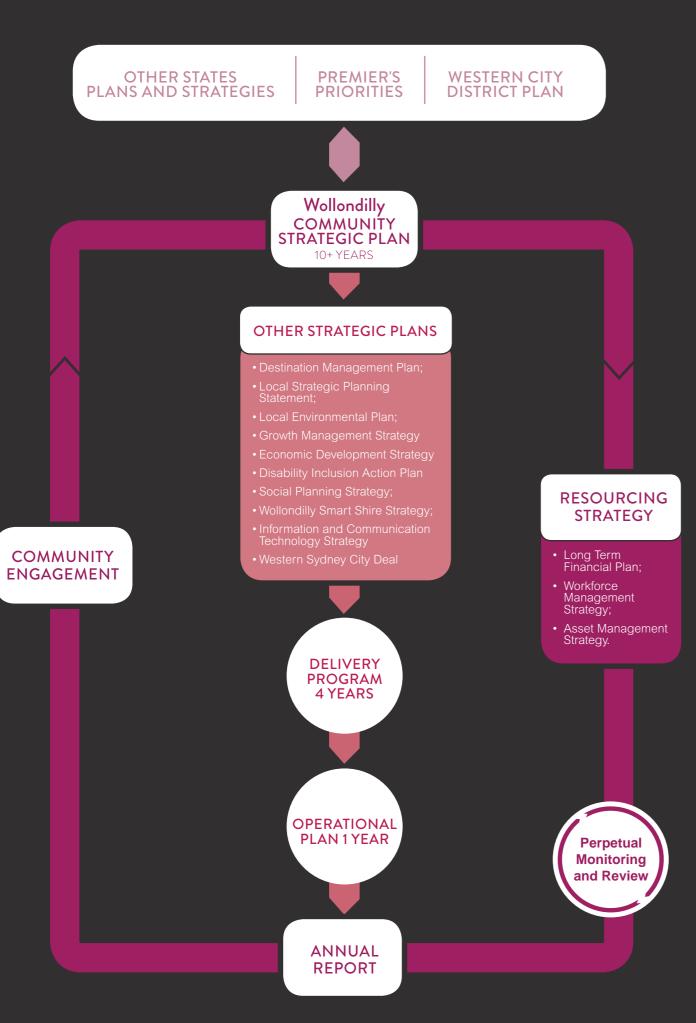


Integrity

Collaboration

# INTEGRATED PLANNING AND REPORTING





### INTEGRATED PLANNING AND REPORTING FRAMEWORK

In 2009, the NSW Government introduced a framework to guide local government with a new approach to planning and reporting.

This framework is known as IP&R or our 'Corporate Planning documents', these documents work together to provide a solid plan for the Shire's sustainable future.

#### Wollondilly's Corporate Planning documents consist of:

- Create Wollondilly Community Strategic Plan 2033;
- Resourcing Strategy;
- Delivery Program 2017/18 2020/21 and annual Operational Plans;
- · Progress, Annual and End of Term Reports.

#### Create Wollondilly - Community Strategic Plan 2033

The Community Strategic Plan articulates where we want to be as a community in the future. It is the highest level plan for Wollondilly Shire Council and is used by Council and other agencies and stakeholders to guide policy and service delivery. It details our key issues, strengths, opportunities and challenges for the future.

#### Resourcing Strategy

The Resourcing Strategy is a critical link when it comes to translating strategic objectives into actions. The Community Strategic Plan provides the means for our Community to express its long term aspirations; however they will not be achieved without sufficient resources – time, money, assets and people to carry them out. The Resource Strategy includes:

- Long Term Financial Plan;
- Work Force Management Strategy;
- Asset Management Strategy.

**Delivery Program** sets strategic direction, projects and activities that Council has prioritised over its four year term to achieve the outcomes in the Community Strategic Plan. It addresses the full range of Council's operations.

**Operational Plans** is a one-year plan that is developed each year providing the detail of the services, actions and projects identified for that year aligned with the Delivery Program. The Operational Plan allocates responsibility and provides a detailed budget for each year. The Operational Plan is an opportunity to review our progress and achievements and report to the community through quarterly and annual reporting.

Together the Delivery Program and Operational Plan are Council's commitment in response to the Community Strategic Plan (CSP), which was developed in consultation with the Community. This directs Council with the priorities the community impressed to be important to our future.



# LINKING OUR CORPORATE DOCUMENTS

# Create WOLLONDILLY

Community Strategic Plan 2033

Councils need to focus on long term strategic planning and to set priorities and aspirations through community consultation. The preparation of the Community Strategic Plan (CSP) is an important part of this process.

#### The CSP is meant to ask four key questions:

- Where are we now?
- Where do we want to be?
- How do we get there?
- How do we know we've arrived?

In other words the CSP captures the strengths, issues and potential opportunities for our Shire and in response it establishes strategies for achieving the outcomes we all want.

#### What does Create Wollondilly mean?

The aspirations expressed by our community have been clear and consistent over the years. We want to secure a positive future for ourselves and our children by having:

- A quality lifestyle in a rural setting;
- A network of prosperous towns and villages that achieves a balance between growth and maintaining our rural character and community spirit;

- Better roads, infrastructure and transport options to support community and future growth;
- A wider range of local services, facilities, community events and activities;
- A growing economy with more local jobs and education;
- A protected and enhanced natural environment.

So our aspirations are a mix of valuing what we currently have, but also wanting to create more. Our long term strategy therefore needs to be about keeping the great opportunities we've already got while at the same time maximising ("creating") new opportunities that can arise from future change and growth.

Council, government and non-government agencies, the private sector and the community all need to work as partners to achieve these goals and Create Wollondilly together.

# Greate WOLLONDILLY FOCUSES ON 5 THEMES:



Sustainable and Balanced **GROWTH** 



Management and Provision of INFRASTRUCTURE



Caring for the **ENVIRONMENT** 



Looking after the **COMMUNITY** 



Efficient and Effective COUNCIL







RESOURCING **STRATEGY** 

To deliver the services and operations documented in the Delivery Program 2017/18 - 2020/21 and Operational Plans and to meet statutory obligations; Council needs to have sufficient resources – time, money, equipment and people.

The Delivery Program and Operational Plans are not developed in isolation. Council has concurrently developed a Resourcing Strategy that tests long term community aspirations and goals against financial realities.

The Resourcing Strategy is the point where the Council assists the community by sorting out who is responsible for what, in terms of the issues identified in the Community Strategic Plan. Some issues will clearly be the responsibility of the Council, some will be the responsibility of other levels of government and some will reply on input from community groups and individuals.

#### The Resourcing Strategy consists of three components:

#### Long Term Financial Planning

The Long Term Financial Plan seeks to answer the questions:

- Can we survive the pressures of the future?
- What are the opportunities for future income and economic growth?
- Can we afford what the community wants?
- How can we go about achieving these outcomes?

#### Workforce Management Planning

The Workforce Management Strategy seeks to answer the questions:

- Do we have the right people?
- Are they in the right job at the right time?
- Do we have the right skills to implement the Wollondilly Delivery Program?

#### Asset Management Planning

The Asset Management Strategy enables Council to show how our asset portfolio supports the delivery needs of the Shire's communities into the future

The Resourcing Strategy can be sourced from www.wollondilly2033.com.au



Council will strive to deliver 37 Principle Strategies, 56 Strategic Projects and 241 Actions that will work towards achieving the outcomes detailed in Create Wollondilly, Community Strategic Plan 2033.

Council will keep track of our progress and achievements through:

- · Quarterly Budget Review Statements (QBRS) that outline Council's financial performance for the quarter and the delivery of the works plan set out in the Operational Plan.
- Progress Reports Council will periodically provide the community with a progress update on the delivery of the actions within the operational plan. It is our opportunity to outline what we have achieved and any challenges that may be presented in our ability to deliver all actions to the community.
- · An Annual Report at the end of each financial year which includes a thorough financial report, an overview of all of Council's spending, achievements in implementing the Delivery Program and Operational Plan as well as Statutory Information.
- The End of Term report at the end of the Council's four year term which details progress towards achieving the outcomes set in the Community Strategic Plan 2033 through the Key Performance Indicators and customer satisfaction survey as detailed in the CSP.

Council's corporate planning documents use different methods to measure our progress and performance in achieving the outcomes set in the Community Strategic Plan.

#### The Operational Plan – The things we did

Council aims to deliver all 241 operational actions as set in the Operational Plan and will report against the measure on all actions as well as:

· Proportion of actions delivered within budget and/or timeframes.

#### The Delivery Program – What's working well and what's improving

Council's delivery of the operational actions are guided by 37 principle strategies across 5 themes. The Delivery Program also identifies 56 Strategic Projects that will move us toward the community vision. Delivery Program reporting will focus on the outcomes of all activities and strategic projects against:

- · Indicated timeframes
- · Key Performance Indicators

#### The Community Strategic Plan – Moving towards our long term outcomes

Council is committed in progressing towards the 16 identified outcomes set in the CSP. Council has developed the following measures and indicators to track progress:

- · Key Performance Indicators (KPIs) which measure the efficiency and effectiveness of service delivery by Council.
- · A Customer Satisfaction Survey that is conducted every two years to measure and monitor the community's needs and priorities.
- Supporting data sourced from government and non-government agencies on local community indicators to give an overall picture of Wollondilly Shire.

Council will report on the above measures and indictors in the Quarterly Review, Annual Report and the End of Term Report which is a cumulative report at the end of the Council's four year term and is published in that year's Annual Report.

### DELIVERY **PROGRAM** 2017/18 - 2020/21

# OPERATIONAL PLAN 2019/20





### COUNCIL'S CONTRIBUTION TO CREATE WOLLONDILLY

Community Strategic Plan 2033

The Delivery Program sets strategic direction, projects and activities that Council has prioritised over its four year term to achieve the outcomes in the Community Strategic Plan. It outlines at a high level what Council is committed to delivering under the Five Theme areas as set out in the CSP.

The Delivery Program will guide Council over the four years and be reviewed each year, as over time there are many factors such as changes in government which can lead to changes in policies and legislation, grant opportunities and even natural disasters that can affect what Council has planned. Therefore, a detailed Operational Plan is developed each year that will outline the details of what Council will deliver for its community along with any required changes as detailed in pages 50-91.

# **NSW STATE PLANNING**

Our Delivery Program is responsive to the broader objectives set by the NSW Government's Premier priorities set out in the State Plan, 'Improving NSW' and the Greater Sydney Commission's regional plan for Greater Sydney, 'A Metropolis of Three Cities'.

The NSW Government's plans provide strategic direction in longer term planning, investment and service or program delivery for the NSW community as a whole. The priorities and targets within the State Plan "Improving NSW" and Council's 4 Year Delivery Plan contribute to achieving the desired community vision that forms 'Create Wollondilly - Community Strategic Plan 2033'.

#### The NSW State Plan relates directly to Create Wollondilly in the following actions:

- · Assist the Wollondilly community to manage adverse events (through the work of emergency services and aspects of the health system)
- · Provide appropriate social services on behalf of government departments such as Health, Social Services, Employment and Education.
- · Provide evidence-based and accountable policy development and service delivery at a local level.

#### A Metropolis of Three Cities

A Metropolis of Three Cities is the Greater Sydney Commission's plan for land use with a vision of three, integrated and connected cities within Greater Sydney. This plan aims to achieve easier reach of housing, jobs, infrastructure and services for residents within their community.

It takes a regional approach to infrastructure and boosting productivity by matching quality jobs with skilled workers; preserving heritage and local character as part of the growth process and promoting natural environment and open space protection.

Wollondilly forms part of the Western Parkland City and will continue to provide a wide range of environmental, social and economic outcomes for Greater Sydney in its role as a predominantly Metropolitan Rural Area. Land within the Wilton Priority Growth Area is required for the housing needs of Greater Sydney.

This regional approach is highlighted in the Western Sydney City Deal where all tiers of Government have collaborated to realise Sydney's third city, the Western City – with the Western Sydney 'aerotropolis' at its heart.

A Metropolis of Three Cities provides the framework for communities, councils, governments and industry. This framework is set to guide investment in transport, infrastructure, services and affordable housing required as our community and Greater Sydney grows.

#### **DELIVERY** PROGRAM

2017/18 - 2020/21

The Delivery Program is a statement of commitment to the community from each newly elected council. In preparing the Delivery Program, the Council is accounting for its stewardship of the community's long term objectives, outlining what it intends to do towards achieving these outcomes during its term of office and what the priorities will be. The Delivery Program is designed as the single point of reference for advocacy opportunities and strategic projects undertaken by the Council during its time of office.

# **STRATEGIC** PROJECTS

Strategic Projects are key projects that support the realisation of Council's strategic vision for Wollondilly Shire. These projects are discreet pieces of work that are typically funded as a 'one-off' project. Projects are intended to be implemented during the fixed four Delivery Program to align with the Council electoral cycle.

## **ADVOCACY**OPPORTUNITIES

The Council advocates for key opportunities that impact upon the Wollondilly community that is not under the direct control of Council.

Council's role is to stand beside, support and speak out on behalf of our communities, so the community's voice is heard and views are genuinely considered when decision are being made about the lives of our community.

#### Our aim is:

- Maximise opportunities for our Community
- Explore choices and options
- Have appropriate access to information and services
- Promote rights and responsibilities
- Be responsive and oriented towards outcomes for our community not under the direct control of Council
- Challenge stereotypes and stigma

#### FIT FOR THE FUTURE

We are very pleased that as part of the Fit for the Future process in 2015, Council was declared 'Fit for the Future', thus avoiding amalgamation. The journey ahead will involve striving to ensure we continuously review and improve the way we work and the services we provide.



### WHAT COUNCIL DELIVERS

#### SERVICE OVERVIEW

Growth represents both challenges and opportunities for Council to service a changing community. As our community diversifies, the requirements to meet community demand increases.

Ensuring that we deliver efficient and effective services now and into the future requires a greater emphasis on highlighting the full scope of what Council delivers.

As community members, we all play our part in helping build the service offerings of Council. Into the future, Council will be focusing more on service delivery rather than a traditional functional or business unit view. This change will assist us to detail all Council deliverables and assess this with our community to ensure that we are meeting needs.

Within each of the Community's strategic focus areas, Wollondilly Shire Council delivers 36 services both in the form of external community facing and internal support services.



#### **MY VOICE**

#### **Council Services**

- · Community Engagement and Communication
- Customer Service



#### MY LIFESTYLE

#### **Council Services**

- · Leisure and Aquatic Centres
- · Parks, Gardens and Recreation



#### **MY TRANSPORT**

#### **Council Services**

- Roads
- · Footpaths and Cycleways



#### **Council Services**

- · Strategic Land Use Planning
- Development Assessment and Certification



#### MY ENVIRONMENT

#### **Council Services**

- Environmental Sustainability
- Stormwater Management
- Waste Management
- · Local Law Enforcement
- · Animal Management
- Town Centre Amenity



#### MY BUSINESS

#### **Council Services**

- Economic Development and Business Investment
- Tourism



#### **Council Support Services**

- Information Technology
- · Information Management
- Payroll Services
- Workplace Health and Safety
- · Enterprise Risk Management
- Internal Audit
- Governance and Council Support
- Legal Services
- Corporate Planning Strategy and Performance
- Fleet Management
- · Contract Management and Procurement
- · Financial Services
- Property Services
- Employee Relations



#### **Council Services**

#### • Children's Services

· Community Planning and Development



#### **Council Services**

Wollondilly Shire Council

MY COUNCIL

- Events and Festivals
- · Emergency Services
- · Council Building Management
- Library Services

# 17/18-20/21 year program

# Sustainable and Balanced GROWTH

#### **OUTCOMES** what do we want?

- 1. A built environment that supports liveable communities, respects the character, setting and heritage of our towns and villages and retains the vision of rural living.
- 2. A unique environment and rural landscape balanced with managed growth that is consistent with Council's position on growth and vision of rural living.
- 3. A strong local economy providing employment and other opportunities.
- 4. Expansion of employment and other opportunities based on the Shire's natural assets, strong agricultural base and tourism potential.
- 5. A strong and viable agricultural sector supported by the protection and preservation of agricultural assets and resources.

#### Strategic Projects

Create Wollondilly - Delivery Program 2017/18 - 2020/21 | Operational Plan 2019/20

The 4 Year Delivery Program covers the next 2 financial year in the Council term. Below are the Strategic Projects endorsed by Wollondilly Shire Council for the remaining 2 years of this period.

Sustainable and Balanced GROWTH	FY 19/20	FY 20/21
Preparation of Local Strategic Planning Statements		
Preparation of Housing Strategy		
Preparation of Shire wide LEP amendment		
Preparation of Rural Lands Strategy		
Conduct housing market analysis		
Assist Department of Planning and Environment to prepare a development control plan for precincts within Wilton		
Partner with Department of Planning and Environment to support local employment generation at Wilton New Town		
Full review of Development Contributions Plan*		
Review Wollondilly Development Control Plan		
Water Sensitive Urban Design Policy		
Innovation and Future Shire Program		
Smart Working Hub development		
Picton Town Centre Masterplan*		

#### \* Contingent on funding availability

#### STRATEGY AND PERFORMANCE

#### STRATEGIES how will COUNCIL work to achieve what we want?

#### Strategy GR1 – Growth

Manage growth to ensure that it is consistent with Council's Position on Growth and achieves positive social, economic, and environmental outcomes for Wollondilly's towns and villages.

#### Strategy GR2 - Built Environment

Manage land use and development to achieve a high quality built environment and innovative planning outcomes, while protecting our agricultural and rural landscape.

#### Strategy GR3 – Economic Development and Tourism

Enhance economic development and tourism in Wollondilly Shire through the implementation of the Economic Development Strategy and the development of a Tourism Strategy and an Employment Strategy.

#### **Strategy GR4 – Liveable Communities**

Plan for and enhance Wollondilly's liveability by encouraging great places to live with communities that are resilient, safe, affordable, healthy, well connected and retain their unique characters.

#### Strategy GR5 – Wilton New Town

Create a new walkable and connected community supported by integrated public transport and matched by sustainable long-term local employment growth.

#### Strategy GR6 – Peri-urban Areas

Manage, promote and adequately protect peri-urban lands and their values.

#### Strategy GR7 – Agriculture

Encourage and support agriculture and associated industries so that they continue to be a productive, sustainable and integral part of our economy, community, landscape and environment.

#### Strategy GR8 – Advocacy

Advocate strongly for the interests of Wollondilly and its community in relation to planning and economic development outcomes and improved public transport services.

#### Organisational Indicators

Measure	Target	Manager Responsible	
Increase the promotion and numbers of visitors to the Wollondilly Area as a tourist destination.	≥ 468,000	Manager Tourism and Business Investment	
Achieve housing targets in the Sydney Western City District Plan by 2021	1,550	Director Planning	
Reduce the net processing time (median) for 'mum and dad' type development applications.	≤ 40 Days		
Reduce the net processing time (median) for 'mum and dad' type construction certificates.	≤ 14 Days		
Number of DA's received	No Target, Information Only	Manager	
Number of complex DA's outstanding	≤ 50	Development Services	
Overall satisfaction rate with Council's DA service	≥ 75%*		
Development survey return rate	No Target, Information Only		

<sup>\*</sup> Surveys with a score of 8 or higher



# Sustainable and Balanced **GROWTH**

#### GR1. Growth

**CSP Strategy** - Manage growth to ensure that it is consistent with Council's Position on Growth and achieves positive social, economic, and environmental outcomes for Wollondilly's towns and villages.

positive social, economic, and environmental outcomes for wollondilly's towns and villages.	
CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR1 Growth
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul> <li>Department of Planning and Environment;</li> <li>Transport for NSW;</li> <li>Greater Sydney Commission;</li> <li>Community;</li> <li>Office of Environment and Heritage;</li> <li>Development Industry;</li> <li>Sydney Water;</li> <li>Water NSW;</li> <li>Roads and Maritime Services;</li> <li>South Western Sydney Local Health District;</li> <li>WSROC;</li> <li>NSW Subsidence Advisory;</li> <li>Councillors;</li> <li>Various other State Agencies.</li> </ul>
Key Documents	<ul> <li>A Plan for Growing Sydney;</li> <li>Western Sydney District Plan;</li> <li>Wollondilly Local Environmental Plan;</li> <li>Growth Management Strategy 2011;</li> <li>Wollondilly Development Control Plan;</li> <li>Wollondilly Development Contributions Plan;</li> <li>NSW Legislation.</li> </ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>GR1.1</b> Growth pressures are managed effectively	Review and refine the Growth Management Strategy	Project	Manager Sustainable Growth
	Exhibit and adopt the Local Strategic Planning Statement	Project	
	Undertake Local Environmental Plan review including shire wide planning proposal	Project	
GR1.2 Ensure sufficient industrial and employment land preserved for long term needs	Undertake an assessment of industrial land needs	Project	Manager Sustainable Growth  Manager Tourism and Business Investment
	Identify opportunities for employment generating land uses to inform the Local Environmental Plan review and Growth Management Strategy	Project	
	Advocate for more employment land at Maldon and other areas within the Wollondilly Shire as part of the Local Environmental Plan Review	Project	
	Engage with the general business community, Economic Development Community Advisory Committee and Tourism Community Advisory Committee as part of the Local Environmental Plan Review	Project	

#### **GR2.** Built Environment

**CSP Strategy** - Manage land use and development to achieve a high quality built environment and innovative planning outcomes, while protecting our agricultural and rural landscapes

CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR2 Built Environment
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul> <li>Department of Planning and Environment;</li> <li>Transport for NSW;</li> <li>Greater Sydney Commission;</li> <li>Community;</li> <li>Office of Environment and Heritage;</li> <li>Development Industry;</li> <li>Sydney Water;</li> <li>Water NSW;</li> <li>Roads and Maritime Services;</li> <li>Subsidence Advisory NSW;</li> <li>Councillors;</li> <li>Various other State Agencies.</li> </ul>
Key Documents	<ul> <li>A Plan for Growing Sydney;</li> <li>Western Sydney District Plan;</li> <li>Wollondilly Local Environmental Plan;</li> <li>Growth Management Strategy 2011;</li> <li>Wollondilly Development Control Plan;</li> <li>Wollondilly Development Contributions Plan;</li> <li>NSW Legislation.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR2.1</b> Deliver the Continuous Improvement Program initiatives to improve planning processes	Deliver items identified in the Continuous Improvement Program for improving development assessment processes	Program	Manager Development Services
<b>GR2.2</b> Deliver the Continuous Improvement Program initiatives	Undertake the staged review of Development Control Plan	Program	Manager Sustainable Growth
to improve planning processes	Commence the 'Engage with You' program for improved opportunities for community engagement on planning activities	Project	
	Introduce a new application form for planning proposals	Project	
	Review planning controls responding to legislative and Policy change	Program	
<b>GR2.3</b> Enhance appearance of new residential estates	Update Council's design specifications to ensure currency and consistency with the Development Control Plan	Program	Manager Infrastructure Strategy and Planning
	Ensure quality assets are contributed to the community at the completion of the subdivision process; including appropriate roadways, landscaping and open spaces through the development application assessment and subdivision certification processes	Program	
	Incorporate smart technology engineering specifications developed through the planning partnership into Council's design specifications	Project	
<b>GR2.4</b> Use Voluntary Planning Agreements to provide innovative planning outcomes	Negotiate and deliver appropriate Voluntary Planning Agreements that deliver community benefits from development	Program	Manager Sustainable Growth

#### GR3. Economic Development and Tourism

CSP Strategy - Enhance economic development and tourism in Wollondilly Shire through the implementation of the Economic Development Strategy and the development of a Tourism Strategy and an Employment Strategy

and an Employmen	Cuatogy
CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR3 Economic Development and Tourism
Responsibility	Executive Director Community Services and Corporate Support;
Key Stakeholders and External Partners	<ul> <li>Business Chambers;</li> <li>Local Businesses;</li> <li>NSW Trade and Investment;</li> <li>Small Business Commissioner;</li> <li>SWSC Business Enterprise Centre;</li> <li>Federal Departments;</li> <li>Wollondilly Tourism Association;</li> <li>Councillors;</li> <li>MACROC and WSROC Councils;</li> <li>Destination NSW</li> <li>Department of Infrastructure, Transport, Cities and Regional Development.</li> </ul>
Key Documents	<ul> <li>Economic Development Strategy;</li> <li>Wilton Junction ECDEV Strategy;</li> <li>District Plans;</li> <li>Western Sydney Jobs Strategy;</li> <li>Community Strategic Plan;</li> <li>Wollondilly Destination Management Plan</li> <li>Wollondilly Smart Shire Strategy.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
GR3.1 Provide ongoing business support	Evaluate and enhance current events program to strengthen economic development and tourism outcomes	Program	Manager Tourism and Business Investment
	Support and provide input to other sections of Council regarding economic development opportunities	Program	
	Provide support to businesses through the development applications assessment process to support increased economic opportunities	Program	
	Engage with local businesses and support them to engage with resources such as the Office for Small Business Commissioner, Jobs for NSW, AusIndustry, Austrade, Business Connect and Easy to do Business program	Program	
	Provide sponsorship for the Wollondilly Business Awards	Project	
	Establish the Smart Working Hub	Project	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR3.2</b> Position and promote the Shire as a place for inward business investment	Develop an investment attraction prospectus to promote the Wollondilly Shire	Project	Manager Tourism & Business Investment
	Facilitate Economic Development Community Advisory Committee and the Tourism Community Advisory Committee meetings	Program	
	Lead, collaborate and engage other sections of Council in marketing and promotion	Program	
	Represent Council as a member of the Western Sydney Investment Attraction Office (WSIAO) working group	Program	
	Develop a tourism investment prospectus	Project	
	Host visits for potential investors to the Wollondilly	Program	
<b>GR3.3</b> Improve development application assessment process so that it does not delay applications for employment generating developments	Complete review of development control plan identified in Continuous Improvement Program	Project	Manager Sustainable Growth
<b>GR3.4</b> Position Wollondilly Shire as a key destination, highlighting	Implement the Destination Management Plan	Project	Manager Tourism and Business
the many tourism attractions	Support the NSW Rail Museum and other stakeholders with the development of the feasibility study for the Loop Line Project	Project	Investment
	Engage and work with WaterNSW and other stakeholders to develop the 'Great Walk of Wollondilly'	Project	
	Review and develop the Thirlmere Festival of Steam as a premier event for the Wollondilly Shire	Project	
	Support Wollondilly Shire's growing Visitor Economy Market	Program	
<b>GR3.5</b> Support future economic sustainability for the residents of Wollondilly Shire	Review and implement the Economic Development Strategy (EDS)	Project	Manager Tourism and Business Investment
	Develop and implement a Business Engagement Strategy and Action Plan to support economic growth	Project	
	Investigate opportunities for tourism and business investment in town revitalisation projects	Program	

#### GR4. Liveable Communities

**CSP Strategy** - Plan for and enhance Wollondilly's liveability by encouraging great places to live with communities that are resilient, safe, affordable, healthy, well connected and retain their unique characters

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CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR4 Liveable Communities
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Department of Planning and Environment;</li> <li>Transport for NSW;</li> <li>Greater Sydney Commission;</li> <li>Development Industry;</li> <li>Roads and Maritime Services;</li> <li>Councillors;</li> <li>Various other State Agencies.</li> </ul>
Key Documents	<ul><li>A Plan for Growing Sydney;</li><li>South West District Plan;</li><li>Community Strategic Plan;</li><li>NSW Legislation.</li></ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>GR4.1</b> Develop strategies to	Prepare the housing strategy	Project	Manager Sustainable Growth
increase housing diversity and affordability	Commence development of a growth model	Project	
<b>GR4.2</b> Maximise public safety in new developments	Complete policy referrals on development applications in accordance with the Memorandum of Understanding between Council and NSW Police	Program	Manager Development Services
GR4.3 Seek improved public transport options	Participate in City Deal process and continue to advocate for improved services from the State Government	Project	Director Infrastructure and Environment
<b>GR4.4</b> Investigate ways to integrate health outcomes into Land Use Planning	Participate in the Wollondilly Health Alliance - Health in Planning Working Group	Program	Manager Sustainable Growth
	Prepare a Wilton health and wellbeing strategy	Project	
	Pursue grant funding opportunities to support the review and implementation of the Wollondilly Bike Plan (incorporating pedestrian activity plan)	Program	Manager Infrastructure and Planning
	Develop and maintain priority program for footpaths cycleways	Program	
	Detailed design of improved pedestrian connectivity at Remembrance Dr & Progress St, Tahmoor	Project	
<b>GR4.5</b> Plan for community infrastructure that meet the needs for our growing community	Implement Continual Improvement and Best Practice Program for Development Contributions	Project	Manager Sustainable Growth
<u> </u>	Commence review of Dedication of Land Policy	Project	
	Commence Review of Planning Agreements and Material Public Benefit Policy	Project	
<b>GR4.6</b> Protect natural and built heritage in Wollondilly	Commencement investigation of need and scope of a heritage conservation area in Appin	Project	Manager Sustainable Growth
	Commence a review of the heritage schedule and identify new heritage items for protection	Project	
GR4.7 Enable increased usage of technology in Wollondilly	Import and analyse data from the LoRaWAN Sensor trial; activate the publically accessible bandwidth and incorporate additional sensor opportunities from the Walton St car park project	Project	Manager Corporate Business Improvement

#### GR5. Wilton New Town

CSP Strategy - Create a new walkable and connected community supported by integrated public transport and matched by sustainable long-term local employment growth

Tansport and materies by sustainable long-term local employment growth		
Sustainable and Balanced Growth		
GR5 Wilton New Town		
Director Planning		
<ul> <li>Community;</li> <li>Department of Planning and Environment;</li> <li>Transport for NSW;</li> <li>Greater Sydney Commission;</li> <li>Development Industry;</li> <li>Local Businesses;</li> <li>Roads and Maritime Services;</li> <li>Councillors;</li> <li>Various other State Agencies.</li> </ul>		
<ul><li>A Plan for Growing Sydney;</li><li>Western Sydney District Plan;</li><li>Community Strategic Plan;</li><li>NSW Legislation.</li></ul>		

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR5.1</b> Support collaboration with key stakeholders to deliver positive employment outcomes aligned with growth	Partner with the Department of Planning and Environment and Destination NSW to assist Council's economic development activities	Program	Manager Tourism and Business Investment

#### GR6. Peri-Urban Lands

CSP Strategy - Manage, promote and adequately protect peri-urban lands and their values

CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR6 Peri-Urban Lands
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul> <li>Rural Industry Liaison Committee;</li> <li>Sydney Peri-Urban Network of Councils;</li> <li>Department of Planning and Environment;</li> <li>Greater Sydney Commission;</li> <li>Community;</li> <li>Farmers;</li> <li>Environment NSW;</li> <li>Development Industry;</li> <li>Department of Primary Industries;</li> <li>Water NSW;</li> <li>Councillors;</li> <li>Various other State Agencies.</li> </ul>
Key Documents	<ul> <li>Community Strategic Plan;</li> <li>A Plan for Growing Sydney;</li> <li>South West District Plan;</li> <li>Wollondilly Local Environmental Plan;</li> <li>Growth Management Strategy 2011;</li> <li>NSW Legislation.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR6.1</b> Chair and coordinate the Sydney Peri-Urban Network	Quarterly meetings	Program	Executive Director Community and Corporate

#### **GR7.** Agriculture

**CSP Strategy** - Encourage and support agriculture and associated industries so that they continue to be a productive, sustainable and integral part of our economy, community, landscape and environment

landscape and environment			
CSP Theme	Sustainable and Balanced Growth		
Principle Activity	GR7 Agriculture		
Responsibility	<ul><li>Executive Director Community Services and Corporate Support;</li><li>Director Planning.</li></ul>		
Key Stakeholders and External Partners	<ul> <li>Sydney Peri urban network;</li> <li>Department of Primary Industries;</li> <li>Farmers' Federation NSW;</li> <li>Western Sydney Councils – City Deal Group;</li> <li>Rural Industries Liaison Advisory Committee;</li> <li>ECDEV advisory committee;</li> <li>Councillors;</li> <li>Tourism Committee.</li> </ul>		
Key Documents	<ul> <li>Economic Development Strategy;</li> <li>Poultry Industry Action Paper;</li> <li>Good Neighbour Charter;</li> <li>SPUN Action Plan;</li> <li>Agricultural Fact Sheet;</li> <li>Wollondilly Rural Living Handbook;</li> <li>Western Sydney City Deal.</li> </ul>		

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR7.1</b> Pursue agri-business development through the	Conduct quarterly agri-business networking events	Program	Manager Tourism and Business
Economic Development Strategy	Develop and implement an industry development strategy and action plan for the agri-business sector	Project	Investment
	Facilitate the Food Innovation Australia Limited (FIAL) Program for the Wollondilly agri-business sector*	Program	
GR7.2 Protect vital agricultural lands in the Wollondilly Shire	Develop and implement the Peri-Urban Resilience Strategy	Project	Executive Director
	Develop and implement the Rural Lands Strategy Project	Project	Community and Corporate

<sup>\*</sup> Contingent on grant funding or in kind contributions

#### GR8. Advocacy

**CSP Strategy** - Advocate strongly for the interests of Wollondilly and its community in relation to planning and economic development outcomes and improved public transport services

CSP Theme	Sustainable and Balanced Growth
Principle Activity	GR8 Advocacy
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul><li>Community;</li><li>All levels of Government;</li><li>Non-government agencies;</li><li>Councillors;</li><li>Community Groups.</li></ul>
Key Documents	<ul><li>Community Strategic Plan;</li><li>Delivery Program;</li><li>Resourcing Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>GR8.1</b> Continue to advocate for Council's vision for a great new town at Wilton by ensuring	Participate in steering committee and other working groups for Wilton Priority Growth Area	Program	Manager Sustainable Growth
a robust planning framework and suitable controls that meet current and future needs	Review and comment on proposals and documents released on Wilton by the State Government	Program	
	Participate in meetings with Department of Planning and Environment and developers	Program	
<b>GR8.2</b> Lobby the State Government and other service providers	Identify local issues to be incorporated into the State and Federal Issues Paper	Program	Director Planning
<b>GR8.3</b> Advocate for agribusiness opportunities linked to the new Western Sydney Airport through the Western Sydney City Deal opportunities	Develop an advocacy plan highlighting key opportunities	Project	Executive Director Community and Corporate

# 17/18-20/21 year program

# Management and Provision of INFRASTRUCTURE

#### **OUTCOMES** what do we want?

- 1. Infrastructure that is safe, accessible and fit for purpose.
- 2. Infrastructure that is sustainably maintained
- 3. Infrastructure that delivers upon the expectations and needs of our growing community.

#### Strategic Projects Summary

The 4 Year Delivery Program covers the next 2 financial year in the Council term. Below are the Strategic Projects endorsed by Wollondilly Shire Council for the remaining 2 years of this period.

Management and Provision of INFRASTRUCTURE	FY 19/20	FY 20/21
Develop a strategy for a replacement administration building		
Further development of Asset Management Plans to include infrastructure growth from masterplans and the Growth Management Strategy		
Completion of the Warragamba Inclusive Playground		
Implement the agreed facilities for Stage 2 of the upgrade to Cubbitch Barta Reserve at Bridgewater Estate		
Deliver the staged upgrade for the Bargo Waste Management Centre		
Adopt the Stonequarry Creek Floodplain Risk Management Plan		
Develop an operational management strategy for open spaces and reserves		
Implement the road side vegetation management plan		
Develop a way-finding and signage strategy		
Implement Resilience and Disaster Recovery Plan		
Online facilities booking system implementation		
'Asset Design as Constructed' standards implementation		
NBN Connectivity – Smart Working Hub Picton		

#### STRATEGY AND PERFORMANCE

#### **STRATEGIES** how will COUNCIL work to achieve what we want?

#### Strategy IN1 - Improve the condition of our **Road Network**

Manage, maintain and improve our road network to meet the needs of the community, now and into the future.

#### Strategy IN2 – Provision of Infrastructure and Facilities

Provide a range of infrastructure and community facilities to meet the needs of the community, now and into the future.

#### Strategy IN3 – Manage Infrastructure and Facilities

Manage infrastructure and community facilities to provide for and respond to community needs, improve safety and improve choices.

#### Strategy IN4 - Emergency Management

Assist in the planning of the community's response to emergencies such as bushfires and flooding.

#### Strategy IN5 – Advocacy

Advocate strongly for the interests of Wollondilly and its community in relation to infrastructure outcomes.

#### **Organisational Indicators**

Measure	Target	Manager Responsible
Renewal and maintenance programs completed.	>90%	Manager Infrastructure Strategy & Planning
An increase in appropriate sporting and recreation options near where people live.	As per works program	Manager Infrastructure Strategy & Planning
Renewal Ratios, Asset Maintenance.	>1.0	Manager Infrastructure Strategy & Planning

# **19/20**Year plan

# Management and Provision of INFRASTRUCTURE

#### **IN1.** Improve the condition of our Road Network

**CSP Strategy** - Manage, maintain and improve our road network to meet the needs of the community, now and into the future

CSP Theme	Management and Provision of Infrastructure
Principle Activity	IN1 Improve the condition of our Road Network
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Councillors;</li> <li>Crown Lands;</li> <li>Federal and State Government incl. Department Regional Infrastructure, Transport for NSW, The Roads and Maritime Service.</li> </ul>
Key Documents	<ul><li>Asset Management Strategy and Plans;</li><li>NSW State Plan;</li><li>Growth Management Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
IN1.1 Develop and implement programs for road network maintenance and renewal from Asset Management Plan	Update and maintain priority program for road network renewals and develop the maintenance schedule	Program	Manager Infrastructure Strategy and Planning
	Deliver the renewal and maintenance programmes	Program	
IN1.2 Maintain and improve road infrastructure, including: pavement repairs, road reconstruction, bridge repairs, signs and line marking	Works programs completed and reported quarterly	Program	Manager Works
IN1.3 Undertake additional high priority works as required	Complete within resources constraints	Program	Manager Works
<b>IN1.4</b> Identify high crash locations and apply for appropriate funding opportunities	Road safety projects identified and suitable grant funding opportunities pursued	Program	Manager Infrastructure Strategy and Planning
IN1.5 Management of road side vegetation, cleaning and litter removal from road sides	Maintain road side amenity and sight lines	Program	Manager Environmental Outcomes

### IN2. Provision of Infrastructure and Facilities

**CSP Strategy** - Provide a range of infrastructure and community facilities to meet the needs of the community, now and into the future

the community, now and into the ruture	
CSP Theme	Management and Provision of Infrastructure
Principle Activity	IN2 Provision of Infrastructure and Facilities
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Sporting Groups;</li> <li>355 Committees;</li> <li>Councillors;</li> <li>Crown Lands;</li> <li>Federal and State Government incl. Department Regional Infrastructure, Tourism, Transport for NSW, The Roads and Maritime Service.</li> </ul>
Key Documents	<ul> <li>Asset Management Strategy and Plans;</li> <li>Recreation and Open Space Strategy;</li> <li>Land Dedication Policy;</li> <li>NSW State Plan;</li> <li>Growth Management Strategy;</li> <li>Master Plans;</li> <li>Plans of Management.</li> </ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
IN2.1 Ensure road network future deficiency study findings are captured in Development Contributions Plan review	Maintaining shire wide traffic modelling and assessment of capacity issues particularly in the consideration of changing land use	Program	Manager Infrastructure Strategy and Planning
	Advocate for delivery of road improvement projects through appropriate opportunities such as Voluntary Planning Agreements and grant funding streams	Program	
IN2.2 Review Transport Asset Management Plan	Revise the Transport Asset Management Plan	Project	Manager Infrastructure Strategy and Planning
<b>IN2.3</b> Strategically plan, manage and deliver Public Amenities	Deliver amenities as per priority list within the budget allocation	Program	Manager Infrastructure
	Completion of the Warragamba Inclusive Play Space	Project	Strategy and Planning
IN2.4 Provide adequate accommodation for council workforce	Pursue development of Precinct Masterplan including completion of concept designs and strategic cost estimates plus identification of appropriate funding sources	Project	Director Infrastructure and Environment
IN2.5 Strategically plan upgrades to community open space	Delivery of costed master plans for upgrading community open spaces to enable delivery of first stages of works or incorporation in Development Contribution Plan:  • Picton Botanic Garden precinct  • Mermaids Pool and Potholes Reserve  • Tahmoor Regional Sporting Complex	Project	Manager Infrastructure Strategy and Planning
	Undertake a recreation facilities master planning process in Warragamba (subject to receipt of 50% funding grant)	Project	Manager Infrastructure Strategy and Planning

### **IN3.** Manage Infrastructure and Facilities

**CSP Strategy** - Manage infrastructure and community facilities to provide for and respond to community needs, improve safety and improve choices

command, modes, improve dately and improve division		
CSP Theme	Management and Provision of Infrastructure	
Principle Activity	IN3 Manage Infrastructure and Facilities	
Responsibility	Director Infrastructure and Environment	
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Sporting Groups;</li> <li>355 Committees;</li> <li>Councillors;</li> <li>Crown Lands;</li> <li>Federal and State Government incl. Department Regional Infrastructure, Tourism, Transport for NSW, The Roads and Maritime Service.</li> </ul>	
Key Documents	<ul> <li>Asset Management Strategy and Plans;</li> <li>Recreation and Open Space Strategy;</li> <li>Land Dedication Policy;</li> <li>NSW State Plan;</li> <li>Growth Management Strategy;</li> <li>Master Plans;</li> <li>Plans of Management.</li> </ul>	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
IN3.1 Maintain and enhance asset management system to support the management	Facilitate the Asset Management Steering Committee	Program	Manager Infrastructure Strategy and Planning
of all infrastructure assets in accordance with Council's Asset Strategy document Strategy	Implementation of the Asset Management Improvement Strategy	Program	
IN3.2 Maintain and improve other transport infrastructure, including: public transport connections or interfaces (bus stops, taxi ranks, parking facilities etc.) drainage, footpaths, signs and linemarking	Works programs completed and reported quarterly	Program	Manager Works
IN3.3 Maintain and improve operational and community built facilities in accordance with developed and funded works programmes	Works programs completed and reported quarterly	Program	Manager Works
IN3.4 Commence a recreation facilities masterplan for Warragamba (subject to receipt of 50% funding grant)	Masterplan developed	Project	Manager Infrastructure Strategy and Planning
IN3.5 Management of vegetation control, cleaning and waste removal services of in public spaces and facilities	Continue to maintain the amenity of public spaces and facilities	Program	Manager Environmental Outcomes

# IN4. Emergency Management

**CSP Strategy** - Assist in the planning of the community's response to emergencies such as bushfires and flooding

CSP Theme	Management and Provision of Infrastructure
Principle Activity	IN4 Emergency Management
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>NSW Police;</li> <li>Emergency Services;</li> <li>Councillors;</li> <li>NSW Government functional areas (e.g. welfare, DPI).</li> </ul>
Key Documents	<ul> <li>Wollondilly Local Emergency Management Plan;</li> <li>South West Metropolitan Emergency Management Plan;</li> <li>NSW State Emergency Management Plan.</li> </ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
IN4.1 Provide support services to the Local Emergency Management Committee (LEMC)	Facilitate and implement Emergency Operation Centre at times of emergency	Program	Manager Works
and the Local Emergency Operations Controller (LEOCON).  1. Provide LEMC	Continue review and improve the Wollondilly Local Emergency Management Plan	Program	
administration support,  2. Provide an operational Emergency OperationCentre,  3. Provide incidentsupport,  4. Keep the LocalEmergency Management Plancurrent,  5. Pre-Bushfire session briefing for Wollondilly Shire Council (WSC) support staff	Deliver the pre-season bushfire briefing for support staff Quarter 2	Program	
<b>IN4.2</b> Provide support and facilities and to the Rural	Ensure the RFS and SES facilities are fit for use	Program	Manager Works
Fire Service (RFS) and State Emergency Service, and equipment servicing to the NSW RFS (Tankers etc.)	Achieve RFS equipment service schedules	Program	
IN4.3 Ongoing review of flood plain management to respond to identified issues such as climate change	Exhibit and adopt the Stonequarry Creek Floodplain Risk Management Plan including revised flood planning levels	Project	Manager Infrastructure Strategy and Planning
IN4.4 Hazard Reduction Control – Identify, Raise funds	Complete fire hazard reduction funded programs	Program	Manager Environmental Outcomes
and Program	Report fire hazard reduction outcomes to the community	Program	
<b>IN4.5</b> Ensure Council is prepared and responsive to any disaster	Annual review of the Wollondilly Disaster Recovery Plan	Program	Executive Director
event in the Local Government Area	Deliver education and awareness programs to the community that support disaster recovery and community resilience	Program	Community and Corporate
	Implement the Resilience and Disaster Recovery Plan	Program	

## IN5. Advocacy

**CSP Strategy** - Advocate strongly for the interests of Wollondilly and its community in relation to infrastructure outcomes

CSP Theme	Management and Provision of Infrastructure
Principle Activity	IN5 Advocacy
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul><li>Community;</li><li>All levels of Government;</li><li>Non-government agencies;</li><li>Councillors;</li><li>Community Groups.</li></ul>
Key Documents	<ul><li>Community Strategic Plan;</li><li>Delivery Program;</li><li>Resourcing Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
IN5.1 Lobby the State Government and other service providers for improved services and infrastructure	Continue to lobby for gateway infrastructure such as Hume Highway Picton interchange and Picton Bypass	Program	Director Infrastructure and Environment
IN5.2 Advocate for Regional Connectivity and Infrastructure projects that benefit the Wollondilly Community in the Western Sydney City Deal initiative	Regional Projects identified for Wollondilly	Program	Director Infrastructure and Environment



# Caring for the **ENVIRONMENT**

### **OUTCOMES** what do we want?

- 1. Infrastructure that is safe, accessible and fit forpurpose.
- 2. Infrastructure that is sustainablymaintained
- 3. Infrastructure that delivers upon the expectations and needs of our growingcommunity.

### Strategic Projects Summary

The 4 Year Delivery Program covers the next 2 financial year in the Council term. Below are the Strategic Projects endorsed by Wollondilly Shire Council for the remaining 2 years of this period.

Caring for the ENVIRONMENT	FY 19/20	FY 20/21
Revise the Waste and Resource Recovery Strategy		
Continue development of a shire domestic waste collection and disposal plan for 2024 onwards along with the supporting procurement strategy		
New filling and services plan for the Bargo Waste Management Centre		
Develop a public space waste and cleansing strategy		
Develop an implementation plan for bio-banking and other conservation agreements		
Develop a public tree management plan and policy		
Develop a pest and feral animal management strategy		
Koala Plan Of Management implementation		
Thirlmere Lakes Action Plan		

### STRATEGY AND PERFORMANCE

### **STRATEGIES** how will COUNCIL work to achieve what we want?

### Strategy EN1 – Protect and enhance biodiversity, waterways and groundwaters

Maintain and enhance the condition of biodiversity including the condition of water sources (both surface and groundwater).

### Strategy EN2 – Protect the environment from development pressures

Contribute to development to achieve positive environmental, social and economic outcomes.

### Strategy EN3 - Vegetation management

Achieve a balance between risk-based management and conserving biodiversity and maintaining public and private assets.

### Strategy EN4 - Community involvement

Engage the community during the preparation and implementation of Council's environmental activities and programs.

### Strategy EN5 – Environmental awareness

Enhance community awareness of the environmental values of Wollondilly's natural resources and rural lands and the threats to these values.

### Strategy EN6 - Sustainable practices

Enhance the adoption of sustainability practices by Council and the local community which reduce consumption of resources, generation of waste, as well as the level of greenhouse gas emissions.

### Strategy EN7 – Agricultural Land and Capability

Protect agricultural land and the natural resources which support agricultural capability.

### Strategy EN8 – Auditing, Monitoring and Enforcement

Undertake auditing, monitoring and regulatory enforcement and be responsive to community complaints to protect the environment and the health, safety and well-being of the community.

#### Strategy EN9 - Waste Management

Provide the community with a workable and convenient waste management system, which also minimises waste generation, increases resource recovery and protects the environment.

### Strategy EN10 – Advocacy

Advocate strongly for the interests of Wollondilly and its community in relation to environmental outcomes.

### Organisational Indicators

Measure	Target	Manager Responsible
An increase in plants distributed by the community nursery per annum.	5%	Manager
Maintain volunteer hours in the community nursery	3,000	Environmental Outcomes
Develop an Illegal Dumping Management Strategy	Completion by June 2020	
Number of impounded dogs and cats already registered at time of impoundment	No Target, Information Only	Manager Compliance
Number of registrations collected per quarter	No Target, Information Only	
Animal rehome to euthanasia rate	≥80%	
Number of premises audited for fire safety compliance	100%	
Number of medium - high risk premises inspected per annum	100%	
Number of failed premises reinspected within 6 months	100%	
Annual inspection program delivered for temporary food business vendors	100%	
Inspection rate of declared and restricted dog enclosures	100%	
Number of dogs declared menacing, dangerous or restricted in accordance with Companion Animal Act legislation	No Target, Information Only	
% of eligible premises that participate in 'Scores on Doors Program'	95%	

# Caring for the **ENVIRONMENT**

# **EN1.** Protect and enhance biodiversity, waterways and ground waters

**CSP Strategy** - Maintain and enhance the condition of biodiversity including the condition of water sources (both surface and groundwater)

CSP Theme	Caring for the Environment
Principle Activity	EN1 Protect and enhance biodiversity, waterways and groundwaters
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Office of Environment and Heritage;</li> <li>NSW Department of Primary Industries;</li> <li>NSW office of Water;</li> <li>Department of Lands;</li> <li>Rural Fire Service;</li> <li>Department of Planning;</li> <li>Georges River Combined Council Committee;</li> <li>Volunteers;</li> <li>Community;</li> <li>Councillors;</li> <li>Consultants.</li> </ul>
Key Documents	<ul> <li>Threatened Species Act;</li> <li>Noxious Weed Act;</li> <li>Native Vegetation Act;</li> <li>Local Environment Plan;</li> <li>Development Control Plan;</li> <li>Biodiversity Strategy;</li> <li>Noxious Weeds Strategy.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN1.1</b> Implement the Biodiversity Strategy	Deliver prioritised actions	Program	Manager Environmental Outcomes
<b>EN1.2</b> Implement the Water Policy and Strategy	Deliver prioritised actions as per the Strategy	Program	Manager Environmental Outcomes
<b>EN1.3</b> Develop a Water Sensitive Urban Design Policy	Water quality monitoring through the Western Parkland Sensor Network	Project	Manager Environmental Outcomes
	Finalise the Water Sensitive Urban Design Policy incorporating outcomes from the Planning Partnership	Program	

## EN2. Protect the environment from development pressures

CSP Strategy - Contribute to development to achieve positive environmental, social and economic outcomes

CSP Theme	Caring for the Environment
Principle Activity	EN2 Protect the environment from development pressures
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Office of Environment and Heritage;</li> <li>Rural Fire Service;</li> <li>Department of Planning;</li> <li>NSW Department of Primary Industries;</li> <li>Councillors;</li> <li>Local Land Services.</li> </ul>
Key Documents	<ul><li>Local Environment Plan;</li><li>Development Control Plan;</li><li>Biodiversity Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN2.1</b> Investigate and implement bio-diversity conservation opportunities	Promote an increase in the number of biobanking sites (biodiversity stewardship sites under the Biodiversity Conservation Act following the end of the transition period) registered with the NSW Biodiversity Conservation Trust	Program	Manager Environmental Outcomes
	Incorporate measures designed to protect areas of conservation into relevant development application referrals	Program	
<b>EN2.2</b> Protect the Shire's koala population and movement corridors	Develop a Shire Wide Koala Plan of Management	Project	Manager Environmental Outcomes
<b>EN2.3</b> Establish higher value green spaces for benefits including improvements in climate resilience, water and air quality, biodiversity, liveability and community education	Develop a Greener Place Plan to inform planning process for open space and recreational areas	Project	Manager Environmental Outcomes
<b>EN2.4</b> Further protect local biodiversity and ecosystems	Provide input to Local Environmental Plan review project to increase the percentage of the Shire covered by Environmental Protection zones	Project	Manager Environmental Outcomes

## EN3. Vegetation Management

**CSP Strategy** - Achieve a balance between risk based management and conserving biodiversity and maintaining public and private assets

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CSP Theme	Caring for the Environment
Principle Activity	EN3 Vegetation Management
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Local Land Services;</li> <li>Office of Environment and Heritage;</li> <li>NSW Department of Primary Industries;</li> <li>Councillors;</li> <li>Department of Planning.</li> </ul>
Key Documents	<ul> <li>Local Environment Plan;</li> <li>Development Control Plan;</li> <li>Biodiversity Strategy;</li> <li>Plans of Management.</li> </ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>EN3.1</b> Facilitate responsible public and private tree management	Develop a Street Tree Management Protocol	Project	Manager Environmental Outcomes
	Develop education tree management fact sheets	Program	
<b>EN3.2</b> Appropriately manage weeds in accordance with local and regional strategies	Revise the Weeds Management Plan to incorporate new regional strategies and update	Project	Manager Environmental Outcomes
<b>EN3.3</b> Effectively manage roadside vegetation	Map the location of roadside threatened species	Project	Manager Environmental
	Implement the Roadside Vegetation Management Plan	Project	Outcomes

# EN4. Community Involvement

**CSP Strategy** - Engage the community during the preparation and implementation of Council's environmental activities and programs

CSP Theme	Caring for the Environment	
Principle Activity	EN4 Community Involvement	
Responsibility	Director Infrastructure and Environment	
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Companion Animals Reference Committee;</li> <li>RSPCA;</li> <li>EPA;</li> <li>Sydney Water;</li> <li>Water NSW;</li> <li>Councillors;</li> <li>Federal and State government agencies.</li> </ul>	
Key Documents	<ul> <li>Companion Animals Act;</li> <li>Sewage Management Policy;</li> <li>Adopt an Environment;</li> <li>Wollondilly Sustainability Strategy;</li> <li>Local Environment Plan;</li> <li>Development Control Plan;</li> <li>Council's policies and protocols.</li> </ul>	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN4.1</b> Advocate resolutions to community environmental concerns	Advocate at relevant State and Local Government forums and through submissions on strategies, policies and plans with environmental impacts in the local area	Program	Manager Environmental Outcomes
<b>EN4.2</b> Deliver internal and external sustainability education programs	Programs run per schedule	Program	Manager Environmental Outcomes

### EN5. Environmental Awareness

**CSP Strategy** - Enhance community awareness of the environmental values of Wollondilly's natural resources and rural lands and the threats to these values

CSP Theme	Caring for the Environment	
Principle Activity	EN5 Environmental Awareness	
Responsibility	Director Infrastructure and Environment	
Key Stakeholders and External Partners	<ul><li>Community;</li><li>Department of Primary Industries;</li><li>Councillors;</li><li>RSPCA.</li></ul>	
Key Documents	<ul> <li>Companion Animals Act;</li> <li>Protection of Cruelty to Animals Act;</li> <li>Bio-diversity Strategy;</li> <li>Koala Plan of Management.</li> </ul>	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN5.1</b> Actively liaise with the community in the control of roaming cats	Review the effectiveness of wildlife protection areas and report back to Council as per resolution	Program	Manager Compliance
	Reduction of cats identified but not yet registered	Program	
	Identified cats registered as per legislation	Program	
<b>EN5.2</b> Promote responsible pet ownership with the	Conduct an annual free microchipping day	Program	Manager Compliance
Wollondilly Shire	Develop educational program for visitation to local schools to promote responsible pet ownership	Program	
EN5.3 Implement the Grey Headed Flying Fox Plan of Management	Deliver on funded priority actions	Project	Manager Environmental Outcomes
<b>EN5.4</b> Extend the services provided at the Community Nursery	Develop a costed Service Development Plan	Project	Manager Environmental Outcomes

### EN6. Sustainable Practices

**CSP Strategy** - Enhance the adoption of sustainability practices by Council and the local community which reduce consumption of resources, generation of waste, as well the level of greenhouse gas emissions

CSP Theme	Caring for the Environment	
Principle Activity	EN6 Sustainable Practices	
Responsibility	Director Infrastructure and Environment	
Key Stakeholders and External Partners	<ul><li>Office of Environment and Heritage;</li><li>Councillors;</li><li>Federal Government.</li></ul>	
Key Documents	<ul> <li>Adopt an Environment;</li> <li>Sustainability Strategy;</li> <li>WARS;</li> <li>Regional Strategy;</li> <li>Sustainability Policy and Principles.</li> </ul>	

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>EN6.1</b> Be a Council that leads by example and embraces sustainable practices	Revise the Sustainable Wollondilly Plan and update actions	Project	Manager Environmental Outcomes
<b>EN6.2</b> Deliver attractive and well maintained open spaces	Develop a public space and waste cleansing program	Program	Manager Environmental
and reserves	Develop and deliver programmed works schedule including mowing contracts and vegetation management	Program	Outcomes

# EN7. Agricultural Land and Capability

**CSP Strategy** - Protect agricultural land and the natural resources which support agricultural capability

CSP Theme	Caring for the Environment	
Principle Activity	EN7 Agricultural Land and Capability	
Responsibility	<ul><li>Executive Director Community Services and Corporate Support;</li><li>Director Planning.</li></ul>	
Key Stakeholders and External Partners	<ul> <li>Peri urban network;</li> <li>Department of Primary Industries;</li> <li>Farmers' Federation NSW;</li> <li>Western Sydney Councils – City Deal Group;</li> <li>Rural Industries Liaison Advisory Committee;</li> <li>ECDEV advisory committee;</li> <li>Councillors;</li> <li>Tourism Committee.</li> </ul>	
Key Documents	<ul> <li>Economic Development Strategy;</li> <li>Poultry Industry Action Paper;</li> <li>Good Neighbour Charter;</li> <li>SPUN Action Plan;</li> <li>Agricultural Fact Sheet;</li> <li>Wollondilly Rural Living Handbook;</li> <li>Draft Western Sydney City Deal.</li> </ul>	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN7.1</b> Convene and facilitate Rural Industry Community Advisory Committee	4 meetings held per annum	Program	Manager Sustainable Growth
<b>EN7.2</b> Consider Peri-Urban Resilience and Agricultural Support Strategies or needs in the LEP	Consider Peri-Urban Resilience and Agricultural Support actions in future local environmental plan review	Program	Manager Sustainable Growth
<b>EN7.3</b> Pursue Agricultural Enterprise Credits Scheme	Agricultural Enterprise Credit Scheme Working Group quarterly meeting	Project	Executive Director Community & Corporate
	Proof of concept trial Quarter 4	Project	
<b>EN7.4</b> Advance corporate and community knowledge relating	Joint project with research institute to commence Quarter 2	Project	Manager Tourism & Business Investment
to agricultural issues through partnership approaches	Engage and consult with the Rural Industry Community Advisory Committee (RICAC)	Program	

### EN8. Auditing, Monitoring and Enforcement

CSP Strategy - Undertake auditing, monitoring and regulatory enforcement and be responsive to community complaints to protect the environment and the health, safety and well-being of the community

CSP Theme	Caring for the Environment
Principle Activity	EN8 Auditing, Monitoring and Enforcement
Responsibility	Director Planning
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Health NSW;</li> <li>Companion Animals Reference Committee;</li> <li>RSPCA;</li> <li>NSW Food Authority;</li> <li>EPA;</li> <li>Sydney Water;</li> <li>Water NSW;</li> <li>Councillors;</li> <li>Federal and State government agencies.</li> </ul>
Key Documents	<ul> <li>Sewage Management Policy;</li> <li>NSW Government Acts;</li> <li>LEP;</li> <li>DCP;</li> <li>Council's Impounding Protocols;</li> <li>Council's policies and other protocols;</li> <li>NSW Government Health and Food guidelines and policies;</li> <li>Erosion and Sediment Control – Blue Book;</li> <li>Public Health Unit – Operational Plan.</li> </ul>

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Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN8.1</b> Provide a high quality service to ensure safe and legislatively compliant	Deliver services to the community in line with the Companion Animals Act	Program	Manager Compliance
management of animals	Conduct dangerous dog investigations	Program	
<b>EN8.2</b> Monitoring of fire safety statements annually	Deliver the annual Fire Safety Audit Program	Program	Manager Compliance
<b>EN8.3</b> Inspection of medium and high risk food premises annually	Deliver the annual Food Inspection Program in line with requirements of the Food Authority	Program	Manager Compliance
<b>EN8.4</b> Actively respond to complaints and issues identified to ensure appropriate outcomes	Comply with performance monitoring metrics within the Regional Illegal Dumping program	Program	Manager Compliance
for illegal development, dumping and other activities such as abandoned vehicles, noise pollution and odour	Investigate and facilitate removal of abandoned vehicles, illegal signage and other articles	Program	
<b>EN8.5</b> Continue to address a range of regulatory public and environmental health functions	Compliance with the Public Health Unit and Local Government Operational Plan	Program	Manager Compliance
as well as other services to the community and stakeholders	Deliver Swimming Pool Audit Program	Program	
	Deliver annual inspection program for:  Skin Penetration Premises; Mortuary; Public Swimming Pools; Caravan Parks; Cooling Towers	Program	
	Provide responses to complaints and proactively investigate issues in respect to On Site Sewage Management Services and monitoring of all licenses to operate	Program	Manager Compliance
	In association with the Rural Fire Service implement Approval to Burn (Backyard) requirements	Program	
<b>EN8.6</b> Ensure community safety through effective traffic management and enforcement	Develop a parking patrol strategy and regular inspections of school zones and private parking areas.	Project	Manager Compliance
<b>EN8.7</b> Ensure compliance with development controls in respect to development within the Shire	Investigate complaints, in accordance with Council's Compliance Policy for alleged illegal or non-compliant development	Program	Manager Compliance

# EN9. Waste Management

CSP Strategy - Provide the community with a workable and convenient waste management system, which also minimises waste generation, increases resource recovery and protects the environment

CSP Theme	Caring for the Environment
Principle Activity	EN9 Waste Management
Responsibility	Director Infrastructure and Environment
Key Stakeholders and External Partners	<ul> <li>Residents;</li> <li>Contractors;</li> <li>Environment Protection Authority (EPA);</li> <li>Councillors;</li> <li>Waste Services.</li> </ul>
Key Documents	<ul><li>Waste Recycling and Resource Management Strategy (WRRMS);</li><li>Community Education Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EN9.1</b> Manage and report on recycling and resourcing recovery rates from their various	Submit legislative reports on time	Program	Manager Environmental Outcomes
production points	Monitor and report recycling and resourcing recovery rates as required	Program	
<b>EN9.2</b> Manage Waste Contracts - Garbage and Recycling Collection, Garbage and Recycling Disposal	Operational and compliance management of the contracted waste pick up and disposal contracts	Program	Manager Environmental Outcomes
	Conduct a bin reconciliation program	Program	
	Actively participate in Project 24 (joint 5 council procurement project)	Project	
<b>EN9.3</b> Deliver and implement Waste Minimisation and Resource Recovery Strategy	Complete and implement the Illegal Dumping Strategy	Program	Manager Environmental Outcomes
	Review Waste Minimisation and Resource Recovery Strategy	Project	
	Revise waste Development Control Plan requirements	Project	
<b>EN9.4</b> Manage the operations of Bargo Waste Management	Develop a site rehabilitation/closure plan for the BWMC	Project	Manager Environmental
Centre (BWMC)	Complete procurement, installation and commissioning of weighbridge	Project	Outcomes
	Operational and compliance management of the Bargo Waste Management Centre	Program	
<b>EN9.5</b> Manage Street Sweeping Service	Implement the street sweeping program	Program	Manager Environmental Outcomes

## EN10. Advocacy

**CSP Strategy** - Advocate strongly for the interests of Wollondilly and its community in relation to environmental outcomes

CSP Theme	Caring for the Environment
Principle Activity	EN10 Advocacy
Responsibility	<ul><li>Director Planning;</li><li>Director Infrastructure and Environment.</li></ul>
Key Stakeholders and External Partners	<ul><li>Community;</li><li>All levels of Government;</li><li>Non-government agencies;</li><li>Councillors;</li><li>Community Groups.</li></ul>
Key Documents	<ul><li>Community Strategic Plan;</li><li>Delivery Program;</li><li>Resourcing Strategy.</li></ul>

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>EN10.1</b> Lobby other agencies and service providers to deliver better outcomes for	Regular representation and correspondence	Program	Director Infrastructure and Environment
the community	Conduct regular information forums in partnership with other agencies	Program	
	Identify local issues to be incorporated into the State and Federal Issues Paper	Program	
<b>EN10.2</b> Advocate for mining, coal seam gas and extractive industries to be conducted in a responsible manner	Attend association meetings and provide submissions as required	Program	Manager Environmental Outcomes



# Looking after the COMMUNITY

### **OUTCOMES** what do we want?

- 1. Access to a range of activities, services and facilities.
- 2. Communities that are engaged, cohesive, included, and have a sense ofbelonging.
- 3. Communities that are healthy, happy and feelsafe.

### Strategic Projects Summary

The 4 Year Delivery Program covers the next 2 financial year in the Council term. Below are the Strategic Projects endorsed by Wollondilly Shire Council for the remaining 2 years of this period.

Looking after the COMMUNITY	FY 19/20	FY 20/21
Investigate and develop a Social Procurement Framework and Strategy		
Implement Council's Social Planning Strategy		
Continue to strengthen the Wollondilly Health Alliance		
Develop Illuminate as Wollondilly's key annual arts and cultural event		
Implement innovative community engagement and communication initiatives		
Implement the Disability Inclusion Action Plan		
Develop a strategic plan for the delivery of future library services		
Prepare a new Community Participation Plan		
Website accessibility in line with the Disability Inclusion Action Plan		
Illuminate Wollondilly Festival future planning		

### STRATEGY AND PERFORMANCE

### STRATEGIES how will COUNCIL work to achieve what we want?

### **Strategy CO1 - Strong Community**

Deliver a range of community projects, services, and events (including in partnerships with community groups and NGOs) which strengthen our community.

#### Strategy CO2 - Health and Wellbeing

Promote and support community health and wellbeing and plan for long term health services for the Shire.

#### Strategy CO3 - Social Planning

Undertake strategic social planning approaches

regarding community needs and issues, particularly in relation to future population growth.

### **Strategy CO4 - Engagement and Communication**

Implement excellence in our community engagement by consulting with and responding to the needs and concerns of our residents.

### Strategy CO5 - Advocacy

Advocate strongly for the interests of Wollondilly and its community in relation to community outcomes.

### Organisational Indicators

Organisational indicators		
Measure	Target	Manager Responsible
Number of Facebook followers	≥ 9,900	Manager Community Outcomes
Number of Twitter followers	≥ 1,700	Outcomes
Number of registrations on Your Say Wollondilly	≥ 160	
Number of Council website views	≥ 108,000	
Overall community satisfaction with provision of Council information in the community	≥ 4.30	
Overall satisfaction rate with opportunity to participate in Council decision making	≥ 2.78	
Media Coverage in response to media releases	≥ 50%	
Attendance at Illuminate Wollondilly Festival of Art and Light	≥ 16,500	
Customer Satisfaction for Festival and Event Programs	≥ 3.75	
Baseline evaluation satisfaction data at all Festivals and Events	≥ 50%	
Number of families accessing care through Council's Children's Services	≥ 304	
Number of children accessing Council's Year Round Care	≥ 148	
Number of children accessing Council's Occasional Care Service	≥ 41	
Number of children accessing Council's Family Day Care Service	≥ 232	
Number of Educators in Family Day Care Service	≥ 25	
Library membership	≥ 17,400	
Circulation of library resources ('borrowings")	≥ 74,000	
Library visits ("usage")	≥ 42,400	
Popularity of literacy and cultural programming; increases in children's programs delivered; and new technology, innovation and education programs offered.	≥ 4,300	
Usage of public access computers and Wi-Fi	≥ 48,800	

# Looking after the **COMMUNITY**

### CO1. Strong Community

**CSP Strategy** - Deliver a range of community projects, services, and events (including in partnerships with community groups and NGOs) which strengthen our community

CSP Theme	Looking after the Community		
Principle Activity	CO1 Strong Community		
Responsibility	Executive Director Community Service and Corporate Support		
Key Stakeholders and External Partners	<ul> <li>Libraries NSW;</li> <li>Department of Family and Community Services;</li> <li>Department of Education and Training;</li> <li>Community Links Wollondilly;</li> <li>Sector Connect;</li> <li>Greater Sydney Commission;</li> <li>Office of Live Music;</li> <li>Councillors;</li> <li>STARTS (Southern Tablelands Arts).</li> </ul>		
Key Documents	<ul> <li>Social Planning Strategy;</li> <li>Disability Inclusion Action Plan;</li> <li>Local Disaster Recovery Plan;</li> <li>Western Sydney District Plan;</li> <li>Sydney Resilience Strategy.</li> </ul>		

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
CO1.1 Deliver a high quality library service based on best practice standards and	Prepare and finalise an updated Collections Development Policy	Program	Manager Community Outcomes
approaches	Achieve positive outcomes against key industry standards		
<b>CO1.2</b> Deliver high quality children's services in accordance with legislative requirements and best practice standards and approaches	Participate in the Annual accreditation program	Program	Manager Community Outcomes
<b>CO1.3</b> Deliver projects, programs and events to foster community	Work with key target groups to inform future program development	Program	Manager Community Outcomes
connectedness, capacity, identity, cultural expression and diversity	Implement the Disability Inclusion Action Plan	Program	
<b>CO1.4</b> Prepare and adopt a public art strategy	Public Arts Strategy exhibited and then adopted by Council	Project	Manager Community Outcomes
CO1.5 Undertake engagement and research to inform the development of a Library Strategy	Key stakeholders are consulted and research on other local government approaches is undertaken	Project	Manager Community Outcomes
CO1.6 Work in partnership with other agencies and service	Regular representation and correspondence	Program	Manager Community
providers to deliver community programmes, services and facilities	Conduct regular information forums in partnership with other agencies	Program	Outcomes

### CO2. Health and Wellbeing

CSP Strategy - Promote and support community health and wellbeing and plan for long term health services for the Shire

TICAITT SCIVICES IOI T	
CSP Theme	Looking after the Community
Principle Activity	CO2 Health and Wellbeing
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>South West Sydney Local Health District;</li> <li>South West Primary Health Network;</li> <li>Community Links Wollondilly;</li> <li>Sector Connect;</li> <li>Department of Planning;</li> <li>Councillors;</li> <li>Greater Sydney Commission.</li> </ul>
Key Documents	<ul> <li>Social Planning Strategy;</li> <li>Disability Inclusion Action Plan;</li> <li>Western Sydney District Plan;</li> <li>Wollondilly Wellbeing Strategy;</li> <li>Wollondilly Health Needs Assessment.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
CO2.1 Continued involvement in the Wollondilly Health Alliance (WHA)	Deliver and report on projects undertaken by the Wollondilly Health Alliance	Program	Manager Community Outcomes
CO2.2 Develop a Health and Well- being Strategy for Wilton New Town	Strategy developed and used to guide outcomes	Project	Manager Sustainable Growth

## CO3. Social Planning

**CSP Strategy** - Undertake strategic social planning approaches regarding community needs and issues, particularly in relation to future population growth

-			
CSP Theme	Looking after the Community		
Principle Activity	CO3 Social Planning		
Responsibility	Executive Director Community Service and Corporate Support		
Key Stakeholders and External Partners	<ul> <li>South West Sydney Local Health District;</li> <li>South West Primary Health Network;</li> <li>Centre for Health Equity Training Research and Evaluation (CHETRE);</li> <li>Community Links Wollondilly;</li> <li>Sector Connect;</li> <li>Department of Planning;</li> <li>Councillors;</li> <li>Greater Sydney Commission.</li> </ul>		
Key Documents	<ul> <li>Social Planning Strategy;</li> <li>Disability Inclusion Action Plan;</li> <li>South West Sydney District Plan;</li> <li>Wollondilly Wellbeing Strategy;</li> <li>Wollondilly Health Needs Assessment.</li> </ul>		

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>CO3.1</b> Ensure social planning input into development applications and growth matters	Social planning comments and Health Impact Assessment (HIAs) are provided on development applications and planning proposals	Program	Manager Community Outcomes
	Implement the Social Planning Strategy	Program	
CO3.2 Facilitate and convene the Health in Planning Working Group in partnership with South West Sydney Local Health District	Working Group meets on a bimonthly basis	Program	Manager Community Outcomes

# CO4. Engagement and Communication

**CSP Strategy** - Implement excellence in our community engagement by consulting with and responding to the needs and concerns of our residents

CSP Theme	Looking after the Community	
Principle Activity	CO4 Engagement and Communication	
Responsibility	Executive Director Community Service and Corporate Support	
Key Stakeholders and External Partners	<ul><li>Community;</li><li>Media Outlets;</li><li>Councillors;</li><li>Council's Community Advisory Committees.</li></ul>	
Key Documents	<ul><li>Engagement Protocol;</li><li>Engagement Framework.</li></ul>	

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>CO4.1</b> Continue to introduce innovative ways to engage and communicate with the community	Implement the actions within the Community and Engagement Strategy	Program	Manager Community Outcomes
CO4.2 Promotion of community engagement opportunities	Regular public promotion of engagement opportunities	Program	Manager Community Outcomes
<b>CO4.3</b> Develop and implement a framework and process to continue to strengthen Council's corporate image	Maintain and improve Council's corporate image through branding and marketing	Program	Manager Community Outcomes
<b>CO4.4</b> Enhance opportunities to be engaged in land use planning decisions to shape their local areas	Preparation of the Community Participation Plan	Project	Manager Community Outcomes

CO5. Advocacy

CSP Strategy - Advocate strongly for the interests of Wollondilly and its community in relation to community outcomes

to community outco	mes
CSP Theme	Looking after the Community
Principle Activity	CO5 Advocacy
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>South West Sydney Local Health District;</li> <li>South West Primary Health Network;</li> <li>Department of Family and Community Services;</li> <li>Department of Education and Training;</li> <li>NSW Department of Education;</li> <li>NSW Police;</li> <li>Department of Planning;</li> <li>Councillors;</li> <li>Greater Sydney Commission.</li> </ul>
Key Documents	<ul><li>Social Planning Strategy;</li><li>Delivery Program.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility	
<b>CO5.1</b> Lobby other agencies and service providers to deliver community programmes,	Regular representation and correspondence	Program	Manager Community Outcomes	
services and facilities	Conduct regular information forums in partnership with other agencies	Program		
CO5.2 Advocate for a Regional Western Sydney Health Alliance that will enhance health service provision benefiting the Wollondilly Community through the Western Sydney City Deal initiative	Support establishment of the Western Sydney Health Alliance	Program	Executive Director Community and Corporate	
CO5.3 Advocate for regional liveability projects that benefit the Wollondilly community in the Western Sydney City Deal Initiative	Participate in the implementation of the priorities under the Western Sydney City Deal	Program	Executive Director Community and Corporate	
CO5.4 Position Wollondilly Shire as a key destination	Work with Destination NSW, Destination Sydney Surrounds South and other stakeholders to promote events, attractions and experiences to increase visitation to the Wollondilly Shire.	Program	Manager Tourism & Business Investment	



### Efficient and Effective COUNCIL

### **OUTCOMES** what do we want?

- 1. Government, community and business talking and workingtogether.
- 2. A Council that demonstrates good business management and ethicalconduct.
- 3. A Council that is viewed by the community as transparent, accountable and responsive to their concerns.

### Strategic Projects Summary

The 4 Year Delivery Program covers the next 2 financial year in the Council term. Below are the Strategic Projects endorsed by Wollondilly Shire Council for the remaining 2 years of this period.

Caring for the ENVIRONMENT	FY 19/20	FY 20/21
Develop and implement the Workforce Management Strategy actions and outcomes		
Drive organisation service excellence through the delivery of the Continuous Improvement Program		
Develop Community Service Levels		
Implement the Information Communications Technology (ICT) Strategy		
Revise ward boundaries as per the 2016 Referendum in preparation for the 2020 Local Government Election		
Implement a range of smart city and digital technology strategies for Wollondilly to support the following:  • Wollondilly Smart ShireStrategy  • Western Sydney CityDeal		
Integrated Service Delivery Platform development		
Advocacy Reserve Management		
LoRaWan sensor data analysis		
Increased learning and development for Council staff		
Wollondilly Customer Connect project		

### STRATEGY AND PERFORMANCE

### **STRATEGIES** how will COUNCIL work to achieve what we want?

### Strategy EC1 – Employee Relations

Build a resilient, safe and supported workplace that provides respectful, efficient and effective services for our customers now and for future generations.

#### Strategy EC2 – Risk Governance

Ensure corporate risks are audited and managed appropriately to reduce the likelihood of any adverse impacts to Council or the community.

#### Strategy EC3 - Customer Service

Deliver appropriate, responsive and effective service to our customers.

### Strategy EC4 – Financial Sustainability

Maintain Council in a strong financial position now and into the future.

### Strategy EC5 - Resource Efficiency

Drive a culture of continuous improvement across all aspects of service delivery.

### Strategy EC6 - Information Management

Implement innovative technological solutions to deliver quality information.

### Strategy EC7 – Participation

Enable community involvement in Council decision making.

### Strategy EC8 – Accountability and Transparency

Ensure Council maintains best practice approaches to open reporting and information access.

#### Strategy EC9 – Advocacy

Advocate strongly for the interests of Wollondilly and its community.

### Organisational Indicators

Measure	Target	Manager Responsible
Call centre response times – Answer rate	≤ 20 Seconds	Manager Business Improvement
Call centre response times – Average wait time	≤ 20 Seconds	Manager Business Improvement
Overall confidence rating in Council's stewardship	75%	Manager Business Improvement
Overall satisfaction rating with the Customer Contact Centre	>80%*	Manager Business Improvement
Customer business transactions with Council are available on-line by 2021 (reliant on implementation of Integrated Service Delivery Platform)	≥ 75%	Manager Business Improvement
Statutory Reporting requirements are met and no adverse findings	100%	Manager Governance
Achieve Fit for the Future Indicators	100%	Chief Financial Officer



# Efficient and Effective COUNCIL

### EC1. Employee Relations

**CSP Strategy** - Build a resilient, safe and supported workplace that provides respectful, efficient and effective services for our customers now and for future generations

CSP Theme	Efficient and Effective Council	
Principle Activity	EC1 Employee Relations	
Responsibility	Manager Executive Services Employee Relations	
Key Stakeholders and External Partners	<ul> <li>Council Staff;</li> <li>Unions;</li> <li>My Gateway;</li> <li>Councillors;</li> <li>Local Government NSW.</li> </ul>	
Key Documents	<ul> <li>Workforce Management Strategy;</li> <li>Code of Conduct;</li> <li>Work Health and Safety;</li> <li>Organisational Vision and Corporate Values;</li> <li>Employment Law legislation.</li> </ul>	

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
ec1.1 Create a learning organisation that inspires and supports growth, innovation and personal development	Implement the Workforce Management Strategy actions and outcomes	Program	Assistant Director People, Legal and Governance
EC1.2 Support our leaders to pe innovative, accountable and effective with responding to growth	Implement the Workforce Management Strategy's actions and outcomes	Program	Assistant Director People, Legal and Governance
chat accepts growth, high performance and continuous mprovement	Implement the Workforce Management Strategy actions and outcomes	Program	Assistant Director People, Legal and Governance
EC1.4 Partner within our ousiness to deliver safe, efficient and effective people services	Implement the Workforce Management Strategy's actions and outcomes	Program	Assistant Director People, Legal and Governance
EC1.5 Attract and retain the people with capabilities to deliver now and into the future	Implement the Workforce Management Strategy's actions and outcomes	Program	Assistant Director People, Legal and Governance

### EC2. Risk Governance

**CSP Strategy** - Ensure corporate risks are audited and managed appropriately to reduce the likelihood of any adverse impacts to Council or the community

CSP Theme	Efficient and Effective Council	
Principle Activity	EC2 Risk Governance	
Responsibility	Executive Director Community Service and Corporate Support	
Key Stakeholders and External Partners	<ul> <li>Audit Committee;</li> <li>Council Internal Auditor;</li> <li>NSW Auditor General;</li> <li>Office of Local Government;</li> <li>NSW Ombudsman;</li> <li>Councillors;</li> <li>ICAC.</li> </ul>	
Key Documents	<ul> <li>Governance Health Check;</li> <li>4 Year Audit Plan;</li> <li>Audit Committee Charter;</li> <li>Office of Local Government Guidelines;</li> <li>Code of Conduct.</li> </ul>	

<b>Delivery Program Action</b>	19/20 Operational Plan Action	Category	Responsibility
<b>EC2.1</b> Implementation of stage 2 legislative changes to the Local Government Act	Within agreed timeframes set by the Office of Local Government	Program	Manager Governance
<b>EC2.2</b> Review guidelines for the Internal Audit Function	Guidelines to be reviewed by upon release from the Office of Local Government	Project	Manager Governance

# EC3. Customer Service

**CSP Strategy** - Deliver appropriate, responsive and effective service to our customers

CSP Theme	Efficient and Effective Council
Principle Activity	EC3 Customer Service
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Council staff;</li> <li>Councillors;</li> <li>Visitors;</li> <li>Government and non-government agencies;</li> <li>NSW Ombudsman;</li> <li>Office of Local Government.</li> </ul>
Key Documents	<ul><li>Customer Service Charter Policy;</li><li>Code of Conduct and related policies and protocols;</li><li>ICT Strategy.</li></ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EC3.1</b> Deliver quality Customer Service through various means	Deliver customer service training to new employees	Program	Manager Corporate Business Improvement
such as face to face interactions and online services	Improve the knowledge of customer service officers	Program	
EC3.2 Management of complaints regarding council services	All complaints are responded and reported to within appropriate industry standards	Program	Manager Corporate Business Improvement
EC3.3 Review and develop new community and corporate key	Consultation with all stakeholders Quarter 2	Project	Executive Director
performance indictors	New Key Performance Indicators developed Quarter 3	Project	Community and Corporate

### EC4. Financial Sustainability

CSP Strategy - Maintain Council in a strong financial position now and into the future

CSP Theme	Efficient and Effective Council
Principle Activity	EC4 Financial Sustainability
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Ratepayers;</li> <li>Community;</li> <li>Office of Local Government;</li> <li>NSW Audit Office – External Auditors;</li> <li>Department of Premier and Cabinet;</li> <li>Australian Tax Office;</li> <li>Department of Human Services;</li> <li>Councillors;</li> <li>Land and Property Information.</li> </ul>
Key Documents	<ul> <li>NSW Local Government Code of Accounting Practice;</li> <li>Local Government Act;</li> <li>Local Government (General) Regulation;</li> <li>Office of Local Government Rating Manual;</li> <li>Integrated Planning and Reporting Manual;</li> <li>Long Term Financial Plan;</li> <li>Council's policies, procedures and protocols.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EC4.1</b> Deliver short and long term financial planning processes	Development of Annual Operational Plan Budget and revised Long Term Financial Plan(LTFP)	Program	Chief Financial Officer
	Annual Operational Plan to be adopted by 30 June	Program	
<b>EC4.2</b> Prepare and submit Statutory Financial Reports	Audited Financial Statements presented to Office of Local Government (OLG) by 31 October	Program	Chief Financial Officer
	Quarterly Budget Review Statement presented to Council within 8 weeks of the end of the quarter	Program	
<b>EC4.3</b> Maintain and improve financial management systems and processes	Assist the Strategic Resourcing Advisory Committee to understand the financial analysis and trends reported.	Project	Chief Financial Officer
EC4.4 Maintain financial sustainability through financial	Review and explore opportunities to increase revenue	Project	Chief Financial Officer
planning and financial management systems	Lead a review of Council's rating structure to ensure it remains relevant to our growing community – including specific consideration of the Wilton Growth area needs	Project	

# EC5. Resource Efficiency

CSP Strategy - Drive a culture of continuous improvement across all aspects of service delivery

CSP Theme	Efficient and Effective Council
Principle Activity	EC5 Resource Efficiency
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Office of Local Government;</li> <li>Local Government NSW;</li> <li>Community;</li> <li>Government agencies;</li> <li>IPART;</li> <li>Councillors;</li> <li>NSW Auditor General.</li> </ul>
Key Documents	<ul> <li>Integrated Planning and Reporting Manual for local government in NSW;</li> <li>Continuous Improvement Framework;</li> <li>IP&amp;R suite of documents;</li> <li>Local Government End of Year Report.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EC5.1</b> Continue to manage and monitor Internal Audit processes. Integration of Audit and Risk Management Systems.	Implementation of Audit recommendations in agreed timeframes	Program	Manager Governance
<b>EC5.2</b> Continue to Improve and enhance organisational planning	Deliver within Legislative timeframes	Program	Manager Corporate
processes and corporate reporting as per legislative requirements	Financial snapshot of money spent from the Special Rate Variation included in all quarterly reports	Program	Business Improvement
<b>EC5.3</b> Deliver the Continuous Improvement Program initiatives to improve planning processes	Deliver items identified in the Continuous Improvement Program for improved customer service options	Program	Manager Corporate Business Improvement
<b>EC5.4</b> Ensure Councils services are aligned to community expectations through effective Service Levels	Develop a project plan for engagement with the community on Service Level Agreements and funding requirements completed by Quarter 2	Project	Manager Corporate Business Improvement
	Implement of phase 1 of the project plan commenced by Quarter 4	Project	
<b>EC5.5</b> Implement Service Level reviews through the Continuous	Project plan for Service Level Review Quarter 1	Project	Manager Corporate
Business Improvement Excellence Framework	Two service reviews completed by Quarter 4	Project	Business Improvement
<b>EC5.6</b> Continue to review the need and condition of plant and fleet items and maintain, dispose and replace as required	Monitor and works programs completed and reported quarterly	Program	Manager Works

# EC6. Information Management

CSP Strategy - Implement innovative technological solutions to deliver quality information

CSP Theme	Efficient and Effective Council
Principle Activity	EC6 Information Management
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Council staff;</li> <li>Councillors;</li> <li>Community;</li> <li>WSROC;</li> <li>Major telecommunication suppliers e.g. Telstra, Optus, Grace, Civica, Hewitt Packard, Dell.</li> </ul>
Key Documents	<ul> <li>IP&amp;R suite of documents;</li> <li>State Records Act;</li> <li>Code of Conduct and relation polices and protocols;</li> <li>PIPPA;</li> <li>GIPPA.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EC6.1</b> Provide quality information management records and archivalservices	Increased timeliness and quality achieved	Program	Manager Corporate Business Improvement
	Consistent approach across the organisation to electronic record keeping	Program	
	Maintain or decrease the number of non-compliances in TRIM each quarter	Program	
<b>EC6.2</b> Provide serverand desktop environments that are robust and reliable platform for applications and systems	99.97% uptime of all Council's major corporate systems (Email, Authority, TRIM)	Program	Manager Corporate Business Improvement
EC6.3 Implement the Wollondilly Information Communication Technology (ICT) Strategy	Implementation as per the strategy	Program	Manager Corporate Business Improvement
EC6.4 Management of ongoing development of Council's Geographic Information System (GIS)	Further access to information for internal and public access quarterly	Program	Manager Governance
EC6.5 Deliver improved spatial data	Continue to work with government agencies to deliver improved spatial data outcomes	Program	Manager Governance
<b>EC6.6</b> To manage and maintain Council's interests in property assets	Council's Properties are managed in accordance with legislative requirements and standards	Program	Manager Governance
	Quarterly property panel meeting	Program	

### EC7. Participation

CSP Strategy - Enable community involvement in Council decision making

CSP Theme	Efficient and Effective Council
Principle Activity	EC7 Participation
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Council Statutory and Advisory Committees;</li> <li>Community;</li> <li>Councillors;</li> <li>Council staff;</li> <li>Government Agencies;</li> <li>Members of Parliament.</li> </ul>
Key Documents	Integrated Planning and Reporting documents.

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
<b>EC7.1</b> Monitor growth within the current ward boundaries to prepare 2 ward boundary change	Bi-annual review of population figures within each ward	Program	Manager Governance
	Revise ward boundaries as per the 2016 Referendum in preparation for the 2020 Council elections	Project	

# EC8. Accountability and Transparency

CSP Strategy - Ensure Council maintains best practice approaches to open reporting and information access

CSP Theme	Efficient and Effective Council
Principle Activity	EC8 Accountability and Transparency
Responsibility	Executive Director Community Service and Corporate Support
Key Stakeholders and External Partners	<ul> <li>Community;</li> <li>Ombudsman;</li> <li>Office of Local Government;</li> <li>Information Commissioner;</li> <li>NSW Civil and Administrative Tribunal (NCAT);</li> <li>Audit Committee;</li> <li>NSW Auditor General;</li> <li>Councillors;</li> <li>Federal and State Government Agencies.</li> </ul>
Key Documents	<ul> <li>Open Access Information;</li> <li>Council Reporting;</li> <li>Council Policy and Procedures;</li> <li>Integrated Planning and Reporting Manual.</li> </ul>

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility
EC8.1 Review of Open	Annual Review	Program	Manager Governance
Access Information provided on Council's website	Report annually to the Information Commissioner	Program	
EC8.2 Conduct internal audits with independent	Report to Audit Committee – 4 meetings per annum	Program	Manager Governance
audit members of Council's operations and systems	Report annually to the Community through Community Forum	Program	
EC8.3 Publish statutory and legislative reports	Report to Ombudsman	Program	Manager Governance
3	Completion of governance	Program	
	requirements for the Annual Report		
<b>EC8.4</b> Provide information to the community using a	Community Newsletter to every resident – 4 per annum	Program	Manager Community
variety of means	Regular use of Social Media and Website updates	Program	Outcomes

## EC9. Advocacy

CSP Strategy - Advocate strongly for the interests of Wollondilly and its community

CSP Theme	Efficient and Effective Council		
Principle Activity	EC9 Advocacy		
Responsibility	Executive Director Community Service and Corporate Support		
Key Stakeholders and External Partners	<ul><li>Community;</li><li>All levels of Government;</li><li>Non-government agencies;</li><li>Councillors;</li><li>Community Groups.</li></ul>		
Key Documents	<ul><li>Community Strategic Plan;</li><li>Delivery Program;</li><li>Resourcing Strategy.</li></ul>		

Delivery Program Action	19/20 Operational Plan Action	Category	Responsibility	
<b>EC9.1</b> Lobby other agencies and service providers to deliver better outcomes for the community	Regular representation and correspondence	Program	Executive Director Community and	
	Conduct regular information forums in partnership with other agencies	Program	Corporate	
	As per the priorities identified in the State /Federal Issues paper	Program		
EC9.2 Participate in the development and project initiatives in the Western	Continued representation on the Western Sydney City Deal Lead Officers Group	Program	Executive Director Community and	
Sydney City Deal	Coordination of Monthly Lead Officer meetings and working group input by relevant Managers	Program	Corporate	
	Development of the Digital Action Plan within the City Deal Digital commitments.	Project		
	Participation in Digital Commitments Industry Engagement Incubation	Project	Manager Tourism and Business Investment	

# **FINANCIALS** 2017/18 - 2020/21

# FINANCIALSUMMARY

for the 2 years ending June 2021

Income Statement	2019/20	2020/21
Operating Revenues		
Rates & Annual Charges	46,655,683	49,075,755
User Charges & Fees	7,452,568	7,409,997
Interest & Investment Revenue	1,993,936	1,930,362
Operating Grants & Contributions	7,642,099	7,236,086
Other Operating Revenues	940,471	960,505
<b>Total Operating Revenues</b>	64,684,757	66,612,704
Operating Expenses		
Employee Costs	26,934,366	27,887,991
Borrowing Costs	614,005	503,217
Materials & Contracts	14,565,343	14,619,033
Legal Costs	529,778	545,672
Consultants	629,708	605,840
Depreciation	13,974,781	13,974,781
Other Expenses	6,074,104	6,612,850
<b>Total Operating Expenses</b>	63,322,086	64,749,383
Net Surplus/(Deficit) Before Capital Amounts	1,362,671	1,863,322
Capital Grants & Contributions	6,902,347	3,375,125
Net Surplus/(Deficit)	8,265,018	5,238,447
Funding Statement		
Net Operating Result (before Capital Amounts)	1,362,671	1,863,322
Add back:		
- Non cash operating items	13,974,781	13,974,781
- Restricted Cash Used for Operations	3,540,047	3,347,794
Less:		
- Income transferred to Restricted Cash	(6,013,429)	(5,503,786)
Funds Available from Operations	12,864,070	13,682,110
- Borrowings Repaid	(1,668,071)	(1,732,110)
Operational Funds Available for Capital Budget	11,196,000	11,950,000
Capital Budget		
Major Projects	19,760,946	15,679,125
Funded from:		
- Operational Funds		
- General Revenue	2,196,000	2,371,000
- Special Rate Revenue	9,300,000	9,579,000
- Internally Restricted Cash	901,599	535,000
- Borrowings		
- Capital Grants	5,602,347	1,975,125
- Developer Contributions	1,550,000	1,000,000
- Other Externally Restricted Cash	211,000	219,000
- Other Capital Contributions		
	19,760,946	15,679,125
Total Funds Surplus / (Deficit)	0	0

# **ANNUAL OPERATING** BUDGET (BY THEME)

For the year ended June 2020

	Growth	Infrastructure	Environment	Community	Council	Council Total
Operating Revenues						
Rates & Annual Charges	0	287,000	8,467,412	0	37,901,271	46,655,683
User Charges & Fees	3,074,595	1,453,375	2,138,699	517,423	268,476	7,452,568
Interest & Investment Revenue	0	0	0	0	1,993,936	1,993,936
Operating Grants & Contributions	603,352	2,565,678	25,700	257,219	4,190,150	7,642,936
Other Operating Revenues	47,150	132,000	63,871	68,840	628,610	940,471
<b>Total Operating Revenues</b>	3,725,097	4,438,053	10,695,682	843,482	44,982,443	64,684,757
Operating Expenses						
Employee Costs	6,519,473	8,482,254	1,396,696	2,776,252	7,759,691	26,934,366
Borrowing Costs	0	613,505	0	0	500	614,005
Materials & Contracts	1,102,427	3,712,660	7,861,235	869,954	987,066	14,565,343
Consultants	216,700	153,000	55,000	0	205,008	629,708
Legal Costs	305,000	0	4,778	0	220,000	529,778
Depreciation	13,055	12,705,897	1,242,941	772	12,116	13,974,781
Other Expenses	215,146	2,873,066	1,014,921	210,350	1,760,621	6,074,104
Internal Charges			-	-	-	-
<b>Total Operating Expenses</b>	8,371,801	28,540,383	11,575,571	3,857,328	10,945,002	63,322,086
Net Surplus/(Deficit) before Capital Amounts	(4,646,704)	(24,102,331)	(879,889)	(3,013,846)	34,037,441	1,362,671
Capital Grants & Contributions	0	6,902,347	0	0	0	6,902,347
Net Surplus/(Deficit)	(4,646,704)	(17,199,984)	(879,889)	(3,013,846)	34,037,441	8,265,018



**RATES** 

### Rate Pegging

NSW has a longstanding policy of regulating the growth in local council rates under an arrangement known as 'rate pegging'. Under rate pegging, the Independent Pricing and Regulatory Tribunal (IPART) sets a 'rate peg' each year, which determines the allowable percentage increase in rates income for councils. The rates paid by individual households will not necessarily go up in line with the rate peg. Councils are able to set rate levels for different categories of ratepayers. The rate peg applies to Council's total general rate income, not individual ratepayer assessments. In addition, land valuation changes may impact on the rates payable by individual households or businesses. The rate peg figure for 2019/20 has been set at 2.7%.

### **Special Rate Variations**

The 2018/19 financial year was the last year of Council's approved 2015/16 to 2018/19 Special Rate Variation. Council will continue to apply the additional funds generated through this rating strategy to the infrastructure renewal program in accordance with the IPART approval in order to achieve our ten year financial sustainability objectives.

### Rating Structure

As our Shire is growing it is important that Council considers whether there may be a need to alter our current rating structure to best reflect our changing townships and villages, and ensure that we have the best structure to suit the changing needs of our current community and the new growth areas such as Wilton.

We will begin this review this year with the intention to introduce a revised structure in the 2020/21 financial year. This will ensure that we have an opportunity to consult with our community regarding the specific needs that may need to be taken into account.

Our current adopted structure is an ad valorem rate structure with a minimum rate. In accordance with Section 514 of the Act, before making an ordinary rate, Council must declare each parcel of rateable land to be within one of the following categories:

1. Farmland:	<ul> <li>Any parcel of rateable land valued as one assessment and its dominant use is for farming which:</li> <li>Has a significant and substantial commercial purpose or character; and</li> <li>Is engaged for the purpose of profit on a continuous or repetitive basis (whether or not a profit is actually made).</li> </ul>
2. Residential:	<ul> <li>Any parcel of rateable land valued as one assessment, and:</li> <li>Its dominant use is for residential accommodation (excluding hotels, motels, nursing homes etc);</li> <li>If vacant land, it is zoned for residential purposes; or</li> <li>It is rural residential land.</li> </ul>
3. Mining:	Any parcel of land valued as one assessment and dominant use is for a coal mine or metalliferous mine.
4. Business:	Land is to be categorised business if it cannot be categorised as in 1, 2 or 3. The main land uses that will fall into this category are commercial and industrial.  Vacant land not categorised under 1-4 is to be categorised according to the use permitted under the applicable zoning, after taking into account any improvements on the land and the nature of surrounding development. These four categories have been broken down at Wollondilly into the following sub-categories:

#### Category **Sub-Category**

1	Farmland	Primary Production.
	rannanu	FIIIII ALV FIOGUCIIOII.

2. Residential a. Rural Residential;

b. Residential Town Centres;

c. Residential Other.

3. Business a. General (ie: Commercial/Industrial);

b. Light Industrial Centres.

4. Mining a. Mining Activities.

### Details of Rates

The table below shows the proposed ad valorem rate in the dollar and minimum rate value for each rate category for the 2019/20 financial year.

Note that the 2019/20 ad valorem rates are based on data available at the time of preparing this document and are subject to minor changes from any variations to the source data that may occur between now and when the 2019/20 levy is calculated in July 2019.

		2017/18		2019/20	
Category	Sub-Category	Ad Valorem Rate	Minimum Value	Ad Valorem Rate	Minimum Value
Residential	Rural Residential	0.341357	1,418.00	0.351630	1,456.00
Residential	Residential Town Centre	0.413242	1,304.00	0.425679	1,339.00
Residential	Residential Other	0.343305	1,418.00	0.353637	1,456.00
Farmland	Primary Production	0.230608	1,205.00	0.237548	1,237.00
Business	General	0.731280	1,418.00	0.753289	1,456.00
Business	Light Industrial Centres	0.523070	1,418.00	0.538812	1,456.00
Mining	Mining Activities	8.550859	1,418.00	8.808206	1,456.00

### **Interest Charges**

Interest is charged on all overdue rates and charged on a daily simple interest basis. There is no longer an interest-free period for overdue rates. The interest rate that may be charged by Council is the rate as set by the Minister for Local Government. The rate for the 2019/20 financial year has been set by the Minister at 7.5% (In 2018/19 the rate was 7.5%).

In accordance with Section 566 (3) of the Local Government Act 1993, Council will apply the maximum interest rate as determined by the Minister. If an instalment is missed, interest becomes payable on that instalment only. Interest only becomes payable on other instalments when the due date for those instalments has passed.

Under Section 567 of the Local Government Act 1993, Council has the ability to write off accrued interest on rates and charges in cases of hardship or where the person is unable to pay the accrued interest for reasons beyond their control.

### Pensioners

Pensioners are entitled to a rebate (pro-rata based on full quarters) if they became an eligible pensioner or purchased a property in the Shire part way through the year.

An eligible pensioner whose assessment is \$500 or more for the year (or who is a joint owner with another eligible pensioner) is entitled to a full \$250 rebate for the year.

If an eligible pensioner is a joint owner with non-eligible person(s), then rebate is pro-rated according to proportion of ownership. Council also offers an additional rebate to eligible pensioners of \$45 for the year and exemption from the stormwater management charge and up to 50% of the waste service charge.

If a person ceases to be an eligible pensioner, their entitlement to a rebate ceases on the last day of the quarterly instalment period during which their eligibility ceased...

### **Debt Recovery**

Instalment default notices will be issued to all defaulters within 14 days after each of the quarterly accounts falls due. Legal action will be considered pending the payment date of each instalment. This action may only be carried out on instalments that have been missed and any arrears from previous instalments.

### **DOMESTIC WASTE** MANAGEMENT CHARGES

The Local Government Act 1993 states that income from ordinary rates must not be used to fund the Domestic Waste Management Service.

The service must be self-funded. i.e. income for the cost of providing the service must be obtained via the making and levying of a charge for that purpose. In the case of Wollondilly this service includes the provision, operation and eventual rehabilitation of landfill sites. Given the closure of Warragamba Waste Management Centre and the eventual closure of Bargo Waste Management Centre, Council is also obliged to fund the costly rehabilitation works through the Domestic Waste Service Charge.

The NSW Government has passed legislation which (from July 1 2009) imposes a Levy under Section 88 of the Protection of the **Environment Operations Act. This** legislation requires Council, on behalf of the NSW Government, to collect the levy on any material entering a landfill site. Due to the absence of a weighbridge this levy has been converted to a volumebased fee. This levy will increase annually until it is consistent with the levy imposed on other areas of the State. Under S496 of the Local Government Act, Council must levy a charge for Domestic Waste Management on every rateable property for which the Domestic Waste Management Service is available. The charge must be levied on vacant rateable land when the service is available. The charge levied on vacant land

will be lower than that levied on occupied land and will be based on the cost of administering the

An interest charge is applicable to overdue waste charges under Section 566 of the Act with the interest rate set by the Minister. The interest rate that may be charged by Council is the rate as set by the Minister for Local Government. The rate for the 2018/19 financial year has been set by the Minister at 7.5% (In 2017/18 the rate was 7.5%). In accordance with Section 566 (3) of the Local Government Act 1993, Council will apply the maximum interest rate as determined by the Minister.

### **Principles**

The following principles are used to determine the application of the Section 496 charge:

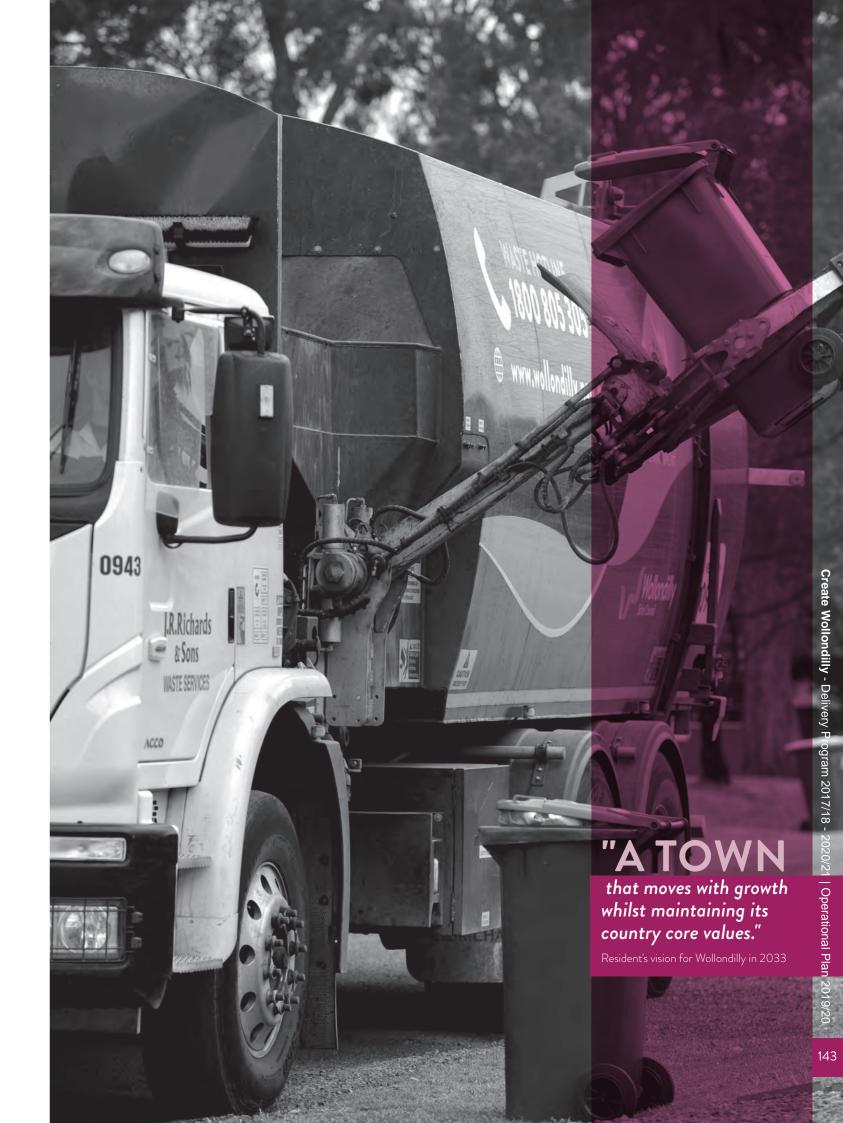
**Dwellings and Domestic Premises** in Rural and Residential Zones All dwellings and domestic premises in Rural and Residential zones within an area serviced by Council are to be charged for the provision of Council's Domestic Waste following exemptions;

a. Where Council is unable to provide the Domestic Waste Management Service to dwelling and domestic premises in the Rural and

- Residential zones due to site lavout characteristics and/ or location and an alternative service is approved by Council.
- b. Existing dwellings, domestic premises and retirement villages in the Rural and Residential zones in streets serviced by Council that are not provided with Council's **Domestic Waste Management** Services as at 1 July 2013 due to the utilisation of a separate non-Council waste service.

### **Dwellings and Domestic** Premises in Commercial / **Industrial Zones**

Dwellings and domestic premises in Commercial and Industrial Zones are to be charged for the provision of the Council's Domestic Waste Management Service whether or not any non-Council waste arrangement exists. Dwellings and domestic premises in these zones that were not provided with Council's Domestic Waste Management Service as at 1 July 2005 due to the utilisation of a Management Service subject to the separate non-Council waste service will be exempt from the charge.



#### Garden Organics

The garden organics service will be provided as a core service to residential premises in the Towns and Villages and specified surrounding rural/residential areas with areas of approx.4,000m2.

Service	2018/19	2019/20
Residential Waste Services		
Rural Areas - No Garden Organics Collection		i
80L General Waste, 240L Recycling, Clean Up	\$406.00	\$437.70
80L General Waste, 360L Recycling, Clean Up	\$417.00	\$448.90
120L General Waste, 240L Recycling, Clean Up	\$452.00	\$463.90
120L General Waste, 360L Recycling, Clean Up	\$462.00	\$475.00
240L General Waste, 240L Recycling, Clean Up	\$576.00	\$576.00
240L General Waste, 360L Recycling, Clean Up	\$592.00	\$592.00
Towns and Villages and Specified Adjoining Rural Areas		
80L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	\$497.00	\$509.00
80L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	\$507.00	\$520.20
120L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	\$541.00	\$541.00
120L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	\$552.00	\$552.00
240L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	\$659.00	\$659.00
240L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	\$677.00	\$677.00
Multi-Occupancy Dwellings, Shared Service		
General Waste, Recycling, Garden Organics (if applicable), Clean Up. Kerbside collection		\$437.10
General Waste, Recycling, Garden Organics (if applicable), Clean Up. On- property bin collection		\$513.50
Skip Bins - Multi-Occupancy Dwellings, Non-Strata Properties	;	
1,100LT General Waste. Per bin (emptied weekly), No Clean Up	\$2,452.00	\$3,040.00
1,100LT Recycling (emptied fortnightly). No Clean Up	\$672.00	\$672.00
1,100LT Garden Organics (emptied fortnightly). No Clean Up	\$957.00	\$957.00
Availability Charge		
Availability Charge	\$114.00	\$117.20
Commercial Waste Services		
Commercial Properties		
120LT General Waste, 240LT Recycling	\$488.00	\$512.50
120LT General Waste, 360LT Recycling	\$507.00	\$532.35
240L General Waste, 240LT Recycling	\$677.00	\$711.00
2/01/2	00	

\$699.00

\$733.95

240L General Waste, 360LT Recycling

#### **Additional Services**

Where additional services are required the following charges will apply.

Service	2018/19	2019/20
Residential Waste Services		
Additional Domestic Bins		
General waste – 120L bin	\$217.00	\$217.00
General Waste – 240L bin	\$348.00	\$348.00
Recycling – 240L bin	\$73.00	\$54.50
Recycling – 360L bin	\$86.00	\$65.50
Garden Organics – 240L bin	\$104.00	\$71.40
Additional Commercial Bins		
General waste – 120L bin	\$229.00	\$240.50
General waste – 240L bin	\$370.00	\$388.50
Commercial Recycling – 240L bin	\$75.00	\$78.80
Commercial Recycling – 360L bin	\$89.00	\$93.45
Commercial Garden Organics – 240L bin	\$109.00	\$114.50

## STORMWATER MANAGEMENT CHARGE

The introduction of the Local Government (General) Amendment (Stormwater) Regulation 2006 under the Local Government Act 1993 enables Council to charge a stormwater management charge to undertake new/additional stormwater management services.

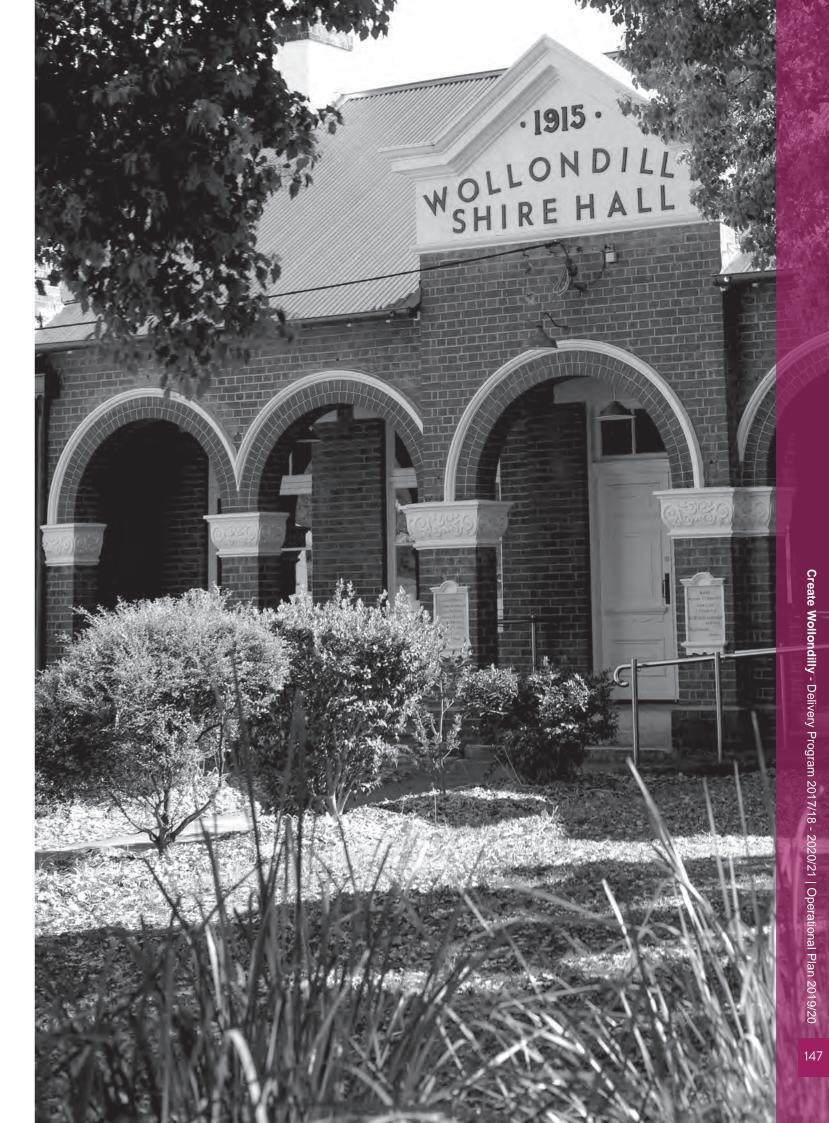
The Charge applies to parcels of land rated as residential or business where Council provides stormwater services.

#### The maximum amount that can be charged is:

- \$25 per residential lot;
- \$12.50 per residential strata lot; and
- A minimum of \$25 plus \$25 per 350m2 or part thereof business lots (capped at \$325).

Pensioners, rural residential, rural properties and vacant land are exempt from the charge. Stormwater is the water which runs off hard surfaces into our local waterways during rainfall events. As stormwater flows across the land it collects pollutants such as dirt, litter and leaves that are then washed into local waterways causing the degradation of these waterways. Wollondilly Shire contains three of Sydney's major water catchments. Parts of these catchments also form part of Sydney's drinking water catchment and it is therefore of vital importance that these waterways are protected.

Council is responsible for the management of the stormwater drainage infrastructure in Wollondilly Shire.





Debt is raised to fund non-recurrent capital expenditure that will benefit current and future residents and ratepayers. Council's Borrowing Policy (GOV0061) was adopted on 19 December 2016 to ensure that all borrowings are in accordance with legislative requirements and to minimise the cost of borrowing. All borrowings must be approved by Council resolution.

Council's future estimated debt servicing commitment and outstanding loan liability is as follows:

	Existing Loans		Total Debt	Outstanding
Year	Interest	Principal	Servicing Cost	Liability
2019/20	613,505	1,732,110	2,345,615	7,795,453
2020/21	502,702	1,579,242	2,081,943	6,216,212
2021/22	402,047	1,506,230	1,908,277	4,709,981
2022/23	302,397	1,605,880	1,908,277	3,104,101
2023/24	195,652	1,417,351	1,613,002	1,686,750
2024/25	128,959	436,186	565,145	1,250,564
2025/26	90,672	474,699	565,370	775,866
2026/27	54,577	357,875	412,453	417,990
2027/28	26,440	297,885	324,325	120,105
2028/29	6,514	120,106	126,619	0

### **INVESTMENTS**

## Council's Investment Policy (GOV0024) was most recently adopted on 11 December 2017.

The policy provides a framework for investing Council's funds at the most favourable return available to it at the time whilst having due consideration of risk and security for that investment type and to ensure that Council's liquidity requirements are met.

#### Surplus funds are invested for the following purposes:

- 1. The retention of externally restricted monies such as developer contributions, unspent grants and Domestic Waste Management funds.
- 2. As a means of accumulating funds for specific capital projects and future liabilities.
- 3. To provide adequate available working funds.
- 4. All investments are to comply with the following;
  - Local Government Act 1993:
  - · Local Government (General ) Regulation 2005;
  - · Ministerial Investment Order;
  - Local Government Code of Accounting Practice and Financial Reporting;
  - Australian Accounting Standards; and
  - Office of Local Government Circulars.
  - Trustee Act 1925.

To control the credit quality of the entire portfolio, the following credit framework limits the percentage of the portfolio exposed to any particular credit rating category.

Short Term Credit Ratings	Maximum
A-1+	100%
A-1	100%
A-2	60%
A-3	30%
t	
	100%
	A-1+ A-1 A-2

Exposure to an individual institution will be restricted by their credit rating so that single entity exposure is limited, as detailed below:

Counterparty Limits		
Long Term Credit Ratings	Short Term Credit Ratings	Maximum
AAA (incl. Government guaranteed deposits)	A-1+	45%
AA	A-1	35%
A	A-2	20%
BBB	A-3	10%
NSW Treasury Corp Deposits and NSW TCor	pIM Funds	
11am, Term Deposits or Bonds		45%
TCorpIM (managed funds)		
NSW TCorpIM Cash Fund		45%
NSW TCorplM Strategic Cash Fund		35%

The overall investment types within Council's investment portfolio are appropriate for a local government entity and fully comply with legislation and Investment Policy limits.

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CHARGES
2019/20

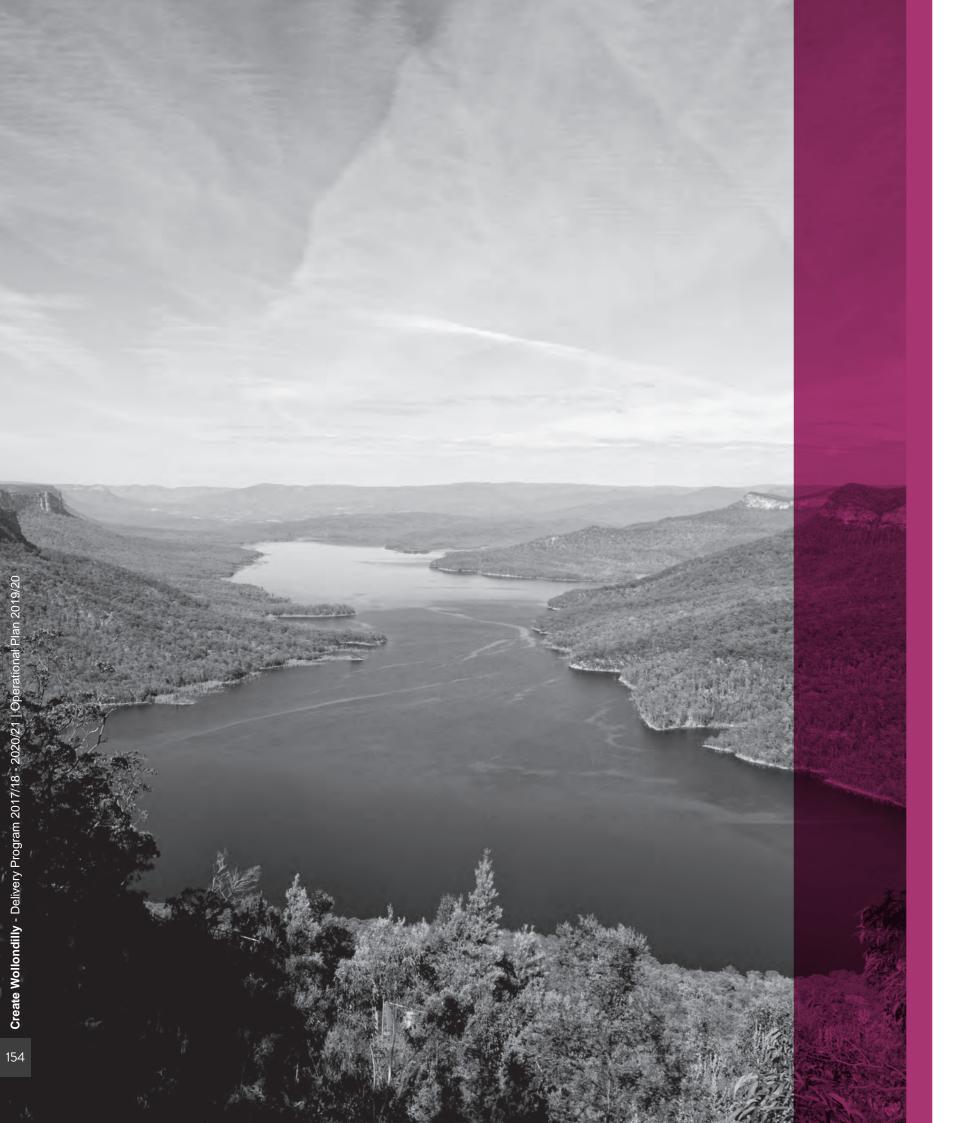
## CONTENTS

#### Growth

Application for Approval of Amusement Device	15
Approvals/Inspections Under The Local Government Act/POEO Act	15
Associated Building and Development Fees	15
Building Information Certificates – Section 6.7 (Any changes in the Legislated Fee will be passed on as at the effective date)	15
Building Hoardings	15
Temporary Occupation of a Building Site	15
Complying Development Certificate	15
Construction Certificates	159
Development Application Fees (Any changes in the Legislated Fee will be passed on as at the effective date)	15
Food Premises –Registration/Inspection Fee	16
General Enquiries	16
Impounding Fees – Dogs& Cats	16
Impounding Fees – Trolleys & Impounded Items	16
Information Fact Sheets	16
Legal Document Processing	16
Subdivision Certificates	16
Part 6 Certificates	16
Planning Proposals(Rezoning)	16
Pre Lodgement Consultation for Development Applications	16
PrePurchase Inspection	16
Publications	16
Planning Agreements	16
Works-In-Kind-Agreements	16
Manufactured Home & other Section 68 Approvals	16
Sewage Management (Under Section 68 of The Local Government Act)	16
Enforcement of Private Car Parking	16
Time Extension Request to Comply with an Order	16
Swimming Pools	16
Tourism & Business Investment	16

#### Infrastructure

Illiastructure	
Bond in Lieu of Construction	169
Cemetery Fees	169
Commercial Direction Signs – Supplyand Installation	169
Commercial Use of Public Footpaths and Roadside Verges	169
Engineering Construction Certificate	170
Plan Checking & Supervision Fees	170
Engineering Specifications	170
Filming Rights on Council Property & Roads – Including Footpath Areas.	170
Flooding Enquiry	171
Works by Council-Resident Contribution(Roads Act)	171
Halls & Community Centres Installation of Entrances	171
Lease Part of Road Reserve	173 174
Maintenance Bond	174
Occasional/Casual Hirer Insurance Policies.	174
Plan Printing Costs (Including Copying Plans)	174
Road Management Approval	174
Road Opening Permits – Telstra, Water Supply, Drainage, Gas	175
Civil Works (Including Restoration Fees)	175
Maintenance of Private Unsealed Roads	175
Road Widening Enquiry	175
Sports grounds – Schools	176
Sports grounds – Other	176
Tennis Courts	182
Traffic Counts	182
Warragamba NeighbourhoodCentre	182
Environment	
Noxious Weeds	183
Recycling	183
Biobanking Agreement	183
Vegetation Management	183
Bargo Waste Management Centre	184
Bin Service Charges	186
Community	
MLAKKey	187
LibraryService	187
Community Bus	187
Family Day Care	187
OccasionalChild Care	188
Year Round Care	188
Council	
Annual Subscription Charges	189
Conduct Money for Subpoena	189
Dishonour Fee (To Cover both Bank Charges plus CouncilAdmin Costs)	189
Election Fees	189
Government Information (Public Access)Act 2009	189
Mediation Fee	189
Payment Charges	190
Maps Photocopying Foo	190
Photocopying Fee Property Fees	190 190
Road Naming Application	190
S54Certificate	191
S10.7 Planning Certificates(formerly S149)	191
S603 Certificate	191



## FEES AND CHARGES

#### **Pricing Policy**

Council has adopted a number of fees and charges for the wide and varied services that it provides to the Community.

In deciding who pays for goods and services, and to what extent, it is necessary to determine whether the service benefits the general community and/or individuals, i.e. the proportion of Community versus private benefit.

#### Considerations that indicate Community benefit include:

- Individuals cannot be excluded from using the goods or service (for example, parks and roads).
- Does the Community, generally, benefit from the service?
- Is there a value for future generations?
- Does the Community gain a sense of civic pride from the provision of the service?

#### Considerations that indicate private benefit include:

- Do benefits apply to individual users?
- Are individuals prepared to pay for the service?
- Can individuals be excluded from using the services? (for example, the sale of tickets to a concert is limited to the number of seats available).

#### **Price Categories**

- a. The price for this service is to make a minimal contribution towards the cost of providing this service. The majority of costs of this service are met from general income.
- b. The price for this service is set to recover annual operating and maintenance costs, but does not contribute towards the replacement of assets in providing service.
- c. The price of this service is set to recover annual operating and maintenance costs, and to make a contribution to the replacement of assets used in providing the service.
- d. The price of these goods or services is set to generate an appropriate return on capital invested.
- e. The price charged is a refundable deposit against possible damage to infrastructure, footpaths, kerb, gutters and roadways, buildings, parks and reserves caused by adjacent development or use of facilities.
- f. The price charged for these goods or services is set by regulation.

## Fees and Charges GROWTH

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Application for Approval of Amusement Device				
Application for approval of amusement device – Maximum 3 rides per application	\$66.50	N	N	F
Approvals/Inspections Under The Local Government Act/POEO A	Act			
Hairdressers, beauty salons, skin penetration, mortuaries, cooling	g towers			
Initial approval (5 years)	\$238.50	N	N	С
Annual inspection fee	\$148.50	N	N	С
Improvement Notice or a Prohibition Order	\$270.00	Y	N	F
Mortuary inspection	\$148.50	N	N	С
Cooling Towers inspection	\$148.50	N	N	С
Additional re-inspection of Cooling Towers	\$148.50	N	N	С
Issue of an Improvement Notice/Prohibition Order for regulated system (Cooling Tower)	\$560.00	Y	N	F
Public Health Act				
Caravan park approval (per site)	\$11.40	N	N	С
Caravan park inspection/re-inspection (per site)	\$5.40	N	N	F
Environmental monitoring inspection (per hour)	\$153.50	N	N	С
Sect. 80(2) POEO Act 1997 (min 1 hour)				
Fee for clean-up, prevention and noise control – Notices under POEO Act	\$550.00	Y	N	F
Clean up or Prevention Notice	\$550.00	Y	N	F
Water Sampling of Public Pools				
Inspection including Palin Test	\$148.50	N	N	С
Water quality (Palin Test) Additional Pools	\$72.50	N	N	С
Re-inspection of Pool (including Palin Test)	\$148.50	N	N	С
Re-inspection Pools (Palin Test) Additional Pools	\$72.50	N	N	С
Associated Building and Development Fees				
Building Inspections – Local Development				
Inspection Fee	\$160.00	N	Y	С
Public infrastructure fee for developments over \$20,000 in R2, R3, R5 zones	\$210.00	N	N	С
Public infrastructure fee for developments class 2,3,5,6,7,8 & 9 in all zones	\$275.00	N	N	С
Drainage Inspections – Onsite Sewerage Management System				
Internal drainage	\$160.00	N	N	С
External drainage	\$160.00	N	N	С
Additional inspection or re inspection of work	\$160.00	N	N	С
Notification	'	'	'	
Single Dwelling Developments (including ancillary structures)	\$185.00	N	N	С
Other Developments including dual occupancy, commercial & industrial developments – Less than \$100,000	\$185.00	N	N	С
Other Developments including dual occupancy, commercial & industrial developments – \$100,000 – \$250,000	\$250.00	N	N	С
Other Developments including dual occupancy, commercial & industrial developments – Over \$250,000	\$680.00	N	N	С

\$75.00 \$258.00	N		
\$258.00	N		
		N	С
	N	Υ	С
\$300.00	N	Υ	С
\$121.00	N	N	С
No Charge	N	N	С
\$25.00	N	Υ	С
\$21.00	N	N	С
\$295.00	N	N	С
\$160.00	N	N	С
\$160.00	N	N	С
By Negotiation	N	N	С
\$700.00	N	Υ	С
\$160.00	N	Υ	С
Base fee \$160 inspection plus \$160 per hour (minimum 1hr) for audit	N	Y	С
\$160.00	N	Υ	С
\$81.00	N	Υ	С
\$40.00	N	Υ	С
\$160.00	N	Υ	С
\$387.00	N	Y	С
\$772.00	N	Y	С
\$66.00	N	Y	С
As invoiced to Council plus 10% administrative fee	N	Y	С
	\$25.00 \$21.00 \$295.00 \$160.00 \$160.00 \$160.00  By Negotiation  \$700.00  \$160.00  \$160.00  \$160.00  \$160.00 \$3100	No Charge	No Charge

Clause 144 Referral to NSW Fire Brigade - Currently \$2,600 per day plus admin costs. Payable prior to release of the Construction Certificate. Note: The NSW Fire Brigade Final Safety Report Fee will be charged separately as determined by the NSWFB and is payable prior to the release of the Occupation Certificate.

Scanning of hard copy documents and conversion into electronic format & file conversion				
Documents (except DA form) are provided in electronic format (e.g. PDF)	No Charge	N	N	
S4.55 Applications	No Charge	N	N	
Applications (Value of works less than \$100,000)	\$26.00	N	N	С
Applications (Value of works between \$100,001 & \$500,000)	\$50.00	N	N	С
Applications (Value of works between \$500,001 & \$1,000,000)	\$100.00	N	N	С

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Applications (Value of works between \$1,0000,001 & \$2,000,000)	\$310.00	N	N	С
Applications (Value of works greater than \$2,000,000)	\$682.00	N	N	С
Applications (Any Value) – Not for Profit Organisation	No Charge	N	N	С
Subdivision – DA, Eng, CC and Sub Cert (3 Lots or less)	\$50.00	N	N	С
Subdivision – DA, Eng, CC and Sub Cert (4-19 Lots)	\$155.00	N	N	С
Subdivision – DA, Eng, CC and Sub Cert (20 Lots or more and/or incorporating a road)	\$706.00	N	N	С
Subdivision – Boundary Adjustments	\$155.00	N	N	С
Building Information Certificates – Section 6.7 (Any changes in the Legislated Fee will be passed on as at the e	ffective date)			
Class 1 or 10 Building	\$250.00	Υ	N	F
Other class buildings with a floor area of the building or part thereof not exceeding 200m2	\$250.00	Y	N	F
Other class buildings with a floor area of the building or part thereof exceeding 200m2 but not exceeding 2,000m2	\$250.00 plus \$0.50 per m2 over 200m2	N	N	F
Other class buildings with a floor area of the building or part thereof exceeding 2,000m2	\$1,165 plus \$0.075 per m2 over 2,000m2	N	N	F
Application where part of a building does not have a floor area	\$250.00	Υ	N	F
Additional building certificate fee where council is required to carry out more than 1 inspection of the building	\$90.00	Υ	N	F
Application for a building erected without approval under S260(3A)	\$250.00 plus normal application fees for a DA & CC based on value of work	N	N	F
Each additional copy of a building information certificate	\$13.00	Υ	N	F
Building Hoardings				
Type A (per 20m road frontage)	\$184.00	N	N	С
Type B (per 20m road frontage)	\$608.00	N	N	С
Temporary Occupation of a Building Site				
Application fee (up to 2 years)	\$357.00	N	N	С
Extension of approval	\$357.00	N	N	С
Complying Development Certificate				
Class 1a dwelling	\$1,459 plus inspections, archive, Occupation Certificate and PC sign fees	N	Y	С
Class 1a dwelling addition/alteration – contract value less than \$25,000	\$700.00 plus inspections, archive, Occupation Certificate and PC sign fees	N	Y	С
Class 1a dwelling addition/alteration – contract value exceeds \$25,000	\$1,144 plus inspections, archive fee, Occupation Certificate and PC sign fees	N	Y	С
Complying Development for ancillary residential development where only final inspection required	\$600.00	N	Y	С

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Class 10a & 10b	\$700.00 plus inspections, archive, Occupation Certificate and PC sign fees	N	Y	С
Commercial/industrial development without building works	\$515.00	N	Υ	С
Commercial/Industrial	\$1,459.00 plus inspection, archive, occupation certificate and PC sign fees	N	Y	С
Bed & breakfast	\$515.00	N	Υ	С
Boundary adjustments	\$730.00	N	Υ	С
Demolition	\$434.00	N	Υ	С
Modified Complying Development Certificate – New dwellings & commercial/industrial building works	50% of CDC Application Fee	N	Y	С
Modified Complying Development Certificate – Other	50% of CDC Application Fee	N	Y	С
Construction Certificates				
< \$5,000	\$320.00	N	Υ	С
> \$5,000 < \$100,000	\$840.00	N	Υ	С
> \$100,001 < \$250,000	\$1,280.00	N	Υ	С
> \$250,001 < \$1,000,000	\$2,300.00	N	Υ	С
> \$1,000,000	\$2,300 plus an additional \$1.00 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	N	Y	С
Modified Construction Certificate	25% of construction certificate fee or by negotiation depending on complexity.	N	Y	С
Additional copies of Construction Certificate (each)	\$54.00	N	Υ	С
Subdivision Works Construction Certificate	\$168.50	N	Υ	С
Construction Certificate application transferred from Private Certifying to Council	\$160.00 for the first hour and \$100 for each additional hour or part thereof plus outstanding inspections and occupation certificate	N	Y	С
Development Application Fees (Any changes in the Legislated F	ee will be passed	on as at the	effecti	ve date)
Estimated Cost				
Less than \$5,000	\$110.00	Y	N	F
\$5,001 – \$50,000	\$170 plus an additional \$3.00 for each \$1,000 (or part of \$1,000) of the estimated cost	Y	N	F

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
\$50,001 – \$250,000	\$352 plus an additional \$3.64 for each \$1,000 (or part of \$1,000) of the estimated cost	Y	N	F
\$250,000 – \$500,000	\$1,160 plus an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000	Y	N	F
\$500,001 - \$1,000,000	\$1,745 plus an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000	Y	N	F
\$1,000,000 - \$10,000,000	\$2,615 plus an additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	Y	N	F
More than \$10,000,000	\$15,875 plus an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000	Y	N	F
Other		·		
Advertising Signs and Structures	\$285, plus \$93 for each advertisement in excess of one, or the fees calculated in accordance with the above table, whichever is the greater	Y	N	F
Residential Flat Development (Clause 248)	\$3,000.00	Y	N	F
Where referral is required to a design review panel under SEPP 65.				
Dwelling/house cost up to \$100,000	\$455.00	Y	N	F
Development Applications requiring concurrence e.g. Water NSW and integrated development applications	Additional \$320 in a cheque made out to each concurrence Authority plus \$140 as a one-off administration fee	Y	N	F
Development not involving the erection of a building, the carrying out of work, the subdivision of land, or the demolition of a building or work	\$285.00	Y	N	F

Name	19/20 Fee (incl. GST)		GST	Price Category
Concept Development Application	The maximum fee payable for a concept development application in relation to a site, and for any subsequent develoment application for any part of the site, is the maximum fee that would be payable as if a single development application only was required for all of the development of the site.	Y	N	F
Designated Development Additional Fee – Development Application Fee also to be charged	\$920.00	Y	N	F
Administration Fees for Withdrawn Applications and Certificates				
Administration Fees: Withdrawn applications for certificates, etc. (deducted from refund)	\$39.00	N	N	С
Administration Fees: Withdrawn applications for DA, CC (building and engineering), S4.55, S8.2 applications (deducted from refund)	\$76.00	N	Y	С
Refunds for Withdrawn Applications and Certificates – DA, CC, C	DC, SC, S4.55, S	3.2 only		
Withdrawn within 5 days of lodgement – 100% of DA Fee less any State Authority Levies	POA	N	Y	С
Withdrawn/Refund (prior to assessment) – 50% of DA Fee (excluding Scanning, Archive Fee)	POA	N	Y	С
Withdrawn/Refund (after 7 day letter issued) – the amount will be assessed based on the work performed by Council	POA	N	Y	С
Based on work done and staff time				
Subdivision of Land				
New public road and/or private road	\$665 plus \$65 per additional lot	Y	N	F
Subdivision works (As per Planning Circular PS 13-002 (Clause 249 of Environmental Planning and Assessment Regulation))	Applicable fees as per Schedule in "Any other Development (Estimated Cost)"	Y	N	F
No new public road and/or private road	\$330 plus \$53 per additional lot	Y	N	F
Strata Title	\$330 plus \$53 per additional lot	Y	N	F
Boundary Adjustment and/or lot consolidation	\$285.00	Y	N	F
Developments Required to be Advertised (as required by LEP or	DCP)			
Designated Development	\$2,200.00	Υ	N	F
Advertised Development	\$1,105.00	Y	N	F
Prohibited Development	\$1,105.00	Y	N	F
Modification of a Consent			·	
Section 4.55 EPAA 1979 – Modification				
Section 4.55(1) Modifications involving minor error, misdescription or miscalculation	\$71.00	Y	N	F

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Section 4.55(1A) Modifications involving minimal environmental impact	Maximum Fee Payable \$645.00 or 50% of the original DA Fee, whichever is lesser,	Y	N	F
Section 4.55(2) if the fee for the original application was less than \$100	50% of the fee for the original development application	Y	N	F
Section 4.55(2) In the case of an application with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building	50% of the fee for the original development application	Y	N	F
Section 4.55(2) In the case of an application with respect to a development application that involves the erection of a dwelling-house witin an estimated cost of construction of \$100,000 or less	\$190.00	Y	N	F
In the case of an application with respect to any other development application – Less than \$5,000	\$55.00	Y	N	F
In the case of an application with respect to any other development application – Between \$5,001 – \$250,000	\$85 plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost	Y	N	F
In the case of an application with respect to any other development application – Between \$250,000 – \$500,000	\$500 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000	Y	N	F
Section 4.55(2) if the fee for the original application was greater than \$100				
In the case of an application with respect to any other development application – Between \$500,001 – \$1,000,000	\$712 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000	Y	N	F
Section 4.55(2) if the fee for the original application was greater than \$100				
In the case of an application with respect to any other development application – Between \$1,000,000 – \$10,000,000	\$987 plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	Y	N	F
Section 4.55(2) if the fee for the original application was greater than \$100				
In the case of an application with respect to any other development application – More than \$10,000,000	\$4,737 plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000	Y	N	F
Section 4.55(2) if the fee for the original application was greater than \$100				
Review of Determination				
In the case of a request with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building	50% of the fee for the original development application	Y	N	F

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
In the case of a request with respect to a development application that involve the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less. In the case of a request with respect to any other development application set out in the table below	es \$190.00	Y	N	F
Up to \$5,000	\$55.00	Y	N	F
\$5,001 to \$250,000 (plus an additional \$1.50 for every \$1,000 or part of \$1,00 of the estimated cost)	385 (plus an additional \$1.50 for every \$1,000 or part of \$1,000 of the estimated cost)	Y	N	F
\$250,001 to \$500,000	\$500 (plus an additional \$0.85 for every \$1,000 or part of \$1,000 of the estimated cost exceeds \$250,000)	Y	N	F
\$500,001 to \$1,000,000	\$712 (plus an additional \$0.50 for every \$1,000 or part of \$1,000 of the estimated cost exceeds \$500,000)	Y	N	F
\$1,000,001 to \$10,000,000	\$987 (plus an additional \$0.40 for every \$1,000 or part of \$1,000 of the estimated cost exceeds \$1,000,000)	Y	N	F
Over \$10,000,000	\$4,737 (plus an additional \$0.27 for every \$1,000 or part of \$1,000 of the estimated cost exceeds \$10,000,000)	Y	N	F
Additional notification fee if required	\$620.00	Y	N	F
Food Premises – Registration/Inspection Fee				
Food vendor approval (annual approval/inspection) – Mobile	\$238.50	N	N	С
Food Premises Inspections (large premises)	\$350.00	N	N	C
Reinspections	\$169.50	N	N	С
Improvement Notice issued under Food Act 2003	\$330.00	Υ	N	F
Temporary Food Stall inspection – Small (single food type)	\$57.50	N	N	С
Temporary Food Stall inspection – Large (range of foods)	\$91.00	N	N	С
Temporary Food Stall re-inspection	\$66.50	N	N	С
General Enquiries				
Written	\$400.00	N	N	С
Impounding Fees – Dogs & Cats				
Maintenance Fees (charged daily)	\$37.00	N	N	С
Vet Care (where applicable)	At Cost	N	N	С
Sale of cat or dog – already registered, desexed and microchipped	\$110.00	N	Υ	С
Sale of dog (male & female)	\$307.00	N	Υ	С
Includes de-sexing, registration and microchipping				
Sale of male cat	\$190.00	N	Y	С

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Includes de-sexing, registration and microchipping				
Sale of female cat	\$230.00	N	Y	С
Includes de-sexing, registration and microchipping				
Surrender of cat or dog – At the pound	\$150 per animal plus \$60 per additional animal	N	N	С
Surrender of cat or dog – Pick – up	\$170 per animal plus \$60 per additional animal	N	N	С
Breed Assessment	Cost as quoted by Dogs NSW	N	N	С
Assessment carried out by Dogs NSW. Cost of assessment payable to Council for carried out	or reimbursement to ag	gency prior to a	assessme	ent being
Temperament Assessment	Costs as quoted by appointed assessor	N	N	С
Assessment carried out by Assessor as advised by Office of Local Government. reimbursement to agency prior to assessment being carried out	Cost of assessment p	ayable to Cour	ncil for	
Microchip on return of impounded dog or cat	\$67.00	N	Y	С
Microchip on sale of dog	Included in Sale	N	Y	С
Microchip (supply and chip animal to Rescue Agency)	\$16.60	N	Y	С
Microchip – Livestock	\$63 plus cost of tag	N	Y	С
Disposal of cat or dog				
Where a dog or cat is sold and owner at time of impounding is known, Council will recover the difference in cost for the fees for release of the animal and the charges for maintenance, from that owner	\$100 per animal plus \$55 per additional animal	N	N	С
Where a dog or cat is destroyed and the owner at the time of impounding is known, Council will recover the charges for its maintenance and expenses incurred by the Council destroying the animal, from that owner	At Cost	N	N	С
Hire of animal trap (per week) (plus bond)	\$21.00	N	Y	С
Bond for animal traps (refundable)	\$75.50	N	N	Е
Dangerous Dog Collars		·		
Small	\$37.00	N	Υ	С
Medium	\$42.00	N	Y	С
Large	\$46.50	N	Y	С
Extra Large	\$54.50	N	Y	С
Release Fees – Other Animals		ı		
1st time Impounded – if not registered & collected within 24hrs	\$73.00	N	N	С
1st time Impounded – if returned to registered owner within 24hrs	No Charge	N	N	
2nd time impounded or subsequent time impounded	\$73.00	N	N	С
Transportation Fee	At Cost	N	N	С
Cartage by contractors	At Cost	N	N	С
Cartage by Council Stock Trailer	\$205.50	N	N	С
Portable Stockyards & Ramp	\$78.00	N	N	С
Sale of Animal (not companion animal)	By Negotiation	N	Y	С
Maintenance and Vet Care (charged daily – per animal)	At Cost	N	N	С

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Maintenance of stock yards – per day				
Fee per animal	\$22.00	N	N	С
Vet Care (where applicable)	At Cost plus GST	N	N	С
Certificate of Compliance for Dangerous Dog Enclosure	\$150.00	Υ	N	F
Impounding Fees – Trolleys & Impounded Items				
Impounding Fee (each)	\$100.00	N	N	С
Release Fee – per item	\$29.00	N	N	С
Daily Storage Fee up to 28 days – per work day	\$13.80	N	N	С
Information Fact Sheets				
Charge per sheet	\$0.50	N	N	С
Legal Document Processing				
Processing of Legal Documents including completion of applications for the release of Restrictions on Title	\$438.00	N	N	С
Subdivision Certificates				
Base Fee – Torrens Title	\$650.00	N	N	F
Base Fee – Strata Title	\$700.00	N	N	F
Base Fee – Community Title	\$800.00	N	N	F
Per Additional Lot Fee – Torrens Title	\$100.00	N	N	F
Per Additional Lot Fee – Strata Title	\$100.00	N	N	F
Per Additional Lot Fee – Community Title	\$100.00	N	N	F
Mandatory Inspection prior to release – Strata Certificate	\$160.00	N	N	F
Re-Certification of previously issued subdivision certificate	\$230.00	N	N	F
Part 6 Certificates				
Part 6 Certificate Registration	\$36.00	Y	N	F
Complying Development Certificate – Private Certifiers	\$36.00	Y	N	F
Planning Proposals (Rezoning) - A mapping fee may also be applicable please refer to the "Council" section of this document, "Property Fees - Other".	to planning proposals s	supported by	Council –	
Planning proposal fee (minor)	\$15,470.00	N	N	В
Planning proposal fee (major)	\$66,115.00	N	N	В
Planning proposal fee (significant)	\$103,000.00	N	N	В
Planning proposal fee (employment generating)	75% of the total planning proposal fee for major or significant proposals (at discretion of Council Officer)	N	N	В
Environmental study finalisation fee	10% of the cost of each required study	N	N	В
DCP amendment initiated by proponent	\$12,385.00	N	N	В
Fee for planning work on sites subject to state led planning processes	\$103,000 plus \$100 per lot	N	N	В
Refunds for Withdrawn Initial Planning Proposal				
If withdrawn prior to reporting to Council for gateway determination, up to 50% refund of initial planning proposal fee (at discretion of Council Officer)	POA	N	N	В
If Council resolves not to proceed to gateway determination, 25% refund of initial planning proposal fee (at discretion of Council Officer)	POA	N	N	В

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
	(inci. cor)	Otatatory	001	Outegory
Pre Lodgement Consultation for Development Applications	No Charge	N	Y	
Informal pre-lodgement consultation (verbal)			Y	
Formal pre-lodgement consultation with written response	Minor - \$400.00 Medium - \$750.00 Major - \$1,250.00	N	Y	C
Pre Purchase Inspection				
Vacant land	\$438.00	N	Y	С
Publications				
Wollondilly LEP document	\$53.50	N	N	В
Development Control Plan 2010 Individual Volumes	\$19.20	N	N	В
Development control Plan 2010 Entire Document	\$134.50	N	N	В
Various Planning Publications e.g. Growth Management Strategy, centre studies, streetscape, environment study (copies of other documents)	\$35.50	N	N	В
CD Information	\$24.50	N	N	В
Planning Agreements				
Planning agreement fee (minor)	\$10,000.00	N	N	В
Planning agreement fee (major)	\$20,000.00	N	N	В
Planning agreement fee (significant)	\$40,000.00	N	N	В
Works-In-Kind-Agreements				
Works-in-kind agreement fee (minor)	\$5,000.00	N	N	В
Works-in-kind agreement fee (all other)	\$10,000.00	N	N	В
Manufactured Home - Other Section 68 Approvals				
Other Section 68 Approvals				
Manufactured Home – note additional S68 fees apply for septic/drainage	Refer to DA Fee	N	N	F
	Schedule "Development Application Fees"			
Other S68 Applications including Slow Combustion Heater	Refer to DA Fee Schedule "Development	N	N	F
Courses Management / Index Costion CO of The Legal Courses	Application Fees"			
Sewage Management (Under Section 68 of The Local Government of Control of Con	· · · · · · · · · · · · · · · · · · ·			
Installation of On-Site Systems where Council is the Principal Ce When lodged with Construction Certificate or Complying Development Certificat  (Pacidoctic included 1 dualling or 2 attached dualling on 1 autom)				
(Residential includes 1 dwelling or 2 attached dwellings on 1 system)  Residential application fee – Pump Out (includes 2 inspections)	\$780.00	N	N	С
Residential application fee – Other system Types (includes 2 inspections)	\$1,000.00	N	N	C
Commercial/industrial application fee – Pump Out	\$1,000.00	N	N	C
Installation of On-Site Systems where Council is not the Principa				
Residential application fee – Pump Out (includes 3 inspections)	\$940.00	N	N	С
Residential application fee – Other system Types (includes 3 inspections)	\$1,160.00	N N	N	C
Commercial/industrial application fee – Pump Out	\$1,160.00	N N	N	C
Other Commercial/Industrial System and Larger/Package System				
Additional inspection fee is applicable to charge	no oei viilg a ivuilik	Del OI FIEIIII	303	
Systems serving up to 49 people	\$1,400.00	N	N	C
	\$1,400.00			C
Systems serving 50+ people	\$4,120.00	N	N	C

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Modifications of Sewage Management System Approval				
Pump Out (residential/commercial/industrial)	\$193.00	N	N	С
Other Residential Systems	25% of total application fee	N	N	С
Other commercial/industrial package systems serving up to 49 people	25% of total application fee	N	N	С
Other commercial/industrial package systems serving more than 49 people	25% of total application fee	N	N	С
Commercial/industrial application fee (50+ dwellings/lots)	25% of total application fee	N	N	С
Modified site plan	\$97.00	N	N	С
Connection to Private Sewer or an Existing Sewage Management where Council is the Principal Certifier  When lodged where Council is the Principal Certifying Authority. Note: Where Co reduction to building inspection fees are possible as critical stage and drainage	uncil is the nominated	Principal Cert	ifying Aut	
Connecting to existing sewerage management facility including but not limited to aerated systems, absorption trenches, pump-out systems (includes two drainage inspections)	\$500.00	N N	N	С
Connecting to private reticulated water supply and stormwater drainage including but not limited to Stonequarry and Nangarin Estates (includes two drainage inspections)	\$500.00	N	N	С
Connecting to private recycled water system including but not limited to Bingara Gorge (includes group total of six plumbing and drainage inspections)	\$320.00	N	N	С
1 inspection only. No Sec 68 processing				
Connection to Private Sewer or an Existing Sewage Management where Council is not the Principal Certifier	System and Water	er/Stormwat	er Conr	nections
Connecting to existing sewerage management facility including but not limited to aerated systems, absorption trenches, pump-out systems (includes two drainage inspections)	\$600.00	N	N	С
Connecting to water supply and stormwater drainage including but not limited to estates such as Stonequarry and Nangarin (includes two drainage inspections)	\$600.00	N	N	С
Connecting to private recycled water system including but not limited to Bingara Gorge	\$640.00	N	N	С
Includes four inspections. Le: Rough In Inspection, Internal Drainage Inspection, and Final Inspection	External Drainage Ins	pection (include	ding Front	t Run)
Approval to Operate				
Approval to operate (domestic & commercial < 10 persons or pump-out) 1yr	\$60.50	N	N	С
Approval to operate (domestic & commercial < 10 persons or pump-out) 3yrs	\$84.00	N	N	С
Approval to operate (domestic & commercial < 10 persons or pump-out) 5yrs	\$96.50	N	N	С
Approval to operate (commercial land systems > 10 persons up to 49 dwellings/lots)	\$500.00	N	N	С
Approval to operate (Private/package sewer treatment systems > 50 dwellings/lots)	\$1,000.00	N	N	С
Approval to operate (Pensioner) 1yr	\$46.50	N	N	С
Approval to operate (Pensioner) 3yrs	\$70.50	N	N	С
Approval to operate (Pensioner) 5yrs	\$81.50	N	N	С

Septic inspection fee (existing systems) by request

Enforcement of Private Car Parking

Enforcement of private car parking

С

N

N

N

\$148.50

\$2,630.00

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Time Extension Request to Comply with an Order				
Compliance Notices and Orders	\$72.50	N	N	С
Cost of non-compliance with order for illegal and non-compliant building work	\$103.00	N	N	С
Lodgement for s.22E swimming pool compliance	\$103.00	N	Υ	С
Swimming Pools				
Application for variation – Swimming Pool Act Section 22	\$75.00	Υ	N	С
On-line registration of NSW Pool Register	\$10.00	Y	Y	F
NSW Pool Register 1st Inspection	\$150.00	Υ	Y	F
NSW Pool Register re-inspection to ensure compliance	\$100.00	Υ	Υ	F
Resuscitation Charts	\$23.00	N	Υ	С
Tourism & Business Investment				
Co-working Space Fees				
Casual – Daily Fee	\$45.00	N	Y	А
Part-time membership – Monthly Fee	\$200.00	N	Y	А
Full-time membership – Monthly Fee	\$400.00	N	Y	А
Non-member small meeting room booking – Hourly Fee	\$20.00	N	Y	А
Event Space	POA	N	Y	А

# Fees and Charges INFRASTRUCTURE

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Bond in Lieu of Construction				
Bonds are not accepted by Council for work on Private Land				
Bond Payable				
Bond	Bond payable will be twice the value of the work	N	N	E
A maximum period of time for a bond to be applied will be set by Council				
Application Fee Based on Bond Value				
Up to \$1,000	\$234.50	N	N	С
1,000 – 10,000	\$367.00	N	N	С
10,000 – 25,000	\$534.00	N	N	С
25,000 – 50,000	\$814.00	N	N	С
Over 50,000	\$1,165.00	N	N	С
Cemetery Fees				
Note: Should someone wish to transfer a right of burial of a plot back to Courthe current value, whichever is the greater.	ncil, then Council will refu	and the purchas	se price o	or 75% of
Monumental and Lawn Beams (First interment)	\$1,360.00	N	Y	В
Monumental and Lawn Beams (Second interment)	\$470.00	N	Y	В
Non Resident Fee	\$320.00	N	Y	В
Baby Section (Thirlmere Only)	\$470.00	N	Υ	В
Ashes (Includes Interment in Memorial Wall) – Single Niche	\$775.00	N	Y	В
Interment of ashes into grave/plot	\$470.00	N	Y	В
Memorial Tree (Thirlmere only) – 16 allotments per tree (per allotment)	\$880.00	N	Y	В
Removal of Ashes for Relocation	\$470.00	N	Y	В
Plaques – Bronze plaque single	\$470.00	N	Υ	В
Memorial Work (Permit)				
Permission to erect single memorial (single allotment)	\$215.00	N	N	В
Permission to erect double memorial (two allotments)	\$320.00	N	N	В
Permission to restore a memorial	\$145.00	N	N	В
General				
Account processing fee	\$47.00	N	Y	В
Ancillary fee	POA	N	Y	В
Refund/transfer right of burial (admin fee)	\$100.00	N	N	В
Exhumation (attendance and admin fee per day or part thereof)	\$775.00	N	Υ	В
Cemetery Search Fee				
Brief (less than 30 minutes incl. Phone/fax copying & postage)	\$67.00	N	N	В
Extensive – each additional hour or part thereof	\$67.00	N	N	В
Commercial Direction Signs – Supply and Installation				
Commercial direction sign installation (each)	\$492.00	N	Y	С
Non standard commercial sign installation	POA		Y	C
Commercial Use of Public Footpaths and Roadside Verges	. 5/1	'''	.	<u> </u>
	Ø400.50	N. 1	N.I.	
Initial application fee	\$180.50		N	C
Café style outdoor dining area (rate per m2 per annum)	\$103.00	N N	N	C

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
A-Frame and advertising signage (rate per sign per annum)	\$150.50	N	N	С
Display and/or sale of goods (rate per m2 per annum)	\$240.00	N	N	С
Lease preparation & execution – legal fees and administration	At Cost plus GST	N	Y	С
Food Vending Van (Where Authorised)				
Application Fee	\$180.50	N	N	С
Annual Rate per site	\$718.00	N	N	С
Engineering Construction Certificate			·	
Construction Certificates (Roads and Drainage)				
Minimum Fee	\$168.50	N	N	С
Plus rate per metre of road frontage (full or half road) or rate per metre of drainage	\$19.20	N	N	С
Modification of Construction Certificate Plans				
Minor / Single Item	\$241.00	N	N	С
Major / multiple issues	50% of original Construction Certificate Fee	N	N	С
Plan Checking & Supervision Fees				
Roadworks & Associated Matters per metre length	\$33.00	N	Y	С
Minor roadworks, driveways for battleaxe type developments and any unsealed pavements, private roads etc.	\$16.60	N	Y	С
Drainage Works per metre length	\$21.50	N	Y	С
$\ensuremath{N.B.}$ Includes overland flowpaths where no pipes are proposed, inter-allotment of	drainage lines, inlet/ou	tlet works etc.		
Inspections (each)	\$240.00	N	N	С
Inspection for Audits of Construction Work	POA, fee up to \$1,000	N	N	С
Plan Checking Fee Per A1 Sheet				
Initial Assessment	\$326.00	N	Y	С
Subsequent Amendments	\$186.50	N	Y	С
For developments with a value of construction in excess of \$200,000, a quote for council upon request	r plan checking and s	upervision fee	s will be p	provided by
Design Consultation Fee (Input by Council Engineering Staff)				
Advice – over and above standard plan checking and inspections	\$238.00	N	Y	С
Engineering Specifications				
Design Specifications – Subdivision & Engineering standards	\$234.50	N	N	С
Free Download from Council Website. Fee applies if hard copy required.				
Construction Specifications – Subdivision & Engineering standards	\$234.50	N	N	С
Filming Rights on Council Property & Roads – Including Footpath	n Areas			
Application Fee Based On				
N.B. Conditions apply. Refer to the Works Division and/or Council's Filming Police	y for details			
Film Shoots – Low impact	\$192.50	N	N	С
Film Shoots – High impact	\$1,195.00	N	N	С
For example, film shoots requiring road closures, traffic management, advertising	g, liaising with other a	gencies, etc.		
Film Shoots – Low impact – Less than 8 working days notification	\$385.00	N	N	С
Cost of advertisement placed in newspaper circulating across the state concerning issues of interest to Aboriginal people in relation to filming on community land that is of cultural significance	At Cost	N	N	В
Daily Hire Fees				
Daily Hire Fee Hall – see "Halls & Community Centres"	See "Halls & Community Centres"	N	N	А
Daily Hire Fee Sportsground (including Botanical Gardens) – see "Sportsgrounds – Other"	See "Sportsgrounds - Other"	N	N	А

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Other				
Key Deposit	\$26.00	N	N	Е
Bond (refundable)	\$1,030.00	N	N	E
Flooding Enquiry				
Application and File Search Fee	POA	N	N	С
Issue of flood levels – first site (min)	POA	N	N	C
Additional sites in same application	POA	N	N	С
Works by Council-Resident Contribution (Roads Act)				
Property owners will be charged a maximum of 50% of the actual constr	ruction costs in accordance v	vith the NSW R	oads Act	1993
Residential & Rural Property	addicti docto il addordanto i			
	No Chargo	l NI	NI	
Footpath	No Charge	N	N	
Commercial & Industrial Property				
Footpath – full frontage – rate per m2	\$125.00	N	N	С
Kerb & Gutter – full frontage – rate per m	\$146.00	N	N	С
Halls & Community Centres				
Halls are categorised into 2 main categories dependent upon the facilities	es provided:			
General				
Clean up fee (if required)	At cost plus 40% plus GST	N	Y	В
Casual Hirers Insurance	If required - refer to "Occasional Casual Hirer Insurance Policies -Hall"	N	Y	В
Emergency Services – Meetings and Training	No Charge	N	Υ	
Key deposit (all hirers)	\$25.00	N	N	Е
Bond (all hirers)				
Community Group Bond	\$200.00	N	N	Е
General Hall Hire Bond	\$400.00	N	N	E
Bond for Markets/Carnivals/Fetes/Fairs/Corporate	\$1,000.00	N	N	Е
Bond for 16th to 21st birthday functions	\$1,000.00	N	N	E
Cancellation fee				
Cancellation of booking less than 7 days notice	100%	N	Υ	В
Cancellation of booking less than 8 to 30 days notice	10%	N	Υ	В
No charge if more than 30 days notice is given	No Charge	N	Υ	В
Other				
Security if required	At Cost	N	Υ	В
Pre Arranged Cleaning &/or Rubbish Removal	At Cost	N	Y	В
Administration fee (per hour) for booking changes	\$44.00	N	Υ	В
Category 1 Community Halls				
Community Groups				
Hire per hour	\$14.50	N	Υ	Α
Functions	\$170.00	N	Υ	Α
Regular Hirers	·			
Hire per hour	\$17.50	N	Υ	A
Functions	\$225.00	N N	Y	A
Casual Hirers (Wollondilly Residents)	<b>\$225.00</b>		* [	
Hire per hour	\$22.50	N	Υ	А
Functions	\$300.00	N	Υ	А

Office 2	\$96.00	N	Y	А
Office 3	\$130.00	N	Y	А
Senior Citizen (annual fee)	No charge	N	Y	
Tahmoor Community Centre				
Community Links Wollondilly				
Licence fee per annum (reviewed annually)	\$26,225.00	N	Y	А
Rainbow Playhouse Preschool Inc		•		
Licence fee per month	\$889.00	N	Υ	А
Office hire over holidays per week	\$55.00	N	Υ	А
Katies Kindergarten				
Licence fee per month	\$2,655.00	N	Y	А
Hire of Sound Room		'		
Hourly rate	\$18.00	N	Y	А
8 hours or more	\$225.00	N	Y	A
Warragamba Town Hall			'	
Annex/Senior Citizens Room	*****			
Bond	\$200.00	N	N	E
Community groups hire per hour	\$14.50	N	Y	A
Community groups hire per day	\$103.00	N	Y	A
Regular hirers per day	\$17.51	N	Y	A
Regular hirers per day  Casual hirers (Wollondilly residents) per hour	\$112.50 \$22.50	N N	Y	A A
Casual hirers (Wollondilly residents) per hour  Casual hirers (Wollondilly residents) per day	\$126.00	N	Y	A
Casual hirers (non-residents) per hour	\$30.00	N	Y	A
Casual hirers (non-residents) per day	\$146.00	N	Y	A
Seniors annual fee	\$600.00	N	Y	A
Markets/Carnivals/Fetes/Fairs/Corporate		'	'	
Regular Hirer (max. 12 per year)	\$225.00	N	Y	А
Casual Hirer (one off hire)	\$310.00	N	Y	A
Other			'	
Waste Container (max 240ltr)	At cost + 10%	N	Y	А
Installation of Entrances		•		
Application and inspection fee	\$180.00	N	N	С
Inspections over and above standard	\$113.50	N	N	С
Culvert entrances – 375 mm diameter & 4.9m wide	POA	N	Y	С
Layback entrances (3.5m wide)	POA	N	Y	С
Ramped entrances (3.5m wide)	POA	N	Y	С
Headwalls (to repair)	POA	N	Υ	С
Concrete dish crossing	POA	N	Y	С

19/20 Fee

(incl. GST)

At cost + 10%

\$88.00

\$88.00

\$61.00

\$145.00

Statutory

N

Ν Ν

N

Ν

Name

Office 1

Office 2

Office 3

Office 1

Other

Trade Waste Container (max 1.5m3) if applicable

Picton Community Centre (Office Accommodation Per Week)

Picton Memorial School Of Arts (Office Accommodation Per Week)

Price

Α

Α

**GST** Category

Υ

Name	19/20 Fee	Statutone	CST	Price
Name  Convert Hirogo (New Papidents)	(incl. GST)	Statutory	GST	Category
Casual Hirers (Non-Residents)	ф20.00	N N I	V .	Δ.
Hire per hour  Functions	\$30.00 \$495.00		Y	A
Other	ψ433.00	, , , , ,	'	^
	At 1 1 400/		\ <u></u>	
Trade Waste Container (max 2m3) if applicable	At cost + 10%		Y	A
Lighting usage (Wollondilly Shire Hall)	charged fo	r	ĭ	А
Wollondilly Shire Hall				
Art Foyers – Exhibition Rate Art Exhibitors Only (Other	Hirers Pay General Fee	s)		
General Hire Foyer A & B				
Half rate if only one foyer is required				
One Day	\$60.00	) N	Y	Α
Three Days	\$170.00	) N	Υ	Α
One Week	\$395.00	)   N	Y	А
Community Group Hire Rate Foyer A & B				
Half rate if only one foyer is required				
One Day	\$34.50	) N	Υ	Α
Three Days	\$102.00		Y	А
One Week	\$230.00	)   N	Y	А
Foyers required by general hirers – per Foyer				
Only applicable if main hall is hired. Art Exibitors have priority of use				
Community Group per hour	\$1.10		Y	A
Community Group per function	\$11.40		Y	A
Regular Hirer per hour  Regular Hirer per function	\$1.60 \$16.60		Y	A
Casual Hirer per hour	\$4.40		Y	A
Casual Hirer per function	\$44.00		Y	A
Casual Hirer (non-resident) per hour	\$11.40		Υ	A
Casual hirers (non-residents) per function	\$66.00	) N	Υ	А
Markets/Carnivals/Fetes/Corporate (includes use of foyers	3)			
Regular Hirers (Max 12 per year)	\$245.00	) N	Υ	А
Casual Hirers (one off hire)	\$330.00	) N	Υ	А
Wilton Community Centre				
Office hire per week	\$22.50	) N	Υ	А
Category 2 Community Halls	·			
Community Groups				
Hire per hour	\$11.00	) N	Υ	А
Functions	\$125.00	) N	Υ	А
Regular Hirers				
Hire per hour	\$14.00	) N	Υ	А
Functions	\$175.00	) N	Y	А
Casual Hirers (Wollondilly Residents)				

\$17.50

\$238.00

\$27.00

\$420.00

N

N

N

Α

Α

Hire per hour

Hire per hour

Functions

Casual Hirers (Non-Residents)

Functions

Name

Permit to exceed signposted load limit (per permit)

Road/Footpath Opening Permit

Unsealed Shoulder/Pavement

Asphalt Patching (Less than 24T Total)

Plant and Labour charge (/shift max 6t)

Establishment

50mm thick \$/m<sup>2</sup>

100mm thick \$/m<sup>2</sup>

Structural assessment of bridge on HML / B Double route

This fee is to administer compliance of the Restoration Policy Civil Works (Including Restoration Fees)

Charges capped at 10 permits per applicant - 12 months permit only

Provision of Road Manager Consent of NHVR Permit for HML / B Double per

Road Opening Permits – Telstra, Water Supply, Drainage, Gas

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Lease Part of Road Reserve				
Non-Refundable (rate/m2/day)	POA	N	Υ	С
Refundable Damage Deposit (rate/m2)	POA	N	N	E
Ancillary Works – eg sediment control	POA	N	Y	С
Annual charge for cables and pipes	POA	N	Y	С
Private utility services - per km/year	'			
Maintenance Bond				
Held by Council for a Minimum Period of 12 Months				
Value of Bond	\$1,000 or 10% of value of work, whichever is the greater	N	N	E
Occasional/Casual Hirer Insurance Policies				
Sporting Grounds (Non Sporting Activity)				
Non alcoholic drinks being consumed	\$260.00	N	Υ	В
Alcoholic drinks being consumed	\$500.00	N	Y	В
Halls				
Meetings	\$17.00	N	Υ	В
Maximum of 11 per year				
Functions where alcohol is not being consumed	\$54.00	N	Y	В
Functions where alcohol is being consumed	\$148.00	N	Y	В
Regular Hirer (at Council's discretion, only low risk activities will be covered)	\$4.00 (Per booking)	N	Y	В
Council Parks and Reserves				
Functions where alcohol is not being consumed	\$54.00	N	Υ	В
Functions where alcohol is being consumed	\$148.00	N	Y	В
Botanic Gardens				
Functions including weddings	\$54.00	N	Υ	В
Alcohol not permitted				
Plan Printing Costs (Including Copying Plans)				
A0	\$17.20	N	Y	С
A1	\$14.00	N	Y	С
A2	\$11.40	N	Υ	С
Large quantity printing (in excess of 10 pages)	30% reduction on above rates	N	Y	С
Road Management Approval				
Application Fee for roadworks or structures Permit for Low/Risk occupation.  NOTE: If unclear of the charges required this should be the minimum fee for lodgement of the application. Additional fees will be notified if applicable.	\$134.50	N	N	С
Application for roadworks or structures Permit for Medium to High Impact/Risk occupation for 1 to 5 shifts inclusive ( See application form for definitions )	\$268.00	N	N	С
Additional shift fees for Medium to High Impact/ Risk roadworks or structures Permit per week for greater than five shifts.	\$520 per week or part thereof	N	N	С
Bond for High Impact/Risk Roadworks or Structures Permit	\$50,000 or 20% of the estimated value of the works subject of the 138 Permit, whatever is the greater	N	N	С
Permit for events (non-roadwork) affecting a Public Road	\$268.00	N	N	С

19/20 Fee

(incl. GST)

\$73.00

\$73.00

\$147.50

POA

POA

POA

POA

POA

POA

Statutory

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**Price** 

С

С

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**GST** Category

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Ν

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N

Ν

Ν

N

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Sportsgrounds – Schools				
Canteen				
Bond	\$200.00	N	N	E
Hire	\$120.00	N	Υ	А
Ground Usage		'		
Annual bond per school (payable to Council)	\$400.00	N	N	E
Annual Maintenance Contribution Fee – Primary Schools (Covers				
Fee (payable to Council)	\$120.00	N	Y	А
	ψ120.00	14	' '	^
Carnivals – Primary/Secondary Schools	<b>₽405.00</b>	N. I	V	Δ.
School Carnivals – School Carnival Fee (Athletics)	\$195.00	N N	Y	A
School Carnivals – School Carnival Fee (Cross Country)  P.S.S.A. Carnivals and Interschool Gala Days Half Day (3Hrs)	\$98.00	N N	Y	A A
P.S.S.A. Carnivals and Interschool Gala Days Full Day	\$195.00	N	Y	
Annual Maintenance Contribution Fee – Picton High School (Cove			. 1	
		1	V	۸
Fee (payable to Tahmoor Sportsground Management Committee)	\$550.00	N	Υ	А
Other				
Rubbish Removal	At cost + 40%	N	Y	А
Sportsgrounds – Other				
Hire of all sporting facilities is subject to Council's normal requirements for Publi- Insurance Policies") in addition to hire fees. Definition of Community Group - A no operate as a business. Penalties apply to Unauthorised Access/Usage.				
General				
Penalty for late payment of hire fees (Regular hirers only)	\$109.50	N	Y	В
Penalty for use of Grounds without a booking	\$515.00	N	Y	В
Clean up of Sportsground (if required) including removal of rubbish	\$218.50	N	Y	A
If costs exceed charge "Clean up fee" below applies	A040.50			
Clean up of amenity (if required)	\$218.50	N	Y	A
If costs exceed charge "Clean up fee" below applies  Clean up fee (if required)	At cost plus 40%	l N	Y	A
Clean up lee (ii requireu)	plus GST	IN I	'	A
Casual hirers Insurance	If required - refer to "Occasional Casual Hirer Insurance Policies"	N	Y	В
The following events do not incur a charge				
Emergency Services – Meetings and Training	No Charge	N	Υ	
Community Fundraising Event (to be determined by Council on application)	No Charge	N	Υ	
Bond still applicable				
Christmas Carols (once per annum)	No Charge	N	Y	
Bond still applicable				
Anzac Day Services	No Charge	N	Y	
Cancellation fee				
Cancellation of booking if less than 7 days notice given	100%	N	Υ	В
Cancellation of booking if 8 to 30 days notice given	10%	N	Y	В
No charge if more than 30 days notice is given	No Charge	N N	Υ	
Bonds/Deposits				
Key deposit (all hirers)	\$25.00	N	N	Е
Bond (all hirers except market/carnival etc)	\$400.00	N	N	Е
Markets/Carnivals/Fetes/Fairs/Corporate	\$1,000.00	N	N	Е

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Canteen				
Canteen Bond (casual hirers)	\$200.00	N	N	Е
Hire (casual hirers)	\$120.00	N	Y	А
Floodlights				
Floodlights per hour casual hirers & seasonal hirers where applicable	\$85.00	N	Υ	A
Floodlights – Seasonal Hirers Annual Fee	\$290.00	N	Y	A
Floodlights – Seasonal Hirers Electricity Charges	At cost plus GST	N	Y	А
Electricity costs for amenities			,	
Amenity Electricity Use costs – Seasonal Hirers	At cost plus GST	N	Y	A
Cricket Pitch		1	ı	
Covering	\$844.00	N	Y	А
Uncovering	\$844.00	N	Y	A
Goal Posts	ψ044.00	1 14	'	^
	<b>#000.00</b>	N. I	V/	^
Removal Installation	\$330.00	N	Y	A
	\$330.00	N	ĭ	A
Group Fitness Trainers/Personal Trainers				
Casual Hirer (1 session with duration of up to 2 hours)	\$44.00	N	Y	А
Group Fitness Training (Program of up to 6 weeks duration, limited to 18 participants)	\$330.00	N	Y	А
Group Fitness Trainers/Personal Training (1 Trainer and up to	4 Clients per sess	sion)		
12 month Licence	\$132.00	N	Y	А
Group Fitness Trainers/Personal Training (1 Trainer and up to	18 Clients per ses	ssion)		
12 month Licence	\$1,350.00	N	Υ	А
Trade waste				
Per bin including empty (max 2m3)	At Cost + 10%	N	Υ	А
Other			'	
Seasonal Hirers Amenities Maintenance Levy Fee	\$215.00	N	Y	А
Excessive Water Usage	At Cost		Y	A
Casual Hirers	7 11 0 0 0 1		. 1	, ,
Hire half day	\$146.00	N. I	Y	A
Hire full day	\$146.00	N N	Y	A
Hourly rate	\$44.00	N	Y	A
Markets/Carnivals/Fetes/Fairs/Corporate – Category 1	\$844.00	N	Y	A
Regular Hirers			ı	
Per Player Fee applies per player per season (or per annum for annual hirers)				
Junior Players (Under 18)	\$8.00	N	Y	A
Per Player Fee - All Codes except Cricket	φοισσ		.	
Senior Player (18 & Over)	\$13.00	N	Y	А
Per Player Fee - All Codes except Cricket				
Out of Season – Junior Players (Under 18)	\$1.60	N	Y	А
Per Player Fee - all codes				
Out of Season – Senior Players (Under 18)	\$3.20	N	Y	А
Per Player Fee - all codes				
Cricket Fee				
In lieu of per player fee excluding out of season use.				
Per Wicket	\$492.00	N	Y	Α

Excludes Bargo, 2nd Net Tahmoor & 2nd Net Dudley Chesham

ame	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Other				
Hire half day	\$79.00	N	Υ	А
Hire full day	\$147.00	N	Y	А
Hourly rate	\$23.50	N	Y	Α
Appin AIS				
Either Per Player OR Minimum Fee to apply (whichever fee is highes "General" above.	t). Minimum Fee APPIN AIS SF	PORTSGROUNI	D also re	fer to
Seasonal Hirers (six months, April to Sept, Oct to Mar)	– Minimum Fee			
Excludes Cricket who pay per wicket				
Season Hire – Soccer	\$987.00	N	Υ	А
Netball per season (includes lighting)	\$263.00	N	Y	Α
Clubhouse Hirers (Clubhouse only)				
Community Groups				
Bond	\$200.00	N	N	Е
Hire Per Hour	\$9.90	N	Y	Α
Functions	\$126.00	N	Υ	А
Regular Hirers				
Bond	\$400.00	N	N	Е
Hire Per Hour	\$13.40	N	Υ	Α
Functions	\$167.00	N	Y	Д
Casual Hirers (Wollondilly Residents)				
Bond	\$400.00	N	N	Е
Hire Per Hour	\$16.60	N	Υ	А
Functions	\$231.00	N	Υ	Д
Casual Hirers (Non-Residents)				
Bond	\$400.00	N	N	Е
Hire Per Hour	\$24.50	N	Υ	Д
Functions	\$410.00	N	Y	Д
Minimum Fee Appin Park Also Refer to "General" Above	е			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Hire per season	\$691.00	N	Y	А
nimum Fee Bargo Sportsground Also Refer to "General"	' Above			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Excludes Cricket who pay per wicket				
Hire per season	\$691.00	N	Υ	A
Bargo 1st Scouts group – hire per season	\$349.00	N	Y	А
Per player fee does not apply				
argo Sportsground				
BBQ Amenity Hire				
Bond	\$200.00	N	N	E
Community Groups hire per day	\$72.00	N	Y	Α
Regular Hirers Hire per day (out of season only)	\$93.50	N	Y	Α
Casual Hirers (Wollondilly Residents) hire per day	\$153.00	N	Y	А
Casual Hirers (non-residents) hire per day	\$273.50	N	Υ	Д
ouglas Park Sportsground Also Refer to "General"Above				
Seasonal Hirers (six months, April to Sept, Oct to Mar)	– MinimumFee			
Club fee per season	\$987.00	N	Υ	А

lame	19/20 Fee (incl. GST)	Statutory	GST	Price Categor
Community Groups				
Bond	\$200.00	N	N	E
Hire half day	\$74.00	N	Υ	A
Hire full day	\$147.00	N	Υ	Д
Hourly rate	\$21.50	N	Υ	Д
Netball Courts – Minimum Fee				
Season Hire of Netball Courts	\$301.00	N	Υ	Д
Netball courts per hour	\$14.00	N	Υ	A
Per player fee does not apply				
Minimum Fee Dudley Chesham Also Refer to "General" Above				
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Excludes Cricket who pay per wicket				
Senior Rugby League, Junior Rugby League	\$691.00	N	Y	Д
Netball per season	\$308.00	N	Υ	A
Annual Hirer				
Pony Club	\$605.00	N	Υ	Д
Tennis/Macarthur Astronomical Society	\$126.00	N	Υ	A
Per player fee does not apply				
Individual Rider with one horse in Pony Club area	\$140.50	N	Y	
Per player fee does not apply	_			
Dudley Chesham Pony Club Area – Individual Casual Rider, one horse per day	\$13.40	N	Y	, , , , , , , , , , , , , , , , , , ,
Individual Rider with one horse (per day)				
finimum Fee Hume Oval Also Refer to "General" Above				
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Hire per season	\$987.00	N	Υ	F
Excludes Cricket who pay per wicket				
Tennis club	\$725.00	N	Y	F
Minimum Fee Picton Sportsground Also Refer to "General" Abov	/e			
· •				
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
See also "Cricket Fee"	\$2.055.00	l NI	V	
Oztag Summer Season	\$2,955.00	N	Y	
Oztag Winter Season Soccer	\$1,970.00 \$987.00	N N	Y	
Rugby League	\$987.00	N	Y	
		1 11	'	
Iinimum Fee Tahmoor Sportsground Also Refer to "General" Ab	oove			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Excludes Cricket who pay per wicket				
Soccer	\$2,955.00	N	Y	
Cricket	\$1,480.00	N	Y	
Little Athletics	\$987.00	N	Υ	F
Annual Hirers				
7	\$2,190.00	N	Υ	F
Netball	1 1			
	\$547.00	N	Υ	A
Netball		N	Υ	F
Netball Kennel Club	\$547.00	N	Y	F

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Casual Hirers				
Hire half day	\$113.50	N	Υ	А
Hire full day	\$225.00	N	Y	А
Hourly rate	\$40.00	N	Y	А
Floodlights				
Casual hirer per hour	\$86.50	N	Υ	А
Seasonal hirer per hour	\$86.50	N	Y	А
Markets/Carnivals/Fetes/Fairs/Corporate				
Hire	\$550.00	N	Υ	А
Minimum Fee Thirlmere Sportsground Also Refer to "General	al" Above			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Winter Touch Football per season	\$1,250.00	N	Υ	А
Senior Rugby League per season	\$2,370.00	N	Y	Α
Junior Rugby League per season	\$2,565.00	N	Y	Α
Thirlmere Sportsground				
Greyhound Track				
Annual Licence fee	\$855.00	N	Υ	А
Clubroom Hirers				
Community Groups				
Bond	\$200.00	N	N	Е
Hire Per Hour	\$10.60	N	Y	А
Functions	\$123.00	N	Y	Α
Regular Hirers				
Bond	\$400.00	N	N	Е
Hire Per Hour	\$13.40	N	Y	А
Functions	\$166.00	N	Y	А
Casual Hirers (Wollondilly Residents) hires 10 or less time	es per year			
Bond	\$400.00	N	N	Е
Hire Per Hour	\$17.20	N	Υ	А
Functions	\$232.00	N	Y	А
Casual Hirers (Non Residents)				
Bond	\$400.00	N	N	Е
Hire Per Hour	\$25.50	N	Υ	А
Functions	\$410.00	N	Y	А
Minimum Fee Victoria Park Also Refer to "General" Above				
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Season Hire	\$987.00	N	Υ	А
Victoria Park				
Clubhouse Hirers (Clubhouse only)				
Community Groups				
Bond	\$200.00	N	N	E
Hire Per Hour	\$9.90	N	Y	A
Functions	\$126.00	N	Y	Α
Regular Hirers (out of season hire)				
Bond	\$400.00	N	N	E

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Hire Per Hour	\$13.40	N	Υ	А
Functions	\$167.00	N	Y	А
Casual Hirers (Wollondilly Residents)				
Bond	\$400.00	N	N	E
Hire Per Hour	\$16.60	N	Y	А
Functions	\$231.00	N	Υ	Α
Casual Hirers (Non-Residents)				
Bond	\$400.00	N	N	E
Hire Per Hour	\$25.00		Y	A
Functions	\$410.00	N	Υ	Α
BBQ Amenity Hire				
Bond	\$200.00	N	N	E
Community Groups hire per day	\$72.00	N	Y	A
Regular Hirers Hire per day (out of season only)	\$93.50	N	Y	A
Casual Hirers (Wollondilly Residents) hire per day	\$153.00	N	Y	A
Casual Hirers (non-residents) hire per day	\$273.50	N	Y	A
Minimum Fee Warragamba Sportsground Also Refer to "Gen			ı	
	orar 7150VO			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Season hire	\$691.00	N	Y	A
Netball Season hire	\$308.00	N	Y	А
Narragamba Sportsground				
Clubhouse Hirers (Clubhouse only)				
Community Groups				
Bond	\$200.00	N	N	E
Hire Per Hour	\$10.60	N	Y	A
Functions	\$126.00	N	Y	A
Regular Hirers				
Bond	\$400.00	N	N	E
Hire Per Hour	\$13.40	N	Y	A
Functions	\$166.00		Y	A
Casual Hirers (Wollondilly Residents)	, , , , , ,	1	- 1	
Bond	\$400.00	N	N	E
Hire Per Hour	\$17.20		Y	A
Functions	\$232.50		Y	A
Casual Hirers (Non Residents)	Ψ202.00	1 17	'	/ \
<u> </u>	<b>\$400.00</b>	N. I	N. I	
Bond	\$400.00	N	N	E
Hire Per Hour  Functions	\$25.50		Y	A
	\$410.00	N	Υ	A
Minimum Fee – Warragamba Water Board Oval Also Refer to	"General" Above			
Seasonal Hirers				
Season hire	\$987.00	N	Υ	А
Minimum Fee – Willis Park Also Refer to "General" Above				
Seasonal Hirers (six months April to Sept Oct to Mar)				
Seasonal Hirers (six months, April to Sept, Oct to Mar)  Season hire	\$691.00	N	Y	А

Excludes Cricket who pay per wicket

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Minimum Fee Wilton Recreation Reserve Also Refer to "General"	Above			
Seasonal Hirers (six months, April to Sept, Oct to Mar)				
Season hire	\$691.00	N	Υ	А
Excludes Cricket who pay per wicket				
Netball courts per hour	\$14.00	N	Υ	А
Wilton Recreation Reserve				
Markets				
Markets held outside of Sportsground in Reserve	\$219.00	N	Υ	А
Day Hire Rate				
Parks and Reserves (Including Botanic Gardens)				
Formal functions (Weddings, christenings, etc)	\$91.00	N	Y	А
Hourly rate	\$30.00	N	Y	А
Bonds	\$200.00	N	N	E
Casual Hirers Insurance	If required - refer to "Occasional Casual Hirer Insurance Policies - Council Parks and Reserves"	N	Y	В
Casual Hire – Full day hire	\$186.50	N	Υ	А
Community Fundraising Events (as determined by Council on application)	No Charge	N	Y	
Bond still applicable				
Christmas Carols	No Charge	N	Υ	
Bond still applicable				
Anzac Day Services	No Charge	N	Y	
Emergency Services training	No Charge	N	Y	
Tennis Courts				
Per hour				
Tennis Court Hire - Casual Requiring Lights	\$18.20	N	Υ	Α
Tennis Court Hire - Casual Not Requiring Lights	\$14.60	N	Y	А
Tennis Court Hire – Permanent Booking (3 months minimum) Requiring Lights	\$16.60	N	Υ	А
Tennis Court Hire – Permanent Booking (3 months minimum) Not Requiring Lights	\$13.40	N	Y	А
Traffic Counts				
Supply of information only to first site (min)	\$145.00	N	Υ	С
Additional sites (per site)	\$61.00	N	Y	С
Warragamba Neighbourhood Centre				
Neighbourhood Centre/per week	\$145.00	N	Υ	А
Elder Care Cottage per week	\$115.00	N	Υ	А

## Fees and Charges ENVIRONMENT

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
NoxiousWeeds	(mon ee ty			
Weeds Compliance Enquiry Certificate (formerly Noxious weeds certificate)	\$94.00	N	N	C
Private property spraying/per hour	\$108.00	N	N	C
Additional charge for chemicals				
Expenses Incurred When Serving a Biosecurity Direction Under the	he Biosecurity Ac	t		
(formerly Expenses Incurred When Serving a Notice Under Section	•		Act)	
Administration	\$87.00	N	N	С
Inspection fee per 1/2 hour	\$74.50	N	N	С
Expenses Incurred When Undertaking Control Works under Biose Expenses Incurred When Serving a Notice Under Section 20 of T	*			
Inspection fee including fees for private property spraying/per hour	\$129.00	N	N	С
Additional charge for chemicals				
Roadside management pre-works inspection (per 1/2 hour)	\$74.50	N	N	С
Recycling				
Reln ripple compost bin	\$48.00	N	Υ	С
Reln worm farm	\$87.50	N	Υ	С
Biobanking Agreement				
Under the Environmental Planning and Assessment Act				
Request for Biobanking agreement -written enquiry fee	\$400.00	N	N	А
Vegetation Management				
Nursery Stock				
Tubestock (each)	\$2.50	N	Υ	С
Tubestock per tube for orders over 500	\$1.80	N	Y	С
Lannen/Hiko cells	\$1.20	N	Υ	С
15cm pots (each)	\$7.60	N	Υ	С
20cm pots (each)	\$13.40	N	Y	С
Long stem (each)	\$7.60	N	Y	C
Approved community projects (each)	POA	N	Y	С
Other				
Seed collection (per person/per hour)	\$87.00	N	Υ	С
Bush regeneration (per person/per hour)	\$87.00	N	Y	С
Vegetation management charge (per person/per hour)	\$93.50	N	Y	С
Environmental technical services (per person/per hour)	\$108.00	N	Y	C
Education programs	As Advertised	N	Y	С
Tree/Vegetation Removal/Pruning Inspection Fee (formerly Tree In	spection Fee)			
Up to 5 Trees/100m2 Vegetation (formerly Less than or equal to 5 trees)	\$44.50	N	N	С
6 or more Trees, > 100m2 Vegetation (formerly Tree permit)	\$113.50	N	N	C
Ancillary to other development work that requires consent (formerly Greater than 5 Trees (ie 6 +))	DA fees apply (sliding scale)	N	N	С
Environmental Resource Centre Hire Rates				
Not for profit & approved environmental groups	No Charge	N	Υ	
Government Agencies (per hour)	\$34.00	N	Υ	С
Other Approved groups (per hour)	\$40.00	N	Y	С

Name

re-Weighbridge				
Residential Customers				
General inert waste (max. 5% of combined con-	crete,brick,pavers,tiles,soil,clay)			
Includes State Govt Levy	,,			
Up to 0.25m3	\$15.00	N	Y	(
>0.25m3 to 0.5m3	\$30.00	N	Y	
>0.5m3 to 0.75m3	\$45.00	N	Y	
Per 1m3	\$60.00	N	Y	(
General inert waste (more than 5% of combined	d concrete,brick,pavers,tiles,soil,	clay)		
Up to 0.25m3	\$70.00	N	Y	
>0.25m3 to 0.5m3	\$139.50	N	Y	
>0.5m3 to 0.75m3	\$208.70	N	Y	
Per 1m3	\$278.20	N	Y	
Brick, pavers and concrete. Mixed or separated.				
Up to 0.25m3	\$40.50	N	Υ	
>0.25m3 to 0.5m3	\$81.00	N	Y	
>0.5m3 to 0.75m3	\$121.60	N	Y	
Per 1m3	\$162.00	N	Y	(
arden Organics				
Up to 0.25m3	\$6.90	N	Y	
>0.25m3 to 0.5m3	\$13.75	N	Y	
>0.5m3 to 0.75m3	\$20.60	N	Y	
	·	-		
Per 1m3	\$27.50	N	Y	
	\$27.50	N	Y	
ommercial Customers			Y	
ommercial Customers  General inert waste (max. 5% of combined con-			Y	
ommercial Customers			Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3	crete, brick, pavers, tiles, soil, cla	ay)		
ommercial Customers  General inert waste (max. 5% of combined conditional line)  Includes State Govt Levy	crete, brick, pavers, tiles, soil, cla	ay)	Y	(
Ommercial Customers  General inert waste (max. 5% of combined conditional line) Includes State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3	crete, brick, pavers, tiles, soil, cla \$29.80 \$59.60	N N	Y	
Ommercial Customers  General inert waste (max. 5% of combined conditional line) Includes State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3	\$29.80 \$29.60 \$89.40 \$119.20	N N N N N	Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined)	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$1 concrete, brick, pavers, tiles, so	N N N N N	Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00	N N N N N N N N N N N N N N N N N N N	Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined)	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$\frac{1}{2}\$\$ concrete, brick, pavers, tiles, so \$75.00 \$150.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined confined state Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  Po.25m3 to 0.5m3  Po.25m3 to 0.75m3  Per 1m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$\frac{1}{2}\$\$ concrete, brick, pavers, tiles, so \$75.00 \$150.00 \$225.00 \$300.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y	
General inert waste (max. 5% of combined conditions) Includes State Govt Levy Up to 0.25m3 >0.25m3 to 0.5m3 >0.5m3 to 0.75m3 Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3 >0.25m3 to 0.5m3 >0.25m3 to 0.5m3 Po.25m3 to 0.5m3 Po.25m3 to 0.75m3 Per 1m3  Brick, pavers and concrete. Mixed or separated.	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00 \$300.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y	
General inert waste (max. 5% of combined confined state Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$\textit{d} \textit{concrete, brick, pavers, tiles, so} \$75.00 \$150.00 \$225.00 \$300.00 \$. No other material	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y	
General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00 \$300.00 \$80.00 \$81.00 \$81.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00 \$300.00 \$10.00 \$121.60	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.25m3 to 0.75m3  Per 1m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00 \$300.00 \$80.00 \$81.00 \$81.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.25m3 to 0.75m3  Per 1m3  Garden Organics	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$119.20 \$25.00 \$300.00 \$121.60 \$162.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y Y Y	
Ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  Per 1m3  Garden Organics  Up to 0.25m3	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$75.00 \$150.00 \$225.00 \$300.00 \$81.00 \$81.00 \$1121.60 \$162.00 \$13.80	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y Y Y Y	
ommercial Customers  General inert waste (max. 5% of combined continuous State Govt Levy  Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  General inert waste (more than 5% of combined Up to 0.25m3  >0.25m3 to 0.5m3  >0.5m3 to 0.75m3  Per 1m3  Brick, pavers and concrete. Mixed or separated Up to 0.25m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.25m3 to 0.5m3  >0.25m3 to 0.75m3  Per 1m3  Garden Organics	\$29.80 \$29.80 \$59.60 \$89.40 \$119.20 \$119.20 \$25.00 \$300.00 \$121.60 \$162.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y Y Y	

19/20 Fee Price (incl. GST) Statutory GST Category

ame	19/20 Fee (incl. GST)	Statutory	GST	Prio Categor
Il Customer	· · · · · · · · · · · · · · · · · · ·			
Reusable & Recyclable Items				
Gas bottles	\$10.40	N	Y	(
Mattresses	\$32.30	N	Y	(
Virgin Excavated Natural Material (VENM) – must be certified	Negotiable	N	Y	(
Tyres – rims must be removed: motorcycle	\$2.80	N	Y	(
Tyres – rims must be removed: passenger car	\$4.10	N	Υ	
Tyres – rims must be removed: light commercial & 4WD	\$8.20	N	Y	
Tyres – rims must be removed: truck	\$18.60	N	Y	
Tyres – rims must be removed: truck super single	\$37.30	N	Y	
Tyres – rims must be removed: large plant up to 1 metre diameter	\$121.30	N	Y	
Tyres – rims must be removed: large plant > 1 metre diameter	Cost + 5%	N	Y	
Unacceptable waste re-load fee				
Unacceptable waste re-load fee	\$100.00	N	Y	
Free Drop-Off				
Scrap metal (fridges, washing machines, metal car parts, metal roofing & fencing, etc)		N	Y	
eWaste (computers, screens, computer peripherals, printers, TVs)		N	Y	
'Yellow-lid' recycling bin materials: glass containers, paper, cardboard, plastic containers, steel cans, aluminium cans		N	Y	
Motor oil		N	Y	
Car batteries		N	Y	
General inert waste				
Ochoral more waste				
Per tonne	\$301.30	N	Y	
	\$301.30 \$25.00	N N	Y	
Per tonne	\$25.00			
Per tonne Minimum charge	\$25.00			
Per tonne Minimum charge Brick, pavers and concrete. Mixed or separated. No other mater	\$25.00 rial	N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne	\$25.00 rial \$95.40	N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge	\$25.00 rial \$95.40	N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics	\$25.00 rial \$95.40 \$25.00	N N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne	\$25.00   rial   \$95.40   \$25.00	N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge	\$25.00   rial   \$95.40   \$25.00	N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers	\$25.00   rial   \$95.40   \$25.00	N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste	\$25.00   *\$95.40   \$25.00   \$122.00   \$25.00	N N N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne  Minimum charge	\$25.00   \$25.00   \$25.00   \$25.00   \$25.00	N N N N N	Y Y Y Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne	\$25.00   \$25.00   \$25.00   \$25.00   \$25.00	N N N N N	Y Y Y Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater	\$25.00   \$25.00   \$25.00   \$122.00   \$25.00   \$25.00   \$25.00   \$28.80   \$2	N N N N N N N N N N N N N N N N N N N	Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge	\$25.00   \$25.00   \$25.00   \$122.00   \$25.00   \$25.00   \$25.00   \$25.00   \$28.80   \$2	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics	\$25.00   \$25.00   \$25.00   \$122.00   \$25.00   \$25.00   \$25.00   \$28.80   \$2	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y	
Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne  Minimum charge  Commercial Customers  General inert waste  Per tonne  Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater  Per tonne  Minimum charge  Garden Organics  Per tonne	\$25.00    rial   \$95.40   \$25.00   \$122.00   \$25.00   \$248.80   \$244.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y	
Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics Per tonne Minimum charge  Commercial Customers  General inert waste  Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics  Per tonne Minimum charge  Garden Organics  Per tonne Minimum charge	\$25.00   \$25.00   \$25.00   \$122.00   \$25.00   \$25.00   \$25.00   \$28.80   \$2	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y	
Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics Per tonne Minimum charge Commercial Customers  General inert waste Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics Per tonne Minimum charge  Garden Organics Per tonne Minimum charge  All Customers	\$25.00   \$25	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y	
Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics Per tonne Minimum charge  Commercial Customers  General inert waste  Per tonne Minimum charge  Brick, pavers and concrete. Mixed or separated. No other mater Per tonne Minimum charge  Garden Organics  Per tonne Minimum charge  Garden Organics  Per tonne Minimum charge	\$25.00    rial   \$95.40   \$25.00   \$122.00   \$25.00   \$248.80   \$244.00	N N N N N N N N N N N N N N N N N N N	Y Y Y Y Y Y Y	

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Reusable & Recyclable Items				
Tyres – rims must be removed: motorcycle	\$2.80	N	Y	С
Tyres – rims must be removed: passenger car	\$4.10	N	Υ	С
Tyres – rims must be removed: light truck & 4WD	\$8.20	N	Y	С
Tyres – rims must be removed: truck	\$18.60	N	Y	С
Tyres – rims must be removed: truck super single	\$37.30	N	Y	С
Tyres – rims must be removed: large plant up to 1 metre diameter	\$121.30	N	Y	С
Tyres – rims must be removed: large plant > 1 metre diameter	Cost + 5%	N	Υ	С
Unacceptable waste re-load fee				
Unacceptable waste re-load fee	\$100.00	N	Y	С
Black-Out Rates (Rates apply when weighbridge is non-opera	tion			
Car	\$200.00	N	Υ	С
Car & trailer	\$425.00	N	Y	С
Utility	\$295.00	N	Y	С
Truck	\$600.00	N	Y	С
Truck & dog	\$1,200.00	N	Y	С
Weighbridge docket only				
Weighbridge docket only	\$100.00	N	Y	С
Free Drop-Off				
Motor oil		N	Υ	
Scrap metal (fridges, washing machines, metal car parts, metal roofing & fencing, etc)		N	Y	
'Yellow-lid' recycling bin materials: glass containers, paper, cardboard, plastic containers, steel cans, aluminium cans		N	Y	
eWaste (computers, screens, computer peripherals, printers, TVs)		N	Y	
Car batteries		N	Y	
Household batteries		N	Y	
Bin Service Charges				
Residential Waste Services				
Additional Domestic Bins				
General waste – 120L bin	\$217.00	N	N	С
General Waste – 240L bin	\$348.00	N	N	С
Recycling – 240L bin	\$54.50	N	N	С
Recycling – 360L bin	\$65.50	N	N	С
Garden Organics – 240L bin	\$71.40	N	N	С
Commercial Waste Services				
Additional Commercial Bins				
General waste – 120L bin	\$240.50	N	N	С
General waste – 240L bin	\$388.50	N	N	С
Commercial Recycling – 240L bin	\$78.80	N	N	С
Commercial Recycling – 360L bin	\$93.45	N	N	C
Commercial Garden Organics – 240L bin	\$114.50	N	N	С

# Fees and Charges COMMUNITY

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
MLAK Key				
Bond	\$10.00	N	N	Е
Library Service				
Photocopies (Per Page)				
A4 Black & white	\$0.30	N	Υ	С
A3 Black & white	\$0.60	N	Y	С
A4 Colour	\$1.00	N	Y	С
A3 Colour	\$2.00	N	Y	С
Inter-library loans				
Fee	\$2.80	N	Υ	С
Replace lost library membership card				
Fee	\$5.80	N	N	С
Other				
Library printing, black & white (A4, per page)	\$0.30	N	Y	С
Library printing, black & white (A3, per page)	\$0.60	N	Y	С
Library printing, colour (A4, per page)	\$1.00	N	Y	С
Library printing, colour (A3, per page)	\$2.00	N	Υ	
Lost stock	Replacement cost plus any debt recovery charges	N	N	С
Library bag – Members	\$4.50	N	Y	А
Library bag – Non – Members	\$5.80	N	Y	А
Audio Ear Buds	\$2.50	N	Y	А
Activity program fee (per unit)	As advertised	N	Y	А
Includes Adult, Teen and Childrens Activities		·		
The View Room Hire (Casual Hire Only)				
Not for Profit Groups (hourly rate)	\$15.00	N	Υ	А
Casual Hirers (Hourly rate)	\$35.00	N	Y	А
Casual Hirers Insurance	\$15.00	N	Υ	А
Community Bus				
Travel inside Wollondilly (per day)	\$30.00	N	Υ	Α
Travel outside Wollondilly (per day)	\$57.00	N	Υ	А
Family Day Care				
Enrolment fee	\$50.00	N	N	В
Educator Re-registration fee (annually)	\$30.00	N	N	В
Educators levy (per hour/per child)	\$0.55	N	N	В
Parent Administration levy (per hour/per child)	\$0.90	N	N	В
Prospective Educator induction training	\$280.00	N	N	В
Late administration fee for Family Day Educators	\$34.00	N	Y	В
Change of fees schedule other than annually	\$34.00	N	Υ	В

186

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Occasional Child Care				
Hourly rate (includes 0-2 year old subsidy)	\$6.80	N	N	В
Income assessed reduced fee	\$5.70	N	N	В
Enrolment fee	\$31.00	N	N	В
Occasional care – late child collection fee (per minute)	\$1.05	N	N	В
Cancelled Booking Fee	\$2.10	N	N	В
Year Round Care				
Before school care session	\$19.20	N	N	В
After school care session	\$21.00	N	N	В
Vacation care (per day)	\$48.00	N	N	В
Vacation care booking fee (per vacation period)	\$7.50	N	N	В
Before/after school care enrolment fee (annual/per family) – One Child Rate	\$23.50	N	N	В
Before/after school care enrolment fee (annual/per family) – Each Child Thereafter	\$11.60	N	N	В
Before school care – late child collection fee (per minute)	\$1.05	N	N	В
After school care – late child collection fee (per minute)	\$1.05	N	N	В
Vacation care – Late child collection fee (per minute)	\$1.05	N	N	В
Before school care casual child placement per session fee	\$27.00	N	N	В
After school care casual child placement per session fee	\$31.00	N	N	В
Late Notification of altered pick-up	\$22.00	N	N	В



Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Annual Subscription Charges				
Business papers	\$868.00	N	N	С
Minutes	\$263.00	N	N	С
Conduct Money for Subpoena				
Conduct Monies	\$37.00	N	N	С
Processing Fee	Staff Salary Cost per hour + 40%	N	N	С
Photocopies – A4 per copy	\$2.00	N	N	С
Plans per copy	\$2.00	N	N	С
Courier Charges	At Cost plus GST	N	N	С
Dishonour Fee (To Cover both Bank Charges plus Cou	ncil Admin Cos	sts)		
Dishonoured cheque – each instance	\$40.00	N	N	С
Direct Debit Transactions – each instance	\$34.00	N	N	С
Election Fees				
Election Recount	At Cost plus GST	N	Υ	С
Removal of Election Signs	\$247.50	N	Υ	С
Plus recovery of any additional expenses		,		
Government Information (Public Access) Act 2009 No	52			
Application Fees				
Initial application – (statutory application fee)	\$30.00	Y	N	F
Processing charge for advanced deposit requests/per hour	\$30.00	Y	N	F
Internal review	\$40.00	Y	N	F
Amendment to personal records	No Charge	Υ	N	
Discounted Processing charge – Financial Hardship/Special Public Benefit	\$30.00	Y	N	F
Charged at initial application - discounted processing charge will be applied as f	first 2 hours processing	g (then 50% o	ff total co	sts)
Other				
Processing Charge for a request for personal affairs documents	\$30.00	Υ	N	F
First 20 hours free, then \$30 per hour estimated to the nearest quarter hour.				
Processing charges for formal requests (per hour, estimated to nearest quarter hour)	\$30.00	Y	N	F
Informal GIPAA Requests – Photocopies – A4 per copy	\$2.00	N	N	С
Informal GIPAA Requests – CD/USB	\$25.00	N	N	С
Processing charges for amending personal affairs documents.	No Charge	N	N	
Retrieve Archived Documents	At Cost	N	N	С
Mediation Fee				
Mediation Fee	At cost unless otherwise determined by Council	N	Y	С

Interest due on wordse rates per annum (as specified by the Minister for Local Covernment (December 1)   F. (2007)   F. (200	Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
Government by notice in the Government Gazette)  Service fee for credit card transactions – GST treatment is the same as the underlying transaction  Service fee for credit card transactions using Post Billipay – GST treatment is Bits same as the underlying transaction  Effective 1847.5  Capty of a rates notice  S.5.90  N. N. C.  Maps  General Enquiry  General E	Payment Charges				
Underlying transaction		7.50%	Y	N	F
the same as the underlying transaction		1%	N	N	В
Copy of a rates notice		0.60%	N	N	В
Maps   General Enquiry   General Enquiry   General Enquiry   General Enquiry   Fee per 15 minutes (search council records)   S47.50   N   N   C	Effective 1/8/19				
General Enquiry   General Enquiry   General Map, Aerial Photo, Bushfire Hazard, Other	Copy of a rates notice	\$5.90	N	N	С
General Enquiry Fee per 15 minutes (search council records)	Maps				
Site Specific Mapping - General Map, Aerial Photo, Bushfire Hazard, Other	General Enquiry				
Electronic map	General Enquiry Fee per 15 minutes (search council records)	\$47.50	N	N	С
Map on media (USB)	Site Specific Mapping – General Map, Aerial Photo, Bushfire Haz	ard, Other			
Ad size printed map	Electronic map	\$45.50	N	N	С
A3 size printed map	Map on media (USB)	\$58.00	N	N	С
A2 size printed map	A4 size printed map	\$51.50	N	N	С
A1 size printed map	A3 size printed map	\$55.50	N	N	С
A0 size printed map	A2 size printed map	\$65.00	N	N	С
Cither  Reduction of AO plans to A3 – per reduction \$14.60 N N C  Plus standard copying fees as per Photocopying Fee below  Data extraction fee – per hour (minimum 1 hour) \$121.00 N N C  Quote track time then invoice  Photocopying Fee  Per A4 page \$2.00 N Y C  Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3.000.00 N N C  Application for Crown Road Closure (permanent) \$4.000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for Purchase of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45.50 N N C  Application for Street Stall (charitable Organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application \$23.00 N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Minimum Fee \$72.00 N N N C  N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee	A1 size printed map	\$77.50	N	N	С
Reduction of AO plans to A3 – per reduction \$14.60 N N C Plus standard copying fees as per Photocopying Fee below  Data extraction fee – per hour (minimum 1 hour) \$121.00 N N N C  Quote track time then invoice  Photocopying Fee  Per A4 page \$2.00 N Y C  Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for alteration of Road Status \$1,970.00 N Y C  Minimum annual rent of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application \$23.00 N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Minimum Fee \$72.00 N N N C  N N C  N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee	A0 size printed map	\$97.00	N	N	С
Plus standard copying fees as per Photocopying Fee below  Data extraction fee – per hour (minimum 1 hour) \$121.00 N N C  Quote track time then invoice  Photocopying Fee  Per A4 page \$2.00 N Y C  Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for Purchase of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45.50 N N C  Application for Street Stall Application No Charge N N  Each subsequent application No Charge N N  Each subsequent application S23.00 N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Minimum Fee \$72.00 N N C	Other				
Data extraction fee – per hour (minimum 1 hour)  Quote track time then invoice  Photocopying Fee  Per A4 page \$2.00 N Y C  Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for Public Road Closure (permanent) \$5,000.00 N N C  Application for alteration of Road Status \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for Purchase of Council Property \$5,000 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45,50 N N C  Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N  Each subsequent application \$23,00 N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Minimum Fee \$72,00 N N C	Reduction of AO plans to A3 – per reduction	\$14.60	N	N	С
Quote track time then invoice  Photocopying Fee  Per A4 page \$2.00 N Y C  Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Public Road Closure (permanent) \$4,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N N C  Application for Purchase of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45.50 N N C  Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application \$23.00 N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Minimum Fee \$72.00 N N C  N C  N C  N N C  N N C  N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee	Plus standard copying fees as per Photocopying Fee below				
Photocopying Fee           Per A4 page         \$2.00         N         Y         C           Per A3 page         \$2.00         N         Y         C           Property Fees           Application for Public Road Closure (permanent)         \$3,000.00         N         N         C           Application for Crown Road Closure (permanent)         \$4,000.00         N         N         C           Application for Lease of Council Property, Licences or Deed of Agreement         \$1,970.00         N         Y         C           Application for alteration of Road Status         \$1,970.00         N         Y         C           Application for alteration of Road Status         \$1,970.00         N         N         C           Application for Purchase of Council Property         \$580.00         N         Y         C           Application for Purchase of Council Property         \$1,970.00         N         Y         C           Application for Street Stall (Charitable Organisations)         \$45.50         N         N         C           Application for Street Stall (Charitable Organisations)           First 2m x m Street Stall Application         N         N         N         N           Each subsequent appli	Data extraction fee – per hour (minimum 1 hour)	\$121.00	N	N	С
Per A4 page \$2.00 N Y C Per A3 page \$2.00 N Y C  Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N Y C  Application for Purchase of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45.50 N N C  Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N C  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST N Y C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	Quote track time then invoice				
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Property Fees  Application for Public Road Closure (permanent) \$3,000.00 N N C  Application for Crown Road Closure (permanent) \$4,000.00 N N C  Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C  Application for alteration of Road Status \$1,970.00 N N C  Minimum annual rent of Council Property \$580.00 N Y C  Application for Purchase of Council Property \$1,970.00 N Y C  Application for Street Stall (non-charitable organisations) \$45.50 N N C  Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N C  Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST N Y C  Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C  Nonstandard Electronic Map or Plan Preparation Fee	Per A4 page	\$2.00	N	Υ	С
Application for Public Road Closure (permanent) \$3,000.00 N N N C Application for Crown Road Closure (permanent) \$4,000.00 N N N C Application for Lease of Council Property, Licences or Deed of Agreement \$1,970.00 N Y C Application for alteration of Road Status \$1,970.00 N N N C Minimum annual rent of Council Property \$580.00 N Y C Application for Purchase of Council Property \$1,970.00 N Y C Application for Street Stall (non-charitable organisations) \$45.50 N N C Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N C Investigation Legal Fees Investigation Legal Fees  At Cost plus GST N Y C Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C Nonstandard Electronic Map or Plan Preparation Fee	Per A3 page	\$2.00	N	Y	С
Application for Crown Road Closure (permanent)  Application for Lease of Council Property, Licences or Deed of Agreement  \$1,970.00  N Y C Application for alteration of Road Status  \$1,970.00  N N C Minimum annual rent of Council Property  \$580.00  Application for Purchase of Council Property  \$1,970.00  N Y C Application for Street Stall (non-charitable organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application  Ro Charge  N N C Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST N Y C Property Enquiry Fee (Search Council Records)  Written  \$372.00  N N C C Nonstandard Electronic Map or Plan Preparation Fee	Property Fees				
Application for Lease of Council Property, Licences or Deed of Agreement  \$1,970.00	Application for Public Road Closure (permanent)	\$3,000.00	N	N	С
Application for alteration of Road Status  Minimum annual rent of Council Property  S580.00  N  Y  C  Application for Purchase of Council Property  \$1,970.00  N  Y  C  Application for Street Stall (non-charitable organisations)  Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application  Each subsequent application  No Charge  N  C  Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST  N  C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee  \$72.00  N  N  C	Application for Crown Road Closure (permanent)	\$4,000.00	N	N	С
Minimum annual rent of Council Property \$580.00 N Y C Application for Purchase of Council Property \$1,970.00 N Y C Application for Street Stall (non-charitable organisations) \$45.50 N N C Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N C Each subsequent application \$23.00 N N C Investigation Legal Fees Investigation Legal Fees At Cost plus GST N Y C Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C Nonstandard Electronic Map or Plan Preparation Fee Minimum Fee \$72.00 N N C	Application for Lease of Council Property, Licences or Deed of Agreement	\$1,970.00	N	Υ	С
Application for Purchase of Council Property \$1,970.00 N Y C Application for Street Stall (non-charitable organisations) \$45.50 N N C Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application No Charge N N Charge N N N Cach subsequent application \$23.00 N N C CINVESTIGATION STATE	Application for alteration of Road Status	\$1,970.00	N	N	С
Application for Street Stall (non-charitable organisations)  Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application  No Charge N N N C Investigation Legal Fees Investigation Legal Fees  At Cost plus GST N Y C Property Enquiry Fee (Search Council Records)  Written  Sa72.00 N N C N C Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee  S72.00 N N N C	Minimum annual rent of Council Property	\$580.00	N	Υ	С
Application for Street Stall (Charitable Organisations)  First 2m x 2m Street Stall Application	Application for Purchase of Council Property	\$1,970.00	N	Υ	С
First 2m x 2m Street Stall Application No Charge N N N Each subsequent application \$23.00 N N C Investigation Legal Fees Investigation Legal Fees At Cost plus GST N Y C Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	Application for Street Stall (non-charitable organisations)	\$45.50	N	N	С
Each subsequent application \$23.00 N N C  Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST N Y C  Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	Application for Street Stall (Charitable Organisations)				
Investigation Legal Fees  Investigation Legal Fees  At Cost plus GST N Y C  Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	First 2m x 2m Street Stall Application	No Charge	N	N	
Investigation Legal Fees At Cost plus GST N Y C  Property Enquiry Fee (Search Council Records)  Written \$372.00 N N C  Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	Each subsequent application	\$23.00	N	N	С
Written         \$372.00         N         N         C           Nonstandard Electronic Map or Plan Preparation Fee         \$72.00         N         N         C	Investigation Legal Fees				
Written         \$372.00         N         N         C           Nonstandard Electronic Map or Plan Preparation Fee           Minimum Fee         \$72.00         N         N         C	Investigation Legal Fees	At Cost plus GST	N	Y	С
Nonstandard Electronic Map or Plan Preparation Fee  Minimum Fee \$72.00 N N C	Property Enquiry Fee (Search Council Records)				
Minimum Fee         \$72.00         N         N         C	Written	\$372.00	N	N	С
	Nonstandard Electronic Map or Plan Preparation Fee				
Per hour         \$72.00         N         N         C	Minimum Fee	\$72.00	N	N	С
	Per hour	\$72.00	N	N	С

Name	19/20 Fee (incl. GST)	Statutory	GST	Price Category
The commercial leasing of public footpath				
Application Fee (one-off only)	\$240.00	N	N	С
Cost per square metre per year	\$52.00	N	N	С
New and/or Alteration of Existing House Numbering				
Initial application (includes 1 address allocation)	\$340.00	N	N	С
Subsequent lots/dwellings (2 to 10 lots/dwellings)	\$59.00	N	N	С
Per Property				
More than 10 lots/dwellings (in a single application)	POA	N	N	С
Other				
Planning Proposal Mapping fee	\$1,000 + \$100 per map sheet	N	N	С
LEP Amendment Mapping Fee	\$1,000 + \$100 per map sheet	N	N	С
Road Naming Application				
1 – 5 names	\$1,445.00	N	N	С
More than 5 names	POA	N	N	С
S54 Certificate				
s54 Certificate	\$50.00	Y	N	F
S10.7 Planning Certificates (formerly S149)				
10.7(2) Certificate	\$53.00	Υ	N	F
10.7(5) Certificate	\$133.00	Y	N	F
S603 Certificate				
The standard base fee is determined by the Director General of the Office	of Local Government and is	subject to cha	ange	
Standard Base Fee (5 day turnaround)	\$85.00	Y	N	F
Urgency Fee (Same day turnaround)	\$72.50	N	N	С
In addition to standard base fee				
Copy of certificate	\$23.00	N	N	С

Electronic or hardcopy

WORKS
PROGRAM
2017/18 - 2020/21



Council is responsible for many community assets including roads, buildings, parks and reserves, cemeteries and waste facilities.

Balancing the management of these assets against available funding requires efficient planning and effective budget controls. This detailed planning is known as the Capital Works Program. The capital works program is managed by the use of asset classes:

- Transport
- Roads
- Kerb and Guttering
- Footpaths and Cycleways
- Public Transport Facilities
- Traffic Facilities

- Open Space
- Buildings
- Plant and Fleet
- Plant Fleet
- Car Fleet
- Stormwater Drainage

The Capital works program is further split into into 'New' and 'Renew'. New includes new infrastructure that will be delivered to create or embellish infrastructure and helps the growing needs on infrastructure created by changing community expectations and needs. Renew is funding towards improving the condition of existing infrastructure.

Roads form the largest part of Council's asset register, and as such, has the highest budget allocation to manage the ongoing maintenance requirement.

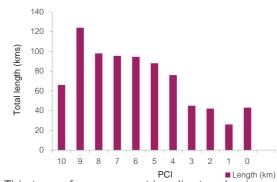
The main challenge with road asset maintenance is balancing works designed to stop further deterioration against full road reconstruction of those assets that have already failed.

### **ROADS**

Roads are designed for up to 80 years, and the road surface, 15 to 25yrs depending on its type. Road condition is assessed technically via a Pavement Condition Index or PCI measured out of 10.

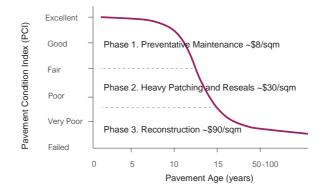
A PCI between 6.1 and 10 requires minor maintenance, 3.1 to 6.0 significant maintenance and a PCI of 3 or less generally requiring full renewal. As at 30 June 2016, 17% of Wollondilly's road network was assessed as being at PCI 3 or less.

#### Distribution of Sealed Network by PCI in 2017



This type of assessment is reliant on having up to date information on the condition and use of our existing assets. This data is then used to inform the works program and enables Council to move from a reactive program, to a proactive and prioritised program.

A prioritised program will balance preventative treatments as well as full reconstructions, via programs based on the life cycle or condition 'phase'. Reconstructing a road, or Phase 3 works, at the end of its life cycle costs at least 9 times the cost of early intervention such as resealing or Phase 1



 Phase 1 - Surface treatment: requires only to preserve the existing asset and prevent deterioration of the road pavement – low costs and low delivery times



Typical Phase 1 Resealing treatment recently carried out at Buxton

 Phase 2: Heavy Patching, Surface Treatment and in some cases, Shoulder Widening: requires repairs be carried out to remove any areas of failed road pavement and a new waterproof seal applied to preserve the existing asset – intermediate costs and intermediate delivery times



Recent patching works carried out on Remembrance Dr

 Phase 3 - Reconstruction: requires complete road reconstruction with improvements to width, shape and safety enhancements – high costs and long delivery times



Recent completed reconstruction works at Silverdale

Councils funding requirement for roads is increasing each year. There are grant funding opportunities from Federal and State Governments that can provide cash injections and explain the fluctuations often seen in capital works programs. As the Shire continues to grow and our asset base increases, there will be significant challenges and opportunities for the delivery of Infrastructure.

# 2019/20 Major Works PROGRAM

	Total Estimate	General Revenue	SRV	Grant	Dev Contrib	Res Cash
Transport						
Major Roads & Bridge Works						
Road Renewal Program	11,647,000	1,916,000	7,900,000	1,651,000		180,000
Road Upgrade Program	1,924,950	, ,	,,	1,674,950	250,000	,
Kerb & Gutter (new)	300,000		300,000			
Kerb & Gutter (renewal)	115,000	75,000				40,000
Footpaths & Cycleways Program (new)	250,000		250,000			
Footpaths & Cycleways Program (renewal)	140,000	140,000				
Public Transport Facilities Program (new)	0					
Public Transport Facilities Program (renew)	15,000	15,000				
Bridges Program						
Traffic Facilities (new)	0					
Traffic Facilities (renewal)	85,000			70,000		15,000
Open Space						
Open Space Projects (new)	2,355,496			1,988,897		366,599
Open Space Projects (renew)	200,000		200,000			
Buildings						
Building Renewal Program (new)	1,517,500			1,517,500		
Building Renewal Program (renew)	700,000	50,000	650,000			
Plant & Fleet						
Plant Fleet Purchases	200,000					200,000
Car Fleet Purchases	100,000					100,000
Stormwater Drainage						
Stormwater Improvement Program	211,000					211,000
Other Projects						
Way-finding Signs	0					
	_					
Total 2019/20	19,760,945	2,196,000	9,300,000	6,902,347	250,000	1,112,599

# 2020/21 Major Works PROGRAM

Total Estimate	General Revenue	SRV	Grant	Dev Contrib	Res Cash
11,038,000	1,969,000	8,179,000	710,000		180,000
			1,195,125	1,000,000	
300,000		300,000			
235,000	195,000				40,000
250,000		250,000			
142,000	142,000				
0					
15,000	15,000				
0					
85,000			70,000		15,000
0					
200,000		200,000			
0					
700,000	50,000	650,000			
200,000					200,000
100,000					100,000
219,000					219,000
0					
	11,038,000 2,195,125 300,000 235,000 250,000 142,000 0 15,000 0 200,000 0 200,000 100,000	Estimate         Revenue           11,038,000         1,969,000           2,195,125         300,000           235,000         195,000           142,000         142,000           0         15,000           0         85,000           0         200,000           100,000         50,000	Estimate         Revenue         SRV           11,038,000         1,969,000         8,179,000           2,195,125         300,000         300,000           235,000         195,000         250,000           142,000         142,000         0           15,000         15,000         0           85,000         200,000         200,000           0         200,000         650,000           200,000         100,000         100,000	Estimate         Revenue         SRV         Grant           11,038,000         1,969,000         8,179,000         710,000           2,195,125         300,000         300,000           235,000         195,000         250,000           142,000         142,000         0           15,000         15,000         70,000           0         200,000         70,000           0         200,000         650,000           200,000         100,000         100,000	Estimate         Revenue         SRV         Grant         Contrib           11,038,000         1,969,000         8,179,000         710,000           2,195,125         300,000         300,000         1,195,125         1,000,000           250,000         250,000         250,000         142,000         0



