

FACT SHEET

– Compliance After Hours Service



 (02) 4677 1100
 wollondilly.nsw.gov.au



Council After Hours Service

Council offers an out-of-hours emergency response service for a number of matters affecting residents that generally require an immediate response by the Compliance Officers or Rangers.

If the subject is not listed below, the matter will be addressed during normal office hours, Monday to Friday 8.30 am to 5 pm.

If you require a response outside of general office hours, please call Council's central contact number on 46771100, listen to the recorded instructions and your call will be re-directed to Council's After Hours Service.

If your request falls within one of the listed categories your details will be recorded and contact will be made with you by Council's rostered officer.

The rostered officer will contact you for further details regarding the after hours request.

Compliance Officers After Hours Responses:

- Poultry farm complaints, dust, odour and noise
- Matters that are an immediate threat to public health, illegal effluent discharge
- Unauthorised tree clearing
- Illegal land uses
- Breaches of development consent, hours of construction
- Illegal building work
- Special programs, approved surveillance

Rangers After Hours Responses:

- Dog attacks
- Stray stock on public places and roads
- Illegal burning