

Wollondilly Shire Council
Fire Response – Support Information

- Residents affected by the current fire event should investigate the **Mayoral Relief Fund** to assist with a range of supports specific to their needs.
 - **Immediate crisis financial support** of \$250 for individuals or \$500 for families – visit Council Monday to Friday during business hours or call 46771100.
 - For **additional financial support** of up to \$5000 visit <https://www.wollondilly.nsw.gov.au/assets/Documents/Resident-Services/Emergency-Management/Fire-Event-Application-for-Financial-Assistance-002.pdf>
- **Disaster Recovery Allowance** www.humanservices.gov.au/disaster up to 13 weeks income support to help those worst affected by the bushfire to receive an income while they rebuild and not have the additional stress of needing to return to work to support their families. Call 180 22 66 for further information.
- **Disaster Welfare Assistance** Line 1800 018 444
- Information on disaster assistance is available at www.disasterassist.gov.au
- For information on **social and health payments & services** visit the Department of Human Services <https://www.humanservices.gov.au/>
- **Housing Assistance** <http://www.facs.nsw.gov.au/about/contact/housing>
- **Legal Assistance** <https://www.legalaid.nsw.gov.au/>
- If you've been affected by the bushfires call the **LawAccess NSW Disaster Response Hotline** on 1800 801 529 to get help with a range of issues including insurance claims and tenancy.
- **Bargo Waste Management Centre is open** to receive waste from residents affected by the current fire event except on Christmas Day. Operational hours are 8.30 am till 4.15pm 7 days per week – fees apply to this service.
- Where possible Council are endeavoring to maintain current household waste services - varied collection times may be implemented according to changing conditions. Please check our Facebook page for updates <https://www.facebook.com/wollondilly/>
- **Garden organics** will be collected as per current schedules. Bargo Waste Management Centre is able to take larger volumes of garden organics however fees will apply to this service.
- Council do not have the resources to assist with **debris/waste removal or vegetation clearing/removal** on private properties. Residents should seek advice and support from their Insurance Companies where applicable.
- Residents seeking to **reunite with displaced persons** can visit the Register, Find, Reunite website www.register.redcross.org.au
- **Mental Health Supports –**
 - Mental Health Line – 1800 011 511
 - Lifeline - 13 11 14
 - Mensline - 1300 789 978
 - Kids Helpline - 1800 55 1800
 - Beyondblue - 1300 22 4636