



Wollondilly Health Alliance

Wollondilly Social Planning Strategy

Volume 3 Appendices

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A partnership project by:



Health
South Western Sydney
Local Health District

Table of contents

1.	Background	1
1.1	Introduction to Volume 3 – Appendices	1
1.2	What is a Social Planning Strategy and why do we need one?	1
1.3	Objectives	1
1.4	Structure of the Social Planning Strategy	2
2.	Leading best practice frameworks	3
2.1	World Health Organisation (WHO) Social Determinants of Health	3
2.2	Green Building Council of Australia Green Star Communities National Framework	4
3.	Wollondilly’s role within Greater Sydney	6
3.1	Wollondilly Shire Council policies	6
4.	Fostering social inclusion and cohesion and community participation	9
4.1	Community participation and democracy.....	9
4.1	Community facilities	13
4.2	Community programs and events.....	16
4.3	Community organisations and volunteering	18
4.4	Policy context.....	21
5.	Facilitating accessibility and connectivity.....	31
5.1	Policy context.....	31
6.	Providing diverse and affordable living	35
6.2	Policy context.....	38
7.	Supporting education, lifelong learning and economic wellbeing	42
7.1	Policy context.....	42
8.	Creating healthy, safe and secure communities	47
8.1	Access to health services and facilities	47
8.2	Recreation and leisure opportunities and participation.....	48
8.3	Policy context.....	51
	References	60

Table index

Table 1	Green Star Communities National Framework – principles and objectives.....	4
Table 2	Themes relevant to this social plan	6
Table 3	Relevant strategies and proposed actions	7
Table 4	Committees and advisory groups within Council	9
Table 5	Council cpoolommunity facilities	13

Table 6 List of Council community events and estimated attendance	16
Table 7 List of community organisations operating in Wollondilly in 2015/2016.....	18
Table 8 Volunteering opportunities in Wollondilly	19
Table 9 NSW Government agency policies relevant to social inclusion	21
Table 10 Council policies relevant to social inclusion, cohesion and participation	24
Table 11 Lifelong learning programs provided by Council	29
Table 12 NSW Government agency policies relevant to access and connectivity	31
Table 13 Council policies relevant to connectivity and accessibility	33
Table 14 Aged care facilities in and surrounding Wollondilly LGA.....	35
Table 15 Home-based care providers which service Wollondilly.....	36
Table 16 Aged accommodation facilities in Wollondilly.....	37
Table 17 NSW Government agency policies relevant to diverse and affordable housing	38
Table 18 Council policies relevant to housing.....	40
Table 19 NSW Government agency policies relevant to supporting education, lifelong learning and economic wellbeing.....	42
Table 20 Council Policies relevant to education, lifelong learning and economic wellbeing	43
Table 21 Allied health professionals and pharmacists.....	47
Table 22 Sport and recreation facilities.....	48
Table 23 Sporting clubs and organisations	50
Table 24 NSW Government agency policies relevant to creating healthy, safe and secure communities.....	52
Table 25 Council policies relevant to creating healthy, safe and secure communities	53

Figure index

Figure 1 The Three Volumes of the Wollondilly SPS	2
Figure 2 World Health Organisation (WHO) Social Determinants of Health.....	4

1. Background

1.1 Introduction to Volume 3 – Appendices

The Wollondilly Social Planning Strategy (SPS) has been divided into three volumes: Implementation Plan; Strategy; and Appendices. This volume should be read in conjunction with Volumes 1 and 2. The chapters Volume 3 have been structured in line with the other volumes.

Volume 3 provides the background and supporting data that has informed the development of the SPS. It includes the detailed review of NSW Government and Wollondilly Shire Council policies, and a comprehensive audit of the services and facilities that serve Wollondilly Local Government Area (LGA).

Section 1.4 outlines the structure of the SPS and other volumes.

1.2 What is a Social Planning Strategy and why do we need one?

Social planning strategies are planning documents which outline how decision-makers, agencies and communities can work together to address community needs and build stronger, healthier and socially sustainable communities.

Social sustainability is a key requirement for sustainable development. The wellbeing of our communities is dependent on achieving high quality environmental, economic and social outcomes for both now and in the future. Social Planning Strategies can provide a framework to identify and assess social issues and opportunities and prioritise strategies to deliver social and wellbeing outcomes.

One of the key themes in the *Wollondilly Community Strategic Plan 2033* (2013) is “looking after the community”. The Community Strategic Plan acknowledges that the “Wollondilly community faces a specific set of challenges that arise from its relatively low population, its location on the fringe of a city and is dispersed and varied towns and villages”¹. The development of a SPS for Wollondilly has been identified as an action to address these challenges.

1.3 Objectives

The key objectives of the SPS include:

- Highlight the profile of Wollondilly’s communities and emerging social trends.
- Development of an implementation plan with measurable actions to address social challenges faced by the Wollondilly Community.
- Raise the profile of social planning within Council, particularly in the context of future growth, demographic change and the creation of healthy and active new communities.
- Provide an evidence-base for advocacy, lobbying, and negotiations regarding the provision of social infrastructure and services in Wollondilly Shire and the region.
- Provide an evidence-base to support informed decision making by Council, the community and other agencies.
- Use research and available data to tell the story of Wollondilly.

To ensure that the SPS achieves these objectives it is recommended that the SPS and its Implementation Plan be reviewed within two years of adoption and updated after the release of every new CSP.

¹ Wollondilly Community Strategic Plan 2033, pg 19

1.4 Structure of the Social Planning Strategy

The SPS has been structured around five key themes. For each theme a detailed analysis has been undertaken of the services and facilities available in the Wollondilly LGA, challenges experienced by the current and potential future community and opportunities. The themes include:

1. Fostering social inclusion and cohesion.
2. Facilitating accessibility and connectivity.
3. Providing diverse and affordable living.
4. Supporting education, lifelong learning and economic wellbeing.
5. Creating healthy, safe and secure communities.

Each theme is based on a 'whole of community perspective' recognising the interconnecting and interrelating nature of social issues and outcomes across the community. However specific target groups have also been identified and discussed where relevant. These target groups include: families with children, young people, older people, Culturally and Linguistically Diverse (CALD) people, Aboriginal and Torres Strait Islander (ATSI) people, and people with a disability.

Given the amount of data reviewed in the preparation of the Wollondilly SPS, the report has been divided into three volumes as depicted in Figure 1. These are:

- *Volume 1 – Implementation Plan* provides a summary of the challenges within each of the five themes and contains the implementation plan.
- *Volume 2 – Strategy* provides the detailed analysis including a review of the services and facilities that operate within the Wollondilly LGA.
- *Volume 3 – Appendices* provides the background and supporting data (this report).

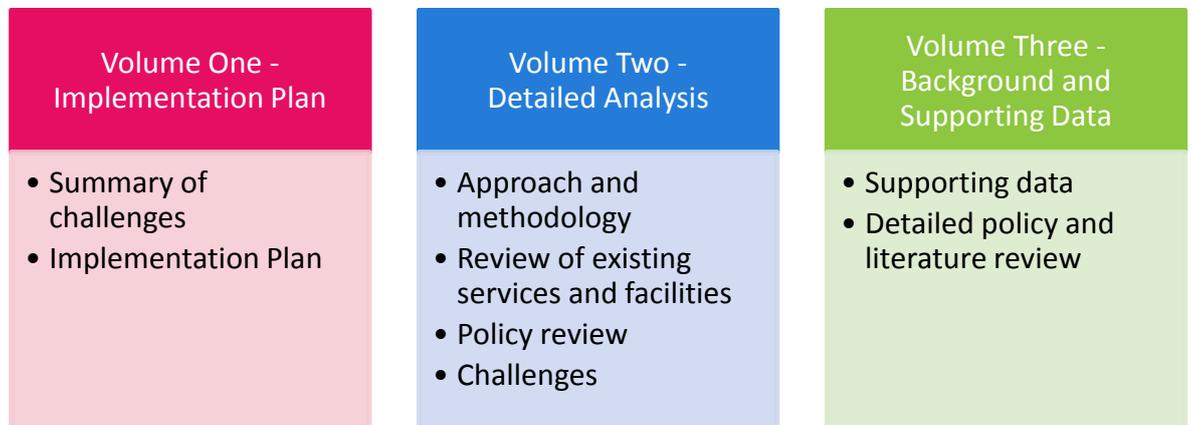


Figure 1 The Three Volumes of the Wollondilly SPS

2. Leading best practice frameworks

2.1 World Health Organisation (WHO) Social Determinants of Health

The social determinants for health and community wellbeing are:

- **The social gradient** – life expectancy is shorter and most diseases are more common further down the social ladder in society. Disadvantage can include having poorer education, insecure employment, living in poor housing or difficult circumstances.
- **Stress** – stressful circumstances, making people feel worries, anxious and unable to cope, are damaging to health. Stress can result from social isolation, low self-esteem etc. Creating social environments that give people a sense of belonging and value are likely to be healthy places.
- **Early life** – the foundations of adult health are laid in early childhood. Slow growth and poor emotional support raise the risk of poor physical and emotional health in adulthood.
- **Social exclusion** – poverty, relative deprivation (those who are much poorer than most people in society) and social exclusion have a major impact on health, with those experiencing poverty and exclusion more likely to suffer from a range of health problems. People who are socially excluded are often prevented from participating in education, gaining access to services, and participating in society.
- **Work** – a stressful work environment, including having little decision-making authority, little opportunity to use skills, and low recognition of effort, contributes to increased risk of disease.
- **Unemployment** – high rates of unemployment cause more illness, and research shows that unemployed people and their families suffer a substantially increased risk of premature death. Financial problems and debt resulting from unemployment, unsatisfactory or insecure jobs, can lead to chronic stress.
- **Social support** – Good social relationships and support help to give people the emotional and practical support they need, having a powerful effect on health. People who have less social and emotional support from others are more likely to experience more depression, higher levels of disability from chronic diseases, a greater risk of pregnancy complications and less wellbeing.
- **Addiction** – Alcohol dependence, illicit drug use, cigarette smoking and gambling are all closely associated with markers of social and economic disadvantage. Addictive behaviours provide the user with a form of escapism from stressful situations, but are a major cause of illness and premature death.
- **Food** – A good diet and adequate food supply are central to the promotion of health and wellbeing. Social and economic conditions result in a social gradient in diet quality that contributes to health inequalities.
- **Transport** – Cycling, walking and the use of public transport promote health through providing exercise, reducing fatal accidents, increasing social contact and reducing air pollution.

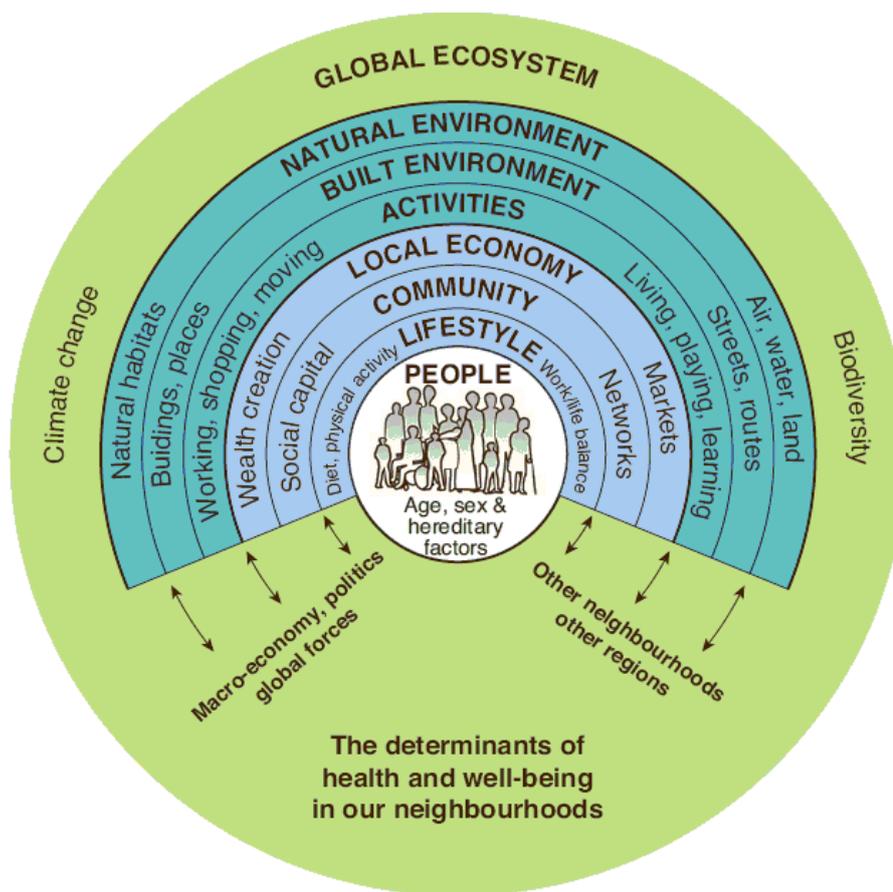


Figure 2 World Health Organisation (WHO) Social Determinants of Health

2.2 Green Building Council of Australia Green Star Communities National Framework

The following principles and objectives have been considered in the development of this SPS.

Table 1 Green Star Communities National Framework – principles and objectives

Principles	Objective
Enhance liveability	<ul style="list-style-type: none"> • Providing diverse and affordable living, with access to local services such as transport, food, health and conveniences. • Creating healthy, safe and secure communities that support physical activity and social engagement. • Fostering inclusiveness and cohesiveness for all ages, abilities, cultures and socio-economic backgrounds of the community. • Building community adaptability, including creating opportunities for a diversity of uses and activities that enable communities to meet future challenges.
Create opportunities for economic prosperity	<ul style="list-style-type: none"> • Promoting education and learning by providing opportunities for the community to access a variety of education and learning systems. • Enhancing employment opportunities that meet the needs of local and regional communities and facilitating access to them. • Attracting investment, including providing key infrastructure that enables community and business connectivity.

Foster environmental responsibility	<ul style="list-style-type: none"> • Enhancing our natural environment.
Embrace design excellence	<ul style="list-style-type: none"> • Encouraging integrated design, including effective connectivity between transport, communication, social and physical infrastructure systems. • Creating desirable places, including reinforcing a sense of place, community identity and local character within design. • Encouraging a high quality, integrated and safe public realm that meets the needs of the local community. • Creating functional, vibrant, stimulating and memorable places that evolve for people to live, work and play. • Promoting accessibility, including locating higher densities close to public transport and services to encourage active transport, promote public health and enhance public transport use.
Demonstrate visionary leadership and strong governance	<ul style="list-style-type: none"> • Establish coordinated and transparent approaches. • Build a commitment to implementation. • Engaging with stakeholders. • Fostering sustainable cultures and behaviours.

3. Wollondilly's role within Greater Sydney

3.1 Wollondilly Shire Council policies

3.1.1 Wollondilly Community Strategic Plan 2033 (2013)

Table 2 Themes relevant to this social plan

Theme	Performance measure	Strategy
Community	<p>Access to facilities and services (community perception regarding access to crucial services and facilities)</p> <p>Community participation in local events (proportion of community participating in one or more local events).</p>	<ul style="list-style-type: none"> Community building, wellbeing and identity: Deliver a range of community programmes, services, facilities and events which strengthen the capacity, wellbeing and cultural identity of our community. Working with others: Work with other agencies and service providers to deliver community programmes, services and facilities which complement and enhance Council's service provision. Strategy CO3 Social planning: Undertake strategic social planning and research regarding community needs and issues. Engagement and Communication: Implement excellence in our community engagement by listening to and responding to the needs and concerns of our residents.
Economy	<p>Ratio of people working in Wollondilly compared to those who go outside of Wollondilly for work.</p> <p>A strong local economy providing employment and other opportunities.</p>	<ul style="list-style-type: none"> Planning for and supporting business: Strengthen and diversify Wollondilly's economic base by attracting and supporting the development of a diverse range of industries.
Infrastructure	<p>Alternative transport options in Wollondilly local area (increase of the proportion of people walking, riding, using trains, buses and park & ride rather than cars).</p>	<ul style="list-style-type: none"> Provision of facilities: Provide a range of recreation and community facilities to meet the needs of the community.

3.1.2 Wollondilly Health Needs Assessment (2014)

Strategies and proposed actions from Wollondilly Health Needs Assessment (2014)

Table 3 Relevant strategies and proposed actions

Need/issue	Relevant strategies	Relevant proposed actions
Shortage of GPs, especially female GPs	Grow the GP workforce and number of practices in line with population growth.	<ul style="list-style-type: none"> • Explore the economic barriers, other obstacles and lifestyle issues impeding attraction of more GPs to Wollondilly. • Develop links to attract students from Wollongong University as well as Western Sydney University. • Recognise and promote attractions associated not only with day to day work but also with Wollondilly lifestyle, both for practitioners and their families. • Market locational advantages of Wollondilly, including proximity to beaches of Wollongong
Lack of local access to medical specialists and diagnostic services. Private sector services not viable for small populations	Improve access to medical specialists and diagnostic services within Wollondilly in line with population growth.	<ul style="list-style-type: none"> • Improve use of Telemedicine to access specialists in cases where appropriate. • Promote understanding and use of technologies for self-monitoring and management of patient's own condition e.g. blood sugar, blood pressure. • Implement care pathways specifically tailored to improve access to medical specialists for Wollondilly residents. • Test current referral pathways to see if GPs are referring to the most accessible specialists. • Encourage specialists to share office space in multi-disciplinary clinics.
Improved health literacy	Improve knowledge and understanding of health issues and good health among residents of Wollondilly	<ul style="list-style-type: none"> • Develop a Vision for health and health services in Wollondilly that sets targets regarding community aspirations for good health. • Ensure Wollondilly gets an equitable share of resources to implement existing health education and health promotion programs, including programs in schools. • Utilise the Dilly Wanderer to reach young children and parents with messages about health promotion.

Need/issue	Relevant strategies	Relevant proposed actions
		<ul style="list-style-type: none"> • Increase the skills and knowledge required to self-manage health issues and encourage people to develop self-managed health plans to promote their health. • Promote a whole of government approach to the creation of healthy communities. • Explore development of an interactive social media and web facilitated Healthy Wollondilly Community to enhance preventative health, health promotion and healthy lifestyles.
<p>Improve information and awareness about available health services</p>	<p>Improve information and awareness about available health services.</p>	<ul style="list-style-type: none"> • Work to develop a central one stop shop as a single port of call for information about health services in Wollondilly, based on the Services NSW model. • Use Council's New Resident Information Pack as a vehicle for distributing information about health services in Wollondilly. • Update the mental health services website.
<p>Health service planning aligned to Wollondilly Growth Management Strategy projections</p>	<p>Both grow new staff and health services and sustain existing staff and health services through the coming period of rapid population growth.</p>	<ul style="list-style-type: none"> • Through Council's Community Strategic Plan, integrate planning for health, education, transport, housing with Council's strategic planning process.
<p>High levels of obesity and overweight</p>	<p>Develop and promote programs to address high levels of obesity and overweight</p>	<ul style="list-style-type: none"> • Encourage developers to plan neighbourhoods and provide facilities, particularly in new release areas, that encourage physical activity, in line with the principles of the Healthy Urban Development Checklist (NSW Health 2009). Include infrastructure for physical activity within VPA requirements.
<p>Lack of local recreational, employment and training opportunities for young people</p>	<p>Develop and promote programs to address recreational, employment and training needs of young people</p>	<ul style="list-style-type: none"> • Enhance sport, leisure and recreation opportunities for young people at the local level, including opportunities linked to the natural environment and rural lifestyle of Wollondilly.

4. Fostering social inclusion and cohesion and community participation

Aim: To provide diverse and inclusive places for all ages, abilities, cultures and socio-economic backgrounds within the community

4.1 Community participation and democracy

Council has a range of committees and advisory groups, which promote community participation. Most groups recruit volunteers from the local area and some also include Council staff. These groups meet throughout the year to raise concerns with Council or provide ideas and suggestions, which may be used by Council to inform decisions. Council also provides information to the committees and advisory groups in order to distribute information or consult with the wider community. Committees and advisory groups (which include community involvement opportunities) are outlined in Table 4.

Table 4 Committees and advisory groups within Council

Name	Objective
Audit Committee	Provide Council with independent, objective assurance and consulting services designed to add value and improve Council's operations. This is in line with the Community Strategic Plan strategy to achieve "accountable and transparent governance". This Committee meets quarterly.
Australia Day Committee	Each year all the current Australia Day Award winners are invited to join this Committee for 12 months. The Committee selects the following year's Community Awards winners, acts as ambassadors for Australia Day during the year, and addresses local community groups. The Committee meets around four times a year.
Community Management Committees	Council appoints community members to manage some of its community facilities (e.g. halls and sports facilities) under the Local Government Act 1993. This Committee is facilitated by Council only.
Companion Animals Reference Committee	The purpose of this Committee is to bring together community members with an interest in animal welfare, animal behaviourists and other animal related professionals to provide a consultative forum. The members develop strategic direction and assist in implementing Companion Animals related services, facilities, education and programs. This Committee meets quarterly.
Disability Access Advisory Committee	The Committee's role is to: <ul style="list-style-type: none"> • Provide advice to Council on strategies to ensure equity in access to services and facilities. • Promote within Council and the community at large a positive awareness of disability issues. • Provide information to Council staff about the needs of people who have a disability.

Name	Objective
	<ul style="list-style-type: none"> • Support initiatives which promote equity of access for all people. • Assess relevant development applications to ensure that they conform to the requirements of Disability Access to Premises (Buildings) 2010. <p>The Committee meets every quarter.</p>
Economic Development Advisory Group	<p>This Advisory Group was established as an outcome of the Wollondilly Economic Development Strategy (2007). Through this Committee, Council aims to achieve:</p> <ul style="list-style-type: none"> • An economic base which is broader, more competitive, more flexible and more resistant to cyclical economic swings. • Employment-generating industries that are both more effective in strengthening Wollondilly's economy and more environmentally friendly. • Sufficient skills training and enterprise support to stimulate Wollondilly's economy development and meet the employment needs of residents. • To ensure Council and its planning processes are reflective of business, industry and community needs. • The capacity to embrace future growth within the Shire. <p>This Committee meets quarterly.</p>
Environment and Heritage Committee	<p>The purpose of the Committee is to bring together community members with an interest biodiversity, water and heritage to provide a consultative forum to develop strategic direction on environmental and heritage matters and advise and assist in implementation of Environmental and heritage education and programs. This Committee meets bimonthly.</p>
Local Emergency Management Committee	<p>Overview, plan and test the local community emergency management arrangements. The Committee is responsible for the community emergency risk management process, and organises training exercises for emergency management.</p> <p>It is responsible for preparing plans in relation to the prevention of, preparation for, response to, and recovery from emergencies in Wollondilly. The Committee meets three times a year and as required during emergency operations and bushfire season.</p>
Community Leisure Centre Users Group	<p>Provide an interface and forum for the ongoing communication and cooperation of existing community user groups and centre management. Meetings are held in March and September.</p>
Road Safety Group	<p>The aim of the road safety group is to raise awareness of road safety within the community and to work together with the Roads and Maritime Services (RMS) to improve road safety through the Safe</p>

Name	Objective
	System approach to reduce the number of casualties on our roads. This Committee meets quarterly.
Rural Industry Liaison Committee	<p>The key focus areas of this Committee are:</p> <ul style="list-style-type: none"> • Provide feedback on Planning Proposals and Development Applications which are likely to impact (positively or negatively) on agricultural production. • Facilitate communication between industry and various levels of government. • Create and support opportunities and initiatives that will enhance agricultural production. <p>This Committee meets quarterly.</p>
Senior Advisory Group (SAG)	<p>This group was formed following a recommendation of the Ageing and Health Forum 2007 to drive other recommendations arising from the Forum. The group developed four working groups each addressing a key theme: health, transport, information and accommodation. Each working groups has undertaken their own research and exploration of their interest area, reporting back to the wider group at regular intervals.</p>
Transport Advisory Committee	<p>The key focus areas of this Committee are:</p> <ul style="list-style-type: none"> • To review and explore alternate modes of transport. • To assist Council in lobbying for improved transport options. • To foster partnerships and collaboration between transport-related service providers so as to maximise efficient and effective delivery of transport services in the Shire. • To review and explore opportunities to enhance infrastructure for the provision of alternate and accessible modes of transport e.g. shared cycleways and car-share schemes. • To explore opportunities to reduce transport disadvantage in the Shire. <p>This Committee meets quarterly.</p>
Youth Advisory Committee (YAC)	<p>The YAC was established by Council to give young people the opportunity to raise awareness of their concerns and challenges with Council. They work closely with Council to advocate for the needs of young people in the Shire. It works with Council and local services, such as Community Links and Warragamba/Silverdale Neighbourhood Centre, to deliver community events, workshops or projects for their peers and schools.</p>

Name	Objective
	Each year the YAC are heavily involved in Youth Week preparations and other events throughout the year. This Committee meets quarterly.

4.1 Community facilities

Community facilities support the physical, social, cultural or intellectual development or wellbeing of the community. They include libraries, community centres and cultural facilities that facilitate the delivery of social services and activities. Community facilities can be a focal point within a community and bring people together to meet, interact and participate in their community.

Providing diverse and inclusive community facilities in Wollondilly, including mixed-use facilities, can help create a sense of place. According to the *Wollondilly Open Space, Recreation and Community Facilities Strategy* (Clouston Associates, 2014) there are 19 Council-owned community facilities within Wollondilly which provide space for activities or services. These are listed in Table 5.

Table 5 Council community facilities

Facility type	Facilities/services
Library	
Picton Library	<ul style="list-style-type: none"> Resources to borrow and one computer room Office and meeting space (used as the local area emergency response base and Council training rooms) Town centre shared parking area
Community halls (unstaffed facilities that provide space available for hire by community organisations and private groups for a range of community activities)	
Appin Community Hall	<ul style="list-style-type: none"> Soccer club with large meeting room and kitchen Large hall with kitchen and toilets Undercover outdoor area Fenced play area with play equipment Large parking area shared with sportsground.
Bargo Community Hall	<ul style="list-style-type: none"> Large hall with stage Meeting room Kitchen/canteen Large undercover area (verandah) Fenced outdoor area
Douglas Park Community Centre	<ul style="list-style-type: none"> 2 meeting rooms Large flexible meeting room Internal disabled toilet and shower Kitchen/canteen Large undercover area (verandah) Outdoor area with play equipment

Facility type	Facilities/services
Mt Hunter Community Hall	<ul style="list-style-type: none"> • Small hall
Oakdale Community Hall	<ul style="list-style-type: none"> • Small hall with stage • Kitchen • Grass parking area.
The Oaks Community Hall	<ul style="list-style-type: none"> • Large hall with stage • Kitchen • Grass parking area.
The Oaks Seniors Hall	<ul style="list-style-type: none"> • Large meeting room • Kitchen • Grass parking area.
Tahmoor Country Womens Association (CWA) Hall	<ul style="list-style-type: none"> • Hall • Meeting room • Kitchen • Fenced outside area • Parking can be accommodated in fenced outside area (otherwise street parking only).
Thirlmere Community Hall	<ul style="list-style-type: none"> • Hall • Kitchen • Outside storage shed • Limited parking
Warragamba Town Hall	<ul style="list-style-type: none"> • Large hall with stage • Foyer with ticket sales booth • Two large meeting rooms with separate entries (one used as seniors hall) • Kitchen
Wilton Community Centre	<ul style="list-style-type: none"> • Office space for community organisations • Kitchen • Multipurpose large main room • Fenced outside play space • Large undercover area (verandah) • Paved onsite parking (shared with sportsground).
<p>Community service centres (provide space to non-government and community based organisations for the delivery of community services)</p>	

Facility type	Facilities/services
Bonnie Cottage	<ul style="list-style-type: none"> • Small office space • Small meeting room • Kitchen • Toilets (including children's toilet facilities) • Outside fenced grass area with garage/storage.
Picton School of Arts	<ul style="list-style-type: none"> • Office space to front of building (currently used by community organisation) • Large meeting room (currently used as seniors hall) • Commercial kitchen
Tahmoor Community Centre	<ul style="list-style-type: none"> • Office space for community organisations • 3 flexible meeting rooms (with removable partitions) • Large meeting room (used predominantly as a youth hub) • Sound recording studio • Childcare centre • Large multipurpose space (OOSH services) • Outdoor fenced play spaces for childcare centre and OOSH • On-site car park.
Warragamba Eldercare Cottage	<ul style="list-style-type: none"> • Small meeting room • Kitchen
Warragamba Silverdale Neighbourhood Centre	<ul style="list-style-type: none"> • Office space for community organisations • Small meeting room • Childcare/occasional care centre with kitchen facilities. • Fenced outdoor play space for childcare • Limited off-street parking.
Mixed use facilities (contain a mix of spaces for community activities and spaces and other uses on an on-going basis)	
Old Post Office	<ul style="list-style-type: none"> • Wollondilly Visitors Information Centre • Small separate ground floor office (space currently hired out as private medical consultation space) • Office space on first floor (currently used as Council offices) • Small fenced outdoor area.
Wollondilly Shire Hall	<ul style="list-style-type: none"> • Large hall with stage • Art exhibition rooms

Facility type	Facilities/services
	<ul style="list-style-type: none"> • Meeting room • Office space with separate entry (currently used as office for Council's Family Day Care services) • Kitchen • Town centre shared parking area

Source: Wollondilly Open Space, Recreation and Community Facilities Strategy (Clouston Associates, 2014)

4.2 Community programs and events

Council runs community events throughout the year, which bring people of diverse backgrounds together. These events provide opportunities for people to meet and interact within an informal setting. Often it is these informal connections and networks that build a sense of community. Recently Council has undertaken an Events Review and the outcomes of this review will determine the direction of future events in the Shire.

A number of annual events for the general population include Australia Day, Wollondilly IlluminARTE Festival, Garden Competition, Christmas Lights Competition and the Mayors Charity Golf Day. A complete list of events and estimated attendance numbers in 2015 is provided in Table 6.

Table 6 List of Council community events and estimated attendance

Event name	Description	Estimated attendance in 2015
Australia Day	An annual flagship event held at the Picton Botanic Gardens. Formalities includes recognition of Australia Day Award nominees and announcement of Australia Day Award Category Winners and Citizenship Ceremony. A range of free activities are provided including food stalls, entertainment, children's activities and service information stalls.	Over 5,000 people
Wollondilly IlluminARTE Festival	This is Wollondilly's main tourism event and is a one-day festival that provides digital projection of artworks onto 7 landmark buildings in Picton. Night markets, an art exhibition, music festival and lantern parade are key elements of the festival.	20,000 visitors
Garden Competition	An annual event where residents register their gardens within a range of categories. A presentation evening is currently held at the Bargo Sports Club. Community volunteers join the Parks Superintendent to judge gardens and award category prizes and winners.	40 entrants across the Shire and 120 attendees at the presentation evening (2014)
Christmas Lights Competition	An annual event where residents decorate their houses and businesses in Christmas decorations.	31 participants
Mayors Charity Golf Day	Annual event with local business and groups to fundraise for a local charity.	-

Event name	Description	Estimated attendance in 2015
Councillors Volunteer Community Christmas Function	This event acknowledges the valuable contributions made by volunteers in the local area, volunteering for Council, service groups (Lions, Rotary) or for local charities and service providers.	500 people
National Aboriginal and Islanders Day Observance Committee (NAIDOC) Week	Council hosts an Information Expo for NAIDOC Week to celebrate Australia's Indigenous culture and build bridges between Indigenous and non-indigenous Australians.	-
Wollondilly Education Training and Employment Expo	Annual event held in the Picton Shire Hall with around 28 exhibitors promoting Employment Education and Training opportunities in the local area. This event is resource intensive and struggling to maintain school visits and register exhibitors. Larger regional employment expos are being held in Campbelltown and Western Sydney, which are more attractive to schools and job seekers.	500 people
Local Government Schools Week	This event is held annually in line with Local Government Week the Local Government Schools week exposes students to the political environment by attending Council, undertaking a mock Council meeting and hearing from the Mayor and Councillors.	-
Youth Week	Council hosts many local events and partner up with surrounding local government area events for Youth Week: <ul style="list-style-type: none"> YouTHRILL Challenge Day (The Oaks) StreetART (Bargo, Warragamba) Outdoor cinema and pizza night Kooridjah Hip Hop Dance Night for 12 to 24 year olds (Couridjah) Warra Scooter Jam (Warragamba) YouTHRIVE Regional Leadership Forum (Campbelltown) Teen Paper Heart Crafts (Picton) Movies and bus trips for 8 to 18 year olds (Tahmoor) Stranger Danger and Fun Fitness (Warragamba) 	-

Event name	Description	Estimated attendance in 2015
	<ul style="list-style-type: none"> • Give it a Go AFL Day (Picton) • Gig Night in the Gardens (Picton) 	
Seniors Week	<p>Activities throughout Wollondilly. Council also hosts the annual Seniors Week Expo in Warragamba.</p> <p>The expo included mini medicals by UWS School of Medicine students, beading – create a bracelet, hand massages, flower arranging, Stepping on Program, Active over 50's Program, Tech Savvy smartphones tablets and the Wifi, free hearing checks and a range of information stalls.</p>	-
Celebrating International Day for People with a disAbility	Council hosts this annual event with the Wollondilly Disability Access Advisory Committee. The day unites disability organisations, individuals with a disability, businesses, federal, state and local governments and the community to celebrate and acknowledge the experience and expertise of people with a disability.	-

4.3 Community organisations and volunteering

Community organisations are generally not-for-profit organisations, where people come together to work towards a common cause. They may raise money and recruit volunteers to provide community projects, events and support for the benefit of the community. Council supports a number of local and regional community organisations and community-based events through the provision of funding, facilities, access to public and open spaces, advice and guidance. These organisations organise events which promote a range of areas, such as health, education, culture, arts and tourism within Wollondilly. Community organisations currently operating in Wollondilly are listed in Table 7.

Table 7 List of community organisations operating in Wollondilly in 2015/2016

Organisation name
Sarah's Theatre and Drama Skills (STADS)
Community Links Wollondilly
Aboriginal Dance Group (Picton High School)
The Oaks Historical Society
Buxton Volunteer Fire Brigade
The Rotary Club of Picton
Southern Tablelands Arts
Wollondilly Anglican Parish

Organisation name
Warradale Community Action Association Inc.
Tahmoor Uniting Men's Shed Inc.
Warragamba Hobby Hut
Wollondilly Arts Group

Volunteering can indicate the cohesiveness of a community and level of willingness of residents to contribute to their community. In Wollondilly, volunteering among residents for an organisation or group was slightly higher at 16.6% compared to the Greater Sydney average at 15.1%. Residents are able to volunteer in a number of opportunities with local organisations or groups. Table 8 provides a list of volunteering opportunities.

Table 8 Volunteering opportunities in Wollondilly

Organisation or group	Description	Volunteer role
South West Community Transport Inc.	This service provides door to door transport services for elderly residents, people with a disability and carers to doctors, specialists appointments, hospital visits, shopping, group and individual social outings.	Car/bus driver or administration support
Picton Strings Organisation	Volunteer-based String Orchestra Program for young string players. It includes workshops, mentoring, opportunities to play regular performances at concerts, fundraising events, festivals and aged care facilities.	Administrator. Their responsibilities include fundraising for programs and liaising with donors, relationship with schools, string teachers, scheduling, and sourcing instruments, scheduling, working with ensemble staff and arranging tours and performance opportunities, and music licensing and contracting of teaching staff
Paws Pet Therapy	A not-for-profit organisation that trains volunteers and their dogs to deliver professional pet therapy to people with special needs	Pet therapy volunteers
Community Links Wollondilly Inc.	A not-for-profit, non-government community service based at the Tahmoor Community Centre providing an integrated service offering assistance to vulnerable and disadvantaged young people,	Administration or Community Links Ambassador roles

Organisation or group	Description	Volunteer role
	families and community members in the Wollondilly and Camden regions. Services include advocacy for adolescents and families (including families with children with disabilities), youth events, groups and school holiday activities, mother's and parenting groups, crisis assistance such as housing, financial, legal, mental health and respite, court support and support with domestic violence issues.	
Lifeline Macarthur	Member of the national Lifeline network, which delivers free crisis support services to people of South West Sydney, Macarthur and Southerland Highlands, including telephone crisis support line, suicide awareness and prevention support, training, financial counselling and general psychology clinic.	Retail assistants
The Oaks Historical Society at the Wollondilly Heritage Centre & Museum	Museum run and staffed by volunteers from The Oaks Historical Society. Volunteers assist with museum and tourism activities.	Venue host or education guides
Wollondilly Community Nursery	A volunteer-based organisation, which propagates and distributes native plant species for projects around the Shire (e.g. developments, schools, Landcare groups and other Council projects).	-
Wollondilly Community Bus	Community transport provider, which drives less mobile people around the Shire.	Volunteer driver
The Way Ahead Family Centre Neighbourhood Shop - HisHouse Care	A Church providing free community services, including the school breakfast program at Bargo Public School (Tuesday mornings) and Picton High School (Friday mornings), counselling and drop-in information and referral centre	Shop assistant
Australian Red Cross @ Queen Victoria Memorial	Provides Community Visitors Scheme, Telecross and Personal Support services to connect with	Community visitors, Telecross or personal support roles

Organisation or group	Description	Volunteer role
Gardens Nursing Home, Taara Gardens Nursing Home or Picton Group Telecross	vulnerable community members (e.g. resident of a nursing home, person affected by disaster).	

4.4 Policy context

There are a number of policies and plans prepared by NSW Government agencies that are relevant to the theme of social inclusion and participation. The key objectives of the policies are summarised in Table 9.

Table 9 NSW Government agency policies relevant to social inclusion

Policy	Key objective of the policy
Indigenous Advancement Strategy (IAS) (2014)	This strategy's objective is to improve the lives of Indigenous Australians with a particular focus on Indigenous business and employment, improving education and pathways to further education and training, making safer and healthier communities, increasing participation and acceptance of Indigenous Australians, and addressing the disproportionate disadvantage in remote Australia. Under this strategy, funding for many Indigenous programs has been reduced to focus on the above areas. Organisations and individuals are able to apply for funding under the strategy to improve Indigenous life outcomes.
NSW Disability Inclusion Plan (2015)	This strategy aims to achieve an inclusive society by identifying and breaking down the barriers which prevent those with disability from enjoying the same opportunities and choices as everyone else. Its objectives include developing positive community attitudes and behaviours, creating liveable communities, support access to meaningful employment, and improve access to mainstream services through better systems and processes. Inclusion reduces disadvantage, isolation and discrimination. This strategy will work alongside the National Disability Insurance Scheme (NDIS) by increasing accessibility of mainstream services and community facilities in NSW for people with a disability.
National Disability Insurance Scheme (NDIS)	The National Disability Insurance Agency (NDIA) is an independent statutory agency. Its role is to implement the National Disability Insurance Scheme (NDIS) which will provide disability care and support to those with a significant and permanent disability and their families and carers. As the NDIS is being rolled out in stages, the NDIS will be available in Wollondilly from July 2016.

Policy	Key objective of the policy
Commonwealth Home Support Programme (CHSP)	The Commonwealth Home Support Programme (CHSP) is one of the changes being made by the Australian Government to the aged care system to help older people stay independent and in their homes and communities for longer. The CHSP is one consolidated programme providing entry-level home support for older people who need assistance to keep living independently. On 1 July 2015, the CHSP commenced.
NSW Government Plan for Aboriginal affairs: education, employment & accountability (2013)	This plan was developed by NSW Aboriginal communities and Government to foster the aspirations of the Aboriginal community, identify opportunities and promote responsibility. The document supports the importance of ensuring indigenous representation in community engagement in order to assist with achieving healing and wellbeing in Aboriginal communities.
Multicultural Planning Framework	Multicultural NSW developed the Multicultural Planning Framework to guide State government agencies in preparing an internal multicultural plan. It provides a set of criteria that can be used to implement actions to build and maintain a cohesive and harmonious multicultural society that enriches the live of all people in NSW. The Framework includes initiatives that should be considered by Council in raising awareness of, and celebrate the contribution of people from diverse cultural and linguistic backgrounds.
NSW Volunteering Strategy (2012)	The strategy was developed through community consultation with volunteers, and identifies the challenges and barriers to volunteering. To help promote volunteering and overcome these barriers, the strategy provides strategic directions for the NSW Government, some of which are relevant to Council. The Strategy contains some directions that should be considered by Council for promoting volunteering and reducing the barriers that prevent residents from volunteer activities.
Social Impact Investment Policy (2015)	The NSW Government supports social impact investment, an emerging approach to tackling social challenges using capital and expertise from across the public, private and not-for-profit sectors. For Wollondilly, continuing or new partnerships between Council and the public, private and not-for-profit sectors present opportunities for the delivery of new community facilities and services. Council can explore these funding mechanisms in social impact investment.
What's Up West – a report on young people in Western Sydney (2013)	This report by the Youth Action & Policy Association NSW summarises the outcomes from consultation with 50 young people at the <i>What's Up West?</i> forum and consultations with schools and youth services in 2013. The report's findings and recommendations will assist Council in planning future

Policy	Key objective of the policy
	engagement activities for youth and young people in Wollondilly

Council has a number of policies with strategies or actions that are relevant to social inclusion, cohesion and participation. Table 10 presents a summary of the relevant Council policies, how they reference social inclusion and the relevant strategies and actions.

Table 10 Council policies relevant to social inclusion, cohesion and participation

Council policy	Reference to social inclusion, cohesion and participation	Relevant strategies or actions
Wollondilly Community Strategic Plan 2033	<p>The community values its sense of community spirit, which is fostered by a strong identity with village life, a sense of belonging, and commitment to community participation and cooperation.</p> <p>Council's Sustainability Principles include:</p> <ul style="list-style-type: none"> • Engagement – Council recognises that sustainability will happen faster if local communities become champions of sustainability and are involved in decisions affecting sustainability • Participation – Council will encourage and provide opportunities for people to take part in decision-making processes that impact on their quality of life. 	<ul style="list-style-type: none"> • Community Building, Wellbeing and Identity: Deliver a range of of community programmes, services, facilities and events which strengthen the capacity, wellbeing and cultural identity of our community. • Working with Others: Work with other agencies and service providers to deliver community programmes, services and facilities which complement and enhance Council's service provision. • Engagement and Communication: Implement excellence in our community engagement by listening to and responding to the needs and concerns of our residents. • Provision of Facilities: Provide a range of recreation and community facilities to meet the needs of the community.
Ageing Strategy (2011)	<p>The Strategy highlights the importance for older residents to be able to access information in order to make informed decisions.</p> <p>Volunteering is a good activity for both staying physically active as well as engaged with community life. Local services that rely on the assistance of volunteers to deliver their</p>	<ul style="list-style-type: none"> • Partner with a range of services to provide regular seminars/information sessions that provide information on planning retirement, health matters, legal matters, money management, available allowances/subsidies, access and working opportunities into later life. • Host events/information sessions focused on information that changes frequently that is relevant to seniors.

Council policy	Reference to social inclusion, cohesion and participation	Relevant strategies or actions
	<p>services report that retention of volunteers is becoming more difficult due to the ageing of volunteers generally and the social change where younger people and greater number of working parents are unable to donate their time.</p>	<ul style="list-style-type: none"> • Promote volunteering opportunities/social networking/activities to residents. • Continue to provide subsidies and age appropriate activities through Councils community facilities e.g. leisure centre/library.
<p>Youth Area Action Plan 2010</p>	<p>Council's experience working with young people has indicated that young people are more likely to participate in a project if that project is attractive, viewed as worthwhile to their needs and provides an opportunity for them to be innovative and creative. Council recognises that there needs to be a more diverse range of activities available to young people.</p> <p>Relevant key directions are:</p> <ul style="list-style-type: none"> • Increase youth engagement by providing more opportunities for participation. • Provide and promote opportunities for youth leadership development. • Young people in Wollondilly have a sense of belonging in their community. • Young people are able to express their culture in a safe and fun environment. 	<ul style="list-style-type: none"> • Promote respect and listen to young people's opinions, recommendations and points of view by increasing communication and relationships between schools, Council and the community to provide opportunities for young people's opinions to be voiced. • Explore and develop creative ways of marketing youth services in order to engage more effectively with young people to provide a more effective flow of information. This could include increasing the use of the internet and support websites created by young people for young people and creating a youth column in the local newspaper. • Consider young people in the development of youth friendly shopping centres, parks and open spaces. • Create a safe and accessible "youth space" at the Wollondilly Youth Hub at the Tahmoor Community Centre. • Plan and develop in partnership with the community, young people and relevant services to deliver youth programs and activities, such as performing arts projects that tap into local schools, youth groups etc. and community projects that link generations together e.g. community garden, public art, storytelling events, etc. • Encourage youth services and spaces to increase participation by Aboriginal youth.

Council policy	Reference to social inclusion, cohesion and participation	Relevant strategies or actions
		<ul style="list-style-type: none"> • Encourage alternatives to outdoor team-sports (e.g. dance, yoga, gymnastics, athletics, and swimming). • Encourage youth participation in music, art and performing arts by providing a safe, well-managed and self-supporting centre. • Wollondilly Youth Advisory Committee to hold regular forums that outreach to more isolated villages. • Expand existing recognition and celebration awards for young people. • Promote links between young people and community elders, including enhancing opportunities for Aboriginal Elders to come together to teach their culture to young people. • Provide more activities with a focus on skills development including painting, drawing and other workshops particularly during school holiday periods. • Implement events that showcase young people's skills and talents to the community e.g. BMX demonstrations, public speaking, comic debating competitions, farming skills, music events etc. • Lobby and advocate for larger events held in the Macarthur region to outreach and cater for Wollondilly residents e.g. Lobby for Fisher's Gig heat to be held in Wollondilly.
Open Space, Recreation and Community Facilities Strategy (2014)	The Strategy aims to contribute to the health, wellbeing and quality of life of residents through planning for open space, recreation and community facilities. The provision of services, activities and programs can support the lifestyle needs of residents, foster social networks and	<ul style="list-style-type: none"> • Facilities can contribute to urban vitality, local identity and sense of place, and become important focal points and gathering places for the community. A strong connection between the facility and the broader community can be fostered through development of facilities on landmark sites and with distinctive architecture and landscape design.

Council policy	Reference to social inclusion, cohesion and participation	Relevant strategies or actions
	<p>interaction between different groups, and contribute to social cohesion and inclusion.</p>	<ul style="list-style-type: none"> • Facilities should be distinctive and welcoming places, and should present as a reflection of local culture. This helps ensure they develop a strong local profile and are well known in the community, thereby promoting high levels of usage. • Incorporating public art and interpretation into the building/park design is also important in creating distinctive and welcoming community centres. Public art and interpretation are important avenues for telling local stories and creating places that are recognised and valued in the community. • Locations adjacent to open space including town squares, village centres and parks increase the range of activities that can occur on community facilities land. As an example, community facilities adjacent to parks and playgrounds are ideal locations for play groups. • Facilities located next to civic squares provide opportunities for markets, festivals and similar events. Locating community facilities near open space areas is another approach to enhancing utilisation, flexibility of use and providing opportunities for a wider range of community building activities. It is also another way to ensure that community facilities are integrated into their surrounding physical environment and seen as 'part of the community'.

Table 11 Lifelong learning programs provided by Council

Target group	Lifelong learning program
<p>Broader community</p>	<p>Appin Active Fitness Group</p> <p>The Dilly Wanderer in partnership with the Wollondilly Health Alliance support a fitness instructor to train and educate participants in health eating and how to exercise safely and correctly using the outdoor exercise equipment in Appin Park.</p>
	<p>Sustainability Workshops</p> <p>A series of workshops provided from the Wollondilly Community Nursery including:</p> <ul style="list-style-type: none"> • Waste and Recycling • Composting and Worm farming • No Dig Gardening • Love Food Hate Waste <p>Other workshops include plant propagation, seed collection and processing.</p>
	<p>Driver's education</p> <p>Council has partnered with a number of organisations including Roads and Maritime Services to provide a range of workshops and programs aimed at improving road safety, such as providing free child restraints, refreshing senior's driving knowledge and skills and upskilling learner drivers.</p>
<p>Families with children</p>	<p>The Dilly Wanderer and WHA have developed 'Child Development Workshops' where health professionals and services provide parents in Buxton at a local park with health and development information for their children, including health eating and strategies.</p>
<p>Young people / parents of young people</p>	<p>Programs include the Sol Youth Leadership Program – local youth are mentored in organising and running of Festive Earthen Mud Building Events with all sectors of the community from pre-schoolers to seniors. The events educate people about the basic elements of building a shelter and other structures from mud and also the historical and cultural uses of mud building throughout the world. Structures built as part of these workshops include; Cob Oven, Rocket Stove and an outdoor kitchen.</p>
<p>ATSI people</p>	<p>Council works with the local Aboriginal and Torres Strait Islander community to organise quarterly workshops on topics identified by the community.</p>
<p>Older people</p>	<p>Council run quarterly forums to provide current and relevant information to older people in Wollondilly. The Library also provides free technology workshops for older people.</p>

Target group	Lifelong learning program
People with a Disability	Council run quarterly forums to provide current and relevant information to people with disabilities.

5. Facilitating accessibility and connectivity

Aim: Provide effective connectivity between transport, communication, social and physical infrastructure systems

5.1 Policy context

There are a number of policies and plans prepared by NSW Government agencies that are relevant to the theme of access and connectivity. The key objectives of the policies are summarised in Table 12.

Table 12 NSW Government agency policies relevant to access and connectivity

Policy	Key objective of the policy
A Plan for Growing Sydney (2014)	The Plan acknowledges that the spread of housing and economic activity across Western Sydney, including Wollondilly, has made it difficult to service the area well with public transport, which has resulted in residents becoming more dependent on cars for transport.
Western Sydney Infrastructure Plan (2015)	The Australian Government has announced plans to invest in a number of infrastructure projects to build a stronger and more prosperous Western Sydney. This includes significant upgrades to major and local roads connecting to and surrounding the proposed Western Sydney Airport site, which may also improve access for Wollondilly to the rest of Western Sydney.
2014 State Infrastructure Strategy Update	Infrastructure NSW prepared a revised State Infrastructure Strategy in 2014 at the request of the NSW Premier. The objective of the review was to identify the highest value, most needed and most productive new infrastructure projects that could be delivered if additional funding became available.
NSW Long Term Transport Masterplan (2012)	This Plan sets the framework for the NSW Government to deliver an integrated, modern transport system.
South West Rail Link Extension Submission – MACROC	The Macarthur Regional Organisation of Councils (MACROC), which includes Camden, Campbelltown City and Wollondilly Shire Councils, made submission to the NSW Government for the South West Rail Link Extension Public Transport Corridor Protection.

Council has acknowledged the importance of having an efficient public transport system and works closely with the local transport providers to achieve this. Council has a Transport Advisory Committee which regularly discusses access and provision issues with providers and government representatives.

In 2009 Council facilitated the Wollondilly Transport Forum to provide an opportunity for the community, government and community sector representatives to develop a range of potential solutions to transport issues and challenges facing the communities of Wollondilly Shire. The Forum put forward a number of recommendations to improve access within Wollondilly. These included:

- Investigate the feasibility/funding opportunities to develop a Community Information Resource within Council designed to streamline information provision on a range of topics including transport, service delivery, access, local issues and Council business.
- Investigate the feasibility of a central web-based location or information hub for transport information in the Shire.
- Continue to lobby State Government to improve/retain service standards in the Shire, in particular focussing on outlying areas (e.g. Warragamba) and building on existing services in town centres (e.g. Picton/Tahmoor).

Since 2009, Council has been working towards these recommendations. Council's new website is more accessible and user friendly and includes information about local and regional services in its community directory. It includes a media centre that provides a one-stop-shop for communications around events and activities including transport options for these.

The issue of transport and accessibility has been discussed across a number of Council policies. These are summarised in Table 13 below.

Table 13 Council policies relevant to connectivity and accessibility

Council policy	Reference to connectivity and accessibility	Relevant strategies or actions
Wollondilly Community Strategic Plan 2033	Public and alternate transport arrangements are poor within the LGA. Current transport includes limited bus services and diesel train services that terminate at Campbelltown, along with only a slowly developing cycleway and footpath network.	<ul style="list-style-type: none"> Alternative transport options in Wollondilly local area (increase of the proportion of people walking, riding, using trains, buses and park & ride rather than cars). Reduction of unacceptable traffic congestion in Wollondilly local area.
Ageing Strategy (2011)	Accessibility and connectivity is important for maintaining the health of older residents. The strategy highlights the need for good access to adequate care, services and information. It is particularly important for older people to be able to move around the Shire independently. Connectivity in the form of access to education and information can also contribute to a person's sense of independence.	<ul style="list-style-type: none"> Continued improvements in accessibility through implementation of (Pedestrian Access Mobility Plan) PAMPS/works program. Disability Access Advisory Committee to continue to lobby on behalf of people who have a disability for accessible footpaths/shared pathways etc., for scooter/wheelchair user needs. Continue to foster partnerships and explore funding opportunities to implement the findings from the 2009 Wollondilly Transport Forum. Lobby and advocate for improved service provision for access to medical appointments.
Wollondilly Youth Area Action Plan 2010	The Plan highlights the need to raise awareness among young people about local services through connectivity by improving communication and access to information. This in turn would increase participation and engagement to contribute to community cohesion. The creation of more youth-friendly places and spaces would also support this.	<ul style="list-style-type: none"> Strengthen partnerships with Macarthur services funded to work in Wollondilly and explore innovative ways to deliver services. Encourage outreach to different villages within the Wollondilly Shire.

Council policy	Reference to connectivity and accessibility	Relevant strategies or actions
		<ul style="list-style-type: none"> • Meet with funding bodies and policy makers to advocate for young peoples needs and service provision in the Wollondilly area. • Advocate innovative ways of transport to be included in service specifications/budgets. • Encourage activities and events that are targeted for young people being held later in the day and on weekends. • Improve the structural disadvantage in rural areas i.e. address limited educational, employment opportunities, and recreational facilities. • Encourage more local sources of support that young people can self-refer to and feel safe to attend.
Open Space, Recreation and Community Facilities Strategy 2013	Accessibility is central to all open space, recreation and community facilities.	<ul style="list-style-type: none"> • Improve walkability and bicycle access for journeys of less than 2kms, particularly paths within residential estates and dedicated cycle spaces on roads.

6. Providing diverse and affordable living

Aim: Provide a mix of dwellings that support a diverse community with a range of needs

6.1.1 Housing for older people

A range of services are available to Wollondilly's older residents, including personal care, day or night respite options, domestic assistance, meal delivery and aged care facilities. Many services provide home-based options so that older residents can continue to live in their own home as independently as possible. The majority of home-based service providers come from areas outside of Wollondilly, such as Camden, Campbelltown, Penrith and Wollongong regions. Services that are not home-based, such as aged care facilities and some respite options, would require residents to travel or move outside of Wollondilly to access these, away from existing social networks. Table 14 lists the aged care facilities in and surrounding Wollondilly.

Table 14 Aged care facilities in and surrounding Wollondilly LGA

Aged care facility	Location
Within Wollondilly	
John Goodlet Manor	Picton
Queen Victoria Nursing Home	Picton
Agris Hutrof House (Estonian Village)	Thirlmere
Taara Gardens	Thirlmere
Durham Green Manor	Menangle
Durham Green Village	Menangle
Waratah Highlands Village	Bargo
Macquarie Grove Retirement Village	Tahmoor
Blue Gum Retirement Village	Thirlmere
Outside Wollondilly	
Anthem	Bowral
Bowral House Nursing Home	Bowral
Carrington Care	Camden
Camden House	Camden
Camden Nursing Home	Camden
Habbisoncare	Bowral
Kilbride Nursing Home	Gilead
IRT Macarthur	Campbelltown
Pembroke Lodge	Minto
Scalabrini Village Nursing Home (Austral)	Austral
Abbey House Aged Care	Mittagong
UnitingCare Edinglassie Village	Emu Plains
SummitCare Penrith	Jamisontown

Aged care facility	Location
Mountainview Nursing Home	Penrith
Newmarch House	Kingswood
Lemongrove Gardens Hostel	Penrith
UnitingCare Edinglassie Lodge	Penrith
Governor Phillip Manor	Penrith
Kingswood Court Aged Care Facility	Kingswood
Emmaus Village	Kemps Creek
SummitCare St Mary's	St Marys
Frank & Jess Kennett Home (UPA)	Stanwell Park
McCauley Lodge	Thirroul
IRT Woonona	Woonona
Chesalon Care Woonona	Woonona
Illawarra Diggers	Corrimal
John Paul Village Residential Aged Care Facility	Heathcote
Moran Engadine	Engadine

Home-based service providers cater to individual needs and level of care of older residents or people with a disability. Services include assistance with housekeeping, undertaking errands and shopping, meal preparation, assistance with bathing or showering. Approximately 34 service providers located across Western and South Western Sydney provide home-based care for Wollondilly residents. These are listed in Table 15.

Table 15 Home-based care providers which service Wollondilly

Name of provider
Bankstown Home Based Services
Your Aged Care at Home Ltd
UnitingCare Community – Sydney South
Tripoli and Mena Cacps
St. Basil's Community Programmes – Greek Specific Home Care
St. Basil's Community Programmes – Lakemba
St Ives Home Care NSW
Oxley Home Care
Macarthur Diversity Services Initiative – CALD
IRT In-Home Care SWS
Home Care Service of NSW – Alleena Aboriginal Services
HammondCare- Hammond at Home SWS

Name of provider
Greek Welfare Centre – GWC Community Services SWS
Co.As.It
CASS Home Care Package (Culturally Diverse)
Carrington Care In Home Support Services
Wesley Mission Home and Carer Support Services - SWS
Benevolent Society- Home Care Packages-SWS
Australian Unity Home Care – Western NSW
ARV HomeCare –Wingecarribee
ANHF Chinese and Vietnamese Home Care Services
Anglicare SWS
Abel Tasman Home Care
1300 733 510 KinCare (NSW) SWS
1300 698 693 Home Nursing Group - Armidale
The Whiddon Group Community Care - Glenfield
Monte HomeCare
Hills Nursing – Northwestern
Ermea Private Home Care Services
3 Bridges Community- Home Modification and Maintenance Private Services.

Aged accommodation options located in Wollondilly range from retirement living to high needs care. There are five aged accommodation facilities in Wollondilly currently, with three of these planned to expand. These are listed in Table 16. Of these facilities, only one provides high care, with 102 high care beds in 2015.

Table 16 Aged accommodation facilities in Wollondilly

Location	Name	Units / beds
Thirlmere	Estonian Village Taara Gardens	102 Self-care units 23 Low care units
	Blue Gum Retirement Village	Independent living Units
Menangle	Durham Green Manor	52 units
	Durham Green Village	162 when construction complete

Location	Name	Units / beds
Bargo	Waratah Highlands Village	169 when construction complete
Tahmoor	Macquarie Grove Retirement Village	43 self-care units
Picton	Queen Victoria Memorial Home	102 high dependency beds

6.2 Policy context

There are a number of policies and plans prepared by NSW Government agencies that are relevant to the theme of diverse and affordable housing. The key objectives of these policies are summarised in Table 17.

Table 17 NSW Government agency policies relevant to diverse and affordable housing

Policy	Key objective of the policy
A Plan for Growing Sydney (2014)	Under this plan, the NSW Government will require each council to prepare a local housing strategy to plan for a range of housing types (Action 2.3.1), including the delivery of more opportunities for affordable housing (Action 2.3.3). It states that a housing strategy could form part of a council's Community Strategic Plan to inform Local Environmental Plans.
State Environmental Planning Policy – Affordable Rental Housing 2009 (AHSEPP)	The NSW Government identified a strong need for affordable rental housing across different groups of people in NSW. In response, this policy was introduced to increase NSW's supply and diversity of affordable rental and social housing.
State Environmental Planning Policy (Housing for Seniors or People with a Disability) 2004	The purpose of this SEPP is to encourage the provision of housing (including residential aged care facilities) which meets the needs of seniors or people with a disability.
Apartment Design Guide (2015)	The NSW Government's Apartment Design Guide supersedes the Residential Flat Design Code. This Guide is used in conjunction with the State Environmental Planning Policy No 65 – Design Quality of Residential Apartment Development (SEPP 65) to improve the planning and design of residential apartment development in NSW
National Rental Affordability Scheme (2008) (NRAS)	NRAS seeks to increase the supply of affordable rental housing across Australia by 50,000 dwellings. It offers annual financial incentives to persons or entities, such as private developers, not-for-profit organisations and community housing providers, to build and rent new dwellings to low and

	moderate income households at below-market rates for 10 years.
Healthy Urban Development Checklist (2009)	The Checklist was designed to guide policies, plans and developments with a focus on healthy outcomes. It covers a range of contexts, including semi-rural and rural settings relevant to Wollondilly.

Council has recognised the need to provide affordable housing choices in the Shire to support the needs of different sections of the community. Providing diverse and affordable living enables residents to continue to live locally and retain existing networks and community connections, which contribute to health and social wellbeing. Council also recognises the need to provide affordable housing choices for new residents, as Wollondilly continues to attract families in particular retirees as a number of retirement village developments have emerged over the years. Table 18 summarises the Council policies which discuss the provision of housing in the Shire.

Table 18 Council policies relevant to housing

Council policy	Reference to Housing	Relevant strategies or actions
Wollondilly Community Strategic Plan 2033	This Plan states that new residential areas should be attractive, healthy, sustainable environments. They need to be developed in accordance with best-practice approaches to urban development and deliver a range of housing types to meet emerging housing needs into the future.	<ul style="list-style-type: none"> • Development Assessment: Apply best practice environmental principles to the assessment of development and planning proposals. • Sustainability Living: Educate, promote and support low consumption, sustainable lifestyles and lowering of the Shire's carbon footprint.
Growth Management Strategy 2011	<p>Housing diversity is needed so that there are appropriate and affordable housing options for all sections of the community. Different housing types include rural-residential housing (typically on land parcels from over one acre to two hectares), urban development on town edge (as seen in Picton, Tahmoor and Thirlmere), medium density housing (e.g. residential flats, town houses, shop top housing, villas, senior living housing, granny flats).</p> <p>Council's Growth Management Strategy was prepared in 2011. With the NSW Government announcement of the Greater Macarthur Land Release Investigation and proposed development of Wilton, Council is now preparing a new strategy that considers this and other potential development within the LGA.</p>	Specific actions for managing Wollondilly's growth will be developed in Council's updated strategy.
Ageing Strategy (2011)	This strategy highlights the importance of maintaining housing choice for older people as their needs change with age. Factors which influence individual needs are health, mobility, financial capacity, available housing stock, proximity of family, friends etc.	<ul style="list-style-type: none"> • Encourage development of adaptable housing/implementation of universal design principles in the housing industry. • Advocate and lobby for adequate levels of aged housing in the Shire, with particular emphasis on incorporating ageing in place principles (e.g. 3 tiers of care – independent living, hostel and nursing home).

Council policy	Reference to Housing	Relevant strategies or actions
		<ul style="list-style-type: none"> • Encourage 'enhanced standard' levels of accessible parking and scooter parking when developing new housing, public facilities or when upgrading Council facilities. • Lobby and advocate for appropriate services to meet the needs of people ageing in place.
<p>Youth Area Action Plan 2010</p>	<p>A key direction is ensuring young people have a number of affordable accommodation options. Currently, young people find it difficult to rent in the Shire due to the competitive market.</p> <p>Commuting long distances to access education or employment also impacts on a young person's decision to remain living in the Shire.</p> <p>Young people are also more likely to be living with their parents than they used to be.</p>	<ul style="list-style-type: none"> • Advocate and lobby for diversity in the range of affordable and appropriate local housing options. • More semi-supported (shared accommodation) options in Wollondilly area. • Lobby for Increase in funding for youth accommodation specifically crisis accommodation for young people in Wollondilly. • More accommodation support services located and/or outreaching to the Wollondilly Shire. • More emergency accommodation support services located within the Wollondilly Shire.

7. Supporting education, lifelong learning and economic wellbeing

Aim: Provide opportunities for the community to access a variety of education and learning systems and create opportunities for economic prosperity

7.1 Policy context

There are a number of policies and plans prepared by NSW Government agencies that are relevant to the theme of supporting education, lifelong learning and economic wellbeing. A detailed overview of the various policies is provided in Table 19 **Error! Reference source not found.**, and their key objectives are summarised in Table 19.

Table 19 NSW Government agency policies relevant to supporting education, lifelong learning and economic wellbeing

Policy	Key objective of the policy
A Plan for Growing Sydney (2014)	The plan states that “delivering schools, tertiary education facilities and health facilities that meet the needs of Sydney’s growing and changing population will be integral to maintaining Sydney’s competitive edge and standard of living into the future”
2014 State Infrastructure Strategy Update, Infrastructure NSW	Infrastructure NSW’s strategic objective for education is to “equip growing urban and regional populations with the modern schools and training infrastructure required to deliver educational services for a competitive, innovative economy”
Planning New Schools, School Safety and Urban Planning Advisory Guidelines (2015)	The Asset Management Directorate of the NSW Department of Education and Communities has developed this document as non-statutory general advice to facilitate the planning of new schools. The document includes criteria that is used by the Department to determine whether there is ‘demonstrated need’ for a new facility. The development within Greater Macarthur will assist Council in making the case for new schools within the LGA.

Council has recognised the importance of supporting economic development through the provision of education as outlined in their strategies and policies summarised in Table 20.

Table 20 Council Policies relevant to education, lifelong learning and economic wellbeing

Council policy	Reference to education, lifelong learning and economic wellbeing	Relevant strategies or actions
Growth Management Strategy (2011)	<p>Young people may be motivated to move out of the Shire due to lack of access to opportunities in the Shire, including tertiary education and jobs. The development of the South West Growth Centre and Wilton would provide more local opportunities for work and education for Wollondilly residents.</p> <p>Council's Growth Management Strategy was prepared in 2011. With the NSW Government announcement of the Greater Macarthur Land Release Investigation and proposed development of Wilton, Council is now preparing a new strategy that considers this and other potential development within the LGA.</p>	<p>Specific actions for growing Wollondilly's economic diversity and education sector will be developed in Council's updated strategy.</p>
Draft Economic Development Strategy (2015)	<p>This Strategy identifies lack of access to tertiary education is a weakness in the Shire. It states that as the population grows strongly in the future, there will be significant opportunities for growth in the education industry.</p> <p>In addition, inconsistent IT/mobile services and access across the Shire can be a significant impediment to future growth particularly as various industries adapt to</p>	<ul style="list-style-type: none"> • Investigate partnership programs connecting local business to universities, community employment and training service groups to address skill shortages • Establish a Wi-Fi network within Picton CBD and investigate expansion opportunities in town centres • Coordinate and enhance Councils' Infrastructure State issues paper' advocacy process including increased rail and bus services, communications infrastructure, Wilton Junction

Council policy	Reference to education, lifelong learning and economic wellbeing	Relevant strategies or actions
	<p>digital technologies. In Council's Economic Development Strategy (2007), it stated that there is an emerging trend towards a knowledge based economy however Wollondilly has a shortage of knowledge based jobs, lacks strategic education assets such as a university or TAFE presence, and has inadequate broadband infrastructure, which are barriers to the growth of high income jobs and home-based businesses. It also recognised that continuous learning plays a central role in the knowledge based economy.</p>	
<p>Draft Wollondilly Disability Action Plan 2012</p>	<p>This Plan identifies barriers to accessing employment opportunities included:</p> <ul style="list-style-type: none"> • Barriers due to lack of community awareness about individual needs of other community members. • Barriers to opportunities to participate in public life, such as consultations and decision making processes. 	<p>Employment opportunities:</p> <ul style="list-style-type: none"> • As part of ongoing monitoring of Equal Employment Opportunity (EEO) an annual review of employment opportunities for people with disabilities will be carried out and future opportunities identified • Develop and implement strategy to address the necessity to make reasonable adjustment to current practice on an individual basis for the position traineeship for a person with a disability. • During review of EEO Management Plan include statement about obligations under the Disability Discrimination Act (DDA) to make allowances for reasonable adjustments to be made for employees with a disability.
<p>Ageing Strategy (2011)</p>	<p>Education and lifelong learning can be rewarding. In particular, it can offer older residents the opportunities to expand skills, stay up-to-date, keep mentally active and promote social interaction. These factors can</p>	<ul style="list-style-type: none"> • Promote the availability of further education and lifelong learning opportunities across the region. • Continued lobbying/seek funding for a community information officer/resource.

Council policy	Reference to education, lifelong learning and economic wellbeing	Relevant strategies or actions
	<p>contribute to mental health and social wellbeing.</p>	<ul style="list-style-type: none"> • Foster partnerships with adult education providers and to provide a range of education opportunities within the Shire. • Partner with a range of services to provide regular seminars/info sessions that provide information on planning retirement, health matters, legal matters, money management, available allowances/subsidies, access and working opportunities into later life. • Foster greater access to information on changing legislation around legal matters and other issues. • Host events / information sessions focused on information that changes frequently that is relevant to seniors.
<p>Youth Area Action Plan 2010</p>	<p>Wollondilly has many public schools catered to primary students, but only one public high school for secondary students. As a result, young people attend high schools in areas adjacent to the LGA.</p> <p>Lack of employment opportunities is the main influence behind young people leaving the Shire.</p>	<ul style="list-style-type: none"> • The promotion and connection with high schools in and outside the LGA is recommended to support high school attendance as well as another public high school in the Shire. Council also aims to advocate and lobby for appropriate local access to tertiary education and TAFE services. • Council aims to provide skills training and employment opportunities for young people locally. Transport options for young people to travel to and from work can also support this.
<p>Wollondilly Tourism Business Plan 2002-2011</p>	<p>Council is committed to promoting economic development and employment opportunities by fostering and encouraging tourism. Tourism is seen as potentially making a significant contribution to the overall economic development of the shire. It provides an opportunity for Wollondilly to capitalise on its environmental and historic assets and its</p>	<ul style="list-style-type: none"> • That the Wollondilly Shire establishes, develops, markets and provides a tourism product which is innovative and creative. • That the Wollondilly Shire establishes a tourism product which provides a 'quality experience' for visitors to the region to ensure repeat visitation. • That the development of tourism capitalises on opportunities offered within the Shire. • That the development of tourism in the Shire grows the employment base.

Council policy	Reference to education, lifelong learning and economic wellbeing	Relevant strategies or actions
	facilities for the benefit of the residents of the Shire.	<ul style="list-style-type: none"> • That the development of tourism recognises that residents of the Shire value the rural and village lifestyle. • That Council encourages co-operation and partnership with industry.

8. Creating healthy, safe and secure communities

Aim: Enable and promote healthy and safe communities that support physical activity and social engagement

8.1 Access to health services and facilities

According to the *Wollondilly Health Needs Assessment* (Elton Consulting 2014), most health services within Wollondilly are located in Picton and Tahmoor. There are five general practices in Wollondilly (Appin, Bargo, Tahmoor and two practices in Picton) and allied health professionals and pharmacists in different townships, as listed in Table 21.

Table 21 Allied health professionals and pharmacists

Suburb	Allied health professionals and pharmacists
Picton	<ul style="list-style-type: none"> • Chiropractor • Two clinical psychologists • Two dentists • One dietician • One occupational therapist • Two optometrists • Three pharmacists • Three physiotherapists • Two psychologists • Two speech pathologists
Tahmoor	<ul style="list-style-type: none"> • One chiropractor • Three dentists • One optometrist • Six pharmacists • One physiotherapist • One psychologist
The Oaks	<ul style="list-style-type: none"> • One mental health nurse • One pharmacist
Bargo	<ul style="list-style-type: none"> • Three psychologists • One speech pathologist
Appin	<ul style="list-style-type: none"> • Two pharmacists
Thirlmere	<ul style="list-style-type: none"> • One pharmacist

Suburb	Allied health professionals and pharmacists
Mobile services, including the Wollondilly area	<ul style="list-style-type: none"> • Two dietitians • One speech pathologist

Source: Services Director for General Practitioners in the Camden, Campbelltown & Wollondilly Regions (South Western Sydney Primary Health Network 2015)

8.2 Recreation and leisure opportunities and participation

According to the *Wollondilly Open Space, Recreation and Community Facilities Strategy* (Clouston Associates 2014), Wollondilly has 255 hectares of local open spaces and reserves managed by the Council. This includes 14 sportsgrounds, over 101 parks and reserves, 10 tennis courts, four skate parks, one BMX park and two swimming pools (including one leisure centre at Picton). Table 22 lists the range of sport and recreation facilities available across the Shire, which support active recreation (e.g. participating in a team sport) and passive recreation (e.g. walking, running and hiking). Wollondilly also has good access to national parkland for passive recreation opportunities, including Bargo State Conservation Area, Thirlmere Lakes National Park, Nattai National Park, Dharawal National Park, Nepean River, Georges River and Western Sydney Parklands.

Table 22 Sport and recreation facilities

Name	Facilities/activities
Picton	
Antill Park Country Golf	Golf course
Bridge Street Indoor Sports Centre and Cafe	Indoor netball, cricket, volleyball, soccer
Picton Karting Track	Go Karting Track
Botanic Gardens	Walking, cycling, BBQs, picnic facilities, playgrounds, parking, toilet
Hume Oval	Soccer, cricket, tennis, floodlighting, picnic facilities, parking, toilet
Victoria Park	Rugby
Wollondilly Community Leisure Centre/Pool	Indoor 25m pool, outdoor 50m pool, gym, sports hall for basketball, netball, volleyball and badminton
Warragamba	
Warragamba Oval	Rugby, athletics, netball, basketball, floodlighting, BBQs, picnic facilities, skateboarding, parking, toilets
Warragamba/Silverdale Tennis Courts	Tennis, floodlighting
Warragamba Waterboard Oval	Soccer, baseball, floodlighting, BBQs, picnic facilities, parking, toilets
Warragamba Pool	Heated outdoor 25m pool with 8 lanes
Tahmoor	
Wollondilly (Tahmoor) Pony Club	Parking, toilets
Tahmoor Sportsgrounds	Soccer, cricket, athletics, netball, floodlighting, playgrounds, skateboarding, parking, toilets
Tahmoor Tennis Court	One hard court plus one synthetic court

Name	Facilities/activities
Thirlmere	
Thirlmere Tennis Club Tennis Courts	Tennis
Thirlmere Sportsground/Greyhound Track	Rugby, cricket, netball, floodlighting, parking, toilets
Appin	
Appin AIS Sportsground	Soccer, cricket, netball, tennis, floodlighting, BBQs, picnic facilities, parking, toilets
Appin Park Reserve	Rugby, basketball, floodlighting, BBQs, picnic facilities, playground, parking, toilets
Wallacia	
Fowler Reserve	Cricket
Wallacia Panthers Golf Club	Golf course
Bargo	
Bargo Sportsground/Trotting track	Rugby league, trotting , cricket, tennis, floodlighting, playground, skateboarding, parking, toilets
Bargo Yanderra Tennis Club	Two synthetic grass courts
Oakdale	
Egan Road Tennis Courts	One synthetic grass court, two hard courts
Willis Park	Cricket, soccer
Buxton	
Telopea Park	Picnic, playgrounds, toilets
Wilton	
Wilton Recreation Reserve	Rugby, AFL cricket, tennis, basketball, floodlighting, BBQs, picnic, parking, toilets
Douglas Park	
Douglas Park Sportsground	Soccer, athletics, tennis, parking, toilet
The Oaks	
Dudley Chesham Sportsground	Rugby league, cricket, netball, tennis, Pony club, floodlighting, skateboarding, parking, toilet

The sport and recreation facilities mentioned above support many sporting clubs and organisations within the Shire. Most clubs and organisations are based in Picton, Tahmoor and Thirlmere. Despite Warragamba being well-served by sport and recreation facilities, it currently only has two sporting clubs in the area. Table 23 provides a list of local sporting clubs and organisations available to residents, with participation numbers where available. Based on available numbers, participation in clubs and organisations is popular among residents in Picton, Thirlmere, Bargo and Buxton.

Table 23 Sporting clubs and organisations

Name of club/organisation	Members	Activities
Picton		
Picton (Magpies) Junior Rugby League Football Club	107 players 6 support staff including coach per team	Training twice a week March-September season, with weekly games.
Picton Magpies Rugby League Football Club		
Picton Physical Culture Club	78 Members between 3-55 years	Weekly classes 3 competitions
Picton Rangers Soccer Club Note: <i>Season is extending into January, hard to access grounds due to Cricket season clash.</i>	50 Officials 100 Juniors 100 Seniors 170 male and 30 female players	Training 3 times a week March-September season, with weekend games.
Picton Tennis Club	Average 120-140 members in competitive tennis	Adult and junior competitions run on weekdays Social Tennis is on Monday mornings and Saturday afternoons.
Just for Kicks Taekwondo Picton	N/A	Classes for 3-5 years, 6-9 years, 10-16 years, and adults/seniors
Jarvisfield Netball Club	N/A	N/A
Picton Swim Club	N/A	N/A
Scottish Country Dancing	N/A	N/A
Wollondilly Women's Basketball	N/A	N/A
Tahmoor		
Dru yoga	Numbers are inconsistent. Same regulars for the past 5 years.	3 Classes a week. Yoga offered at retirement village
Picton Netball Club	N/A	N/A
Tahmoor District Netball Club	N/A	N/A
Tahmoor Soccer Club	N/A	N/A
Wollondilly Pony Club (Mossvale Pony Club)	N/A	N/A
Wollondilly/Southern Highlands Physical Culture Club	N/A	N/A
Wollondilly Little Athletics Club	N/A	N/A
St Anthony's Netball Club	N/A	N/A
Thirlmere		
Wollondilly Netball Association	717 members	Weekly games
My Yoga Space	60-80 participants a week. Participants often come more than once a week.	Weekdays (2-3 classes a day) 1 class Saturday No classes Sunday.
Thirlmere Netball Club	N/A	N/A
Thirlmere Tahmoor Junior Rugby League	N/A	N/A
Yoga Dru Style	N/A	N/A

Name of club/organisation	Members	Activities
Bargo		
BARBUG, Bargo Bicycle User Group	N/A	N/A
Bargo Netball Club	N/A	N/A
Oakdale		
Burraborang District Soccer Club	N/A	N/A
Buxton		
Buxton Netball Club	57 registered players 3 teams	Training once a week Games once a week Officials meet four times a year.
Douglas Park		
Douglas Park Little Athletics Club	N/A	N/A
Douglas Park Soccer Football Club Inc	N/A	N/A
The Oaks		
The Oaks Netball Association	N/A	N/A
The Oaks Pony Club	N/A	N/A
Warragamba		
Warragamba Netball Club	N/A	N/A
Warradale Little Athletics Centre	N/A	N/A
Silverdale		
Epona Pony Club	N/A	N/A
Wilton		
Wollondilly Redbacks Junior Australian Football Club (JAFC)	80 participants this season. (under 13 years) 50-60 in a social mix team post-season (including members of <i>Wollondilly Knights Senior</i> team [16+ years]) Post/pre-season training 40 participants	Training twice times a week. Winter season is from March-September 18 Week competition
Wollondilly Knights Senior AFC (16+ years)	30 Participants These members participate in the social mix team post-season with the Wollondilly Redbacks (50-60 participants).	Training twice times a week. Winter season Jan-Aug/Sept. 18 Week competition

8.3 Policy context

There are a number of policies and plans prepared by NSW Government agencies that are relevant to the theme of creating healthy, safe and secure communities. The key objectives of the policies are summarised in Table 24.

Table 24 NSW Government agency policies relevant to creating healthy, safe and secure communities.

Policy	Key objective of the policy
2014 State Infrastructure Strategy Update	This strategy identifies directions and strategies that are relevant to health for Wollondilly
NSW State Health Plan (2014)	The NSW State Health Plan provides a strategic framework that brings together NSW Health’s existing plans and establishes priorities across the system to implement directions for the future.
NSW Kids and Families- Healthy+Safe+Well: A strategic health plan for children, young people and families 2014-24 (2014)	‘Healthy Safe and Well’ is a ten-year strategic health plan that is aimed at improving the delivery of health care for children and families.
Urban Land Institute Healthy Places Toolkit (2015)	The Healthy Places Toolkit identifies opportunities to enhance health and preserve value by meeting growing desires for health-promoting places.
Crime Prevention Through Environmental Design (CPTED)	Crime Prevention through Environmental Design (CPTED) is a crime prevention strategy that focuses on the planning, design and structure of cities and neighbourhoods. It reduces opportunities for crime by using design and place management principles that reduce the likelihood of essential crime ingredients (law, offender, victim or target, opportunity) from intersecting in time and space

Council have a number of policies and plans with strategies and initiatives that relate to the theme of creating healthy, safe and secure communities. A summary of the policies and the relevant initiatives is provided in Table 25.

Table 25 Council policies relevant to creating healthy, safe and secure communities

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
<p>Wollondilly Health Needs Assessment (2014)</p>	<p>The Assessment identified the following key health and social issues:</p> <ul style="list-style-type: none"> • The relative shortage of General Practitioners (GP) across the Shire Limited range of services within the Shire creates a reliance on health services in adjoining areas (e.g. Campbelltown). • The population is not large enough nor sufficiently concentrated to support private/commercial services (e.g. medical specialists, allied health). • Competition for limited resources (e.g. community health, home care and social support programs). • Long travel distances within and from Wollondilly to health services in Campbelltown, Camden, Bowral and further afield have implications both for residents and service providers. • Travel distances are exacerbated by the poor public transport available in the Shire. • Wollondilly residents use a wide range of hospitals, with greatest use of 	<ul style="list-style-type: none"> • Grow the GP workforce and number of practices in line with population growth. • Improve access to medical specialists and diagnostic services within Wollondilly in line with population growth. • Improve knowledge and understanding of health issues and good health among residents of Wollondilly. • Improve information and awareness about available health services. • Both grow new staff and health services and sustain existing staff and health services through the coming period of rapid population growth. • Develop and promote programs to address high levels of obesity and overweight. • Develop and promote programs to address recreational, employment and training needs of young people.

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<p>Campbelltown and Bowral Hospitals and a variety of private hospitals.</p> <ul style="list-style-type: none"> Identified need for health prevention and promotion programs in Wollondilly to address issues such as obesity, smoking and drug use, particularly among young people. Aspects of the built environment that can facilitate better health outcomes in Wollondilly. 	
Wollondilly Community Strategic Plan 2033	<p>The plan identifies community concerns related to health and safety, including:</p> <ul style="list-style-type: none"> Safe and appropriate community facilities. Road safety. Improving access to health and other services particularly by elderly residents. 	<ul style="list-style-type: none"> Manage the road network to respond to community needs, growth in the Shire, improving road safety and improving transport choices. Provide a range of recreation and community facilities to meet the needs of the community. Plan for and assist in the community's response to emergencies such as bushfires and flooding. Alternative transport options in Wollondilly local area (increase of the proportion of people walking, riding, using trains, buses and park & ride rather than cars). We will strive for the fair distribution of resources with a particular emphasis on protecting those people who are considered vulnerable. We will provide all people with opportunities to use relevant services and facilities regardless of their circumstances.
Ageing Strategy (2011)	<p>The strategy identified the following health issues for older residents:</p>	<ul style="list-style-type: none"> Host an annual forum/feedback session during seniors week to showcase topical ageing and health matters and provide updates on the implementation of the ageing strategy.

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<ul style="list-style-type: none"> • The lack of aged care and general health facilities within Wollondilly • The need for residents to travel outside the Shire for hospital care, diagnostic and other essential support services • Lifelong residents (as well as those who move to the Shire on retirement) are forced to seek aged care outside the Shire, often away from existing social networks • Poor transport to access health services is a hindrance to achieving more effective health outcomes <p>Maintaining health was the most important priority for older residents, as they felt health or ill health greatly affected their ability to do daily activities. This was followed by maintaining mobility, ability to travel around the Shire and maintaining mental health.</p>	<ul style="list-style-type: none"> • Council to lobby and or support service planning to locate services in central locations e.g. development of service hubs/’one stop shop’. • Continue to support and resource the Wollondilly Seniors Advisory Group. • Advocate and lobby for greater health awareness for older male residents (possible partnership with men’s shed). • Consider a range of initiatives to allow access for physical activity such as including walking loops in new or upgraded parks and reserves. • Advocate and lobby for funding and services to address the social recreational needs of people as they age.
Youth Area Action Plan 2010	<p>Young people have concerns about access to youth-friendly health services, including not knowing what is available to them and not knowing what their rights are, are impacting on a young person’s confidence to consult with relevant health care professionals. There is a general fear that young people attending health care centres will be identified by other</p>	<ul style="list-style-type: none"> • Promote Wollondilly Community Health Centre, its role, activities and programs. • Expand and build on current drug awareness programs. • Promote awareness programs that encourage exercise as important and essential to a healthy lifestyle. • Increase access to health facilities in particular mental health programs – (facilitated at times that young people are able to access them).

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<p>community members and the nature of their visit becoming public knowledge, this is significantly impacting on young people’s wellbeing especially in regards to sexual and mental health.</p> <p>Young people, especially under 18 year olds in Wollondilly are becoming increasingly concerned about the availability of drugs and alcohol in the broader community. Increasing concerns about underage youth drinking in public spaces and anti-social behaviours. Attention to the root causes of anti-social behaviour is required as part of a strategy to foster a sense of connection, community pride and stewardship regarding towns, villages, the Shire’s environment and its facilities.</p> <p>Road safety is a major issue for young people, in Wollondilly young people are significantly over-represented in motor vehicle accidents. Young people often feel unsafe at bus stops or train stations as they feel there are not enough adequate safety measures in place. Lack of lighting in parks and on streets, lack of footpaths, bike lanes and pedestrian crossings are major safety concerns for young people.</p> <p>Key directions of the strategy related to health and safety are:</p>	<ul style="list-style-type: none"> • Health services working in partnership with local schools to increase awareness of issues relating to health and wellbeing. • Implement youth forums focussing on identified health issues. • Local research to review current health trends amongst local young people and respond accordingly. • Advocate for the implementation of a youth health service outreach program and promote accordingly. • Lobby Division of General Practitioners to provide awareness training to GP’s about the issues faced by young people when attending GP’s. i.e. fear of disclosure to parents. • Promote local youth services and community groups. • Access funding to facilitate and further resource the employment of a full-time Youth Development Officer at Council. • Promote and enhance driver awareness programs for young people. • Encourage and enhance relationships between young people and the Police. • Promote legal support and advice services that are youth friendly. • Implementation and dissemination of Wollondilly Shopping Centre Protocols – The Dilly Deal (Community Links Wollondilly – 2009). • Implementation of alcohol free zones. • Encourage youth participation in regards to the development and management of shopping centres. • Future developments within Wollondilly should include youth friendly spaces; places where young people can hang out.

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<ul style="list-style-type: none"> • Young people in Wollondilly are feeling healthy. • Youth friendly health services and facilities are easily accessible to young people in Wollondilly. • Young people feel safe in their own community. • Safe and appropriate public spaces are provided to young people in Wollondilly. 	<ul style="list-style-type: none"> • More emphasis placed on the Police Assistance Line, incidents of crime including vandalism should be reported to this service. • Explore partnership opportunities with Department of Juvenile Justice re: crime prevention strategies, youth justice conferencing, youth drug and alcohol courts, more adaption and more widespread adoption of 'circle sentencing' process.
<p>Open Space, Recreation and Community Facilities Strategy (2014)</p>	<p>This strategy recognises that there is a strong link between high quality open space and a healthy and vibrant society. Considerations for high quality open space include:</p> <ul style="list-style-type: none"> • Recuperation, relaxation and contact with nature. • Places for people to enjoy diverse outdoor activities. • Children to safely explore the natural environment. • Enhancing environmental and recreational corridors and linkages. • Conservation of water catchments. 	<ul style="list-style-type: none"> • Facilities should be designed in accordance with CPTED. They should provide a high degree of personal safety for people entering and leaving the building, especially at night. Safety and security can be enhanced by: • Involvement of the community in design and development of community spaces, leading to feelings of ownership of the space so it is more likely to be used. • Providing spaces that can be monitored by a range of people including passers-by and shop keepers. • Strategically positioning lines of sight, lighting, trees, and meeting places. • Community facilities are an important part of the civic fabric of our centres and suburbs. Accessibility and visibility through main street locations with a ground floor presence can be important to maximising utilisation and enhancing accessibility. • Encourage opportunities for a wider modal split in transport choices, such as cycling and walking.

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<ul style="list-style-type: none"> • Hike and bike trails and linking path networks. • Achieve a reduction in travel demand by improving and providing more local facilities. 	<ul style="list-style-type: none"> • Provide good access to spaces that enable people to participate in healthy living (leisure centres, sports grounds, recreational areas, cycleways and shared pathways, community centres). • Expand Crime Prevention Through Environmental Design (CPTED) in the design of public open space and facilities. • Improve existing sport and recreation facilities using Section 94 funds and other grants. • Provide recreation and cultural facilities specific to the following groups and issues – young people; riparian reserves and picnic facilities; and major park upgrades. • The need for higher level integration for community facilities and open space. • Improve accessibility by increased path networks.
Community Safety and Crime Prevention Plan 2009-2012	<p>The key areas within this plan related to health and safety, include:</p> <ul style="list-style-type: none"> • Leadership – Better coordination, greater focus, encouragement of all the community, sharing resources, promoting better design, alcohol free zones implemented. • Getting the community involved – Public relations, seminars to business, local liquor accord. • Engaging Young People – consult with them, school based programs, youth 	<ul style="list-style-type: none"> • Reducing graffiti and vandalism - malicious damage - by a whole-of-community approach including the development of a Graffiti Management Plan by Council. • Improving the reporting of crime – increasing the level of incidents reported to Police and Council through community awareness and a simpler reporting system. • Raising community awareness and improved local resources to reduce Domestic Violence related assault. • Reducing the theft from motor vehicles and the stealing from domestic dwellings through increased community awareness of reducing opportunities, erection of signage and media campaigns.

Council policy	Reference to healthy, safe and secure communities	Relevant strategies or actions
	<p>services and activities, increased local employment opportunities.</p> <ul style="list-style-type: none"> • Education and Awareness – Safety audits, information and fact sheets, Safe Party packages promoted, personal safety awareness, safer public transport. • Incident Reporting – increased reporting, awareness of reporting systems. • Reduce Graffiti and Vandalism – public education, better design of public spaces, management plan to reduce costs. 	

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